# Dakota County Recycling Survey 2019 - Report on Results - 

December 17, 2019



Opinion Research on Elections and Public Policy

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## Dakota County Recycling Survey

## Survey Methodology*

From Thursday, November 14, 2019 to Tuesday, November 19, 2019, Probolsky Research conducted a live-interviewer telephone and online survey among residents within Dakota County.

A total of 600 residents were surveyed ( 150 by telephone and 450 online). A survey of this size yields a margin of error of $+/-4.0 \%$, with a confidence level of $95 \%$. Interviews were conducted with respondents on both landline (40\%) and mobile phones (60\%) and were offered in English and Spanish (2.5\%) languages. For the online survey phase, we invited participation via email and text message. Security measures precluded individuals from completing the survey more than once and allowed only the designated voter to complete the survey. Online respondents were able to use their computer, tablet or smart phone to participate.

Probolsky Research applies a stratified random sampling methodology to our sample design, ensuring that the demographic proportions of survey respondents match the demographic composition of Dakota County residents. The original sample was compiled by enhanced consumer data to ensure we reached residents on their most current phone numbers and email addresses.

Probolsky Research specializes in opinion research on behalf of corporate, election, government, non-profit, and special interest clients.

[^0]
# Dakota County Residential Recycling Survey 2019 

Field Dates:
Universe:
Language:
$\mathrm{N}=$
Margin of Error =

Thursday, November 14, 2019 to Tuesday, November 19, 2019
Among all residents within Dakota County
English and Spanish
600
$+/-4 \%$

ONLINE:
NEED MORE BACKGOUND
We are Probolsky Research a national opinion research organization and we are conducting a survey about issues facing your community. Your opinion is important, and your responses are confidential.

## TELEPHONE:

Hello, may I speak with $\qquad$ ? [IF NOT AVAILABLE-SCHEDULE CALLBACK]
This is $\qquad$ with Probolsky Research a national opinion research organization. We are conducting a survey about recycling issues in Dakota County. Your opinion is important.

1. Do you currently recycle at home?

| Yes | $\mathbf{9 6 . 0 \%}$ |
| :--- | ---: |
| No | $\mathbf{3 . 2 \%}$ |
| Unsure/Prefer <br> not to answer | $0.8 \%$ |

2. How important do you think it is for your household to participate in curbside recycling?

| Important | 91.0\% |
| :---: | :---: |
| Very important | 92.7\% |
| Somewhat important | 7.3\% |
| Unimportant | 3.7\% |
| Somewhat unimportant | 86.4\% |
| Very unimportant | 13.6\% |
| Unsure/Prefer not to answer | 5.3\% |

3. What motivates you and others in your household to participate in recycling at home? [CAPTURE AND CODE]:
Prefer not to answer [NOT READ]

| Environmental concerns/Wildlife | $48.80 \%$ |
| :--- | ---: |
| Reduce landfills/Waste | $18.30 \%$ |
| Out of habit/Right thing/Easy to do | $5.80 \%$ |


| To re-use/Save money/Resourceful | $4.70 \%$ |
| :--- | ---: |
| Other | $5.20 \%$ |
| None/Nothing | $0.20 \%$ |
| Prefer not to answer | $17.00 \%$ |

4. Do you have recycling information in your home that you refer to often or frequently?

| Yes | $\mathbf{3 9 . 0 \%}$ |
| :--- | ---: |
| No | $\mathbf{5 4 . 8 \%}$ |
| Unsure/Prefer <br> not to answer | $6.2 \%$ |

[IF YES TO Q4]
5. Where did you get that information?

| Waste Management/Trash company | $19.70 \%$ |
| :--- | ---: |
| Mail/Mailings/Pamphlets | $18.80 \%$ |
| From the city/Dakota County | $17.90 \%$ |
| Internet | $11.10 \%$ |
| Recycling plant | $4.70 \%$ |
| Newspaper/Magazine/Newsletters | $4.70 \%$ |
| Homeowners associations/Leasing staff | $3.00 \%$ |
| Other | $8.50 \%$ |
| Unsure/Prefer not to answer | $11.60 \%$ |

6. What resource do you currently use to check if something is recyclable?

| Recycling cart provided by hauler | $32.50 \%$ |
| :--- | ---: |
| I already know what can be recycled | $24.50 \%$ |
| Hauler mailed information | $15.30 \%$ |
| County website | $13.50 \%$ |
| County mailed information | $13.50 \%$ |
| City mailed information | $13.20 \%$ |
| Hauler website | $12.00 \%$ |
| City website | $10.80 \%$ |
| Property manager | $3.00 \%$ |
| Other | $4.50 \%$ |
| I don't recycle | $2.00 \%$ |
| Unsure/Prefer not to answer | $7.70 \%$ |

7. What do you do with recycling information you receive in the mail?

| I read it and discard it | $\mathbf{3 6 . 8 0 \%}$ |
| :--- | ---: |
| $\boldsymbol{I}$ keep it and reference it | $\mathbf{3 3 . 5 0 \%}$ |
| Something else | $\mathbf{9 . 2 0 \%}$ |
| $\boldsymbol{I}$ don't read it | $\mathbf{8 . 8 0 \%}$ |
| $\boldsymbol{I}$ keep it but don't reference it | $\mathbf{1 . 8 0 \%}$ |
| I tell the rest of the household | $3.70 \%$ |
| Unsure/Prefer not to answer | $6.20 \%$ |

8. When you are not sure if something is recyclable, what do you generally do?

| Research what to do | $34.50 \%$ |
| :--- | ---: |
| Trash when in doubt | $34.30 \%$ |
| Recycle when in doubt | $26.30 \%$ |
| Ask someone | $3.70 \%$ |
| Unsure/Prefer not to answer | $1.10 \%$ |

9. Where do you keep your main recycling collection bin inside your house?
[RANDOMIZE]

| Kitchen | $56.30 \%$ |
| :--- | ---: |
| Garage | $35.00 \%$ |
| Laundry room | $2.20 \%$ |
| Basement | $0.50 \%$ |
| Office | $0.30 \%$ |
| Living room | $0.20 \%$ |
| Bedroom | $0.20 \%$ |
| Other | $3.70 \%$ |
| Unsure/Prefer not to answer | $1.70 \%$ |

10. We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items.
[RANDOMIZE]

| Kitchen | $68.20 \%$ |
| :--- | ---: |
| Garage | $39.20 \%$ |
| Office | $8.80 \%$ |
| Basement | $7.50 \%$ |
| Laundry room | $\mathbf{7 . 2 0 \%}$ |
| Bathroom | $\mathbf{3 . 8 0 \%}$ |
| Living room | $3.00 \%$ |
| Bedroom | $\mathbf{3 . 0 0 \%}$ |


| Other | $\mathbf{3 . 2 0 \%}$ |
| :--- | ---: |
| Unsure/Prefer not to answer | $3.60 \%$ |

Now we have a list of recycling programs operated by Dakota County. For each program, please indicate if you have heard of it and if you are satisfied or dissatisfied with the program. If you have no opinion or have never heard of the program, that's OK. The first program is [READ NAME]. Have you heard of [READ NAME]? Have you ever used the [READ NAME]? [RECORD] [IF YES>>] And would you say that you are very satisfied, somewhat satisfied, somewhat dissatisfied or very dissatisfied with [READ NAME]
[RANDOMIZE Q11/12, Q13/14, Q15/16, Q17/18]

| AWARE |  |  |  |  | UNAWARE | Unsure | Prefer not to answer |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Have Used Program (NET) |  |  |  | Have Not Used Program | Never Heard Of |  |  |
| Satisfied (NET) |  | Dissatisfied (NET) |  |  |  |  |  |
| Very satisfied | Somewhat satisfied | Very dissatisfied | Somewhat dissatisfied |  |  |  |  |

11. Master Recycler/Composter program

| Aware | $\mathbf{1 1 . 7 \%}$ |
| :--- | ---: |
| Satisfied | $\mathbf{2 . 5 \%}$ |
| Very satisfied | $86.7 \%$ |
| Somewhat satisfied | $13.3 \%$ |
| Dissatisfied | $\mathbf{0 . 0 \%}$ |

[ASK ONLY OF THOSE WHO ANSWERED "DISSATISIFIED" TO Q11]
12. Why are you dissatisfied with the Master Recycler/Composter program? [CAPTURE AND CODE]: $\qquad$
13. The Recycling Zone, County's household hazardous waste collection site

| Aware | $\mathbf{6 0 . 7} \%$ |
| :--- | ---: |
| Satisfied | $\mathbf{4 3 . 3} \%$ |
| Very satisfied | $81.9 \%$ |
| Somewhat satisfied | $18.1 \%$ |
| Dissatisfied | $\mathbf{1 . 8 \%}$ |
| Very dissatisfied | $18.2 \%$ |
| Somewhat dissatisfied | $81.8 \%$ |

[ASK ONLY OF THOSE WHO ANSWERED "DISSATISIFIED" TO Q13]
14. Why are you dissatisfied with the Recycling Zone? [CAPTURE AND CODE]: $\qquad$

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| Newport Beach | $(949) 855-6400$ |
| :--- | ---: |
| San Francisco | $(415) 870-8150$ |
| Washington DC | $(202) 559-0270$ |


| Easier access to locations | $18.20 \%$ |
| :--- | ---: |
| Takes time/Times are not convenient | $18.20 \%$ |
| Cost/Should not be charged | $18.20 \%$ |
| Other | $45.50 \%$ |

15. Organics Recycling Drop-off locations

| Aware | $\mathbf{2 6 . 3} \%$ |
| :--- | ---: |
| Satisfied | $\mathbf{7 . 2 \%}$ |
| Very satisfied | $67.4 \%$ |
| Somewhat satisfied | $32.6 \%$ |
| Dissatisfied | $\mathbf{1 . 0 \%}$ |
| Very dissatisfied | $16.7 \%$ |
| Somewhat dissatisfied | $\mathbf{8 3 . 3 \%}$ |

[ASK ONLY OF THOSE WHO ANSWERED "DISSATISIFIED" TO Q15]
16. Why are you dissatisfied with the Organics Recycling Drop-off locations? [CAPTURE AND CODE]: $\qquad$

| More locations are needed | $\mathbf{5 0 . 0 0 \%}$ |
| :--- | ---: |
| Times are not convenient | $\mathbf{3 3 . 3 0 \%}$ |
| Other | $16.70 \%$ |

17. Fix It Clinics

| Aware | $\mathbf{2 6 . 5 \%}$ |
| :--- | ---: |
| Satisfied | $\mathbf{0 . 8 \%}$ |
| Very satisfied | $80 \%$ |
| Somewhat satisfied | $20 \%$ |
| Dissatisfied | $\mathbf{0 . 0 \%}$ |

[ASK ONLY OF THOSE WHO ANSWERED "DISSATISIFIED" TO Q17]
18. Why are you dissatisfied with the Fix It Clinics?
[CAPTURE AND CODE]:
Now we have questions about resources provided by the County to help residents recycle and get rid of items properly. For each resource, please indicate if you have heard of it and if you are satisfied or dissatisfied with the resource. If you have no opinion or have never heard of the resource, that's OK. The first resource is [READ NAME]. Have you heard of [READ NAME]? Have you ever used the [READ NAME]? [RECORD] [IF YES>>] And would you say that you are very satisfied, somewhat satisfied, somewhat dissatisfied or very dissatisfied with [READ NAME]
[ROTATE Q19/20 - Q21/22]

| AWARE |  | UNAWARE | Unsure |
| :---: | :---: | :---: | :---: |

$$
\begin{array}{ll}
\text { Newport Beach } & (949) 855-6400 \\
\text { San Francisco } & (415) 870-8150 \\
\text { Washington DC } & (202) 559-0270
\end{array}
$$

| Satisfied (NET) |  | Dissatisfied (NET) |  |  | Prefer <br> Hot to Not Used Program <br> (NET) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

19. Home Recycling Guide booklet (mailed every-other-year)

| Aware | $\mathbf{3 6 . 2 \%}$ |
| :--- | ---: |
| Satisfied | $\mathbf{3 1 \%}$ |
| Very satisfied | $71 \%$ |
| Somewhat satisfied | $29 \%$ |
| Dissatisfied | $\mathbf{0 . 7} \%$ |
| Very dissatisfied | $0 \%$ |
| Somewhat dissatisfied | $100 \%$ |

[ASK ONLY OF THOSE WHO ANSWERED "DISSATISIFIED" TO Q19]
20. Why are you dissatisfied with the Home Recycling Guide booklet? [CAPTURE AND CODE]:

| Needs to be more detailed | $50.00 \%$ |
| :--- | ---: |
| Other | $50.00 \%$ |

21. Green Guide, online recycling and disposal guide

| Aware | $\mathbf{2 7 . 3} \%$ |
| :--- | ---: |
| Satisfied | $\mathbf{1 7 . 2 \%}$ |
| Very satisfied | $72.8 \%$ |
| Somewhat satisfied | $27.2 \%$ |
| Dissatisfied | $\mathbf{0 . 2 \%}$ |
| Very dissatisfied | $100 \%$ |
| Somewhat dissatisfied | $0 \%$ |

[ASK ONLY OF THOSE WHO ANSWERED "DISSATISIFIED" TO Q21]
22. Why are you dissatisfied with the Green Guide, online recycling and disposal guide? [CAPTURE AND CODE]: $\qquad$

| Needs more curb side pick up | $100.00 \%$ |
| :--- | :--- |

23. Which of the following are the greatest barriers to recycling? Select your top two barriers. [RANDOMIZE]

| My recycling bin fills up too quickly | $29.00 \%$ |
| :--- | ---: |
| There are too many rules to recycle properly | $20.80 \%$ |
| I don't know what can go in the bin | $18.50 \%$ |

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$$
\begin{array}{ll}
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\text { Washington DC } & (202) 559-0270
\end{array}
$$

| I believe that the recycling ends up with the trash anyway | $15.70 \%$ |
| :--- | ---: |
| It's too hard to separate | $6.00 \%$ |
| I don't have enough room on my property to store recycling <br> bins | $5.70 \%$ |
| My designated recycling receptacle is too far away or poorly <br> managed | $3.50 \%$ |
| I don't believe that recycling helps the environment | $2.20 \%$ |
| I am unable to independently access my recycling receptacle | $0.80 \%$ |
| Other | $9.20 \%$ |
| Unsure/Prefer not to answer | $22.50 \%$ |

24. What feelings do you associate with recycling?
[CAPTURE AND CODE]:

| Positive/Good/Satisfied | $\mathbf{3 6 . 0 0 \%}$ |
| :--- | ---: |
| I like recycling/Doing my part/Helpful/Right thing to do | $\mathbf{2 8 . 0 0 \%}$ |
| Too much work/Doubt/Negative | $\mathbf{7 . 5 0 \%}$ |
| Necessary/Important | $\mathbf{6 . 5 0 \%}$ |
| Neutral/Indifferent/No feelings | $\mathbf{2 . 3 0 \%}$ |
| Other | $6.70 \%$ |
| None/Nothing | $\mathbf{7 . 2 0 \%}$ |
| Unsure/Prefer not to answer | $5.80 \%$ |

25. What do you wish you knew about recycling that you don't know today?
[CAPTURE AND CODE]: $\qquad$

| Sorting/What can and cannot be recycled in <br> general | $14.50 \%$ |
| :--- | ---: |
| Where recyclables go | $11.00 \%$ |
| More knowledge on the process of recycling <br> plastics | $5.50 \%$ |
| Recycling guidelines/General information | $4.80 \%$ |
| Impact/Efficiency/Does it actually get recycled | $4.50 \%$ |
| More options to recycle/Locations | $3.80 \%$ |
| Recycling correctly | $2.30 \%$ |
| More information on composting/Organic <br> recycling | $2.00 \%$ |
| Positive feedback (want to do more, enjoy it) | $1.50 \%$ |
| Where to recycle electronics/Batteries | $1.50 \%$ |
| Concerns and questions regarding cost | $1.20 \%$ |
| Other | $11.20 \%$ |
| None/Nothing | $20.00 \%$ |
| Unsure/Prefer not to answer | $16.10 \%$ |

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Newport Beach CA 92660

Newport Beach (949) 855-6400
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Washington DC (202) 559-0270
26. How would you prefer to receive recycling and disposal information? Select as many as apply. [RANDOMIZE]

| Newsletter mailed to your home | $48.30 \%$ |
| :--- | ---: |
| On the cart provided by hauler | $32.50 \%$ |
| E-mail news | $30.00 \%$ |
| Postings on the County's website | $26.50 \%$ |
| Postcards | $26.00 \%$ |
| Social media posts, such as on Facebook, Twitter, and Nextdoor | $20.00 \%$ |
| Text message alerts | $12.70 \%$ |
| TV ads | $8.50 \%$ |
| Short videos | $7.70 \%$ |
| Talking to a person knowledgeable about recycling at a <br> community event | $6.80 \%$ |
| Internet ads | $5.50 \%$ |
| Radio ads | $5.20 \%$ |
| Ads printed in newspapers | $4.80 \%$ |
| Some other way | $1.70 \%$ |
| Unsure/Prefer not to answer | $7.20 \%$ |

Now, the following questions are for statistical purposes only...
27. In which city do you live?

| Apple Valley | $12.30 \%$ |
| :--- | ---: |
| Burnsville | $13.70 \%$ |
| Eagan | $15.80 \%$ |
| Farmington | $5.30 \%$ |
| Lakeville | $14.50 \%$ |
| Lilydale | $0.20 \%$ |
| Hastings | $5.30 \%$ |
| Inver Grove Heights | $8.50 \%$ |
| Mendota Heights | $4.70 \%$ |
| Rosemount | $4.80 \%$ |
| South St. Paul | $4.80 \%$ |
| Sunfish Lake | $0.30 \%$ |
| West St. Paul | $5.20 \%$ |
| Rural Township | $3.80 \%$ |
| Unincorporated Area | $0.20 \%$ |
| Prefer not to answer | $0.50 \%$ |

28. Do you own or rent your residence? Do you live in a home, condo, townhome or something else?

| Own, detached single-family home | $63.30 \%$ |
| :--- | ---: |
| Own, non-single family home like a condominium, <br> townhome or apartment | $16.20 \%$ |
| Rent, detached single-family home | $1.80 \%$ |
| Rent, non-single family home like a condominium, <br> townhome or apartment | $12.30 \%$ |
| Other | $1.70 \%$ |
| Prefer not to answer | $4.70 \%$ |

29. Which of the following best describes your race?

| White/Caucasian | $\mathbf{8 0 . 7 0 \%}$ |
| :--- | ---: |
| Black/African American | $\mathbf{2 . 5 0 \%}$ |
| Asian | $2.70 \%$ |
| Hispanic | $\mathbf{4 . 5 0 \%}$ |
| Native American or Alaska Native | $\mathbf{0 . 5 0 \%}$ |
| Two or more races | $\mathbf{1 . 3 0 \%}$ |
| Other | $\mathbf{5 . 3 0} \%$ |
| Prefer not to answer | $7.00 \%$ |

30. What language do you speak most at home?

| English | $\mathbf{9 7 . 5 0 \%}$ |
| :--- | ---: |
| Spanish | $\mathbf{2 . 5 0 \%}$ |

Thank you for your time. Have a great (day/evening).


# Graphical Analysis/ Presentation 

## 96\% currently recycle at home

Question 1: Do you currently recycle at home?


## Results by gender and age group

Question 1: Do you currently recycle at home?


■ Yes

- Unsure/Prefer not to answer

■ No

## Results by home type, ethnicity and language

Question 1: Do you currently recycle at home?


## Results by community

Question 1: Do you currently recycle at home?


## Results by survey mode

Question 1: Do you currently recycle at home?


## 91\% say it is important to participate in curbside

 recyclingQuestion 2: How important do you think it is for your household to participate in curbside recycling?


## $93 \%$ say it is very important for their household to

 participate in curbside recycling
## Question 2: How important do you think it is for your household to participate in curbside recycling?

[91\% REPRESENTS 546 RESPONDENTS] Among those who say important

[3.7\% REPRESENTS 22 RESPONDENTS
Among those who say unimportant


## Results by gender and age group

Question 2: How important do you think it is for your household to participate in curbside recycling?


## Results by home type, ethnicity and language

Question 2: How important do you think it is for your household to participate in curbside recycling?


## Results by community

Question 2: How important do you think it is for your household to participate in curbside recycling?


■ Important

- Unsure/Prefer not to answer
- Unimportant


## Results by survey mode

Question 2: How important do you think it is for your household to participate in curbside recycling?


## 49\% say they are motivated to participate in

recycling at home due to environmental concerns/wildlife

Question 3: What motivates you and others in your household to participate in recycling at home?


## $55 \%$ do not have recycling information in their

home that they refer to often or frequently

Question 4: Do you have recycling information in your home that you refer to often or frequently?


## Results by gender and age group

Question 4: Do you have recycling information in your home that you refer to often or frequently?


## Results by home type, ethnicity and language

Question 4: Do you have recycling information in your home that you refer to often or frequently?


## Results by community

Question 4: Do you have recycling information in your home that you refer to often or frequently?


## Results by survey mode

Question 4: Do you have recycling information in your home that you refer to often or frequently?


## 20\% get their information from Waste Management/

trash company

Question 5: Where did you get that information?
[AMONG THE 39\% WHO ANSWERED YES TO Q4]


# $33 \%$ use their recycling cart to check if an item is 

 recyclableQuestion 6: What resource do you currently use to check if something is recyclable?


## $37 \%$ read and discard recycling information

received in the mail

Question 7: What do you do with recycling information you receive in the mail?


## $35 \%$ say they research what to do when they are

unsure if an item is recyclable

Question 8: When you are not sure if something is recyclable, what do you generally do?


## 56\% say they keep their main recycling collection

 bin in their kitchenQuestion 9: Where do you keep your main recycling collection bin inside your house?


## 68\% say they keep a separate recycling bin in their

## kitchen to collect recyclable items

Question 10: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items.


## 12\% are aware of the Master Recycler/Composter

Question 11: Now we have a list of recycling programs operated by Dakota County. For each program, please indicate if you have heard of it and if you are satisfied or dissatisfied with the program. If you have no opinion or have never heard of the program, that's OK. The first program is Master Recycler/Composter program. Have you heard of Master Recycler/Composter program? Have you ever used the Master Recycler/Composter program?


## $87 \%$ are very satisfied with the Master Recycler

## /Composter program

Question 11: Now we have a list of recycling programs operated by Dakota County. For each program, please indicate if you have heard of it and if you are satisfied or dissatisfied with the program. If you have no opinion or have never heard of the program, that's OK. The first program is Master Recycler/Composter program. Have you heard of Master Recycler/Composter program? Have you ever used the Master Recycler/Composter program?


## 61\% are aware of the Recycling Zone

Question 13: Now we have a list of recycling programs operated by Dakota County. For each program, please indicate if you have heard of it and if you are satisfied or dissatisfied with the program. If you have no opinion or have never heard of the program, that's OK. The next program is The Recycling Zone, County's household hazardous waste collection site. Have you heard of The Recycling Zone, County's household hazardous waste collection site? Have you ever used The Recycling Zone, County's household hazardous waste collection site?
60.7\%


## 82\% are very satisfied with The Recycling Zone

Question 13: Now we have a list of recycling programs operated by Dakota County. For each program, please indicate if you have heard of it and if you are satisfied or dissatisfied with the program. If you have no opinion or have never heard of the program, that's OK. The first program is The Recycling Zone, County's household hazardous waste collection site. Have you heard of The Recycling Zone, County's household hazardous waste collection site? Have you ever used The Recycling Zone, County's household hazardous waste collection site?

## [43.3\% REPRESENTS 260 RESPONDENTS] <br> Among those who said Satisfied


[1.8\% REPRESENTS 11 RESPONDENTS]
Among those who said Dissatisfied


## 18\% would like to have easier access to locations,

greater convenience, and lower costs

## Question 14: Why are you dissatisfied with the Recycling Zone? <br> [AMONG THE 1.8\% WHO ARE DISSATISFIED]



## 26\% are aware with the Organics Recycling Drop-

## off locations

Question 15: Now we have a list of recycling programs operated by Dakota County. For each program, please indicate if you have heard of it and if you are satisfied or dissatisfied with the program. If you have no opinion or have never heard of the program, that's OK. The next program is Organics Recycling Drop-off locations. Have you heard of Organics Recycling Drop-off locations? Have you ever used Organics Recycling Drop-off locations?


## 67\% are very satisfied with the Organics Recycling

## Drop-off Locations

Question 15: Now we have a list of recycling programs operated by Dakota County. For each program, please indicate if you have heard of it and if you are satisfied or dissatisfied with the program. If you have no opinion or have never heard of the program, that's OK. The first program is Organics Recycling Drop-off locations. Have you heard of Organics Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations?
[7.2\% REPRESENTS 43 RESPONDEMTS]
Among those who said Satisfied

[1\% REPRESENTS 6 RESPONDENTS]
Among those who said Dissatisfied


## 50\% say more locations are needed

Question 16: Why are you dissatisfied with the Organics Recycling Drop-off locations?
[AMONG THE 1\% WHO ARE DISSATISFIED]


## 27\% are aware of the Fix It Clinics

Question 17: Now we have a list of recycling programs operated by Dakota County. For each program, please indicate if you have heard of it and if you are satisfied or dissatisfied with the program. If you have no opinion or have never heard of the program, that's OK. The next program is Fix It Clinics. Have you heard of Fix It Clinics? Have you ever used the Fix It Clinics?


## 8o\% are very satisfied with the Fix It Clinics

Question 17: Now we have a list of recycling programs operated by Dakota County. For each program, please indicate if you have heard of it and if you are satisfied or dissatisfied with the program. If you have no opinion or have never heard of the program, that's OK. The first program is Fix It Clinics. Have you heard of Fix It Clinics? Have you ever used the Fix It Clinics?
[0.8\% REPRESENTS 5 RESPONDENTS]
Among those who said Satisfied


Total
100.0\%

## $36 \%$ are aware of the Home Recycling Guide

## booklet

Question 19: Now we have questions about resources provided by the County to help residents recycle and get rid of items properly. For each resource, please indicate if you have heard of it and if you are satisfied or dissatisfied with the resource. If you have no opinion or have never heard of the resource, that's OK. The first resource is Home Recycling Guide booklet (mailed every-other-year). Have you heard of Home Recycling Guide booklet (mailed every-other-year)? Have you ever used the Home Recycling Guide booklet (mailed every-other-year)?
36.2\%


## 71\% are very satisfied with the Home Recycling

## Guide booklet

Question 19: Now we have questions about resources provided by the County to help residents recycle and get rid of items properly. For each resource, please indicate if you have heard of it and if you are satisfied or dissatisfied with the resource. If you have no opinion or have never heard of the resource, that's OK. The first resource is Home Recycling Guide booklet (mailed every-other-year). Have you heard of Home Recycling Guide booklet (mailed every-other-year)? Have you ever used the Home Recycling Guide booklet (mailed every-other-year)?
[31\% REPRESENTS 186 RESPONDENTS]
Among those who said Satisfied

[0.7\% REPRESENTS 4 RESPONDENTS]
Among those who said Dissatisfied


## 50\% say the Home Recycling Guide needs to be

more detailed

Question 20: Why are you dissatisfied with the Home Recycling Guide booklet?
[AMONG THE 0.7\% WHO ARE DISSATISFIED]


## $27 \%$ are aware of the Green Guide

Question 21: Now we have questions about resources provided by the County to help residents recycle and get rid of items properly. For each resource, please indicate if you have heard of it and if you are satisfied or dissatisfied with the resource. If you have no opinion or have never heard of the resource, that's OK. The first resource is Green Guide, online recycling and disposal guide. Have you heard of Green Guide, online recycling and disposal guide? Have you ever used the Green Guide, online recycling and disposal guide?


## $73 \%$ are very satisfied with the Green Guide

Question 21: Now we have questions about resources provided by the County to help residents recycle and get rid of items properly. For each resource, please indicate if you have heard of it and if you are satisfied or dissatisfied with the resource. If you have no opinion or have never heard of the resource, that's OK. The first resource is Green Guide, online recycling and disposal guide. Have you heard of Green Guide, online recycling and disposal guide? Have you ever used the Green Guide, online recycling and disposal guide?


[^1]
## 1 respondent says there needs to be more curb side

 pick upQuestion 22: Why are you dissatisfied with the Green Guide, online recycling and disposal guide?
[AMONG THE 0.2\% WHO ARE DISSATISFIED]


## $29 \%$ say their greatest barrier to recycling is that

their bin fills up too quickly

Question 23: Which of the following are the greatest barriers to recycling? Select your top two barriers.


## 36\% say they associate positive/good/satisfied

## feelings with recycling

Question 24: What feelings do you associate with recycling?


## $15 \%$ say they would like to know more about sorting,

what can and cannot be recycled in general

Question 25: What do you wish you knew about recycling that you don't know today?


## 48\% say they would like to receive recycling and

disposal information through a newsletter mailed to their home

Question 26: How would you prefer to receive recycling and disposal information? Select as many as apply.


# Demographics 

Gender


Ethnicity


Community


Home Type


# Cross Tabulations 

Q1. Do you currently recycle at home? BASE: Total Sample

|  | GENDER |  |  |  |  | GROUP |  |  | RENT/OWN |  | ETHNICITY |  |  |  | LANGUAGE |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | $65+$ |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | OWN | RENT | WHITE/ CAUCASIAN | BLACK/ <br> AFRICAN AMERICAN |  |  | INDIAN OR | SPANISH | ENGLISH |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  | ALASKA |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  | 30-39 | ASIAN | HISPANIC |  |  | NATIVE |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Yes | 576 | 270 | 306 | 71 | 134 | 138 | 122 | 111 | 467 | 78 | 471 | 14 | 16 | 25 | 2 | 15 | 561 |
|  | 96.0\% | 97\% | 95.0\% | 98.6\% | 94.4\% | 95.2\% | 96.1\% | 97\% | 98\% | 92\% | 97.3\% | 93.3\% | 100\% | 92.6\% | 66.7\% | 100.0\% | 95.9\% |
| No | 19 | 6 | 13 | 1 | 6 | 5 | 5 | 2 | 10 | 7 | 11 | - | - | 1 | 1 | - | 19 |
|  | 3.2\% | 2.2\% | 4.0\% | 1.4\% | 4.2\% | 3.4\% | 3.9\% | 1.8\% | 2.1\% | 8.2\% | 2.3\% |  |  | 3.7\% | 33.3\% |  | 3.2\% |
| Unsure | 1 | - | 1 | - | 1 | - | - | - | - | - | 1 | - | - | - | - | - | 1 |
|  | 0.2\% |  | 0.3\% |  | 0.7\% |  |  |  |  |  | 0.2\% |  |  |  |  |  | 0.2\% |
| Prefer not to answer | 4 | 2 | 2 | - | 1 | 2 | - | 1 | - | - | 1 | 1 | - | 1 | - | - | 4 |
|  | 0.7\% | 0.7\% | 0.6\% |  | 0.7\% | 1.4\% |  | 0.9\% |  |  | 0.2\% | 6.7\% |  | 3.7\% |  |  | 0.7\% |

Q1. Do you currently recycle at home? BASE: Total Sample


Q1. Do you currently recycle at home? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |

$$
\begin{array}{rrrrrrr}
576 & 145 & 57 & 88 & 431 & 213 & 218 \\
96.0 \% & 96.7 \% & 95.0 \% & 97.8 \% & 95.8 \% & 95 \% & 96.9 \%
\end{array}
$$

| 19 | 5 | 3 | 2 | 14 | 9 | 5 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $3.2 \%$ | $3.3 \%$ | $5.0 \%$ | $2.2 \%$ | $3.1 \%$ | $4.0 \%$ | $2.2 \%$ |
| 1 | - | - | - | 1 | 1 | - |
| $0.2 \%$ |  |  |  | $0.2 \%$ | $0.4 \%$ |  |
| 4 | - | - | - | 4 | 2 | 2 |
| $0.7 \%$ |  |  |  | $0.9 \%$ | $0.9 \%$ | $0.9 \%$ |

Q1. Do you currently recycle at home? BASE: Total Sample

ENDER

## AGE GROUP

PHONE MODE
ETHNICITY
AMERICAN
INDIAN OR
INDIAN OR
ALASKA ALASKA
NATIVE TOTAL MALE FEMALE $18-29$ 30-39 40-54 55-64 65+ CAUCASIAN AMERICAN ASIAN HISPANIC NATIVE
Total

Yes

No

| 150 | 60 | 90 | 5 | 22 | 50 | 44 | 29 | 117 | 3 | 3 | 15 | 1 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| 145 | 59 | 86 | 5 | 21 | 50 | 41 | 28 | 116 | 3 | 3 | 14 | - |
| $96.7 \%$ | $98 \%$ | $95.6 \%$ | $100 \%$ | $95.5 \%$ | $100 \%$ | $93.2 \%$ | $97 \%$ | $99.1 \%$ | $100.0 \%$ | $100 \%$ | $93.3 \%$ |  |
| 5 | 1 | 4 | - | 1 | - | 3 | 1 |  | 1 | - | - | 1 |
| $3.3 \%$ | $1.7 \%$ | $4.4 \%$ |  | $4.5 \%$ |  | $6.8 \%$ | $3.4 \%$ | $0.9 \%$ |  |  | $6.7 \%$ | $100.0 \%$ |

Q1. Do you currently recycle at home? BASE: Total Sample

## LANDLINE MODE

| ETHNICITY |  |
| :---: | ---: |
| BLACK/ | AMERICAN |
| AFRICAN | INDIAN OR |
| ALASKA |  |
| ASICAN ASIAN HISPANIC | ALATIVE |

Total

Yes

No

| 60 | 19 | 41 | - | 9 | 9 | 19 | 23 | 50 | 1 | 2 | 2 | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 100.0 | 100 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| 57 | 18 | 39 | - | 8 | 9 | 18 | 22 | 49 | 1 | 2 | 1 | - |
| 95.0\% | 95\% | 95.1\% |  | 88.9\% | 100\% | 94.7\% | 96\% | 98.0\% | 100.0\% | 100\% | 50.0\% |  |
| 3 | 1 | 2 | - | 1 | - | 1 | 1 | 1 | - | - | 1 | - |
| 5.0\% | 5.3\% | 4.9\% |  | 11.1\% |  | 5.3\% | 4.3\% | 2.0\% |  |  | 50.0\% |  |

Q1. Do you currently recycle at home? BASE: Total Sample


Q1. Do you currently recycle at home? BASE: Total Sample

## AGE GROUP

## ONLINE MODE

| ETHNICITY |  |
| :---: | ---: |
|  | AMERICAN |
| BLACK/ | INDIAN OR |
| AFRICAN | ALASKA |
| AMERICAN ASIAN HISPANIC | NATIVE |

TOTAL MALE FEMALE 18-29 30-39 40-54 55-64 65+ CAUCASIAN AMERICAN ASIAN HISPANIC NATIVE

| Total | 450 | 218 | 232 | 67 | 120 | 95 | 83 | 85 | 367 | 12 | 13 | 12 | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Yes | 431 | 211 | 220 | 66 | 113 | 88 | 81 | 83 | 355 | 11 | 13 | 11 | 2 |
|  | 95.8\% | 97\% | 94.8\% | 98.5\% | 94.2\% | 92.6\% | 97.6\% | 98\% | 96.7\% | 91.7\% | 100\% | 91.7\% | 100.0\% |
| No | 14 | 5 | 9 | 1 | 5 | 5 | 2 | 1 | 10 | - | - | - | - |
|  | 3.1\% | 2.3\% | 3.9\% | 1.5\% | 4.2\% | 5.3\% | 2.4\% | 1.2\% | 2.7\% |  |  |  |  |
| Unsure | 1 | - | 1 | - | 1 | - | - | - | 1 | - | - | - | - |
|  | 0.2\% |  | 0.4\% |  | 0.8\% |  |  |  | 0.3\% |  |  |  |  |
| Prefer not to answer | 4 | 2 | 2 | - | 1 | 2 | - | 1 | 1 | 1 | - | 1 | - |
|  | 0.9\% | 0.9\% | 0.9\% |  | 0.8\% | 2.1\% |  | 1.2\% | 0.3\% | 8.3\% |  | 8.3\% |  |

Q1. Do you currently recycle at home? BASE: Total Sample


Q1. Do you currently recycle at home? BASE: Total Sample

ENDER

## AGE GROUP

EMAIL MODE
ETHNICITY
WHITE/ BLACK/
BLACK/
TOTAL MALE FEMALE 18-29 30-39 40-54 55-64 65+ CAUCASIAN AMERICAN ASIAN HISPANIC NATIVE

Yes

No

Prefer not to answer

| 225 | 95 | 130 | 3 | 37 | 43 | 62 | 80 | 187 | 6 | 7 | 6 | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| 218 | 92 | 126 | 3 | 34 | 42 | 61 | 78 | 183 | 6 | 7 | 6 | - |
| 96.9\% | 97\% | 96.9\% | 100\% | 91.9\% | 97.7\% | 98.4\% | 98\% | 97.9\% | 100.0\% | 100\% | 100.0\% |  |
| 5 | 2 | 3 | - | 2 | 1 | 1 | 1 | 3 | - | - | - | - |
| 2.2\% | 2.1\% | 2.3\% |  | 5.4\% | 2.3\% | 1.6\% | 1.2\% | 1.6\% |  |  |  |  |
| 2 | 1 | 1 | - | 1 | - | - | 1 | 1 | - | - | - | - |
| 0.9\% | 1.1\% | 0.8\% |  | 2.7\% |  |  | 1.2\% | 0.5\% |  |  |  |  |

Q2. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample

|  | GENDER |  |  |  |  | GROUP |  | RENT/OWN |  |  | Ethnicity |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | $\begin{aligned} & \text { WHITE/ } \\ & \text { CAUCASIAN } \end{aligned}$ |  |  | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | ASIAN | AMERICANINDIAN ORHISPANIC $\quad$ ALASKANATIVE |  | SPANISH | ENGLISH |
|  |  | MALE | FEMALE | 18-29 |  | 30-39 | 40-54 |  |  |  |  | 55-64 |  | 65+ | Own | RENT |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Important [ NET] | 546 | 249 | 297 | 66 | 126 | 135 | 112 | 107 | 441 | 79 | 450 | 14 | 15 | 24 | 3 | 14 | 532 |
|  | 91.0\% | 90\% | 92.2\% | 91.7\% | 88.7\% | 93.1\% | 88.2\% | 94\% | 92\% | 93\% | 93.0\% | 93.3\% | 93.8\% | 88.9\% | 100.0\% | 93.3\% | 90.9\% |
| Very important | 506 | 231 | 275 | 59 | 116 | 123 | 104 | 104 | 410 | 75 | 419 | 14 | 14 | 20 | 3 | 13 | 493 |
|  | 84.3\% | 83\% | 85.4\% | 81.9\% | 81.7\% | 84.8\% | 81.9\% | 91\% | 86\% | 88\% | 86.6\% | 93.3\% | 87.5\% | 74.1\% | 100.0\% | 86.7\% | 84.3\% |
| Somewhat important | 40 | 18 | 22 | 7 | 10 | 12 | 8 | 3 | 31 | 4 | 31 | - | 1 | 4 | - | 1 | 39 |
|  | 6.7\% | 6.5\% | 6.8\% | 9.7\% | 7.0\% | 8.3\% | 6.3\% | 2.6\% | 6.5\% | 4.7\% | 6.4\% |  | 6.2\% | 14.8\% |  | 6.7\% | 6.7\% |
| Unimportant [NET] | 22 | 17 | 5 | 2 | 6 | 5 | 6 | 3 | 14 | 3 | 13 | - | - | 1 | - | - | 22 |
|  | 3.7\% | 6.1\% | 1.6\% | 2.8\% | 4.2\% | 3.4\% | 4.7\% | 2.6\% | 2.9\% | 3.5\% | 2.7\% |  |  | 3.7\% |  |  | 3.8\% |
| Somewhat unimportant | 19 | 16 | 3 | 2 | 5 | 4 | 5 | 3 | 12 | 3 | 12 | - | - | 1 | - | - | 19 |
|  | 3.2\% | 5.8\% | 0.9\% | 2.8\% | 3.5\% | 2.8\% | 3.9\% | 2.6\% | 2.5\% | 3.5\% | 2.5\% |  |  | 3.7\% |  |  | 3.2\% |
| Very unimportant | 3 | 1 | 2 | - | 1 | 1 | 1 | - | 2 | - | 1 | - | - | - | - | - | 3 |
|  | 0.5\% | 0.4\% | 0.6\% |  | 0.7\% | 0.7\% | 0.8\% |  | 0.4\% |  | 0.2\% |  |  |  |  |  | 0.5\% |
| Unsure | 22 | 8 | 14 | 2 | 8 | 3 | 7 | 2 | 18 | 2 | 16 | 1 | 1 | 1 | - | 1 | 21 |
|  | 3.7\% | 2.9\% | 4.3\% | 2.8\% | 5.6\% | 2.1\% | 5.5\% | 1.8\% | 3.8\% | 2.4\% | 3.3\% | 6.7\% | 6.2\% | 3.7\% |  | 6.7\% | 3.6\% |
| Prefer not to answer | 10 | 4 | 6 | 2 | 2 | 2 | 2 | 2 | 4 | 1 | 5 | - | - | 1 | - | - | 10 |
|  | 1.7\% | 1.4\% | 1.9\% | 2.8\% | 1.4\% | 1.4\% | 1.6\% | 1.8\% | 0.8\% | 1.2\% | 1.0\% |  |  | 3.7\% |  |  | 1.7\% |

Q2. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q2. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| Important [ NET] | 546 | 141 | 59 | 82 | 405 | 199 | 206 |
|  | 91.0\% | 94.0\% | 98.3\% | 91.1\% | 90.0\% | 88\% | 91.6\% |
| Very important | 506 | 130 | 52 | 78 | 376 | 184 | 192 |
|  | 84.3\% | 86.7\% | 86.7\% | 86.7\% | 83.6\% | 82\% | 85.3\% |
| Somewhat important | 40 | 11 | 7 | 4 | 29 | 15 | 14 |
|  | 6.7\% | 7.3\% | 11.7\% | 4.4\% | 6.4\% | 6.7\% | 6.2\% |
| Unimportant [NET] | 22 | 3 | - | 3 | 19 | 12 | 7 |
|  | 3.7\% | 2.0\% |  | 3.3\% | 4.2\% | 5.3\% | 3.1\% |
| Somewhat unimportant | 19 | 2 | - | 2 | 17 | 11 | 6 |
|  | 3.2\% | 1.3\% |  | 2.2\% | 3.8\% | 4.9\% | 2.7\% |
| Very unimportant | 3 | 1 | - | 1 | 2 | 1 | 1 |
|  | 0.5\% | 0.7\% |  | 1.1\% | 0.4\% | 0.4\% | 0.4\% |
| Unsure | 22 | 5 | 1 | 4 | 17 | 10 | 7 |
|  | 3.7\% | 3.3\% | 1.7\% | 4.4\% | 3.8\% | 4.4\% | 3.1\% |
| Prefer not to answer | 10 | 1 | - | 1 | 9 | 4 | 5 |
|  | 1.7\% | 0.7\% |  | 1.1\% | 2.0\% | 1.8\% | 2.2\% |

Q2. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q2. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q2. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q2. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q2. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q2. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q2A. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample

|  | GENDER |  |  |  |  | GROUP |  |  | RENT/OWN |  | Ethnicity |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | MALE | FEMALE | 18-29 |  |  |  |  | WHITE/ <br> CAUCASIAN | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | AMERICAN |  |  | SPANISH | ENGLISH |
|  |  |  |  |  | 30-39 | 40-54 | 55-64 | $65+$ |  |  | OWN | RENT |  |  |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ALASKA |
|  |  |  |  |  |  |  |  |  |  |  |  |  | ASIAN |  |  | HISPANIC | NATIVE |
| Total | 568 | 266 | 302 | 68 | 132 | 140 | 118 | 110 | 455 | 82 | 463 | 14 | 15 | 25 | 3 | 14 | 554 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Important [ NET] | 546 | 249 | 297 | 66 | 126 | 135 | 112 | 107 | 441 | 79 | 450 | 14 | 15 | 24 | 3 | 14 | 532 |
|  | 96.1\% | 94\% | 98.3\% | 97.1\% | 95.5\% | 96.4\% | 94.9\% | 97\% | 97\% | 96\% | 97.2\% | 100.0\% | 100\% | 96.0\% | 100.0\% | 100.0\% | 96.0\% |
| Very important | 506 | 231 | 275 | 59 | 116 | 123 | 104 | 104 | 410 | 75 | 419 | 14 | 14 | 20 | 3 | 13 | 493 |
|  | 92.7\% | 93\% | 92.6\% | 89.4\% | 92.1\% | 91.1\% | 92.9\% | 97\% | 93\% | 95\% | 93.1\% | 100.0\% | 93.3\% | 83.3\% | 100.0\% | 92.9\% | 92.7\% |
| Somewhat important | 40 | 18 | 22 | 7 | 10 | 12 | 8 | 3 | 31 | 4 | 31 | - | 1 | 4 | - | 1 | 39 |
|  | 7.3\% | 7.2\% | 7.4\% | 10.6\% | 7.9\% | 8.9\% | 7.1\% | 2.8\% | 7.0\% | 5.1\% | 6.9\% |  | 6.7\% | 16.7\% |  | 7.1\% | 7.3\% |
| Unimportant [NET] | 22 | 17 | 5 | 2 | 6 | 5 | 6 | 3 | 14 | 3 | 13 | - | - | 1 | - | - | 22 |
| - = = = = = = = = = = | 3.9\% | 6.4\% | 1.7\% | 2.9\% | 4.5\% | 3.6\% | 5.1\% | 2.7\% | 3.1\% | 3.7\% | 2.8\% |  |  | 4.0\% |  |  | 4.0\% |
| Somewhat unimportant | 19 | 16 | 3 | 2 | 5 | 4 | 5 | 3 | 12 | 3 | 12 | - | - | 1 | - | - | 19 |
|  | 86.4\% | 94\% | 60.0\% | 100\% | 83.3\% | 80.0\% | 83.3\% | 100\% | 86\% | 100\% | 92.3\% |  |  | 100.0\% |  |  | 86.4\% |
| Very unimportant | 3 | 1 | 2 | - | 1 | 1 | 1 | - | 2 | - | 1 | - | - | - | - | - | 3 |
|  | 13.6\% | 5.9\% | 40.0\% |  | 16.7\% | 20.0\% | 16.7\% |  | 14\% |  | 7.7\% |  |  |  |  |  | 13.6\% |

Q2A. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q2A. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample

SURVEY TYPE
TOTAL Phone Landline mobile online text email

| Total | 568 | 144 | 59 | 85 | 424 | 211 | 213 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| Important [NET] | 546 | 141 | 59 | 82 | 405 | 199 | 206 |
|  | 96.1\% | 97.9\% | 100.0\% | 96.5\% | 95.5\% | 94\% | 96.7\% |
| Very important | 506 | 130 | 52 | 78 | 376 | 184 | 192 |
|  | 92.7\% | 92.2\% | 88.1\% | 95.1\% | 92.8\% | 92\% | 93.2\% |
| Somewhat important | 40 | 11 | 7 | 4 | 29 | 15 | 14 |
|  | 7.3\% | 7.8\% | 11.9\% | 4.9\% | 7.2\% | 7.5\% | 6.8\% |
| Unimportant [NET] | 22 | 3 | - | 3 | 19 | 12 | 7 |
|  | 3.9\% | 2.1\% |  | 3.5\% | 4.5\% | 5.7\% | 3.3\% |
| Somewhat unimportant | 19 | . 2 | - | 2 | 17 | 11 | 6 |
|  | 86.4\% | 66.7\% |  | 66.7\% | 89.5\% | 92\% | 85.7\% |
| Very unimportant | 3 | 1 | - | 1 | 2 | 1 | 1 |
|  | 13.6\% | 33.3\% |  | 33.3\% | 10.5\% | 8.3\% | 14.3\% |

Q2A. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample

|  | TOTAL | GENDER |  | 18-29 | AGE | GROUP |  | PHONE MODE |  | ETHNICITY |  |  | AMERICAN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  | BLACK/ |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  | White/ | AFRICAN |  |  | ALASKA |
|  |  | MALE | FEMALE |  |  | 40-54 | 55-64 | $65+$ | CAUCASIAN | AMERICAN | ASIAN | HISPANIC | native |
| Total | 144 | 59 | 85 |  | 4 | 20 | 50 | 41 | 29 | 114 | 3 | 2 | 14 | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Important [NET] | 141 | 57 | 84 | 4 | 20 | 49 | 39 | 29 | 114 | 3 | 2 | 14 | 1 |
| ========================= | 97.9\% | 97\% | 98.8\% | 100\% | 100\% | 98.0\% | 95.1\% | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% |
| Very important | 130 | 53 | 77 | 4 | 18 | 45 | 36 | 27 | 105 | 3 | 2 | 13 | 1 |
|  | 92.2\% | 93\% | 91.7\% | 100\% | 90.0\% | 91.8\% | 92.3\% | 93\% | 92.1\% | 100.0\% | 100\% | 92.9\% | 100.0\% |
| Somewhat important | 11 | 4 | 7 | - | 2 | 4 | 3 | 2 | 9 | - | - | 1 | - |
|  | 7.8\% | 7.0\% | 8.3\% |  | 10.0\% | 8.2\% | 7.7\% | 6.9\% | 7.9\% |  |  | 7.1\% |  |
| Unimportant [NET] | 3 | 2 | 1 | - | - | 1 | 2 | - | - | - | - | - | - |
|  | 2.1\% | 3.4\% | 1.2\% |  |  | 2.0\% | 4.9\% |  |  |  |  |  |  |
| Somewhat unimportant | 2 | 2 | - | - | - | 1 | 1 | - | - | - | - | - | - |
|  | 66.7\% | 100\% |  |  |  | 100\% | 50.0\% |  |  |  |  |  |  |
| Very unimportant | 1 | - | 1 | - | - | - | 1 | - | - | - | - | - | - |
|  | 33.3\% |  | 100.0\% |  |  |  | 50.0\% |  |  |  |  |  |  |

Q2A. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q2A. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q2A. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample

|  | TOTAL | GENDER |  |  |  | GROUP |  | Online mode |  | ETHNICITY |  |  | AMERICAN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  | BLACK/ |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  | White/ | AFRICAN |  |  | ALASKA |
|  |  | MALE | FEMALE | 18-29 | 30-39 | 40-54 | 55-64 | $65+$ | CAUCASIAN | AMERICAN | ASIAN | HISPANIC | NATIVE |
| Total | 424 | 207 | 217 | 64 | 112 | 90 | 77 | 81 | 349 | 11 | 13 | 11 | 2 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Important [ NET] | 405 | 192 | 213 | 62 | 106 | 86 | 73 | 78 | 336 | 11 | 13 | 10 | 2 |
| ======================== | 95.5\% | 93\% | 98.2\% | 96.9\% | 94.6\% | 95.6\% | 94.8\% | 96\% | 96.3\% | 100.0\% | 100\% | 90.9\% | 100.0\% |
| Very important | 376 | 178 | 198 | 55 | 98 | 78 | 68 | 77 | 314 | 11 | 12 | 7 | 2 |
|  | 92.8\% | 93\% | 93.0\% | 88.7\% | 92.5\% | 90.7\% | 93.2\% | 99\% | 93.5\% | 100.0\% | 92.3\% | 70.0\% | 100.0\% |
| Somewhat important | 29 | 14 | 15 | 7 | 8 | 8 | 5 | 1 | 22 | - | 1 | 3 | - |
|  | 7.2\% | 7.3\% | 7.0\% | 11.3\% | 7.5\% | 9.3\% | 6.8\% | 1.3\% | 6.5\% |  | 7.7\% | 30.0\% |  |
| Unimportant [NET] | 19 | 15 | 4 | 2 | 6 | 4 | 4 | 3 | 13 | - | - | 1 | - |
| ======================== | 4.5\% | 7.2\% | 1.8\% | 3.1\% | 5.4\% | 4.4\% | 5.2\% | 3.7\% | 3.7\% |  |  | 9.1\% |  |
| Somewhat unimportant | 17 | 14 | 3 | 2 | 5 | 3 | 4 | 3 | 12 | - | - | 1 | - |
|  | 89.5\% | 93\% | 75.0\% | 100\% | 83.3\% | 75.0\% | 100\% | 100\% | 92.3\% |  |  | 100.0\% |  |
| Very unimportant | 2 | 1 | 1 | - | 1 | 1 | - | - | 1 | - | - | - | - |
|  | 10.5\% | 6.7\% | 25.0\% |  | 16.7\% | 25.0\% |  |  | 7.7\% |  |  |  |  |

Q2A. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample

|  | TOTAL | GENDER |  |  | AGE$30-39$ | GROUP |  | TEXT MODE |  |  | THNICITY |  | AMERICAN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  | BLACK/ |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  | WHITE/ | AFRICAN |  |  | ALASKA |
|  |  | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | $65+$ | CAUCASIAN | AMERICAN | ASIAN | HISPANIC | NATIVE |
| Total | 211 | 116 | 95 | 61 | 77 | 49 | 19 | 5 | 169 | 6 | 6 | 5 | 2 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Important [ NET] | 199 | 107 | 92 | 59 | 72 | 46 | 17 |  | 161 | ${ }^{6}$ | 6 | 5 | 2 |
| ========================= | 94.3\% | 92\% | 96.8\% | 96.7\% | 93.5\% | 93.9\% | 89.5\% | 100\% | 95.3\% | 100.0\% | 100\% | 100.0\% | 100.0\% |
| Very important | 184 | 99 | 85 | 53 | 69 | 41 | 16 | 5 | 150 | 6 | 5 | 4 | 2 |
|  | 92.5\% | 93\% | 92.4\% | 89.8\% | 95.8\% | 89.1\% | 94.1\% | 100\% | 93.2\% | 100.0\% | 83.3\% | 80.0\% | 100.0\% |
| Somewhat important | 15 | 8 | 7 | 6 | 3 | 5 | 1 | - | 11 | - | 1 | 1 | - |
|  | 7.5\% | 7.5\% | 7.6\% | 10.2\% | 4.2\% | 10.9\% | 5.9\% |  | 6.8\% |  | 16.7\% | 20.0\% |  |
| Unimportant [NET] | 12 | 9 | 3 | 2 | 5 | 3 | 2 | - | 8 | - | - | - | - |
|  | 5.7\% | 7.8\% | 3.2\% | 3.3\% | 6.5\% | 6.1\% | 10.5\% |  | 4.7\% |  |  |  |  |
| Somewhat unimportant | 11 | 9 | 2 | 2 | 4 | 3 | 2 | - | 8 | - | - | - | - |
|  | 91.7\% | 100\% | 66.7\% | 100\% | 80.0\% | 100\% | 100\% |  | 100.0\% |  |  |  |  |
| Very unimportant | 1 | - | 1 | - | 1 | - | - | - | - | - | - | - | - |
|  | 8.3\% |  | 33.3\% |  | 20.0\% |  |  |  |  |  |  |  |  |

Q2A. How important do you think it is for your household to participate in curbside recycling? BASE: Total Sample


Q3. What motivates you and others in your household to participate in recycling at home? BASE: Total Sample

|  | GENDER |  |  |  | AGE | GROUP |  |  | RENT/OWN |  | Ethnicity |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | 30-39 |  |  | $65+$ |  |  | WHITE/ <br> CAUCASIAN | BLACK/ AFRICAN AMERICAN | AMERICAN |  |  | SPANISH | ENGLISH |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 |  | Own | RENT |  |  |  |  | INDIAN OR |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ALASKA |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  | ASIAN | HISPANIC | NATIVE |  |  |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Environmental Concerns/ | 293 | 126 | 167 | 44 | 66 | 81 | 47 | 55 | 240 | 43 | 238 | 9 | 11 | 17 | 2 | 9 | 284 |
| Wildlife | 48.8\% | 45\% | 51.9\% | 61.1\% | 46.5\% | 55.9\% | 37.0\% | 48\% | 50\% | 51\% | 49.2\% | 60.0\% | 68.8\% | 63.0\% | 66.7\% | 60.0\% | 48.5\% |
| Reduce Landfills/Waste | 110 | 49 | 61 | 11 | 28 | 20 | 31 | 20 | 90 | 16 | 91 | 1 | 3 | 2 | 1 | 1 | 109 |
|  | 18.3\% | 18\% | 18.9\% | 15.3\% | 19.7\% | 13.8\% | 24.4\% | 18\% | 19\% | 19\% | 18.8\% | 6.7\% | 18.8\% | 7.4\% | 33.3\% | 6.7\% | 18.6\% |
| Out Of Habit/Right Thing/ | 35 | 19 | 16 | 2 | 3 | 11 | 10 | 9 | 28 | 5 | 29 | 1 | - | - | - | - | 35 |
| Easy To Do | 5.8\% | 6.8\% | 5.0\% | 2.8\% | 2.1\% | 7.6\% | 7.9\% | 7.9\% | 5.9\% | 5.9\% | 6.0\% | 6.7\% |  |  |  |  | 6.0\% |
| To Re-use/Save Money/ | 28 | 11 | 17 | 1 | 6 | 5 | 7 | 9 | 24 | 3 | 26 | 1 | - | - | - | - | 28 |
| Resourceful | 4.7\% | 4.0\% | 5.3\% | 1.4\% | 4.2\% | 3.4\% | 5.5\% | 7.9\% | 5.0\% | 3.5\% | 5.4\% | 6.7\% |  |  |  |  | 4.8\% |
| Other | 31 | 16 | 15 | 2 | 12 | 8 | 8 | 1 | 23 | 4 | 20 | - | 1 | 5 | - | 5 | 26 |
|  | 5.2\% | 5.8\% | 4.7\% | 2.8\% | 8.5\% | 5.5\% | 6.3\% | 0.9\% | 4.8\% | 4.7\% | 4.1\% |  | 6.2\% | 18.5\% |  | 33.3\% | 4.4\% |
| None/Nothing | 1 | 1 | - | - | - | - | - | 1 | 1 | - | 1 | - | - | - | - | - | 1 |
|  | 0.2\% | 0.4\% |  |  |  |  |  | 0.9\% | 0.2\% |  | 0.2\% |  |  |  |  |  | 0.2\% |
| Prefer not to answer | 102 | 56 | 46 | 12 | 27 | 20 | 24 | 19 | 71 | 14 | 79 | 3 | 1 | 3 | - | - | 102 |
|  | 17.0\% | 20\% | 14.3\% | 16.7\% | 19.0\% | 13.8\% | 18.9\% | 17\% | 15\% | 16\% | 16.3\% | 20.0\% | 6.2\% | 11.1\% |  |  | 17.4\% |

Q3. What motivates you and others in your household to participate in recycling at home? BASE: Total Sample


Q3. What motivates you and others in your household to participate in recycling at home? BASE: Total Sample

SURVEY TYPE
TOTAL Phone Landline mobile ONLINE text email

Total

Environmental Concerns/ Wildlife

Reduce Landfills/Waste
ut Of Habit/Right Thing/ Easy To Do

To Re-use/Save Money/ Resourceful

## Other

None/Nothing

Prefer not to answer
$\begin{array}{rrrrrrr}600 & 150 & 60 & 90 & 450 & 225 & 225 \\ 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & 100 & 100.0\end{array}$ $\begin{array}{rrrrrrr}293 & 85 & 26 & 59 & 208 & 111 & 97 \\ 48.8 \% & 56.7 \% & 43.3 \% & 65.6 \% & 46.2 \% & 49 \% & 43.1 \%\end{array}$ $\begin{array}{rrrrrrr}110 & 26 & 15 & 11 & 84 & 36 & 48 \\ 18.3 \% & 17.3 \% & 25.0 \% & 12.2 \% & 18.7 \% & 16 \% & 21.3 \%\end{array}$

| 35 | 5 | 2 | 3 | 30 | 15 | 15 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $5.8 \%$ | $3.3 \%$ | $3.3 \%$ | $3.3 \%$ | $6.7 \%$ | $6.7 \%$ | 6.78 |


| 28 | 4 | 2 | 2 | 24 | 9 | 15 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $4.7 \%$ | $2.7 \%$ | $3.3 \%$ | $2.2 \%$ | $5.3 \%$ | $4.0 \%$ | $6.7 \%$ |


| 31 | 11 | 3 | 8 | 20 | 10 | 10 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $5.2 \%$ | $7.3 \%$ | $5.0 \%$ | $8.9 \%$ | $4.4 \%$ | $4.4 \%$ | $4.4 \%$ |

$\begin{array}{rlrl}1 & - & 1 & \\ 0.2 \% & & 1\end{array}$ $\begin{array}{rrrrrrr}102 & 19 & 12 & 7 & 83 & 44 & 39 \\ 17.0 \% & 12.7 \% & 20.0 \% & 7.8 \% & 18.4 \% & 20 \% & 17.3 \%\end{array}$

Q3. What motivates you and others in your household to participate in recycling at home? BASE: Total Sample


Q3. What motivates you and others in your household to participate in recycling at home? BASE: Total Sample


Q3. What motivates you and others in your household to participate in recycling at home? BASE: Total Sample


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Q3. What motivates you and others in your household to participate in recycling at home? BASE: Total Sample


Q3. What motivates you and others in your household to participate in recycling at home? BASE: Total Sample


Q4. Do you have recycling information in your home that you refer to often or frequently? BASE: Total Sample

|  | GENDER |  |  |  | AGE | GROUP |  |  | RENT/OWN |  | ETHNICITY |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | $65+$ | OWN | RENT | WHITE/ <br> CAUCASIAN | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ |  |  | INDIAN OR | SPANISH | ENGLISH |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ALASKA |  |  |
|  |  |  |  |  | 30-39 |  |  |  |  |  |  |  | ASIAN | HISPANIC | NATIVE |  |  |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Yes | 234 | 111 | 123 | 22 | 31 | 47 | 60 | 74 | 195 | 30 | 193 | 9 | 4 | 11 | 1 | 9 | 225 |
|  | 39.0\% | 40\% | 38.2\% | 30.6\% | 21.8\% | 32.4\% | 47.2\% | 65\% | 41\% | 35\% | 39.9\% | 60.0\% | 25.0\% | 40.7\% | 33.3\% | 60.0\% | 38.5\% |
| No | 329 | 147 | 182 | 44 | 103 | 93 | 60 | 29 | 256 | 50 | 267 | 5 | 9 | 13 | 2 | 6 | 323 |
|  | 54.8\% | 53\% | 56.5\% | 61.1\% | 72.5\% | 64.1\% | 47.2\% | 25\% | 54\% | 59\% | 55.2\% | 33.3\% | 56.2\% | 48.1\% | 66.7\% | 40.0\% | 55.2\% |
| Unsure | 29 | 17 | 12 | 5 | 5 | 3 | 6 | 10 | 23 | 4 | 20 | 1 | 3 | 2 | - | - | 29 |
|  | 4.8\% | 6.1\% | 3.7\% | 6.9\% | 3.5\% | 2.1\% | 4.7\% | 8.8\% | 4.8\% | 4.7\% | 4.1\% | 6.7\% | 18.8\% | 7.4\% |  |  | 5.0\% |
| Prefer not to answer | 8 | 3 | 5 | 1 | 3 | 2 | 1 | 1 | 3 | 1 | 4 | - | - | 1 | - | - | 8 |
|  | 1.3\% | 1.1\% | 1.6\% | 1.4\% | 2.1\% | 1.4\% | 0.8\% | 0.9\% | 0.6\% | 1.2\% | 0.8\% |  |  | 3.7\% |  |  | 1.4\% |

Q4. Do you have recycling information in your home that you refer to often or frequently? BASE: Total Sample


Q4. Do you have recycling information in your home that you refer to often or frequently? BASE: Total Sample

SURVEY TYPE
TOTAL Phone Landline mobile online text email

| 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |


| 234 | 70 | 31 | 39 | 164 | 62 | 102 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $39.0 \%$ | $46.7 \%$ | $51.7 \%$ | $43.3 \%$ | $36.4 \%$ | $28 \%$ | $45.3 \%$ |


| 29 | 3 | 2 | 1 | 26 | 12 | 14 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $4.8 \%$ | $2.0 \%$ | $3.3 \%$ | $1.1 \%$ | $5.8 \%$ | $5.3 \%$ | $6.2 \%$ |
| 8 | - | - | - | 8 | 5 | 3 |
| $1.3 \%$ |  |  |  | $1.8 \%$ | $2.2 \%$ | $1.3 \%$ |

Q4. Do you have recycling information in your home that you refer to often or frequently? BASE: Total Sample

GENDER AGE GROUP PHONE MODE ETHNICI

$$
\text { TOTAL MALE FEMALE 18-29 } 30-39 \quad 40-54 \quad 55-64 \quad 65+\text { CAUCASIAN AMERICAN ASIAN HISPANIC }
$$

| Total | 150 | 60 | 90 | 5 | 22 | 50 | 44 | 29 | 117 | 3 | 3 | 15 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Yes | 70 | 31 | 39 | 2 | 6 | 22 | 20 | 20 | 56 | 2 | 1 | 10 | - |
|  | 46.7\% | 52\% | 43.3\% | 40.0\% | 27.3\% | 44.0\% | 45.5\% | 69\% | 47.9\% | 66.7\% | 33.3\% | 66.7\% |  |
| No | 77 | 26 | 51 | 3 | 16 | 28 | 23 | 7 | 59 | 1 | 1 | 5 | 1 |
|  | 51.3\% | 43\% | 56.7\% | 60.0\% | 72.7\% | 56.0\% | 52.3\% | 24\% | 50.4\% | 33.3\% | 33.3\% | 33.3\% | 100.0\% |
| Unsure | 3 | 3 | - | - | - | - | 1 | 2 | 2 | - | 1 | - | - |
|  | 2.0\% | 5.0\% |  |  |  |  | 2.3\% | 6.9\% | 1.7\% |  | 33.3\% |  |  |

Q4. Do you have recycling information in your home that you refer to often or frequently? BASE: Total Sample

|  | GENDER |  |  |  | E GROUP | LANDLINE MODE |  |  | ETHNICITY |  |  | AMERICAN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| TOTAL |  |  | 55-64 | $65+$ |  | white/ <br> CAUCASIAN | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | ASIAN | HISPANIC |  |
|  | MALE | FEMALE |  |  | 18-29 |  |  |  |  | 30-39 | 40-54 | INDIAN OR |
|  |  |  |  |  |  |  |  |  |  |  |  | ALASKA |
|  |  |  |  |  |  |  |  |  |  |  |  | NATIVE |
| 60 | 19 | 41 | - | - | 9 | 919 | 23 | 50 | 1 | 2 | 2 | - |
| 100.0 | 100 | 100.0 |  | 100.0 | 100.0 | O 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| 31 | 13 | 18 | - | - | 3 | $3 \quad 9$ | 16 | 27 | 1 | 1 | 1 | - |
| 51.7\% | 68\% | 43.9\% |  | 33.3\% | 33.3\% | 47.4\% | 70\% | 54.0\% | 100.0\% | 50.0\% | 50.0\% |  |
| 27 | 4 | 23 | - | - | $6 \quad 6$ | $6 \quad 9$ |  | 22 | - | - - | 1 | - |
| 45.0\% | 21\% | 56.1\% |  | 66.7\% | 66.7\% | \% 47.4\% | 26\% | 44.0\% |  |  | 50.0\% |  |
| 2 | 2 | - | - | - | - | - 1 | 1 | 1 | - | 1 | - | - |
| 3.3\% | 11\% |  |  |  |  | 5.3\% | 4.3\% | 2.0\% |  | 50.0\% |  |  |

Q4. Do you have recycling information in your home that you refer to often or frequently? BASE: Total Sample


Q4. Do you have recycling information in your home that you refer to often or frequently? BASE: Total Sample

GENDER AGE GROUP ONLINE MODE

| ETHNICITY |  |
| :---: | ---: |
|  | AMERICAN |
| BLACK/ | INDIAN OR |
| AFRICAN | ALASKA |
| MERICAN ASIAN HISPANIC | NATIVE |


| Total | 450 | 218 | 232 | 67 | 120 | 95 | 83 | 85 | 367 | 12 | 13 | 12 | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Yes | 164 | 80 | 84 | 20 | 25 | 25 | 40 | 54 | 137 | 7 | 3 | 1 | 1 |
|  | 36.4\% | 37\% | 36.2\% | 29.9\% | 20.8\% | 26.3\% | 48.2\% | 64\% | 37.3\% | 58.3\% | 23.1\% | 8.3\% | 50.0\% |
| No | 252 | 121 | 131 | 41 | 87 | 65 | 37 | 22 | 208 | 4 | 8 | 8 | 1 |
|  | 56.0\% | 56\% | 56.5\% | 61.2\% | 72.5\% | 68.4\% | 44.6\% | 26\% | 56.7\% | 33.3\% | 61.5\% | 66.7\% | 50.0\% |
| Unsure | 26 | 14 | 12 | 5 | 5 | 3 | 5 | 8 | 18 | 1 | 2 | 2 | - |
|  | 5.8\% | 6.4\% | 5.2\% | 7.5\% | 4.2\% | 3.2\% | 6.0\% | 9.4\% | 4.9\% | 8.3\% | 15.4\% | 16.7\% |  |
| Prefer not to answer | 8 | 3 | 5 | 1 | 3 | 2 | 1 | 1 | 4 | - | - | 1 | - |
|  | 1.8\% | 1.4\% | 2.2\% | 1.5\% | 2.5\% | 2.1\% | 1.2\% | 1.2\% | 1.1\% |  |  | 8.3\% |  |

Q4. Do you have recycling information in your home that you refer to often or frequently? BASE: Total Sample

|  | text mode |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | GENDER |  |  |  |  | GROUP |  | ETHNICITY |  |  |  |  | AMERICAN INDIAN OR ALASKA NATIVE |
|  | TOTAL | MALE | FEMALE | 18-29 | 30-39 | 40-54 | 55-64 | $65+$ | white/ <br> CAUCASIAN | $\begin{array}{r} \text { BLACK/ } \\ \text { AFRICAN } \\ \text { AMERICAN } \end{array}$ | ASIAN | HISPANIC |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 225 | 123 | 102 | 64 | 83 | 52 | 21 | 5 | 180 | 6 | 6 | 6 | 2 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Yes | 62 | 35 | 27 | 20 | 19 | 12 | 10 | 1 | 50 | 2 | 1 | - | 1 |
|  | 27.6\% | 28\% | 26.5\% | 31.2\% | 22.9\% | 23.1\% | 47.6\% | 20\% | 27.8\% | 33.3\% | 16.7\% |  | 50.0\% |
| No | 146 | 78 | 68 | 38 | 57 | 38 | 9 | 4 | 120 | 3 | 5 | 4 | 1 |
|  | 64.9\% | 63\% | 66.7\% | 59.4\% | 68.7\% | 73.1\% | 42.9\% | 80\% | 66.7\% | 50.0\% | 83.3\% | 66.7\% | 50.0\% |
| Unsure | 12 | 8 | 4 | 5 | 5 | 1 | 1 | - | 8 | 1 | - | 1 | - |
|  | 5.3\% | 6.5\% | 3.9\% | 7.8\% | 6.0\% | 1.9\% | 4.8\% |  | 4.4\% | 16.7\% |  | 16.7\% |  |
| Prefer not to answer | 5 | 2 | 3 | 1 | 2 | 1 | 1 | - | 2 | - | - | 1 | - |
|  | 2.2\% | 1.6\% | 2.9\% | 1.6\% | 2.4\% | 1.9\% | 4.8\% |  | 1.1\% |  |  | 16.7\% |  |

Q4. Do you have recycling information in your home that you refer to often or frequently? BASE: Total Sample


Q5. Where did you get that information? BASE: IF YES TO Q4


Q5. Where did you get that information? BASE: IF YES TO Q4


Q5. Where did you get that information? BASE: IF YES TO Q4

JRVEY TYPE
TOTAL PHONE LANDLINE MOBILE ONLINE TEXT EMAIL

Total

Waste Management/Trash Company

Mail/Mailings/Pamphlets

From the City/Dakota County
Internet

Recycling Plant (Tennis Recycling)
Newspaper/Magazine/ Newsletters

Homeowners Associations/ Leasing Staff

Other

Unsure

Prefer not to answer
$\begin{array}{rrrrrrr}234 & 70 & 31 & 39 & 164 & 62 & 102 \\ 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & 100 & 100.0\end{array}$
$\begin{array}{rrrrrrr}46 & 13 & 7 & 6 & 33 & 15 & 18 \\ 19.7 \% & 18.6 \% & 22.6 \% & 15.4 \% & 20.1 \% & 24 \% & 17.6 \%\end{array}$
$\begin{array}{rrrrrrr}44 & 12 & 5 & 7 & 32 & 6 & 26 \\ 18.8 \% & 17.1 \% & 16.1 \% & 17.9 \% & 19.5 \% & 9.7 \% & 25.5 \%\end{array}$

| 42 | 14 | 6 | 8 | 28 | 10 | 18 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $17.9 \%$ | $20.0 \%$ | $19.4 \%$ | $20.5 \%$ | $17.1 \%$ | $16 \%$ | $17.6 \%$ |

$\begin{array}{rrrrrrr}26 & 10 & 3 & 7 & 16 & 6 & 10 \\ 11.1 \% & 14.3 \% & 9.7 \% & 17.9 \% & 9.8 \% & 9.7 \% & 9.8 \%\end{array}$

| 11 | - | 11 | 5 | 6 |
| ---: | :--- | ---: | ---: | ---: |
| $4.7 \%$ |  |  | $6.7 \%$ | $8.1 \%$ |
| $5.9 \%$ |  |  |  |  |

$\begin{array}{rrrrrrr}11 & 5 & 3 & 2 & 6 & 1 & 5 \\ 4.7 \% & 7.1 \% & 9.7 \% & 5.1 \% & 3.7 \% & 1.6 \% & 4.9 \%\end{array}$
$\begin{array}{rrrrrrr}7 & 1 & - & 1 & 6 & 4 & 2 \\ 3.0 \% & 1.4 \% & & 2.6 \% & 3.7 \% & 6.5 \% & 2.0 \%\end{array}$
$\begin{array}{rrrrrrr}20 & 12 & 5 & 7 & 8 & 2 & 6 \\ 8.5 \% & 17.1 \% & 16.1 \% & 17.9 \% & 4.9 \% & 3.2 \% & 5.9 \%\end{array}$
$\begin{array}{rrrrrr}6 & 1 & - & 1 & 5 & 2 \\ 2.6 \% & 1.4 \% & & 2.6 \% & 3.0 \% & 3.2 \% \\ 2.9 \%\end{array}$
$\begin{array}{rrrrrr}21 & 2 & 2 & - & 19 & 11 \\ 9.0 \% & 2.9 \% & 6.5 \% & & 11.6 \% & 18 \% \\ 7.8 \%\end{array}$

## Q5. Where did you get that information?

 BASE: IF YES TO Q4

Q5. Where did you get that information? BASE: IF YES TO Q4


## Q5. Where did you get that information?

 BASE: IF YES TO Q4

Q5. Where did you get that information? BASE: IF YES TO Q4


## Q5. Where did you get that information?

 BASE: IF YES TO Q4|  | GENDER |  |  |  |  | GROUP |  | TEXT MODE |  |  | ETHNICITY |  | AMERICAN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | $65+$ |  |  | WHITE/CAUCASIAN | BLACK/ AFRICAN AMERICAN |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 |  |  | ASIAN | v HISPANIC | INDIAN OR ALASKA NATIVE |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  | 30-39 |
| Total | 62 | 35 | 27 | 20 | 19 | 12 | 10 | 1 | 50 | 2 | 1 | , | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 |  | 100.0 |
| Waste Management/Trash | 15 | 8 | 7 | 3 | 6 | 2 | 4 | - | 13 | - | - - | - - | - - |
| Company | 24.2\% | 23\% | 25.9\% | 15.0\% | 31.6\% | 16.7\% | 40.0\% |  | 26.0\% |  |  |  |  |
| From the City/Dakota | 10 | 8 | 2 | - | 3 | 5 | 1 | 1 | 7 | 1 | - | - - | 1 |
| County | 16.1\% | 23\% | 7.4\% |  | 15.8\% | 41.7\% | 10.0\% | 100\% | 14.0\% | 50.0\% |  |  | 100.0\% |
| Mail/Mailings/Pamphlets | 6 | 3 | 3 | 1 | 2 | 1 | 2 | - | 6 | - | - - | - - | - - |
|  | 9.7\% | 8.6\% | 11.1\% | 5.0\% | 10.5\% | 8.3\% | 20.0\% |  | 12.0\% |  |  |  |  |
| Internet | 6 | 3 | 3 | 3 | 2 | 1 | - | - | 5 | - | - - | - - | - - |
|  | 9.7\% | 8.6\% | 11.1\% | 15.0\% | 10.5\% | 8.3\% |  |  | 10.0\% |  |  |  |  |
| Recycling Plant (Tennis | 5 | 3 | 2 | 2 | 2 | - | 1 | - | 3 | - | 1 | 1 | - - |
| Recycling) | 8.1\% | 8.6\% | 7.4\% | 10.0\% | 10.5\% |  | 10.0\% |  | 6.0\% |  | 100\% |  |  |
| Homeowners Associations/ | 4 | 2 | 2 | 3 | - | 1 | - | - | 4 | - | - - | - - | - - |
| Leasing Staff | 6.5\% | 5.7\% | 7.4\% | 15.0\% |  | 8.3\% |  |  | 8.0\% |  |  |  |  |
| Newspaper/Magazine/ | 1 | - | 1 | 1 | - | - | - | - | 1 | - | - | - | - |
| Newsletters | 1.6\% |  | 3.7\% | 5.0\% |  |  |  |  | 2.0\% |  |  |  |  |
| Other | 2 | 2 | - | - | 1 | - | 1 | - | 1 | 1 | - | - | - |
|  | 3.2\% | 5.7\% |  |  | 5.3\% |  | 10.0\% |  | 2.0\% | 50.0\% |  |  |  |
| Unsure | 2 | - | 2 | 1 | - | 1 | - | - | 2 | - | - | - | - |
|  | 3.2\% |  | 7.4\% | 5.0\% |  | 8.3\% |  |  | 4.0\% |  |  |  |  |
| Prefer not to answer | 11 | 6 | 5 | 6 | 3 | 1 | 1 | - | 8 | - | - | - - | - |
|  | 17.7\% | 17\% | 18.5\% | 30.0\% | 15.8\% | 8.3\% | 10.0\% |  | 16.0\% |  |  |  |  |

Q5. Where did you get that information? BASE: IF YES TO Q4


Q6. What resource do you currently use to check if something is recyclable? BASE: Total Sample


Q6. What resource do you currently use to check if something is recyclable? BASE: Total Sample


Q6. What resource do you currently use to check if something is recyclable? BASE: Total Sample

SURVEY TYPE
TOTAL Phone Landline mobile online text email

Total

Recycling cart provided

Hauler mailed
information
County website

County mailed
information
City mailed information
Hauler website

City website

Property Manager

Other

I already know what can be recycled

I don't recycle

Unsure

Prefer not to answer
$\begin{array}{rrrrrrr}600 & 150 & 60 & 90 & 450 & 225 & 225 \\ 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & 100 & 100.0\end{array}$ $\begin{array}{rrrrrrr}195 & 50 & 22 & 28 & 145 & 65 & 80 \\ 32.5 \% & 33.3 \% & 36.7 \% & 31.1 \% & 32.2 \% & 29 \% & 35.6 \%\end{array}$ $\begin{array}{rrrrrrr}92 & 29 & 12 & 17 & 63 & 25 & 38 \\ 15.3 \% & 19.3 \% & 20.0 \% & 18.9 \% & 14.0 \% & 11 \% & 16.9 \%\end{array}$

| 81 | 18 | 8 | 10 | 63 | 23 | 40 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $13.5 \%$ | $12.0 \%$ | $13.3 \%$ | $11.1 \%$ | $14.0 \%$ | $10 \%$ | $17.8 \%$ |

$\begin{array}{rr}81 & 24 \\ 13.5 \% & 16.0 \%\end{array}$
$\begin{array}{rrrrr}10 & 14 & 57 & 9 & 48 \\ 16.7 \% & 15.6 \% & 12.7 \% & 4.0 \% & 21.3 \%\end{array}$
$\begin{array}{rr}79 & 24 \\ 13.2 \% & 16.0 \%\end{array}$
$\begin{array}{rrrrr}8 & 16 & 55 & 17 & 38 \\ 13.3 \% & 17.8 \% & 12.2 \% & 7.6 \% & 16.9 \%\end{array}$
$\begin{array}{rrrrr}4 & 12 & 56 & 24 & 32 \\ 6.7 \% & 13.3 \% & 12.4 \% & 11 \% & 14.2 \%\end{array}$
$\begin{array}{rrrrr}4 & 14 & 47 & 20 & 27 \\ 6.7 \% & 15.6 \% & 10.4 \% & 8.9 \% & 12.0 \%\end{array}$
$\begin{array}{rrrrr}1 & 1 & 16 & 8 & 8 \\ 1.7 \% & 1.1 \% & 3.6 \% & 3.6 \% & 3.6 \%\end{array}$
$\begin{array}{lllll}1 & 4 & 22 & 9 & 13\end{array}$
$1.7 \% \quad 4.4 \% \quad 4.9 \% \quad 4.0 \% \quad 5.8 \%$
$\begin{array}{rrrrr}12 & 21 & 114 & 70 & 44 \\ 20.0 \% & 23.3 \% & 25.3 \% & 31 \% & 19.6 \%\end{array}$
$\begin{array}{rrrrr}2 & 1 & 9 & 6 & 3 \\ 3.3 \% & 1.1 \% & 2.0 \% & 2.7 \% & 1.3 \%\end{array}$
$\begin{array}{rrrrr}4 & 8 & 24 & 13 & 11 \\ 6.7 \% & 8.9 \% & 5.3 \% & 5.8 \% & 4.9 \%\end{array}$
$\begin{array}{rrrrrrr}6.0 \% & 8.0 \% & 6.7 \% & 8.9 \% & 5.3 \% & 5.8 \% & 4.9 \% \\ 10 & 2 & 2 & - & 8 & 5 & 3 \\ 1.7 \% & 1.3 \% & 3.3 \% & & 1.8 \% & 2.2 \% & 1.3 \%\end{array}$

Q6. What resource do you currently use to check if something is recyclable? BASE: Total Sample

|  | GENDER |  |  |  | AG | GROUP |  | PHONE MODE |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | MALE | FEMALE | 18-29 | 30-39 | 40-54 | 55-64 | $65+$ | WHITE/CAUCASIAN |  |  | Ethnicity |  | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  |  |  |  |  |  |  |  |  | BLACK/ |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  | AFRICAN |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  | AMERICAN | ASIAN | N | PANIC |  |
| Total | 150 | 60 | 90 | 5 | 22 | 50 | 44 | 29 | 117 | 3 | 3 |  | 15 | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 |
| Recycling cart provided | 50 | 20 | 30 | 1 | 6 | 14 | 18 | 11 | 40 | - | 2 | 2 | 5 | - |
| by hauler | 33.3\% | 33\% | 33.3\% | 20.0\% | 27.3\% | 28.0\% | 40.9\% | 38\% | 34.2\% |  | 66.7\% |  | 33.3\% |  |
| Hauler mailed | 29 | 12 | 17 | - | 4 | 13 | 6 | 6 | 27 | - | - | - | 2 | - |
| information | 19.3\% | 20\% | 18.9\% |  | 18.2\% | 26.0\% | 13.6\% | 21\% | 23.1\% |  |  |  | 13.3\% |  |
| City mailed information | 24 | 9 | 15 | - | 1 | 9 | 9 | 5 | 22 | - | - | - | 1 | - |
|  | 16.0\% | 15\% | 16.7\% |  | 4.5\% | 18.0\% | 20.5\% | 17\% | 18.8\% |  |  |  | 6.7\% |  |
| County mailed | 24 | 9 | 15 | - | 2 | 9 | 6 | 7 | 23 | - | - | - | 1 | - |
| information | 16.0\% | 15\% | 16.7\% |  | 9.1\% | 18.0\% | 13.6\% | 24\% | 19.7\% |  |  |  | 6.7\% |  |
| City website | 18 | 6 | 12 | - | 2 | 7 | 6 | 3 | 15 | - | - | - | 1 | - |
|  | 12.0\% | 10\% | 13.3\% |  | 9.1\% | 14.0\% | 13.6\% | 10\% | 12.8\% |  |  |  | 6.7\% |  |
| County website | 18 | 8 | 10 | - | 2 | 11 | 5 | - | 16 | 1 | 1 | 1 | - | - |
|  | 12.0\% | 13\% | 11.1\% |  | 9.1\% | 22.0\% | 11.4\% |  | 13.7\% | 33.3\% | 33.3\% |  |  |  |
| Hauler website | 16 | 6 | 10 | - | 3 | 12 | 1 | - | 15 | - | - 1 | 1 | - | - |
|  | 10.7\% | 10\% | 11.1\% |  | 13.6\% | 24.0\% | 2.3\% |  | 12.8\% |  | 33.3\% |  |  |  |
| Property Manager | 2 | - | 2 | - | - | 1 | 1 | - | 1 | 1 | - | - | - | - |
|  | 1.3\% |  | 2.2\% |  |  | 2.0\% | 2.3\% |  | 0.9\% | 33.3\% |  |  |  |  |
| Other | 5 | 4 | 1 | 1 | 1 | 2 | 1 | - | 4 | - | - | - | 1 | - |
|  | 3.3\% | 6.7\% | 1.1\% | 20.0\% | 4.5\% | 4.0\% | 2.3\% |  | 3.4\% |  |  |  | 6.7\% |  |
| I already know what can | 33 | 16 | 17 | 2 | 8 | 8 | 8 | 7 | 26 | 1 | - | - | 3 | - |
| be recycled | 22.0\% | 27\% | 18.9\% | 40.0\% | 36.4\% | 16.0\% | 18.2\% | 24\% | 22.2\% | 33.3\% |  |  | 20.0\% |  |
| I don't recycle | 3 | - | 3 | - | 1 | - | 2 | - | 1 | - | - | - | - | 1 |
|  | 2.0\% |  | 3.3\% |  | 4.5\% |  | 4.5\% |  | 0.9\% |  |  |  |  | 100.0\% |
| Unsure | 12 | 2 | 10 | 1 | 4 | 4 | 3 | - | 9 | - | - 1 | 1 | 2 | - |
|  | 8.0\% | 3.3\% | 11.1\% | 20.0\% | 18.2\% | 8.0\% | 6.8\% |  | 7.7\% |  | 33.3\% |  | 13.3\% |  |
| Prefer not to answer | 2 | 1 | 1 | - | - | - |  | 1 | 1 | - | - | - | - | - |
|  | 1.3\% | 1.7\% | 1.1\% |  |  |  | 2.3\% | 3.4\% | 0.9\% |  |  |  |  |  |

Q6. What resource do you currently use to check if something is recyclable? BASE: Total Sample


Q6. What resource do you currently use to check if something is recyclable? BASE: Total Sample


Q6. What resource do you currently use to check if something is recyclable? BASE: Total Sample


Q6. What resource do you currently use to check if something is recyclable? BASE: Total Sample


Q6. What resource do you currently use to check if something is recyclable? BASE: Total Sample


Q7. What do you do with recycling information you receive in the mail? BASE: Total Sample

|  | GENDER |  |  |  |  | GROUP |  |  | RENT/OWN |  | ETHNICITY |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | $65+$ |  | RENT | WHITE/ <br> CAUCASIAN | BLACK/ <br> AFRICAN <br> AMERICAN | AMERICANINDIAN ORALASKA |  |  | SPANISH | ENGLISH |
|  |  |  |  |  |  |  |  |  | OWN |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | 30-39 |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| I don't read it | 53 | 22 | 31 | 7 | 24 | 11 | 8 | 3 | 40 | 10 | 38 | - | 2 | 3 | - | 1 | 52 |
|  | 8.8\% | 7.9\% | 9.6\% | 9.7\% | 16.9\% | 7.6\% | 6.3\% | 2.6\% | 8.4\% | 12\% | 7.9\% |  | 12.5\% | 11.1\% |  | 6.7\% | 8.9\% |
| I read it and discard it | 221 | 107 | 114 | 30 | 57 | 66 | 41 | 27 | 177 | 26 | 176 | 3 | 9 | 10 | 1 | 4 | 217 |
|  | 36.8\% | 38\% | 35.4\% | 41.7\% | 40.1\% | 45.5\% | 32.3\% | 24\% | 37\% | 31\% | 36.4\% | 20.0\% | 56.2\% | 37.0\% | 33.3\% | 26.7\% | 37.1\% |
| I keep it and reference | 201 | 94 | 107 | 13 | 30 | 38 | 50 | 70 | 170 | 25 | 174 | 6 | 2 | 7 | 1 | 6 | 195 |
| it | 33.5\% | 34\% | 33.2\% | 18.1\% | 21.1\% | 26.2\% | 39.4\% | 61\% | 36\% | 29\% | 36.0\% | 40.0\% | 12.5\% | 25.9\% | 33.3\% | 40.0\% | 33.3\% |
| I keep it but don't reference it | 11 | 6 | 5 | 2 | 3 | - | 4 | 2 | 11 | - | 8 | - | 1 | 1 | - | 1 | 10 |
|  | 1.8\% | 2.2\% | 1.6\% | 2.8\% | 2.1\% |  | 3.1\% | 1.8\% | 2.3\% |  | 1.7\% |  | 6.2\% | 3.7\% |  | 6.7\% | 1.7\% |
| I tell the rest of the household | 22 | 7 | 15 | 5 | 4 | 7 | 5 | 1 | 16 | 4 | 15 | 3 | 1 | 3 | - | 3 | 19 |
|  | 3.7\% | 2.5\% | 4.7\% | 6.9\% | 2.8\% | 4.8\% | 3.9\% | 0.9\% | 3.4\% | 4.7\% | 3.1\% | 20.0\% | 6.2\% | 11.1\% |  | 20.0\% | 3.2\% |
| Something else | 55 | 28 | 27 | 7 | 18 | 12 | 12 | 6 | 39 | 11 | 45 | 1 | 1 | 1 | 1 | - | 55 |
|  | 9.2\% | 10\% | 8.4\% | 9.7\% | 12.7\% | 8.3\% | 9.4\% | 5.3\% | 8.2\% | 13\% | 9.3\% | 6.7\% | 6.2\% | 3.7\% | 33.3\% |  | 9.4\% |
| Unsure | 31 | 12 | 19 | 7 | 6 | 8 | 6 | 4 | 22 | 7 | 26 | 1 | - | 1 | - | - | 31 |
|  | 5.2\% | 4.3\% | 5.9\% | 9.7\% | 4.2\% | 5.5\% | 4.7\% | 3.5\% | 4.6\% | 8.2\% | 5.4\% | 6.7\% |  | 3.7\% |  |  | 5.3\% |
| Prefer not to answer | 6 | 2 | 4 | 1 | - | 3 | 1 | 1 | 2 | 2 | 2 | 1 | - | 1 | - | - | 6 |
|  | 1.0\% | 0.7\% | 1.2\% | 1.4\% |  | 2.1\% | 0.8\% | 0.9\% | 0.4\% | 2.4\% | 0.4\% | 6.7\% |  | 3.7\% |  |  | 1.0\% |

Q7. What do you do with recycling information you receive in the mail? BASE: Total Sample


Q7. What do you do with recycling information you receive in the mail? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| I don't read it | 53 | 11 | 6 | 5 | 42 | 21 | 21 |
|  | 8.8\% | 7.3\% | 10.0\% | 5.6\% | 9.3\% | 9.3\% | 9.3\% |
| I read it and discard it | 221 | 51 | 14 | 37 | 170 | 89 | 81 |
|  | 36.8\% | 34.0\% | 23.3\% | 41.1\% | 37.8\% | 40\% | 36.0\% |
| I keep it and reference it | 201 | 58 | 27 | 31 | 143 | 53 | 90 |
|  | 33.5\% | 38.7\% | 45.0\% | 34.4\% | 31.8\% | 24\% | 40.0\% |
| I keep it but don't reference it | 11 | 3 | 2 | 1 | 8 | 5 | 3 |
|  | 1.8\% | 2.0\% | 3.3\% | 1.1\% | 1.8\% | 2.2\% | 1.3\% |
| I tell the rest of the household | 22 | 7 | 2 | 5 | 15 | 11 | 4 |
|  | 3.7\% | 4.7\% | 3.3\% | 5.6\% | 3.3\% | 4.9\% | 1.8\% |
| Something else | 55 | 13 | 4 | 9 | 42 | 28 | 14 |
|  | 9.2\% | 8.7\% | 6.7\% | 10.0\% | 9.3\% | 12\% | 6.2\% |
| Unsure | 31 | 7 | 5 | 2 | 24 | 14 | 10 |
|  | 5.2\% | 4.7\% | 8.3\% | 2.2\% | 5.3\% | 6.2\% | 4.4\% |
| Prefer not to answer | 6 | - | - | - | 6 | 4 | 2 |
|  | 1.0\% |  |  |  | 1.3\% | 1.8\% | 0.9\% |

Q7. What do you do with recycling information you receive in the mail? BASE: Total Sample


Q7. What do you do with recycling information you receive in the mail? BASE: Total Sample


Q7. What do you do with recycling information you receive in the mail? BASE: Total Sample

|  | GENDER AGE GROUP CELL-PHONE MODE ETHNICITY |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 | AGE | 40-54 | 55-64 | $65+$ | WHITE/ <br> CAUCASIAN | BLACK/ AFRICAN AMERICAN | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | 30-39 |  |  |  |  |  |  |  | NATIVE |
| Total | 90 | 41 | 49 | 5 | 13 | 41 | 25 | 6 | 67 | 2 | 1 | 13 | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| I don't read it | 5 | 2 | 3 | - | 2 | 1 | 2 | - | 3 | - | - | - | - |
|  | 5.6\% | 4.9\% | 6.1\% |  | 15.4\% | 2.4\% | 8.0\% |  | 4.5\% |  |  |  |  |
| I read it and discard it | 37 | 18 | 19 | 2 | 6 | 17 | 11 | 1 | 28 | 1 | - | 3 | 1 |
|  | 41.1\% | 44\% | 38.8\% | 40.0\% | 46.2\% | 41.5\% | 44.0\% | 17\% | 41.8\% | 50.0\% |  | 23.1\% | 100.0\% |
| ```I keep it and reference it``` | 31 | 15 | 16 | 1 | 3 | 15 | 8 | 4 | 24 | 1 | - | 6 | - |
|  | 34.4\% | 37\% | 32.7\% | 20.0\% | 23.1\% | 36.6\% | 32.0\% | 67\% | 35.8\% | 50.0\% |  | 46.2\% |  |
| I keep it but don't reference it | 1 | - | 1 | 1 | - | - | - | - | - - | - | - | 1 | - |
|  | 1.1\% |  | 2.0\% | 20.0\% |  |  |  |  |  |  |  | 7.7\% |  |
| I tell the rest of the household | 5 | - | 5 | - | - | 3 | 2 | - | 2 | - | - | 3 | - |
|  | 5.6\% |  | 10.2\% |  |  | 7.3\% | 8.0\% |  | 3.0\% |  |  | 23.1\% |  |
| Something else | 9 | 5 | 4 | 1 | 1 | 4 | 2 | 1 | 8 | - | 1 | - | - |
|  | 10.0\% | 12\% | 8.2\% | 20.0\% | 7.7\% | 9.8\% | 8.0\% | 17\% | 11.9\% |  | 100\% |  |  |
| Unsure | 2 | 1 | 1 | - | 1 | 1 | - | - | 2 | - | - | - | - |
|  | 2.2\% | 2.4\% | 2.0\% |  | 7.7\% | 2.4\% |  |  | 3.0\% |  |  |  |  |

Q7. What do you do with recycling information you receive in the mail? BASE: Total Sample


Q7. What do you do with recycling information you receive in the mail? BASE: Total Sample


Q7. What do you do with recycling information you receive in the mail? BASE: Total Sample


Q8. When you are not sure if something is recyclable, what do you generally do? BASE: Total Sample


Q8. When you are not sure if something is recyclable, what do you generally do? BASE: Total Sample


Q8. When you are not sure if something is recyclable, what do you generally do? BASE: Total Sample

SURVEY TYPE
TOTAL Phone Landline mobile online text email

Total

Recycle when in doubt

Trash when in doubt

Ask someone

Research what to do

Unsure

Prefer not to answer
$\begin{array}{rrrrrrr}600 & 150 & 60 & 90 & 450 & 225 & 225 \\ 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & 100 & 100.0\end{array}$

| 158 | 39 | 16 | 23 | 119 | 67 | 52 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $26.3 \%$ | $26.0 \%$ | $26.7 \%$ | $25.6 \%$ | $26.4 \%$ | $30 \%$ | $23.1 \%$ |


| 206 | 52 | 26 | 26 | 154 | 78 | 76 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $34.3 \%$ | $34.7 \%$ | $43.3 \%$ | $28.9 \%$ | $34.2 \%$ | $35 \%$ | $33.8 \%$ |

$$
\begin{array}{rrrrrrr}
22 & 10 & 3 & 7 & 12 & 6 & 6 \\
3.7 \% & 6.7 \% & 5.0 \% & 7.8 \% & 2.7 \% & 2.7 \% & 2.7 \%
\end{array}
$$

$$
\begin{array}{rrrrrrr}
207 & 47 & 14 & 33 & 160 & 70 & 90 \\
34.5 \% & 31.3 \% & 23.3 \% & 36.7 \% & 35.6 \% & 31 \% & 40.0 \%
\end{array}
$$

$$
\begin{array}{rrrrrrr}
5 & 2 & 1 & 1 & 3 & 2 & 1 \\
0.8 \% & 1.3 \% & 1.7 \% & 1.1 \% & 0.7 \% & 0.9 \% & 0.4 \%
\end{array}
$$

$$
\begin{array}{rrrrr}
2 & - & - & 2 & 2 \\
0.3 \% & 0.4 \% & 0.9 \%
\end{array}
$$

Q8. When you are not sure if something is recyclable, what do you generally do? BASE: Total Sample


Q8. When you are not sure if something is recyclable, what do you generally do? BASE: Total Sample


Q8. When you are not sure if something is recyclable, what do you generally do? BASE: Total Sample

|  | GENDER |  |  |  | AGE GROUP |  |  | ETHNICITY |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 | 30-39 | 40-54 | 55-64 | $65+$ | WHITE/ <br> CAUCASIAN | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | ASIAN | HISPANIC | $\begin{array}{r} \text { AMERICAN } \\ \text { INDIAN OR } \\ \text { ALASKA } \\ \text { NATIVE } \end{array}$ |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 90 | 41 | 49 | 5 | 13 | 41 | 25 | 6 | 67 | 2 | 1 | 13 | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Recycle when in doubt | 23 | 9 | 14 | 1 | 4 | 11 | 6 | 1 | 18 | - | - | 3 | - |
|  | 25.6\% | 22\% | 28.6\% | 20.0\% | 30.8\% | 26.8\% | 24.0\% | 17\% | 26.9\% |  |  | 23.1\% |  |
| Trash when in doubt | 26 | 13 | 13 | 2 | 3 | 12 | 8 | 1 | 19 | - | 1 | 3 | 1 |
|  | 28.9\% | 32\% | 26.5\% | 40.0\% | 23.1\% | 29.3\% | 32.0\% | 17\% | 28.4\% |  | 100\% | 23.1\% | 100.0\% |
| Ask someone | 7 | 3 | 4 | 1 | - | 2 | 2 | 2 | 4 | 1 | - | 1 | - |
|  | 7.8\% | 7.3\% | 8.2\% | 20.0\% |  | 4.9\% | 8.0\% | 33\% | 6.0\% | 50.0\% |  | 7.7\% |  |
| Research what to do | 33 | 15 | 18 | 1 | 5 | 16 | 9 | 2 | 26 | 1 | - | 5 | - |
|  | 36.7\% | 37\% | 36.7\% | 20.0\% | 38.5\% | 39.0\% | 36.0\% | 33\% | 38.8\% | 50.0\% |  | 38.5\% |  |
| Unsure | 1 | 1 | - | - | 1 | - | - | - | - | - | - | 1 | - |
|  | 1.1\% | 2.4\% |  |  | 7.7\% |  |  |  |  |  |  | 7.7\% |  |

Q8. When you are not sure if something is recyclable, what do you generally do? BASE: Total Sample


Q8. When you are not sure if something is recyclable, what do you generally do? BASE: Total Sample


Q8. When you are not sure if something is recyclable, what do you generally do? BASE: Total Sample


Q9. Where do you keep your main recycling collection bin inside your house? BASE: Total Sample


Q9. Where do you keep your main recycling collection bin inside your house? BASE: Total Sample

|  | GEOGRAPHIC |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | APPLE |  |  | INVER |  |  |  |  |  |  |  |  | SOUTH | SUNFISH | RURAL/WEST UNINCOR |  |
|  |  |  |  |  |  |  |  |  | GROVE |  | MENDOTA |  |  |  |  |  |
|  | TOTAL | VALLEY | BURNSVILLE | EAGAN | FARMINGTON | LAKEVILLE | LILYDALE | HASTINGS | HEIGHTS | MENDOTA | HEIGHTS | ROSEMOUNT | ST. PAUL | LAKE | ST.PAUL | PORATED |
| Total | 600 | 74 | 82 | 95 | 32 | 87 | 1 | 32 | 51 | - | 28 | 29 | 29 | 2 | 31 | 24 |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Kitchen | 338 | 35 | 47 | 42 | 20 | 56 | - | 20 | 28 | - | 15 | 17 | 18 | 1 | 25 | 13 |
|  | 56.3\% | 47.3\% | 57.3\% | 44.2\% | 62.5\% | 64.4\% |  | 62.5\% | 54.9\% |  | 53.6\% | 58.6\% | 62.1\% | 50.0\% | 80.6\% | 54.2\% |
| Garage | 210 | 35 | 25 | 46 | 11 | 26 | - | 9 | 18 | - | 8 | 12 | 10 | - | 3 | 6 |
|  | 35.0\% | 47.3\% | 30.5\% | 48.4\% | 34.4\% | 29.9\% |  | 28.1\% | 35.3\% |  | 28.6\% | 41.4\% | 34.5\% |  | 9.7\% | 25.0\% |
| Laundry room | 13 | 1 | 3 | 2 | 1 | 2 | - | - | - | - | 2 | - | - | 1 | - | 1 |
|  | 2.2\% | 1.4\% | 3.7\% | 2.1\% | 3.1\% | 2.3\% |  |  |  |  | 7.1\% |  |  | 50.0\% |  | 4.2\% |
| Basement | 3 | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | 1 | - |
|  | 0.5\% |  |  | 1.1\% |  | 1.1\% |  |  |  |  |  |  |  |  | 3.2\% |  |
| Office | 2 | - | 1 | - | - | - | - | - | - | - | 1 | - | - | - | - | - |
|  | 0.3\% |  | 1.2\% |  |  |  |  |  |  |  | 3.6\% |  |  |  |  |  |
| Living room | 1 | - | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - |
|  | 0.2\% |  |  | 1.1\% |  |  |  |  |  |  |  |  |  |  |  |  |
| Bedroom | 1 | - | - | - | - | - | - | 1 | - | - | - | - | - | - | - | - |
|  | 0.2\% |  |  |  |  |  |  | 3.1\% |  |  |  |  |  |  |  |  |
| Other | 22 | 2 | 3 | 2 | - | 1 | - | 2 | 3 | - | 2 | - | 1 | - | 2 | 4 |
|  | 3.7\% | 2.7\% | 3.7\% | 2.1\% |  | 1.1\% |  | 6.2\% | 5.9\% |  | 7.1\% |  | 3.4\% |  | 6.5\% | 16.7\% |
| Unsure | 3 | 1 | - | 1 | - | - | - | - | 1 | - | - | - | - | - | - | - |
|  | 0.5\% | 1.4\% |  | 1.1\% |  |  |  |  | 2.0\% |  |  |  |  |  |  |  |
| Prefer not to answer | 7 | - | 3 | - | - | 1 | 1 | - | 1 | - | - | - | - | - | - | - |
|  | 1.2\% |  | 3.7\% |  |  | 1.1\% | 100.0\% |  | 2.0\% |  |  |  |  |  |  |  |

Q9. Where do you keep your main recycling collection bin inside your house? BASE: Total Sample

SURVEY TYPE
TOTAL Phone Landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| Kitchen | 338 | 83 | 32 | 51 | 255 | 145 | 110 |
|  | 56.3\% | 55.3\% | 53.3\% | 56.7\% | 56.7\% | 64\% | 48.9\% |
| Garage | 210 | 55 | 24 | 31 | 155 | 63 | 92 |
|  | 35.0\% | 36.7\% | 40.0\% | 34.4\% | 34.4\% | 28\% | 40.9\% |
| Laundry room | 13 | 3 | 1 | 2 | 10 | 4 | 6 |
|  | 2.2\% | 2.0\% | 1.7\% | 2.2\% | 2.2\% | 1.8\% | 2.7\% |
| Basement | 3 | 1 | 1 | - | 2 | - | 2 |
|  | 0.5\% | 0.7\% | 1.7\% |  | 0.4\% |  | 0.9\% |
| Office | 2 | - | - | - | 2 | 1 | 1 |
|  | 0.3\% |  |  |  | 0.4\% | 0.4\% | 0.4\% |
| Living room | 1 | - | - | - | 1 | - | 1 |
|  | 0.2\% |  |  |  | 0.2\% |  | 0.4\% |
| Bedroom | 1 | - | - | - | 1 | 1 | - |
|  | 0.2\% |  |  |  | 0.2\% | 0.4\% |  |
| Other | 22 | 7 | 2 | 5 | 15 | 6 | 9 |
|  | 3.7\% | 4.7\% | 3.3\% | 5.6\% | 3.3\% | 2.7\% | 4.0\% |
| Unsure | 3 | - | - | - | 3 | 2 | 1 |
|  | 0.5\% |  |  |  | 0.7\% | 0.9\% | 0.4\% |
| Prefer not to answer | 7 | 1 | - | 1 | 6 | 3 | 3 |
|  | 1.2\% | 0.7\% |  | 1.1\% | 1.3\% | 1.3\% | 1.3\% |

Q9. Where do you keep your main recycling collection bin inside your house? BASE: Total Sample


Q9. Where do you keep your main recycling collection bin inside your house? BASE: Total Sample


Q9. Where do you keep your main recycling collection bin inside your house? BASE: Total Sample


Q9. Where do you keep your main recycling collection bin inside your house? BASE: Total Sample


Q9. Where do you keep your main recycling collection bin inside your house? BASE: Total Sample

|  | GENDER |  |  |  | AGE | GROUP |  | TEXT MODE |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | 65+ |  |  | ETHNICITY |  | AMERICAN |
|  |  |  |  |  |  |  |  |  |  | BLACK/ |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  | White/ | AFRICAN |  |  | ALASKA |
|  |  |  |  |  |  |  |  |  | CAUCASIAN | AMERICAN | ASIAN | HISPANIC | NATIVE |
| Total | 225 | 123 | 102 | 64 | 83 | 52 | 21 | 5 | 180 | 6 | 6 | 6 | 2 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Kitchen | 145 | 76 | 69 | 48 | 54 | 31 | 10 | 2 | 120 |  | 5 | 2 | 1 |
|  | 64.4\% | 62\% | 67.6\% | 75.0\% | 65.1\% | 59.6\% | 47.6\% | 40\% | 66.7\% | 50.0\% | 83.3\% | 33.3\% | 50.0\% |
| Garage | 63 | 40 | 23 | 13 | 21 | 17 | 10 | 2 | 47 | 3 | 1 | 2 | 1 |
|  | 28.0\% | 33\% | 22.5\% | 20.3\% | 25.3\% | 32.7\% | 47.6\% | 40\% | 26.1\% | 50.0\% | 16.7\% | 33.3\% | 50.0\% |
| Laundry room | 4 | 1 | 3 | - | 4 | - | - | - | 4 | - | - | - | - |
|  | 1.8\% | 0.8\% | 2.9\% |  | 4.8\% |  |  |  | 2.2\% |  |  |  |  |
| Office | 1 | - | 1 | - | - | 1 | - | - | 1 | - | - | - | - |
|  | 0.4\% |  | 1.0\% |  |  | 1.9\% |  |  | 0.6\% |  |  |  |  |
| Bedroom | 1 | 1 | - | - | - | - | - | 1 | 1 | - | - | - | - |
|  | 0.4\% | 0.8\% |  |  |  |  |  | 20\% | 0.6\% |  |  |  |  |
| Other | 6 | 2 | 4 | 2 | 2 | 1 | 1 | - | 4 | - | - | 1 | - |
|  | 2.7\% | 1.6\% | 3.9\% | 3.1\% | 2.4\% | 1.9\% | 4.8\% |  | 2.2\% |  |  | 16.7\% |  |
| Unsure | 2 | 2 | - | - | 1 | 1 | - | - | 2 | - | - | - | - |
|  | 0.9\% | 1.6\% |  |  | 1.2\% | 1.9\% |  |  | 1.1\% |  |  |  |  |
| Prefer not to answer | 3 | 1 | 2 | 1 | 1 | 1 | - | - | 1 | - | - | 1 | - |
|  | 1.3\% | 0.8\% | 2.0\% | 1.6\% | 1.2\% | 1.9\% |  |  | 0.6\% |  |  | 16.7\% |  |

Q9. Where do you keep your main recycling collection bin inside your house? BASE: Total Sample

\begin{tabular}{|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|}
\hline \multirow[t]{5}{*}{} \& \multicolumn{4}{|c|}{GENDER} \& \multirow[b]{5}{*}{AGE

$30-39$} \& \multicolumn{2}{|l|}{GROUP} \& \multicolumn{3}{|c|}{EMAIL MODE} \& \multicolumn{3}{|l|}{THNICITY} \& \multirow[b]{2}{*}{AMERICAN} <br>

\hline \& \multirow[b]{4}{*}{TOTAL} \& \multirow[b]{4}{*}{MALE} \& \multirow[b]{4}{*}{FEMALE} \& \multirow[b]{4}{*}{18-29} \& \& \multirow[b]{4}{*}{40-54} \& \multirow[b]{4}{*}{55-64} \& \multirow[b]{4}{*}{$65+$} \& \multirow[b]{4}{*}{$$
\begin{array}{r}
\text { WHITE/ } \\
\text { CAUCASIAN }
\end{array}
$$} \& \multirow[t]{4}{*}{BLACK/ AFRICAN AMERICAN} \& \multicolumn{2}{|l|}{\multirow[b]{4}{*}{ASIAN}} \& \multirow[b]{4}{*}{HISPANIC} \& <br>

\hline \& \& \& \& \& \& \& \& \& \& \& \& \& \& INDIAN OR <br>
\hline \& \& \& \& \& \& \& \& \& \& \& \& \& \& ALASKA <br>
\hline \& \& \& \& \& \& \& \& \& \& \& \& \& \& NATIVE <br>
\hline \multirow[t]{2}{*}{Total} \& 225 \& 95 \& 130 \& 3 \& 37 \& 43 \& 62 \& 80 \& 187 \& 6 \& 7 \& 7 \& 6 \& - <br>
\hline \& 100.0 \& 100 \& 100.0 \& 100.0 \& 100.0 \& 100.0 \& 100.0 \& 100 \& 100.0 \& 100.0 \& 100.0 \& \& 100.0 \& <br>
\hline \multirow[t]{2}{*}{Kitchen} \& 110 \& 36 \& 74 \& 3 \& 30 \& 24 \& 25 \& 28 \& 95 \& 2 \& 1 \& 1 \& 5 \& - <br>
\hline \& 48.9\% \& 38\% \& 56.9\% \& 100\% \& 81.1\% \& 55.8\% \& 40.3\% \& 35\% \& 50.8\% \& 33.3\% \& 14.3\% \& \& 83.3\% \& <br>
\hline \multirow[t]{2}{*}{Garage} \& 92 \& 49 \& 43 \& - \& 5 \& 16 \& 31 \& 40 \& 73 \& 2 \& 6 \& 6 \& 1 \& - <br>
\hline \& 40.9\% \& 52\% \& 33.1\% \& \& 13.5\% \& 37.2\% \& 50.0\% \& 50\% \& 39.0\% \& 33.3\% \& 85.7\% \& \& 16.7\% \& <br>
\hline \multirow[t]{2}{*}{Laundry room} \& 6 \& 3 \& 3 \& - \& 1 \& - \& - \& 5 \& 5 \& 1 \& - \& - \& - \& - <br>
\hline \& 2.7\% \& 3.2\% \& 2.3\% \& \& 2.7\% \& \& \& 6.2\% \& 2.7\% \& 16.7\% \& \& \& \& <br>
\hline \multirow[t]{2}{*}{Basement} \& 2 \& - \& 2 \& - \& - \& - \& 1 \& 1 \& 1 \& - \& \& - \& - \& - <br>
\hline \& 0.9\% \& \& 1.5\% \& \& \& \& 1.6\% \& 1.2\% \& 0.5\% \& \& \& \& \& <br>
\hline \multirow[t]{2}{*}{Office} \& 1 \& 1 \& - \& - \& - \& - \& - \& 1 \& 1 \& - \& - \& - \& - \& - <br>
\hline \& 0.4\% \& 1.1\% \& \& \& \& \& \& 1.2\% \& 0.5\% \& \& \& \& \& <br>
\hline \multirow[t]{2}{*}{Living room} \& 1 \& - \& 1 \& - \& - \& 1 \& - \& - \& 1 \& - \& \& - \& - \& - <br>
\hline \& 0.4\% \& \& 0.8\% \& \& \& 2.3\% \& \& \& 0.5\% \& \& \& \& \& <br>
\hline \multirow[t]{2}{*}{Other} \& 9 \& 5 \& 4 \& - \& - \& 1 \& 4 \& 4 \& 9 \& - \& \& - \& - \& - <br>
\hline \& 4.0\% \& 5.3\% \& 3.1\% \& \& \& 2.3\% \& 6.5\% \& 5.0\% \& 4.8\% \& \& \& \& \& <br>
\hline \multirow[t]{2}{*}{Unsure} \& 1 \& - \& 1 \& - \& - \& 1 \& - \& - \& 1 \& - \& \& - \& - \& - <br>
\hline \& 0.4\% \& \& 0.8\% \& \& \& 2.3\% \& \& \& 0.5\% \& \& \& \& \& <br>
\hline \multirow[t]{2}{*}{Prefer not to answer} \& 3 \& 1 \& 2 \& - \& 1 \& - \& 1 \& 1 \& 1 \& 1 \& \& - \& - \& - <br>
\hline \& 1.3\% \& 1.1\% \& 1.5\% \& \& 2.7\% \& \& 1.6\% \& 1.2\% \& 0.5\% \& 16.7\% \& \& \& \& <br>
\hline
\end{tabular}

 recycling bin to collect recyclable items. BASE: Total Sample

 recycling bin to collect recyclable items. BASE: Total Sample

 recycling bin to collect recyclable items. BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| Kitchen | 409 | 99 | 38 | 61 | 310 | 162 | 148 |
|  | $68.2 \%$ | $66.0 \%$ | $63.3 \%$ | $67.8 \%$ | $68.9 \%$ | $72 \%$ | $65.8 \%$ |
| Garage | 235 | 56 | 24 | 32 | 179 | 87 | 92 |
|  | $39.2 \%$ | $37.3 \%$ | $40.0 \%$ | $35.6 \%$ | $39.8 \%$ | $39 \%$ | $40.9 \%$ |
| Office | 53 | 11 | 5 | 6 | 42 | 21 | 21 |
|  | $8.8 \%$ | $7.3 \%$ | $8.3 \%$ | $6.7 \%$ | $9.3 \%$ | $9.3 \%$ | $9.3 \%$ |
| Basement |  |  |  | 6 | 4 | 35 | 17 |
|  |  | $7.5 \%$ | $6.7 \%$ | $10.0 \%$ | $4.4 \%$ | $7.8 \%$ | $7.6 \%$ |

 recycling bin to collect recyclable items. BASE: Total Sample


$$
\begin{array}{rrrrrrrrrrrr}
150 & 60 & 90 & 5 & 22 & 50 & 44 & 29 & 117 & 3 & 3 & 15 \\
00.0 & 100 & 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & 100 & 100.0 & 100.0 & 100.0 & 100.0
\end{array}
$$

$$
\begin{array}{rrrrrrrrrrrrr}
99 & 38 & 61 & 3 & 18 & 38 & 22 & 18 & 79 & 2 & 2 & 9 & 1 \\
66.0 \% & 63 \% & 67.8 \% & 60.0 \% & 81.8 \% & 76.0 \% & 50.0 \% & 62 \% & 67.5 \% & 66.7 \% & 66.7 \% & 60.0 \% & 100.0 \%
\end{array}
$$

$$
\begin{array}{rrrrrrrrrrrr}
56 & 26 & 30 & 1 & 8 & 19 & 16 & 12 & 43 & 1 & 2 & 6 \\
37.3 \% & 43 \% & 33.3 \% & 20.0 \% & 36.4 \% & 38.0 \% & 36.4 \% & 41 \% & 36.8 \% & 33.3 \% & 66.7 \% & 40.0 \%
\end{array}
$$

$$
\begin{array}{rrrrrrrrrrr}
12 & 5 & 7 & - & 2 & 2 & 6 & 2 & 9 & 1 & - \\
8.0 \% & 8.3 \% & 7.8 \% & & 9.1 \% & 4.0 \% & 13.6 \% & 6.9 \% & 7.7 \% & 33.3 \% & \\
\hline
\end{array}
$$

$$
\begin{array}{rrrlrrrr}
11 & 6 & 5 & - & 2 & 6 & 1 & 2 \\
7.3 \% & 10 \% & 5.6 \% & & 9.1 \% & 12.0 \% & 2.3 \% & 6.9 \%
\end{array}
$$

$$
\begin{array}{rrrr}
8 & - & - & 1 \\
6.8 \% & & & 6.7 \%
\end{array}
$$

$$
\begin{array}{rrrrr}
6 & - & - & 1 & - \\
5.1 \% & & & 6.7 \% & \\
4 & - & 1 & 1 & -
\end{array}
$$

$$
\begin{array}{rrrr}
3 & 1 & - & 1 \\
2.6 \% & 33.3 \% & & 6.7 \%
\end{array}
$$

to answer
$1.7 \%$
 recycling bin to collect recyclable items. BASE: Total Sample


| Total | 60 | 19 | 41 | - | 9 | 9 | 19 | 23 | 50 | 1 | 2 | 2 | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| Kitchen | 38 | 10 | 28 | - | 7 | 9 | 9 | 13 | 33 | 1 | 1 | - | - |
|  | 63.3\% | 53\% | 68.3\% |  | 77.8\% | 100\% | 47.4\% | 57\% | 66.0\% | 100.0\% | 50.0\% |  |  |
| Garage | 24 | 9 | 15 | - | 3 | 3 | 8 | 10 | 20 | - | 2 | 1 | - |
|  | 40.0\% | 47\% | 36.6\% |  | 33.3\% | 33.3\% | 42.1\% | 43\% | 40.0\% |  | 100\% | 50.0\% |  |
| Basement | 6 | 1 | 5 | - | 2 | 2 | - | 2 | 5 | - | - | - | - |
|  | 10.0\% | 5.3\% | 12.2\% |  | 22.2\% | 22.2\% |  | 8.7\% | 10.0\% |  |  |  |  |
| Office | 5 | 2 | 3 | - | 1 | 1 | 1 | 2 | 4 | - | - | - | - |
|  | 8.3\% | 11\% | 7.3\% |  | 11.1\% | 11.1\% | 5.3\% | 8.7\% | 8.0\% |  |  |  |  |
| Laundry room | 5 | 1 | 4 | - | - | - | 3 | 2 | 4 | 1 | - | - | - |
|  | 8.3\% | 5.3\% | 9.8\% |  |  |  | 15.8\% | 8.7\% | 8.0\% | 100.0\% |  |  |  |
| Bedroom | 3 | 1 | 2 | - | - | 1 | 1 | 1 | 2 | 1 | - | - | - |
|  | 5.0\% | 5.3\% | 4.9\% |  |  | 11.1\% | 5.3\% | 4.3\% | 4.0\% | 100.0\% |  |  |  |
| Living room | 2 | 1 | 1 | - | - | 1 | - | 1 | 2 | - | - | - | - |
|  | 3.3\% | 5.3\% | 2.4\% |  |  | 11.1\% |  | 4.3\% | 4.0\% |  |  |  |  |
| Bathroom | 2 | 1 | 1 | - | - | - | 1 | 1 | 1 | - | 1 | - | - |
|  | 3.3\% | 5.3\% | 2.4\% |  |  |  | 5.3\% | 4.3\% | 2.0\% |  | 50.0\% |  |  |
| Other | 3 | 1 | 2 | - | - | - | 1 | 2 | 3 | - | - | - | - |
|  | 5.0\% | 5.3\% | 4.9\% |  |  |  | 5.3\% | 8.7\% | 6.0\% |  |  |  |  |
| Unsure | 1 | - | 1 | - | 1 | - | - | - | - | - | - | - | - |
|  | 1.7\% |  | 2.4\% |  | 11.1\% |  |  |  |  |  |  |  |  |
| Prefer not to answer | 1 | 1 | - | - | - | - | - | 1 | - | - | - | 1 | - |
|  | 1.7\% | 5.3\% |  |  |  |  |  | 4.3\% |  |  |  | 50.0\% |  |

 recycling bin to collect recyclable items. BASE: Total Sample

|  | GENDER AGE GROUP CELL-PHONE MODE ETHNICITY |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | MALE |  | 18-29 |  | 40-54 | 55-64 | 65+ | $\begin{array}{r} \text { WHITE/ } \\ \text { CAUCASIAN } \end{array}$ | BLACK/ AFRICAN AMERICAN | ASIAN |  | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | 30-39 |  |  |  |  |  |  |  |  |  |
| Total | 90 | 41 | 49 | 5 | 13 | 41 | 25 | 6 | 67 | 2 |  | 1 | 13 | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 |
| Kitchen | 61 | 28 | 33 | 3 | 11 | 29 | 13 | 5 | 46 | 1 |  | 1 | 9 | 1 |
|  | 67.8\% | 68\% | 67.3\% | 60.0\% | 84.6\% | 70.7\% | 52.0\% | 83\% | 68.7\% | 50.0\% | 100\% |  | 69.2\% | 100.0\% |
| Garage | 32 | 17 | 15 | 1 | 5 | 16 | 8 | 2 | 23 | 1 |  | - | 5 | - |
|  | 35.6\% | 41\% | 30.6\% | 20.0\% | 38.5\% | 39.0\% | 32.0\% | 33\% | 34.3\% | 50.0\% |  |  | 38.5\% |  |
| Laundry room | 7 | 4 | 3 | - | 2 | 2 | 3 | - | 5 | - |  | - | 2 | - |
|  | 7.8\% | 9.8\% | 6.1\% |  | 15.4\% | 4.9\% | 12.0\% |  | 7.5\% |  |  |  | 15.4\% |  |
| Office | 6 | 4 | 2 | - | 1 | 5 | - | - | 5 | - |  | - | 1 | - |
|  | 6.7\% | 9.8\% | 4.1\% |  | 7.7\% | 12.2\% |  |  | 7.5\% |  |  |  | 7.7\% |  |
| Living room | 5 | 3 | 2 | - | 1 | 1 | 3 | - | 4 | - |  | - | 1 | - |
|  | 5.6\% | 7.3\% | 4.1\% |  | 7.7\% | 2.4\% | 12.0\% |  | 6.0\% |  |  |  | 7.7\% |  |
| Bathroom | 4 | 3 | 1 | - | 1 | 3 | - | - | 3 | - |  | - | 1 | - |
|  | 4.4\% | 7.3\% | 2.0\% |  | 7.7\% | 7.3\% |  |  | 4.5\% |  |  |  | 7.7\% |  |
| Basement | 4 | 1 | 3 | - | 1 | 2 | 1 | - | 3 | - | - | - | 1 | - |
|  | 4.4\% | 2.4\% | 6.1\% |  | 7.7\% | 4.9\% | 4.0\% |  | 4.5\% |  |  |  | 7.7\% |  |
| Bedroom | 2 | 2 | - | 1 | 1 | - | - | - | 1 | - |  | - | 1 | - |
|  | 2.2\% | 4.9\% |  | 20.0\% | 7.7\% |  |  |  | 1.5\% |  |  |  | 7.7\% |  |
| Other | 2 | - | 2 | - | - | - | 2 | - | 1 | - |  | - | - | - |
|  | 2.2\% |  | 4.1\% |  |  |  | 8.0\% |  | 1.5\% |  |  |  |  |  |
| Unsure | 2 | - | 2 | - | - | 1 | 1 | - | 1 | - | - | - | 1 | - |
|  | 2.2\% |  | 4.1\% |  |  | 2.4\% | 4.0\% |  | 1.5\% |  |  |  | 7.7\% |  |

 recycling bin to collect recyclable items. BASE: Total Sample

|  | ONLINE MOde |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | $65+$ | WHITE/CAUCASIAN | BLACK/ AFRICAN AMERICAN | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  |  |  |  | 30-39 |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 450 | 218 | 232 | 67 | 120 | 95 | 83 | 85 | 367 | 12 | 13 | 12 | 2 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Kitchen | 310 | 147 | 163 | 52 | 90 | 65 | 53 | 50 | 258 | 8 | 9 | 9 | 2 |
|  | 68.9\% | 67\% | 70.3\% | 77.6\% | 75.0\% | 68.4\% | 63.9\% | 59\% | 70.3\% | 66.7\% | 69.2\% | 75.0\% | 100.0\% |
| Garage | 179 | 98 | 81 | 24 | 47 | 32 | 35 | 41 | 142 | 6 | 6 | 4 | 1 |
|  | 39.8\% | 45\% | 34.9\% | 35.8\% | 39.2\% | 33.7\% | 42.2\% | 48\% | 38.7\% | 50.0\% | 46.2\% | 33.3\% | 50.0\% |
| Office | 42 | 18 | 24 | 6 | 7 | 11 | 8 | 10 | 38 | - | 1 | 1 | - |
|  | 9.3\% | 8.3\% | 10.3\% | 9.0\% | 5.8\% | 11.6\% | 9.6\% | 12\% | 10.4\% |  | 7.7\% | 8.3\% |  |
| Basement | 35 | 20 | 15 | 2 | 7 | 9 | 7 | 10 | 26 | 2 | - | - | - |
|  | 7.8\% | 9.2\% | 6.5\% | 3.0\% | 5.8\% | 9.5\% | 8.4\% | 12\% | 7.1\% | 16.7\% |  |  |  |
| Laundry room | 31 | 14 | 17 | 4 | 12 | 3 | 5 | 7 | 28 | 1 | - | 1 | - |
|  | 6.9\% | 6.4\% | 7.3\% | 6.0\% | 10.0\% | 3.2\% | 6.0\% | 8.2\% | 7.6\% | 8.3\% |  | 8.3\% |  |
| Bathroom | 17 | 6 | 11 | 3 | 8 | 2 | 1 | 3 | 14 | 1 | - | 1 | - |
|  | 3.8\% | 2.8\% | 4.7\% | 4.5\% | 6.7\% | 2.1\% | 1.2\% | 3.5\% | 3.8\% | 8.3\% |  | 8.3\% |  |
| Bedroom | 13 | 6 | 7 | 4 | 5 | 1 | 2 | 1 | 12 | - | - | - | - |
|  | 2.9\% | 2.8\% | 3.0\% | 6.0\% | 4.2\% | 1.1\% | 2.4\% | 1.2\% | 3.3\% |  |  |  |  |
| Living room | 11 | 6 | 5 | 1 | 3 | 2 | - | 5 | 9 | 1 | - | - | - |
|  | 2.4\% | 2.8\% | 2.2\% | 1.5\% | 2.5\% | 2.1\% |  | 5.9\% | 2.5\% | 8.3\% |  |  |  |
| Other | 14 | 7 | 7 | - | 2 | 2 | 5 | 5 | 11 | - | 1 | - | - |
|  | 3.1\% | 3.2\% | 3.0\% |  | 1.7\% | 2.1\% | 6.0\% | 5.9\% | 3.0\% |  | 7.7\% |  |  |
| Unsure | 5 | 2 | 3 | 3 | 1 | 1 | - | - | 5 | - | - | - | - |
|  | 1.1\% | 0.9\% | 1.3\% | 4.5\% | 0.8\% | 1.1\% |  |  | 1.4\% |  |  |  |  |
| Prefer not to answer | 13 | 5 | 8 | 2 | 5 | 4 | 1 | 1 | 9 | - | - | 1 | - |
|  | 2.9\% | 2.3\% | 3.4\% | 3.0\% | 4.2\% | 4.2\% | 1.2\% | 1.2\% | 2.5\% |  |  | 8.3\% |  |

 recycling bin to collect recyclable items. BASE: Total Sample

|  | GENDER AGE GROUP TEXT MODE ETHNICITY |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE FEMALE |  | 18-29 | AGE | 40-54 | 55-64 | 65+ | BLACK/ |  | ASIAN HISPANIC |  | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  |  |  | 30-39 |  |  |  |  |  |  |  |  |
|  |  |  |  | White/ | AFRICAN |  |  |  |  |  |  |  |  |
|  |  |  |  | CAUCASIAN | AMERICAN |  |  |  |  |  |  |  |  |
| Total | 225 | 123 | 102 |  | 64 | 83 | 52 | 21 | 5 | 180 | 6 | 6 | 6 | 2 |
|  | 100.0 | 100 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Kitchen | 162 | 89 | 73 | 49 | 62 | 38 | 10 | 3 | 134 | 3 | 6 | 3 | 2 |
|  | 72.0\% | 72\% | 71.6\% | 76.6\% | 74.7\% | 73.1\% | 47.6\% | 60\% | 74.4\% | 50.0\% | 100\% | 50.0\% | 100.0\% |
| Garage | 87 | 54 | 33 | 23 | 36 | 17 | 9 | 2 | 66 | 3 | 2 | 3 | 1 |
|  | 38.7\% | 44\% | 32.4\% | 35.9\% | 43.4\% | 32.7\% | 42.9\% | 40\% | 36.7\% | 50.0\% | 33.3\% | 50.0\% | 50.0\% |
| Office | 21 | 8 | 13 | 6 | 6 | 5 | 3 | 1 | 18 | - | - | 1 | - |
|  | 9.3\% | 6.5\% | 12.7\% | 9.4\% | 7.2\% | 9.6\% | 14.3\% | 20\% | 10.0\% |  |  | 16.7\% |  |
| Basement | 17 | 10 | 7 | 2 | 6 | 5 | 4 | - | 12 | 1 | - | - | - |
|  | 7.6\% | 8.1\% | 6.9\% | 3.1\% | 7.2\% | 9.6\% | 19.0\% |  | 6.7\% | 16.7\% |  |  |  |
| Laundry room | 16 | 9 | 7 | 4 | 9 | 2 | 1 | - | 15 | - | - | - | - |
|  | 7.1\% | 7.3\% | 6.9\% | 6.2\% | 10.8\% | 3.8\% | 4.8\% |  | 8.3\% |  |  |  |  |
| Bedroom | 10 | 5 | 5 | 3 | 4 | 1 | 1 | 1 | 9 | - | - | - | - |
|  | 4.4\% | 4.1\% | 4.9\% | 4.7\% | 4.8\% | 1.9\% | 4.8\% | 20\% | 5.0\% |  |  |  |  |
| Bathroom | 8 | 3 | 5 | 3 | 3 | 2 | - | - | 7 | - | - | - | - |
|  | 3.6\% | 2.4\% | 4.9\% | 4.7\% | 3.6\% | 3.8\% |  |  | 3.9\% |  |  |  |  |
| Living room | 3 | 1 | 2 | 1 | 1 | 1 | - | - | 2 | - | - | - | - |
|  | 1.3\% | 0.8\% | 2.0\% | 1.6\% | 1.2\% | 1.9\% |  |  | 1.1\% |  |  |  |  |
| Other | 6 | 3 | 3 | - | 2 | - | 4 | - | 4 | - | - | - | - |
|  | 2.7\% | 2.4\% | 2.9\% |  | 2.4\% |  | 19.0\% |  | 2.2\% |  |  |  |  |
| Unsure | 5 | 2 | 3 | 3 | 1 | 1 | - | - | 5 | - | - | - | - |
|  | 2.2\% | 1.6\% | 2.9\% | 4.7\% | 1.2\% | 1.9\% |  |  | 2.8\% |  |  |  |  |
| Prefer not to answer | 7 | 3 | 4 | 2 | 2 | 2 | 1 | - | 5 | - | - | 1 | - |
|  | 3.1\% | 2.4\% | 3.9\% | 3.1\% | 2.4\% | 3.8\% | 4.8\% |  | 2.8\% |  |  | 16.7\% |  |

 recycling bin to collect recyclable items. BASE: Total Sample

|  | EMAIL MODE |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | GENDER | FEMALE | AGE |  | 40-54 | 55-64 | $65+$ | $\begin{aligned} & \text { WHITE/ } \\ & \text { CAUCASIAN } \end{aligned}$ | $\begin{array}{r} \text { BLACK/ } \\ \text { AFRICAN } \\ \text { AMERICAN } \end{array}$ | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  | MALE |  | 18-29 | 30-39 |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 225 | 95 | 130 | 3 | 37 | 43 | 62 | 80 | 187 | 6 | 7 | 6 | - |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| Kitchen | 148 | 58 | 90 |  | 28 | 27 | 43 | 47 | 124 | 5 | 3 | 6 | - |
|  | 65.8\% | 61\% | 69.2\% | 100\% | 75.7\% | 62.8\% | 69.4\% | 59\% | 66.3\% | 83.3\% | 42.9\% | 100.0\% |  |
| Garage | 92 | 44 | 48 | 1 | 11 | 15 | 26 | 39 | 76 | 3 | 4 | 1 | - |
|  | 40.9\% | 46\% | 36.9\% | 33.3\% | 29.7\% | 34.9\% | 41.9\% | 49\% | 40.6\% | 50.0\% | 57.1\% | 16.7\% |  |
| Office | 21 | 10 | 11 | - | 1 | 6 | 5 | 9 | 20 | - | 1 | - | - |
|  | 9.3\% | 11\% | 8.5\% |  | 2.7\% | 14.0\% | 8.1\% | 11\% | 10.7\% |  | 14.3\% |  |  |
| Basement | 18 | 10 | 8 | - | 1 | 4 | 3 | 10 | 14 | 1 | - | - | - |
|  | 8.0\% | 11\% | 6.2\% |  | 2.7\% | 9.3\% | 4.8\% | 12\% | 7.5\% | 16.7\% |  |  |  |
| Laundry room | 15 | 5 | 10 | - | 3 | 1 | 4 | 7 | 13 | 1 | - | 1 | - |
|  | 6.7\% | 5.3\% | 7.7\% |  | 8.1\% | 2.3\% | 6.5\% | 8.8\% | 7.0\% | 16.7\% |  | 16.7\% |  |
| Bathroom | 9 | 3 | 6 | - | 5 | - | 1 | 3 | 7 | 1 | - | 1 | - |
|  | 4.0\% | 3.2\% | 4.6\% |  | 13.5\% |  | 1.6\% | 3.8\% | 3.7\% | 16.7\% |  | 16.7\% |  |
| Living room | 8 | 5 | 3 | - | 2 | 1 | - | 5 | 7 | 1 | - | - | - |
|  | 3.6\% | 5.3\% | 2.3\% |  | 5.4\% | 2.3\% |  | 6.2\% | 3.7\% | 16.7\% |  |  |  |
| Bedroom | 3 | 1 | 2 | 1 | 1 | - | 1 | - | 3 | - | - | - | - |
|  | 1.3\% | 1.1\% | 1.5\% | 33.3\% | 2.7\% |  | 1.6\% |  | 1.6\% |  |  |  |  |
| Other | 8 | 4 | 4 | - | - | 2 | 1 | 5 | 7 | - | 1 | - | - |
|  | 3.6\% | 4.2\% | 3.1\% |  |  | 4.7\% | 1.6\% | 6.2\% | 3.7\% |  | 14.3\% |  |  |
| Prefer not to answer | 6 | 2 | 4 | - | 3 | 2 | - | 1 | 4 | - | - | - | - |
|  | 2.7\% | 2.1\% | 3.1\% |  | 8.1\% | 4.7\% |  | 1.2\% | 2.1\% |  |  |  |  |


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample

|  | GENDER |  |  |  |  | GROUP |  | RENT/OWN |  |  | ETHNICITY |  |  |  | LANGUAGE |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | 65+ | OWN | RENT | WHITE/ <br> CAUCASIAN | BLACK/ AFRICAN AMERICAN | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE | SPANISH | ENGLISH |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | 30-39 |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [ NET] | 70 | 24 | 46 | 9 | 8 | 12 | 19 | 22 | 60 | 8 | 56 | 1 | 1 | 7 | - | 5 | 65 |
| - | 11.7\% | 8.6\% | 14.3\% | 12.5\% | 5.6\% | 8.3\% | 15.0\% | 19\% | 13\% | 9.4\% | 11.6\% | 6.7\% | 6.2\% | 25.9\% |  | 33.3\% | 11.1\% |
| Have Used Program [NET] | 15 | 6 | 9 | 3 | 2 | 2 | 3 | 5 | 13 | 2 | 11 | - | 1 | 2 | - | 2 | 13 |
|  | 2.5\% | 2.2\% | 2.8\% | 4.2\% | 1.4\% | 1.4\% | 2.4\% | 4.4\% | 2.7\% | 2.4\% | 2.3\% |  | 6.2\% | 7.4\% |  | 13.3\% | 2.2\% |
| Satisfied [NET] | 15 | 6 | 9 | 3 | 2 | 2 | 3 | 5 | 13 | 2 | 11 | - | 1 | 2 | - | 2 | 13 |
|  | 2.5\% | 2.2\% | 2.8\% | 4.2\% | 1.4\% | 1.4\% | 2.4\% | 4.4\% | 2.7\% | 2.4\% | 2.3\% |  | 6.2\% | 7.4\% |  | 13.3\% | 2.2\% |
| Very satisfied | 13 | 5 | 8 | 2 | 2 | 2 | 2 | 5 | 12 | 1 | 10 | - | 1 | 1 | - | 1 | 12 |
|  | 2.2\% | 1.8\% | 2.5\% | 2.8\% | 1.4\% | 1.4\% | 1.6\% | 4.4\% | 2.5\% | 1.2\% | 2.1\% |  | 6.2\% | 3.7\% |  | 6.7\% | 2.1\% |
| Somewhat satisfied | 2 | 1 | 1 | 1 | - | - | 1 | - | 1 | 1 | 1 | - | - | 1 | - | 1 | 1 |
|  | 0.3\% | 0.4\% | 0.3\% | 1.4\% |  |  | 0.8\% |  | 0.2\% | 1.2\% | 0.2\% |  |  | 3.7\% |  | 6.7\% | 0.2\% |
| Have Not Used Program | 55 | 18 | 37 | 6 | 6 | 10 | 16 | 17 | 47 | 6 | 45 | 1 | - | 5 | - | 3 | 52 |
| [ NET] | 9.2\% | 6.5\% | 11.5\% | 8.3\% | 4.2\% | 6.9\% | 12.6\% | 15\% | 9.9\% | 7.1\% | 9.3\% | 6.7\% |  | 18.5\% |  | 20.0\% | 8.9\% |
| Have Not Used Program | 55 | 18 | 37 | 6 | 6 | 10 | 16 | 17 | 47 | 6 | 45 | 1 | - | 5 | - | 3 | 52 |
|  | 9.2\% | 6.5\% | 11.5\% | 8.3\% | 4.2\% | 6.9\% | 12.6\% | 15\% | 9.9\% | 7.1\% | 9.3\% | 6.7\% |  | 18.5\% |  | 20.0\% | 8.9\% |
| UNAWARE [NET] | 484 | 230 | 254 | 58 | 124 | 126 | 95 | 81 | 382 | 70 | 394 | 12 | 12 | 19 | 3 | 10 | 474 |
|  | 80.7\% | 83\% | 78.9\% | 80.6\% | 87.3\% | 86.9\% | 74.8\% | 71\% | 80\% | 82\% | 81.4\% | 80.0\% | 75.0\% | 70.4\% | 100.0\% | 66.7\% | 81.0\% |
| Never Heard Of | 484 | 230 | 254 | 58 | 124 | 126 | 95 | 81 | 382 | 70 | 394 | 12 | 12 | 19 | 3 | 10 | 474 |
|  | 80.7\% | 83\% | 78.9\% | 80.6\% | 87.3\% | 86.9\% | 74.8\% | 71\% | 80\% | 82\% | 81.4\% | 80.0\% | 75.0\% | 70.4\% | 100.0\% | 66.7\% | 81.0\% |
| Unsure | 44 | 23 | 21 | 4 | 10 | 6 | 13 | 11 | 35 | 7 | 34 | 2 | 3 | - | - | - | 44 |
|  | 7.3\% | 8.3\% | 6.5\% | 5.6\% | 7.0\% | 4.1\% | 10.2\% | 9.6\% | 7.3\% | 8.2\% | 7.0\% | 13.3\% | 18.8\% |  |  |  | 7.5\% |
| Prefer not to answer | 2 | 1 | 1 | 1 | - | 1 | - | - | - | - | - | - | - | 1 | - | - | 2 |
|  | 0.3\% | 0.4\% | 0.3\% | 1.4\% |  | 0.7\% |  |  |  |  |  |  |  | 3.7\% |  |  | 0.3\% |


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [ NET] | 70 | 25 | 11 | 14 | 45 | 17 | 28 |
|  | 11.7\% | 16.7\% | 18.3\% | 15.6\% | 10.0\% | 7.6\% | 12.4\% |
| Have Used Program [ NET] | 15 | 8 | 3 | 5 | 7 | 2 | 5 |
|  | 2.5\% | 5.3\% | 5.0\% | 5.6\% | 1.6\% | 0.9\% | 2.2\% |
| Satisfied [ NET] | 15 | 8 | 3 | 5 | 7 | 2 | 5 |
|  | 2.5\% | 5.3\% | 5.0\% | 5.6\% | 1.6\% | 0.9\% | 2.2\% |
| Very satisfied | 13 | 7 | 3 | 4 | 6 | 2 | 4 |
|  | 2.2\% | 4.7\% | 5.0\% | 4.4\% | 1.3\% | 0.9\% | 1.8\% |
| Somewhat satisfied | 2 | 1 | - | 1 | 1 | - | 1 |
|  | 0.3\% | 0.7\% |  | 1.1\% | 0.2\% |  | 0.4\% |
| Have Not Used Program [ NET] | 55 | 17 | 8 | 9 | 38 | 15 | 23 |
|  | 9.2\% | 11.3\% | 13.3\% | 10.0\% | 8.4\% | 6.7\% | 10.2\% |
| Have Not Used Program | 55 | 17 | 8 | 9 | 38 | 15 | 23 |
|  | 9.2\% | 11.3\% | 13.3\% | 10.0\% | 8.4\% | 6.7\% | 10.2\% |
| UNAWARE [NET] | 484 | 116 | 46 | 70 | 368 | 189 | 179 |
|  | 80.7\% | 77.3\% | 76.7\% | 77.8\% | 81.8\% | 84\% | 79.6\% |
| Never Heard Of | 484 | 116 | 46 | 70 | 368 | 189 | 179 |
|  | 80.7\% | 77.3\% | 76.7\% | 77.8\% | 81.8\% | 84\% | 79.6\% |
| Unsure | 44 | 9 | 3 | 6 | 35 | 17 | 18 |
|  | 7.3\% | 6.0\% | 5.0\% | 6.7\% | 7.8\% | 7.6\% | 8.0\% |
| Prefer not to answer | 2 | - | - | - | 2 | 2 | - |
|  | 0.3\% |  |  |  | 0.4\% | 0.9\% |  |


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample

| GENDER | LGE GROUP | LANDLINE MODE | ETHNICITY |
| :---: | :---: | :---: | :---: |



 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample

|  | TOTAL | GENDER AGE GROUP CELL-PHONE MODE ETHNICITY |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | MALE | FEMALE | 18-29 | AGE | GRoup CELL-P |  |  | WHITE/CAUCASIAN | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | ASIAN |  | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  |  |  |  |  | 40-54 | 55-64 | $65+$ |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | 30-39 |  |  |  |  |  |  |  |  |  |
| Total | 90 | 41 | 49 | 5 | 13 | 41 | 25 | 6 | 67 | 2 | 1 |  | 13 | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 |
| AWARE [NET] | 14 | 6 | 8 | 3 | - | 7 | 3 | 1 | 10 | - | - |  | 4 | - |
|  | 15.6\% | 15\% | 16.3\% | 60.0\% |  | 17.1\% | 12.0\% | 17\% | 14.9\% |  |  |  | 30.8\% |  |
| Have Used Program [NET] | 5 | 3 | 2 | 2 | - | 1 | 1 | 1 | 3 | - | - |  | 2 | - |
|  | 5.6\% | 7.3\% | 4.1\% | 40.0\% |  | 2.4\% | 4.0\% | 17\% | 4.5\% |  |  |  | 15.4\% |  |
| Satisfied [NET] | 5 | 3 | 2 | 2 | - | 1 | 1 | 1 | 3 | - | - |  | 2 | - |
|  | 5.6\% | 7.3\% | 4.1\% | 40.0\% |  | 2.4\% | 4.0\% | 17\% | 4.5\% |  |  |  | 15.4\% |  |
| Very satisfied | 4 | 3 | 1 | 1 | - | 1 | 1 | 1 | 3 | - | - |  | 1 | - |
|  | 4.4\% | 7.3\% | 2.0\% | 20.0\% |  | 2.4\% | 4.0\% | 17\% | 4.5\% |  |  |  | 7.7\% |  |
| Somewhat satisfied | 1 | - | 1 | 1 | - | - | - | - | - | - | - |  | 1 | - |
|  | 1.1\% |  | 2.0\% | 20.0\% |  |  |  |  |  |  |  |  | 7.7\% |  |
| Have Not Used Program | 9 | 3 | 6 | 1 | - | 6 | 2 | - | 7 | - | - |  | 2 | - |
| [ NET] | 10.0\% | 7.3\% | 12.2\% | 20.0\% |  | 14.6\% | 8.0\% |  | 10.4\% |  |  |  | 15.4\% |  |
| Have Not Used Program | 9 | 3 | 6 | 1 | - | 6 | 2 | - | 7 | - | - |  | 2 | - |
|  | 10.0\% | 7.3\% | 12.2\% | 20.0\% |  | 14.6\% | 8.0\% |  | 10.4\% |  |  |  | 15.4\% |  |
| UNAWARE [NET] | 70 | 31 | 39 | 2 | 13 | 32 | 19 | 4 | 51 | 2 | 1 |  | 9 | 1 |
|  | 77.8\% | 76\% | 79.6\% | 40.0\% | 100\% | 78.0\% | 76.0\% | 67\% | 76.1\% | 100.0\% | 100\% |  | 69.2\% | 100.0\% |
| Never Heard of | 70 | 31 | 39 | 2 | 13 | 32 | 19 | 4 | 51 | 2 | 1 |  | 9 | 1 |
|  | 77.8\% | 76\% | 79.6\% | 40.0\% | 100\% | 78.0\% | 76.0\% | 67\% | 76.1\% | 100.0\% | 100\% |  | 69.2\% | 100.0\% |
| Unsure | 6 | 4 | 2 | - | - | 2 | 3 | 1 | 6 | - | - |  | - | - |
|  | 6.7\% | 9.8\% | 4.1\% |  |  | 4.9\% | 12.0\% | 17\% | 9.0\% |  |  |  |  |  |


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample

|  | GENDER |  |  |  |  | GROUP |  | RENT/OWN |  |  | Ethnicity |  |  |  | LANGUAGE |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | $65+$ | OWN | RENT | White/ <br> CAUCASIAN | BLACK/ AFRICAN AMERICAN | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE | SPANISH | ENGLISH |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | 30-39 |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 554 | 254 | 300 | 67 | 132 | 138 | 114 | 103 | 442 | 78 | 450 | 13 | 13 | 26 | 3 | 15 | 539 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 70 | 24 | 46 | 9 | 8 | 12 | 19 | 22 | 60 | 8 | 56 | 1 | 1 | 7 | - | 5 | 65 |
|  | 12.6\% | 9.4\% | 15.3\% | 13.4\% | 6.1\% | 8.7\% | 16.7\% | 21\% | 14\% | 10\% | 12.4\% | 7.7\% | 7.7\% | 26.9\% |  | 33.3\% | 12.1\% |
| Have Used Program [NET] | 15 | 6 | 9 | 3 | 2 | 2 | 3 | 5 | 13 | 2 | 11 | - | 1 | 2 | - | 2 | 13 |
|  | 21.4\% | 25\% | 19.6\% | 33.3\% | 25.0\% | 16.7\% | 15.8\% | 23\% | 22\% | 25\% | 19.6\% |  | 100\% | 28.6\% |  | 40.0\% | 20.0\% |
| Satisfied [NET] | 15 | 6 | 9 | 3 | 2 | 2 | 3 | 5 | 13 | 2 | 11 | - | 1 | 2 | - | 2 | 13 |
|  | 100\% | 100\% | 100.0\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100.0\% |  | 100\% | 100.0\% |  | 100.0\% | 100.0\% |
| Very satisfied | 13 | 5 | 8 | 2 | 2 | 2 | 2 | 5 | 12 | 1 | 10 | - | 1 | 1 | - | 1 | 12 |
|  | 86.7\% | 83\% | 88.9\% | 66.7\% | 100\% | 100\% | 66.7\% | 100\% | 92\% | 50\% | 90.9\% |  | 100\% | 50.0\% |  | 50.0\% | 92.3\% |
| Somewhat satisfied | 2 | 1 | 1 | 1 | - | - | 1 | - | 1 | 1 | 1 | - | - | 1 | - | 1 | 1 |
|  | 13.3\% | 17\% | 11.1\% | 33.3\% |  |  | 33.3\% |  | 7.7\% | 50\% | 9.1\% |  |  | 50.0\% |  | 50.0\% | 7.7\% |
| Have Not Used Program | 55 | 18 | 37 | 6 | 6 | 10 | 16 | 17 | 47 | 6 | 45 | 1 | - | 5 | - | 3 | 52 |
| [NET] | 78.6\% | 75\% | 80.4\% | 66.7\% | 75.0\% | 83.3\% | 84.2\% | 77\% | 78\% | 75\% | 80.4\% | 100.0\% |  | 71.4\% |  | 60.0\% | 80.0\% |
| Have Not Used Program | 55 | 18 | 37 | 6 | 6 | 10 | 16 | 17 | 47 | 6 | 45 | 1 | - | 5 | - | 3 | 52 |
|  | 100\% | 100\% | 100.0\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100.0\% | 100.0\% |  | 100.0\% |  | 100.0\% | 100.0\% |
| UNAWARE [NET] | 484 | 230 | 254 | 58 | 124 | 126 | 95 | 81 | 382 | 70 | 394 | 12 | 12 | 19 | 3 | 10 | 474 |
|  | 87.4\% | 91\% | 84.7\% | 86.6\% | 93.9\% | 91.3\% | 83.3\% | 79\% | 86\% | 90\% | 87.6\% | 92.3\% | 92.3\% | 73.1\% | 100.0\% | 66.7\% | 87.9\% |
| Never Heard of | 484 | 230 | 254 | 58 | 124 | 126 | 95 | 81 | 382 | 70 | 394 | 12 | 12 | 19 | 3 | 10 | 474 |
|  | 100\% | 100\% | 100.0\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 554 | 141 | 57 | 84 | 413 | 206 | 207 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [NET] | 70 | 25 | 11 | 14 | 45 | 17 | 28 |
|  | 12.6\% | 17.7\% | 19.3\% | 16.7\% | 10.9\% | 8.3\% | 13.5\% |
| Have Used Program [NET] | 15 | 8 | 3 | 5 | 7 | 2 | 5 |
|  | 21.4\% | 32.0\% | 27.3\% | 35.7\% | 15.6\% | 12\% | 17.9\% |
| Satisfied [NET] | 15 | 8 | 3 | 5 | 7 | 2 | 5 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |
| Very satisfied | 13 | 7 | 3 | 4 | 6 | 2 | 4 |
|  | 86.7\% | 87.5\% | 100.0\% | 80.0\% | 85.7\% | 100\% | 80.0\% |
| Somewhat satisfied | 2 | 1 | - | 1 | 1 | - | 1 |
|  | 13.3\% | 12.5\% |  | 20.0\% | 14.3\% |  | 20.0\% |
| Have Not Used Program [NET] | 55 | 17 | 8 | 9 | 38 | 15 | 23 |
|  | 78.6\% | 68.0\% | 72.7\% | 64.3\% | 84.4\% | 88\% | 82.1\% |
| Have Not Used Program | 55 | 17 | 8 | 9 | 38 | 15 | 23 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |
| UNAWARE [NET] | 484 | 116 | 46 | 70 | 368 | 189 | 179 |
|  | 87.4\% | 82.3\% | 80.7\% | 83.3\% | 89.1\% | 92\% | 86.5\% |
| Never Heard Of | 484 | 116 | 46 | 70 | 368 | 189 | 179 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample


 Recycler/Composter program? Have you ever used the Master Recycler/Composter program? BASE: Total Sample



 collection site?

## BASE: Total Sample

|  | GENDER |  |  |  |  | GROUP |  | RENT/OWN |  |  | ETHNICITY |  |  |  | LANGUAGE |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | MALE | FEMALE |  |  | 40-54 | 55-64 | $65+$ | OWN | RENT | WHITE/ <br> CAUCASIAN | BLACK/ AFRICAN AMERICAN | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE | SPANISH | ENGLISH |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 364 | 176 | 188 | 20 | 71 | 99 | 89 | 85 | 310 | 40 | 309 | 6 | 10 | 6 | 2 | 4 | 360 |
|  | 60.7\% | 63\% | 58.4\% | 27.8\% | 50.0\% | 68.3\% | 70.1\% | 75\% | 65\% | 47\% | 63.8\% | 40.0\% | 62.5\% | 22.2\% | 66.7\% | 26.7\% | 61.5\% |
| Have Used Program [NET] | 271 | 138 | 133 | 10 | 46 | 71 | 73 | 71 | 239 | 24 | 232 | 3 | 7 | 2 | 1 | 1 | 270 |
|  | 45.2\% | 50\% | 41.3\% | 13.9\% | 32.4\% | 49.0\% | 57.5\% | 62\% | 50\% | 28\% | 47.9\% | 20.0\% | 43.8\% | 7.4\% | 33.3\% | 6.7\% | 46.2\% |
| Satisfied [ NET] | 260 | 133 | 127 | 10 | 43 | 68 | 71 | 68 | 230 | 24 | 227 | 1 | 6 | 2 | 1 | 1 | 259 |
|  | 43.3\% | 48\% | 39.4\% | 13.9\% | 30.3\% | 46.9\% | 55.9\% | 60\% | 48\% | 28\% | 46.9\% | 6.7\% | 37.5\% | 7.4\% | 33.3\% | 6.7\% | 44.3\% |
| Very satisfied | 213 | 110 | 103 | 10 | 32 | 57 | 57 | 57 | 189 | 18 | 186 | 1 | ${ }^{6}$ | 2 | 1 | 1 | 212 |
|  | 35.5\% | 40\% | 32.0\% | 13.9\% | 22.5\% | 39.3\% | 44.9\% | 50\% | 40\% | 21\% | 38.4\% | 6.7\% | 37.5\% | 7.4\% | 33.3\% | 6.7\% | 36.2\% |
| Somewhat satisfied | 47 | 23 | 24 | - | 11 | 11 | 14 | 11 | 41 | 6 | 41 | - | - | - | - | - | 47 |
|  | 7.8\% | 8.3\% | 7.5\% |  | 7.7\% | 7.6\% | 11.0\% | 9.6\% | 8.6\% | 7.1\% | 8.5\% |  |  |  |  |  | 8.0\% |
| Dissatisfied [NET] | 11 | 5 | 6 | - | 3 | 3 | 2 | 3 | 9 | - | 5 | 2 | 1 | - | - | - | 11 |
|  | 1.8\% | 1.8\% | 1.9\% |  | 2.1\% | 2.1\% | 1.6\% | 2.6\% | 1.9\% |  | 1.0\% | 13.3\% | 6.2\% |  |  |  | 1.9\% |
| Very dissatisfied | 2 | 2 | - | - | . 1 | - | - | 1 | 2 | - | 1 | 1 | - | - | - | - | 2 |
|  | 0.3\% | 0.7\% |  |  | 0.7\% |  |  | 0.9\% | 0.4\% |  | 0.2\% | 6.7\% |  |  |  |  | 0.3\% |
| Somewhat dissatisfied | 9 | 3 | 6 | - | 2 | 3 | 2 | 2 | 7 | - | 4 | 1 | 1 | - | - | - | 9 |
|  | 1.5\% | 1.1\% | 1.9\% |  | 1.4\% | 2.1\% | 1.6\% | 1.8\% | 1.5\% |  | 0.8\% | 6.7\% | 6.2\% |  |  |  | 1.5\% |
| Have Not Used Program [NET] | 93 | 38 | 55 | 10 | 25 | 28 | 16 | 14 | 71 | 16 | 77 | 3 | 3 | 4 | 1 | 3 | 90 |
|  | 15.5\% | 14\% | 17.1\% | 13.9\% | 17.6\% | 19.3\% | 12.6\% | 12\% | 15\% | 19\% | 15.9\% | 20.0\% | 18.8\% | 14.8\% | 33.3\% | 20.0\% | 15.4\% |
| Have Not Used Program | 93 | 38 | 55 | 10 | 25 | 28 | 16 | 14 | 71 | 16 | 77 | 3 | 3 | 4 | 1 | 3 | 90 |
|  | 15.5\% | 14\% | 17.1\% | 13.9\% | 17.6\% | 19.3\% | 12.6\% | 12\% | 15\% | 19\% | 15.9\% | 20.0\% | 18.8\% | 14.8\% | 33.3\% | 20.0\% | 15.4\% |
| UNAWARE [NET] | 194 | 91 | 103 | 47 | 65 | 38 | 28 | 16 | 135 | 39 | 145 | 8 | 4 | 19 | 1 | 11 | 183 |
|  | 32.3\% | 33\% | 32.0\% | 65.3\% | 45.8\% | 26.2\% | 22.0\% | 14\% | 28\% | 46\% | 30.0\% | 53.3\% | 25.0\% | 70.4\% | 33.3\% | 73.3\% | 31.3\% |
| Never Heard Of | 194 | 91 | 103 | 47 | 65 | 38 | 28 | 16 | 135 | 39 | 145 | 8 | 4 | 19 | 1 | 11 | 183 |
|  | 32.3\% | 33\% | 32.0\% | 65.3\% | 45.8\% | 26.2\% | 22.0\% | 14\% | 28\% | 46\% | 30.0\% | 53.3\% | 25.0\% | 70.4\% | 33.3\% | 73.3\% | 31.3\% |



 collection site? BASE: Total Sample

GENDER AGE GROUP RENT/OWN

ETHNICITY
BLACK/
WHITE/ AFRICAN
AMERICAN
INDIAN OR
ALASKA
NATIVE SPANISH ENGLISH
Unsure

Prefer not to answer

| 40 | 10 | 30 | 4 | 6 | 7 | 10 | 13 | 32 | 6 | 30 | 1 | 2 |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $6.7 \%$ | $3.6 \%$ | $9.3 \%$ | $5.6 \%$ | $4.2 \%$ | $4.8 \%$ | $7.9 \%$ | $11 \%$ | $6.7 \%$ | $7.1 \%$ | $6.2 \%$ | $6.7 \%$ | $12.5 \%$ | 3. |
| 2 | 1 | 1 | 1 | - | 1 | - | - | - | - | - | - | - |  |
| $0.3 \%$ | $0.4 \%$ | $0.3 \%$ | $1.4 \%$ |  | $0.7 \%$ |  |  |  |  |  |  |  |  |



 collection site? BASE: Total Sample

GEOGRAPHIC
INVER
MENDOTA
APPLE
GROVE
TOTAL VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE LILYDALE HASTINGS HEIGHTS MENDOTA HEIGHTS ROSEMOUNT ST.PAUL

| Total | 600 | 74 | 82 | 95 | 32 | 87 | 1 | 32 | 51 | - | 28 | 29 | 29 | 2 | 31 | 24 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 364 | 45 | 48 | 63 | 21 | 50 | 1 | 21 | 27 | - | 13 | 20 | 20 | 2 | 17 | 15 |
| ======================== | 60.7\% | 60.8\% | 58.5\% | 66.3\% | 65.6\% | 57.5\% | 100.0\% | 65.6\% | 52.9\% |  | 46.4\% | 69.0\% | 69.0\% | 100.0\% | 54.8\% | 62.5\% |
| Have Used Program [ NET]$==================$ | 271 | 35 | 34 | 47 | 14 | 40 | 1 | 13 | 18 | - | 10 | 18 | 14 | 2 | 12 | 13 |
|  | 45.2\% | 47.3\% | 41.5\% | 49.5\% | 43.8\% | 46.0\% | 100.0\% | 40.6\% | 35.3\% |  | 35.7\% | 62.1\% | 48.3\% | 100.0\% | 38.7\% | 54.2\% |
| Satisfied [NET] | 260 | 35 | 34 | 44 | 13 | 39 | 1 | 13 | 17 | - | 9 | 16 | 14 | 1 | 11 | 13 |
|  | 43.3\% | 47.3\% | 41.5\% | 46.3\% | 40.6\% | 44.8\% | 100.0\% | 40.6\% | 33.3\% |  | 32.1\% | 55.2\% | 48.3\% | 50.0\% | 35.5\% | 54.2\% |
| Very satisfied | 213 | 30 | 27 | 38 | 11 | 31 | 1 | 11 | 12 | - | 7 | 16 | 10 | - | 9 | 10 |
|  | 35.5\% | 40.5\% | 32.9\% | 40.0\% | 34.4\% | 35.6\% | 100.0\% | 34.4\% | 23.5\% |  | 25.0\% | 55.2\% | 34.5\% |  | 29.0\% | 41.7\% |
| Somewhat satisfied | 47 | 5 | 7 | 6 | 2 | 8 | - | 2 | 5 | - | 2 | - | 4 | 1 | 2 | 3 |
|  | 7.8\% | 6.8\% | 8.5\% | 6.3\% | 6.2\% | 9.2\% |  | 6.2\% | 9.8\% |  | 7.1\% |  | 13.8\% | 50.0\% | 6.5\% | 12.5\% |
| Dissatisfied [NET] | 11 | - | - | 3 | 1 | 1 | - | - | 1 | - | 1 | 2 | - | 1 | 1 | - |
|  | 1.8\% |  |  | 3.2\% | 3.1\% | 1.1\% |  |  | 2.0\% |  | 3.6\% | 6.9\% |  | 50.0\% | 3.2\% |  |
| Very dissatisfied | 2 | - | - | 1 | - | - | - | - | 1 | - | - | - | - | - | - | - |
|  | 0.3\% |  |  | 1.1\% |  |  |  |  | 2.0\% |  |  |  |  |  |  |  |
| Somewhat dissatisfied | 9 | - | - | 2 | 1 | 1 | - | - | - | - | 1 | 2 | - | 1 | 1 | - |
|  | 1.5\% |  |  | 2.1\% | 3.1\% | 1.1\% |  |  |  |  | 3.6\% | 6.9\% |  | 50.0\% | 3.2\% |  |
| Have Not Used Program [ NET] | 93 | 10 | 14 | 16 | 7 | 10 | - | 8 | 9 | - | 3 | 2 | 6 | - | 5 | 2 |
|  | 15.5\% | 13.5\% | 17.1\% | 16.8\% | 21.9\% | 11.5\% |  | 25.0\% | 17.6\% |  | 10.7\% | 6.9\% | 20.7\% |  | 16.1\% | 8.3\% |
| Have Not Used Program | 93 | 10 | 14 | 16 | 7 | 10 | - | 8 | 9 | - | 3 | 2 | 6 | - | 5 | 2 |
|  | 15.5\% | 13.5\% | 17.1\% | 16.8\% | 21.9\% | 11.5\% |  | 25.0\% | 17.6\% |  | 10.7\% | 6.9\% | 20.7\% |  | 16.1\% | 8.3\% |
| UNAWARE [ NET] | 194 | 27 | 28 | 27 | 7 | 27 | - | 11 | 16 | - | 13 | 7 | 9 | - | 13 | 7 |
|  | 32.3\% | 36.5\% | 34.1\% | 28.4\% | 21.9\% | 31.0\% |  | 34.4\% | 31.4\% |  | 46.4\% | 24.1\% | 31.0\% |  | 41.9\% | 29.2\% |
| Never Heard Of | 194 | 27 | 28 | 27 | 7 | 27 | - | 11 | 16 | - | 13 | 7 | 9 | - | 13 | 7 |
|  | 32.3\% | 36.5\% | 34.1\% | 28.4\% | 21.9\% | 31.0\% |  | 34.4\% | 31.4\% |  | 46.4\% | 24.1\% | 31.0\% |  | 41.9\% | 29.2\% |



 collection site? BASE: Total Sample

GEOGRAPHIC
INVER
GROVE

MENDOTA total valley burnsville eagan farmington lakeville lilydale hastings heights mendota heights rosemount st. paul lake st. paul porated

2
$7.1 \%$
2 -
$2.4 \%$

Unsure

Prefer not to answer




 collection site? BASE: Total Sample

SURVEY TYPE
TOTAL Phone Landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [NET] | 364 | 99 | 41 | 58 | 265 | 109 | 156 |
|  | 60.7\% | 66.0\% | 68.3\% | 64.4\% | 58.9\% | 48\% | 69.3\% |
| Have Used Program [NET] | 271 | 75 | 37 | 38 | 196 | 75 | 121 |
|  | 45.2\% | 50.0\% | 61.7\% | 42.2\% | 43.6\% | 33\% | 53.8\% |
| Satisfied [NET] | 260 | 72 | 36 | 36 | 188 | 72 | 116 |
|  | 43.3\% | 48.0\% | 60.0\% | 40.0\% | 41.8\% | 32\% | 51.6\% |
| Very satisfied | 213 | 55 | 30 | 25 | 158 | 60 | 98 |
|  | 35.5\% | 36.7\% | 50.0\% | 27.8\% | 35.1\% | 27\% | 43.6\% |
| Somewhat satisfied | 47 | 17 | 6 | 11 | 30 | 12 | 18 |
|  | 7.8\% | 11.3\% | 10.0\% | 12.2\% | 6.7\% | 5.3\% | 8.0\% |
| Dissatisfied [NET] | 11 | 3 | 1 | 2 | 8 | 3 | 5 |
|  | 1.8\% | 2.0\% | 1.7\% | 2.2\% | 1.8\% | 1.3\% | 2.2\% |
| Very dissatisfied | 2 | - | - | - | 2 | 1 | 1 |
|  | 0.3\% |  |  |  | 0.4\% | 0.4\% | 0.4\% |
| Somewhat dissatisfied | 9 | 3 | 1 | 2 | 6 | 2 | 4 |
|  | 1.5\% | 2.0\% | 1.7\% | 2.2\% | 1.3\% | 0.9\% | 1.8\% |
| Have Not Used Program [NET] | 93 | 24 | 4 | 20 | 69 | 34 | 35 |
|  | 15.5\% | 16.0\% | 6.7\% | 22.2\% | 15.3\% | 15\% | 15.6\% |
| Have Not Used Program | 93 | 24 | 4 | 20 | 69 | 34 | 35 |
|  | 15.5\% | 16.0\% | 6.7\% | 22.2\% | 15.3\% | 15\% | 15.6\% |
| UNAWARE [ NET] | 194 | 44 | 14 | 30 | 150 | 99 | 51 |
|  | 32.3\% | 29.3\% | 23.3\% | 33.3\% | 33.3\% | 44\% | 22.7\% |
| Never Heard Of | 194 | 44 | 14 | 30 | 150 | 99 | 51 |
|  | 32.3\% | 29.3\% | 23.3\% | 33.3\% | 33.3\% | 44\% | 22.7\% |
| Unsure | 40 | 7 | 5 | 2 | 33 | 15 | 18 |
|  | 6.7\% | 4.7\% | 8.3\% | 2.2\% | 7.3\% | 6.7\% | 8.0\% |



 collect
BASE: Total Sample

URVEY TYPE
total phone landline mobile online text email
Prefer not to answer
$0.3 \%$
$0.4 \% \quad 2 \%$


 collection site?

## BASE: Total Sample




 collection site? BASE: Total Sample



 collection site?
BASE: Total Sample



 collection site?

## BASE: Total Sample




 collection site?
BASE: Total Sample

GENDER AGE GROUP
ONLINE MODE
ETHNICITY

## BLACK

WHITE/ AFRICAN
AMERICAN
INDIAN OR ALASKA native

Unsure

Prefer not to answer

| 33 | 5 | 28 | 4 | 6 | 7 | 7 | 9 | 25 | - | 2 | 1 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $7.3 \%$ | $2.3 \%$ | $12.1 \%$ | $6.0 \%$ | $5.0 \%$ | $7.4 \%$ | $8.4 \%$ | $11 \%$ | $6.8 \%$ | $15.4 \%$ | $8.3 \%$ |  |
| 2 | 1 | 1 | 1 | - | 1 | - | - | - | - | - | 1 |
| $0.4 \%$ | $0.5 \%$ | $0.4 \%$ | $1.5 \%$ |  | $1.1 \%$ |  |  |  |  | $8.3 \%$ |  |



 BASE: Total Sample



 collection site?
BASE: Total Sample


Unsure

Prefer not to answer

| 15 | 2 | 13 | 4 | 6 | 3 | 1 | 1 | 9 | - | 2 | 1 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $6.7 \%$ | $1.6 \%$ | $12.7 \%$ | $6.2 \%$ | $7.2 \%$ | $5.8 \%$ | $4.8 \%$ | $20 \%$ | $5.0 \%$ |  | $33.3 \%$ | $16.7 \%$ |
| 2 | 1 | 1 | 1 | - | 1 | - | - | - | - | - | 1 |
| $0.9 \%$ | $0.8 \%$ | $1.0 \%$ | $1.6 \%$ |  | $1.9 \%$ |  |  |  |  |  |  |



 collection site?

## BASE: Total Sample




 collection site?
BASE: Total Sample


Unsure
$\begin{array}{rrrlrrrr}18 & 3 & 15 & - & - & 4 & 6 & 8 \\ 8.0 \% & 3.2 \% & 11.5 \% & & & 9.3 \% & 9.7 \% & 10 \% \\ 8.6 \%\end{array}$


 collection site? BASE: Total Sample



 collection site? BASE: Total Sample

GEOGRAPHIC INVER
GROVE

TOTAL VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE LILYDALE HASTINGS HEIGHTS MENDOTA HEIGHTS ROSEMOUNT ST.PAUL LAKE ST.PAUL PORATED

| Total | 558 | 72 | 76 | 90 | 28 | 77 | 1 | 32 | 43 | - | 26 | 27 | 29 | 2 | 30 | 22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 364 | 45 | 48 | 63 | 21 | 50 | 1 | 21 | 27 | - | 13 | 20 | 20 | 2 | 17 | 15 |
| ======================== | 65.2\% | 62.5\% | 63.2\% | 70.0\% | 75.0\% | 64.9\% | 100.0\% | 65.6\% | 62.8\% |  | 50.0\% | 74.1\% | 69.0\% | 100.0\% | 56.7\% | 68.2\% |
| Have Used Program [NET] | 271 | 35 | 34 | 47 | 14 | 40 | 1 | 13 | 18 | - | 10 | 18 | 14 | 2 | 12 | 13 |
|  | 74.5\% | 77.8\% | 70.8\% | 74.6\% | 66.7\% | 80.0\% | 100.0\% | 61.9\% | 66.7\% |  | 76.9\% | 90.0\% | 70.0\% | 100.0\% | 70.6\% | 86.7\% |
| Satisfied [ NET] | 260 | 35 | 34 | 44 | 13 | 39 | 1 | 13 | 17 | - | 9 | 16 | 14 | 1 | 11 | 13 |
| = | 95.9\% | 100.0\% | 100.0\% | 93.6\% | 92.9\% | 97.5\% | 100.0\% | 100.0\% | 94.4\% |  | 90.0\% | 88.9\% | 100.0\% | 50.0\% | 91.7\% | 100.0\% |
| Very satisfied | 213 | 30 | 27 | 38 | 11 | 31 | 1 | 11 | 12 | - | 7 | 16 | 10 | - | 9 | 10 |
|  | 81.9\% | 85.7\% | 79.4\% | 86.4\% | 84.6\% | 79.5\% | 100.0\% | 84.6\% | 70.6\% |  | 77.8\% | 100.0\% | 71.4\% |  | 81.8\% | 76.9\% |
| Somewhat satisfied | 47 | 5 | 7 | 6 | 2 | 8 | - | 2 | 5 | - | 2 | - | 4 | 1 | 2 | 3 |
|  | 18.1\% | 14.3\% | 20.6\% | 13.6\% | 15.4\% | 20.5\% |  | 15.4\% | 29.4\% |  | 22.2\% |  | 28.6\% | 100.0\% | 18.2\% | 23.1\% |
| Dissatisfied [NET] | 11 | - | - | 3 | 1 | 1 | - | - | 1 | - | 1 | 2 | - | 1 | 1 | - |
|  | 4.1\% |  |  | 6.4\% | 7.1\% | 2.5\% |  |  | 5.6\% |  | 10.0\% | 11.1\% |  | 50.0\% | 8.3\% |  |
| Very dissatisfied | 2 | - | - | 1 | - | - | - | - | 1 | - | - | - | - | - | - | - |
|  | 18.2\% |  |  | 33.3\% |  |  |  |  | 100.0\% |  |  |  |  |  |  |  |
| Somewhat dissatisfied | 9 | - | - | 2 | 1 | 1 | - | - | - | - | 1 | 2 | - | 1 | 1 | - |
|  | 81.8\% |  |  | 66.7\% | 100.0\% | 100.0\% |  |  |  |  | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% |  |
| Have Not Used Program [NET] | 93 | 10 | 14 | 16 | 7 | 10 | - | 8 | 9 | - | 3 | 2 | 6 | - | 5 | 2 |
|  | 25.5\% | 22.2\% | 29.2\% | 25.4\% | 33.3\% | 20.0\% |  | 38.1\% | 33.3\% |  | 23.1\% | 10.0\% | 30.0\% |  | 29.4\% | 13.3\% |
| Have Not Used Program | 93 | 10 | 14 | 16 | 7 | 10 | - | 8 | 9 | - | 3 | 2 | 6 | - | 5 | 2 |
|  | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% |
| UNAWARE [ NET] | 194 | 27 | 28 | 27 | 7 | 27 | - | 11 | 16 | - | 13 | 7 | 9 | - | 13 | 7 |
|  | 34.8\% | 37.5\% | 36.8\% | 30.0\% | 25.0\% | 35.1\% |  | 34.4\% | 37.2\% |  | 50.0\% | 25.9\% | 31.0\% |  | 43.3\% | 31.8\% |
| Never Heard Of | 194 | 27 | 28 | 27 | 7 | 27 | - | 11 | 16 | - | 13 | 7 | 9 | - | 13 | 7 |
|  | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% |



 BASE: Total Sample

SURVEY TYPE
TOTAL PHONE LANDLINE MOBILE ONLINE TEXT EMAIL

| Total | 558 | 143 | 55 | 88 | 415 | 208 | 207 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [NET] | 364 | 99 | 41 | 58 | 265 | 109 | 156 |
|  | 65.2\% | 69.2\% | 74.5\% | 65.9\% | 63.9\% | 52\% | 75.4\% |
| Have Used Program [ NET] | 271 | 75 | 37 | 38 | 196 | 75 | 121 |
|  | 74.5\% | 75.8\% | 90.2\% | 65.5\% | 74.0\% | 69\% | 77.6\% |
| Satisfied [NET] | 260 | 72 | 36 | 36 | 188 | 72 | 116 |
|  | 95.9\% | 96.0\% | 97.3\% | 94.7\% | 95.9\% | 96\% | 95.9\% |
| Very satisfied | 213 | 55 | 30 | 25 | 158 | 60 | 98 |
|  | 81.9\% | 76.4\% | 83.3\% | 69.4\% | 84.0\% | 83\% | 84.5\% |
| Somewhat satisfied | 47 | 17 | 6 | 11 | 30 | 12 | 18 |
|  | 18.1\% | 23.6\% | 16.7\% | 30.6\% | 16.0\% | 17\% | 15.5\% |
| Dissatisfied [NET] | 11 | 3 | 1 | 2 | 8 | 3 | 5 |
|  | 4.1\% | 4.0\% | 2.7\% | 5.3\% | 4.1\% | 4.0\% | 4.1\% |
| Very dissatisfied | 2 | - | - | - | 2 | 1 | 1 |
|  | 18.2\% |  |  |  | 25.0\% | 33\% | 20.0\% |
| Somewhat dissatisfied | 9 | 3 | 1 | 2 | 6 | 2 | 4 |
|  | 81.8\% | 100\% | 100.0\% | 100.0\% | 75.0\% | 67\% | 80.0\% |
| Have Not Used Program [NET] | 93 | 24 | 4 | 20 | 69 | 34 | 35 |
|  | 25.5\% | 24.2\% | 9.8\% | 34.5\% | 26.0\% | 31\% | 22.4\% |
| Have Not Used Program | 93 | 24 | 4 | 20 | 69 | 34 | 35 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |
| UNAWARE [NET] | 194 | 44 | 14 | 30 | 150 | 99 | 51 |
|  | 34.8\% | 30.8\% | 25.5\% | 34.1\% | 36.1\% | 48\% | 24.6\% |
| Never Heard Of | 194 | 44 | 14 | 30 | 150 | 99 | 51 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |



 collection site? BASE: Total Sample



 collection site? BASE: Total Sample



 collection site? BASE: Total Sample



 collection site? BASE: Total Sample



 collection site? BASE: Total Sample



 collection site? BASE: Total Sample


Q14. Why are you dissatisfied with the Recycling zone? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q13


Q14. Why are you dissatisfied with the Recycling zone? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q13


Q14. Why are you dissatisfied with the Recycling zone? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q13

TOTAL PHONE LANDLINE MOBILE ONLINE TEXT EMAIL

Total

Easier access to locations

Takes time/Times are not convenient

Cost/Should not be charged

Other
$\begin{array}{rrrrrrr}11 & 3 & 1 & 2 & 8 & 3 & 5 \\ 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & 100 & 100.0\end{array}$
$\begin{array}{rrrrrr}2 & 1 & - & 1 & 1 & - \\ 18.2 \% & 33.3 \% & & 50.0 \% & 12.5 \% & \\ 20.0 \%\end{array}$
$\begin{array}{rrrrrr}2 & 1 & - & 1 & 1 & 1 \\ 18.20 & 33.3 \% & & 50.0 \% & 12.5 \% & \\ 20.0 \%\end{array}$
$\begin{array}{rrrrrr}2 & 1 & 1 & - & 1 & 1 \\ 18.2 \% & 33.3 \% & 100.0 \% & & 12.5 \% & 33 \%\end{array}$
$\begin{array}{rlrrrr}5 & - & 5 & 2 & 3 \\ 45.5 \% & - & 62.5 \% & 67 \% & 60.0 \%\end{array}$

Q14. Why are you dissatisfied with the Recycling zone? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q13


Q14. Why are you dissatisfied with the Recycling zone? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q13


Q14. Why are you dissatisfied with the Recycling zone? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q13


Q14. Why are you dissatisfied with the Recycling zone? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q13


Q14. Why are you dissatisfied with the Recycling zone? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q13


Q14. Why are you dissatisfied with the Recycling zone? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q13


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations?

## BASE: Total Sample

|  | GENDER |  |  | 18-29 | AGE | GROUP |  | RENT/OWN |  |  | ETHNICITY |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE |  |  | 40-54 | 55-64 | $65+$ | OWN | RENT | WHITE/ <br> CAUCASIAN | $\begin{array}{r} \text { BLACK/ } \\ \text { AFRICAN } \\ \text { AMERICAN } \end{array}$ | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE | SPANISH | ENGLISH |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 158 | 75 | 83 | 14 | 37 | 37 | 34 | 36 | 141 | 12 | 135 | 3 | 6 | 6 | , | 4 | 154 |
| ========================= | 26.3\% | 27\% | 25.8\% | 19.4\% | 26.1\% | 25.5\% | 26.8\% | 32\% | 30\% | 14\% | 27.9\% | 20.0\% | 37.5\% | 22.2\% | 33.3\% | 26.7\% | 26.3\% |
| Have Used Program [ NET] | 49 | 23 | 26 | 7 | 8 | 13 | 11 | 10 | 44 | 3 | 43 | 2 | 1 | 2 | - | 2 | 47 |
|  | 8.2\% | 8.3\% | 8.1\% | 9.7\% | 5.6\% | 9.0\% | 8.7\% | 8.8\% | 9.2\% | 3.5\% | 8.9\% | 13.3\% | 6.2\% | 7.4\% |  | 13.3\% | 8.0\% |
|  | 43 | 19 | 24 | 7 | 7 | 11 | 10 | 8 | 38 | 3 | 39 | 1 | 1 | 1 | - | 1 | 42 |
|  | 7.2\% | 6.8\% | 7.5\% | 9.7\% | 4.9\% | 7.6\% | 7.9\% | 7.0\% | 8.0\% | 3.5\% | 8.1\% | 6.7\% | 6.2\% | 3.7\% |  | 6.7\% | 7.2\% |
| Very satisfied | 29 | 13 | 16 | 6 | 2 | 7 | 8 | 6 | 25 | 3 | 26 | 1 | 1 | 1 | - | 1 | 28 |
|  | 4.8\% | 4.7\% | 5.0\% | 8.3\% | 1.4\% | 4.8\% | 6.3\% | 5.3\% | 5.2\% | 3.5\% | 5.4\% | 6.7\% | 6.2\% | 3.7\% |  | 6.7\% | 4.8\% |
| Somewhat satisfied | 14 | 6 | 8 | 1 | 5 | 4 | 2 | 2 | 13 | - | 13 | - | - | - | - | - | 14 |
|  | 2.3\% | 2.2\% | 2.5\% | 1.4\% | 3.5\% | 2.8\% | 1.6\% | 1.8\% | 2.7\% |  | 2.7\% |  |  |  |  |  | 2.4\% |
| Dissatisfied [NET] | 6 | 4 | 2 | - | 1 | 2 | 1 | 2 | 6 | - | - ${ }^{4}$ | 1 | - | 1 | - | 1 | 5 |
|  | 1.0\% | 1.4\% | 0.6\% |  | 0.7\% | 1.4\% | 0.8\% | 1.8\% | 1.3\% |  | 0.8\% | 6.7\% |  | 3.7\% |  | 6.7\% | 0.9\% |
| Very dissatisfied | 1 | 1 | - | - | - | - | - | 1 | 1 | - | - | 1 | - | - | - | - | 1 |
|  | 0.2\% | 0.4\% |  |  |  |  |  | 0.9\% | 0.2\% |  |  | 6.7\% |  |  |  |  | 0.2\% |
| Somewhat dissatisfied | 5 | 3 | 2 | - | 1 | 2 | 1 | 1 | 5 | - | 4 | - | - | 1 | - | 1 | 4 |
|  | 0.8\% | 1.1\% | 0.6\% |  | 0.7\% | 1.4\% | 0.8\% | 0.9\% | 1.0\% |  | 0.8\% |  |  | 3.7\% |  | 6.7\% | 0.7\% |
| Have Not Used Program [NET] | 109 | 52 | 57 | 7 | 29 | 24 | 23 | 26 | 97 | 9 | 92 | 1 | 5 | 4 | 1 | 2 | 107 |
|  | 18.2\% | 19\% | 17.7\% | 9.7\% | 20.4\% | 16.6\% | 18.1\% | 23\% | 20\% | 11\% | 19.0\% | 6.7\% | 31.2\% | 14.8\% | 33.3\% | 13.3\% | 18.3\% |
| Have Not Used Program | 109 | 52 | 57 | 7 | 29 | 24 | 23 | 26 | 97 | 9 | 92 | 1 | 5 | 4 | 1 | 2 | 107 |
|  | 18.2\% | 19\% | 17.7\% | 9.7\% | 20.4\% | 16.6\% | 18.1\% | 23\% | 20\% | 11\% | 19.0\% | 6.7\% | 31.2\% | 14.8\% | 33.3\% | 13.3\% | 18.3\% |
| UNAWARE [NET] | 398 | 186 | 212 | 55 | 97 | 99 | 82 | 65 | 301 | 67 | 318 | 11 | 9 | 19 | 2 | 10 | 388 |
|  | 66.3\% | 67\% | 65.8\% | 76.4\% | 68.3\% | 68.3\% | 64.6\% | 57\% | 63\% | 79\% | 65.7\% | 73.3\% | 56.2\% | 70.4\% | 66.7\% | 66.7\% | 66.3\% |
| Never Heard Of | 398 | 186 | 212 | 55 | 97 | 99 | 82 | 65 | 301 | 67 | 318 | 11 | 9 | 19 | 2 | 10 | 388 |
|  | 66.3\% | 67\% | 65.8\% | 76.4\% | 68.3\% | 68.3\% | 64.6\% | 57\% | 63\% | 79\% | 65.7\% | 73.3\% | 56.2\% | 70.4\% | 66.7\% | 66.7\% | 66.3\% |


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample

GENDER AGE GROUP RENT/OWN ETHNICITY

TOTAL MALE FEMALE $18-29$ 30-39 40-54 55-64 65+ OWN RENT CAUCASIAN AMERICAN ASIAN HISPANIC

30
$6.2 \%$
6.7\% $\quad 1.2 \%$
$3.7 \%$
. 7
3.7\%

AMERICAN
INDIAN OR ALATIVE SPANISH ENGLISH

LANGUAGE


| 1 | 40 |
| ---: | ---: |
| $6.7 \%$ | $6.8 \%$ |
| - | 3 |
|  | $0.5 \%$ |

$0.5 \%$

 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


 Recycling Drop-off loc BASE: Total Sample

GEOGRAPHIC
INVER
GROVE
GROVE MENDOTA HEIGHTS HEIGHTS ROSEMOUNT SOUTH SUNFISH WEST UNINCOR TOTAL VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE LILYDALE HASTINGS HEIGHTS MENDOTA HEIGHTS ROSEMOUNT ST.PAUL LAKE ST.PAUL PORATED

Unsure

Prefer not to answer

| 41 | 3 | 8 | 3 |
| ---: | ---: | ---: | ---: |
| $6.8 \%$ | $4.1 \%$ | $9.8 \%$ | $3.2 \%$ |
| 3 | - | 2 | - |
| $0.5 \%$ |  | $2.4 \%$ |  |

$2.4 \%$

| 1 | 9 |
| ---: | ---: |
| $3.1 \%$ | $10.3 \%$ |

3.1
$\begin{array}{rr}1 & 4 \\ .1 \% & 7.8 \%\end{array}$

$10.3 \%$
20.7\%

2
$8.3 \%$
1
$4.2 \%$
4.2\%

 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [NET] | 158 | 43 | 16 | 27 | 115 | 56 | 59 |
|  | 26.3\% | 28.7\% | 26.7\% | 30.0\% | 25.6\% | 25\% | 26.2\% |
| Have Used Program [NET] | 49 | 16 | 5 | 11 | 33 | 17 | 16 |
|  | 8.2\% | 10.7\% | 8.3\% | 12.2\% | 7.3\% | 7.6\% | 7.1\% |
| Satisfied [NET] | 43 | 15 | 4 | 11 | 28 | 14 | 14 |
|  | 7.2\% | 10.0\% | 6.7\% | 12.2\% | 6.2\% | 6.2\% | 6.2\% |
| Very satisfied | 29 | 11 | 4 | 7 | 18 | 7 | 11 |
|  | 4.8\% | 7.3\% | 6.7\% | 7.8\% | 4.0\% | 3.1\% | 4.9\% |
| Somewhat satisfied | 14 | 4 | - | 4 | 10 | 7 | 3 |
|  | 2.3\% | 2.7\% |  | 4.4\% | 2.2\% | 3.1\% | 1.3\% |
| Dissatisfied [NET] | 6 | 1 | 1 | - | 5 | 3 | 2 |
|  | 1.0\% | 0.7\% | 1.7\% |  | 1.1\% | 1.3\% | 0.9\% |
| Very dissatisfied | 1 | - | - | - | 1 | - | 1 |
|  | 0.2\% |  |  |  | 0.2\% |  | 0.4\% |
| Somewhat dissatisfied | 5 | 1 | 1 | - | 4 | 3 | 1 |
|  | 0.8\% | 0.7\% | 1.7\% |  | 0.9\% | 1.3\% | 0.4\% |
| Have Not Used Program [NET] | 109 | 27 | 11 | 16 | 82 | 39 | 43 |
|  | 18.2\% | 18.0\% | 18.3\% | 17.8\% | 18.2\% | 17\% | 19.1\% |
| Have Not Used Program | 109 | 27 | 11 | 16 | 82 | 39 | 43 |
|  | 18.2\% | 18.0\% | 18.3\% | 17.8\% | 18.2\% | 17\% | 19.1\% |
| UNAWARE [NET] | 398 | 99 | 39 | 60 | 299 | 154 | 145 |
|  | 66.3\% | 66.0\% | 65.0\% | 66.7\% | 66.4\% | 68\% | 64.4\% |
| Never Heard Of | 398 | 99 | 39 | 60 | 299 | 154 | 145 |
|  | 66.3\% | 66.0\% | 65.0\% | 66.7\% | 66.4\% | 68\% | 64.4\% |
| Unsure | 41 | 7 | 4 | 3 | 34 | 13 | 21 |
|  | 6.8\% | 4.7\% | 6.7\% | 3.3\% | 7.6\% | 5.8\% | 9.3\% |


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email
Prefer not to answer

$$
\begin{array}{rrrrr}
3 & 1 & 1 & - & 2 \\
0.5 \% & 0.7 \% & 1.7 \% & & 2 \\
0.4 \% & 0.9 \%
\end{array}
$$


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


Prefer not to answer
$0.7 \% \quad 1.7 \%$
.4\%
$0.9 \%$

 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample



 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample

|  | TOTAL | CELL-PHONE MODE |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | GROUP |  | ETHNICITY |  |  |  |  | AMERICAN |
|  |  |  |  |  |  |  |  |  |  | BLACK/ |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  | White/ | AFRICAN |  |  | ALASKA |
|  |  | male | Female | 18-29 | 30-39 | 40-54 | 55-64 | $65+$ | CAUCASIAN | AMERICAN | ASIAN | HISPANIC | NATIVE |
| Total | 90 | 41 | 49 | 5 | 13 | 41 | 25 | 6 | 67 | 2 | 1 | 13 | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [ NET] | 27 | 13 | 14 | 1 | 1 | 13 | 8 | 4 | 21 | - | - | 4 | - |
| ========================= | 30.0\% | 32\% | 28.6\% | 20.0\% | 7.7\% | 31.7\% | 32.0\% | 67\% | 31.3\% |  |  | 30.8\% |  |
| Have Used Program [ NET] | 11 | 7 | 4 | 1 | 1 | 3 | 4 | 2 | 10 | - | - | - 1 | - |
|  | 12.2\% | 17\% | 8.2\% | 20.0\% | 7.7\% | 7.3\% | 16.0\% | 33\% | 14.9\% |  |  | 7.7\% |  |
| Satisfied [ NET ]$======================$ | 11 | 7 | 4 | 1 | 1 | 3 | 4 | 2 | 10 | - | - |  | - |
|  | 12.2\% | 17\% | 8.2\% | 20.0\% | 7.7\% | 7.3\% | 16.0\% | 33\% | 14.9\% |  |  | 7.7\% |  |
| Very satisfied |  | 5 | 2 | 1 | - | 1 | 3 | 2 | 6 | - | - | 1 | - |
|  | 7.8\% | 12\% | 4.1\% | 20.0\% |  | 2.4\% | 12.0\% | 33\% | 9.0\% |  |  | 7.7\% |  |
| Somewhat satisfied | 4 | 2 | 2 | - | 1 | 2 | 1 | - | 4 | - | - | - | - |
|  | 4.4\% | 4.9\% | 4.1\% |  | 7.7\% | 4.9\% | 4.0\% |  | 6.0\% |  |  |  |  |
| Have Not Used Program [NET] | 16 | 6 | 10 | - | - | 10 | 4 | 2 | 11 | - | - | 3 | - |
|  | 17.8\% | 15\% | 20.4\% |  |  | 24.4\% | 16.0\% | 33\% | 16.4\% |  |  | 23.1\% |  |
| Have Not Used Program | 16 | 6 | 10 | - | - | 10 | 4 | 2 | 11 | - | - | 3 | - |
|  | 17.8\% | 15\% | 20.4\% |  |  | 24.4\% | 16.0\% | 33\% | 16.4\% |  |  | 23.1\% |  |
| UNAWARE [NET] | 60 | 26 | 34 | 4 | 12 | 25 | 17 | 2 | 44 | 2 | 1 | 8 | 1 |
|  | 66.7\% | 63\% | 69.4\% | 80.0\% | 92.3\% | 61.0\% | 68.0\% | 33\% | 65.7\% | 100.0\% | 100\% | 61.5\% | 100.0\% |
| Never Heard of | 60 | 26 | 34 | 4 | 12 | 25 | 17 | 2 | 44 | 2 | 1 | 8 | 1 |
|  | 66.7\% | 63\% | 69.4\% | 80.0\% | 92.3\% | 61.0\% | 68.0\% | 33\% | 65.7\% | 100.0\% | 100\% | 61.5\% | 100.0\% |
| Unsure | 3 | 2 | 1 | - | - | 3 | - | - | 2 | - | - | 1 | - |
|  | 3.3\% | 4.9\% | 2.0\% |  |  | 7.3\% |  |  | 3.0\% |  |  | 7.7\% |  |


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample

| GENDER | AGE GROUP | ONLINE MODE |  |
| :---: | :---: | :---: | :---: |
|  |  |  | ETHNICITY |

Prefer not to answer

| 34 | 11 | 23 | 2 | 8 | 4 | 9 | 11 | 26 | 1 | 1 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $7.6 \%$ | $5.0 \%$ | $9.9 \%$ | $3.0 \%$ | $6.7 \%$ | $4.2 \%$ | $10.8 \%$ | $13 \%$ | $7.1 \%$ | $8.3 \%$ | $7.7 \%$ |
| 2 | 1 | 1 | 1 | - | 1 | - | - |  | - | - |
| $0.4 \%$ | $0.5 \%$ | $0.4 \%$ | $1.5 \%$ |  | $1.1 \%$ |  |  |  | - |  |

[^2]
 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample

|  | TOTAL | GENDER |  |  |  | GROUP |  | text mode |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  | ETHNICITY |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  | BLACK/ |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  | White/ | AFRICAN |  |  | ALASKA |
|  |  | MALE | FEMALE | 18-29 | 30-39 | 40-54 | 55-64 | $65+$ | CAUCASIAN | AMERICAN | ASIAN | HISPANIC | native |
| Total | 225 | 123 | 102 | 64 | 83 | 52 | 21 | 5 | 180 | 6 | 6 | 6 | 2 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 56 | 29 | 27 | 12 | 25 | 12 | 7 | - | 50 | 1 | 1 | - | 1 |
| = | 24.9\% | 24\% | 26.5\% | 18.8\% | 30.1\% | 23.1\% | 33.3\% |  | 27.8\% | 16.7\% | 16.7\% |  | 50.0\% |
| Have Used Program [NET] | 17 | 7 | 10 | 5 | 5 | 6 | 1 | - | 15 | 1 | - | - | - |
|  | 7.6\% | 5.7\% | 9.8\% | 7.8\% | 6.0\% | 11.5\% | 4.8\% |  | 8.3\% | 16.7\% |  |  |  |
| Satisfied [NET] | 14 | 5 | 9 | 5 | 4 | 4 | 1 | - | 12 | 1 | - | - | - |
|  | 6.2\% | 4.1\% | 8.8\% | 7.8\% | 4.8\% | 7.7\% | 4.8\% |  | 6.7\% | 16.7\% |  |  |  |
| Very satisfied | 7 | 2 | 5 | 4 | 1 | 2 | - | - | 6 | 1 | - | - | - |
|  | 3.1\% | 1.6\% | 4.9\% | 6.2\% | 1.2\% | 3.8\% |  |  | 3.3\% | 16.7\% |  |  |  |
| Somewhat satisfied | 7 | 3 | 4 | 1 | 3 | 2 | 1 | - | 6 | - | - | - | - |
|  | 3.1\% | 2.4\% | 3.9\% | 1.6\% | 3.6\% | 3.8\% | 4.8\% |  | 3.3\% |  |  |  |  |
| Dissatisfied [NET] | 3 | 2 | 1 | - | 1 | 2 | - | - | 3 | - | - | - | - |
|  | 1.3\% | 1.6\% | 1.0\% |  | 1.2\% | 3.8\% |  |  | 1.7\% |  |  |  |  |
| Somewhat dissatisfied | 3 | 2 | 1 | - | 1 | 2 | - | - | 3 | - | - | - | - |
|  | 1.3\% | 1.6\% | 1.0\% |  | 1.2\% | 3.8\% |  |  | 1.7\% |  |  |  |  |
| Have Not Used Program [NET] | 39 | 22 | 17 | 7 | 20 | 6 | 6 | - | 35 | - | 1 | - | 1 |
|  | 17.3\% | 18\% | 16.7\% | 10.9\% | 24.1\% | 11.5\% | 28.6\% |  | 19.4\% |  | 16.7\% |  | 50.0\% |
| Have Not Used Program | 39 | 22 | 17 | 7 | 20 | 6 | 6 | - | 35 | - | 1 | - | 1 |
|  | 17.3\% | 18\% | 16.7\% | 10.9\% | 24.1\% | 11.5\% | 28.6\% |  | 19.4\% |  | 16.7\% |  | 50.0\% |
| UNAWARE [$=============$ | 154 | 88 | 66 | 50 | 52 | 37 | 11 | 4 | 123 | 4 | 4 | 5 | 1 |
|  | 68.4\% | 72\% | 64.7\% | 78.1\% | 62.7\% | 71.2\% | 52.4\% | 80\% | 68.3\% | 66.7\% | 66.7\% | 83.3\% | 50.0\% |
| Never Heard Of | 154 | 88 | 66 | 50 | 52 | 37 | 11 | 4 | 123 | 4 | 4 | 5 | 1 |
|  | 68.4\% | 72\% | 64.7\% | 78.1\% | 62.7\% | 71.2\% | 52.4\% | 80\% | 68.3\% | 66.7\% | 66.7\% | 83.3\% | 50.0\% |
| Unsure | 13 | 5 | 8 | 1 | 6 | 2 | 3 | 1 | 7 | 1 | 1 | - | - |
|  | 5.8\% | 4.1\% | 7.8\% | 1.6\% | 7.2\% | 3.8\% | 14.3\% | 20\% | 3.9\% | 16.7\% | 16.7\% |  |  |


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


Unsure
$9.3 \% \quad 6.3 \% \quad 11.5 \% \quad 33.3 \% \quad 5.4 \% \quad 4.7 \% \quad 9.7 \% \quad 12 \%$
$10.2 \%$

 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations?

## BASE: Total Sample

|  | GENDER |  |  | 18-29 | AGE | GROUP |  | RENT/OWN |  |  | ETHNICITY |  |  |  | LANGUAGE |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | MALE | FEMALE |  |  | 40-54 | 55-64 | $65+$ | OWN | RENT | WHITE/ CAUCASIAN | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | ASIAN | HISPANIC | $\begin{array}{r} \text { AMERICAN } \\ \text { INDIAN OR } \\ \text { ALASKA } \\ \text { NATIVE } \end{array}$ | SPANISH | ENGLISH |
| Total | 556 | 261 | 295 | 69 | 134 | 136 | 116 | 101 | 442 | 79 | 453 | 14 | 15 | 25 | 3 | 14 | 542 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 158 | 75 | 83 | 14 | 37 | 37 | 34 | 36 | 141 | 12 | 135 |  | 6 | 6 | 1 | 4 | 154 |
|  | 28.4\% | 29\% | 28.1\% | 20.3\% | 27.6\% | 27.2\% | 29.3\% | 36\% | 32\% | 15\% | 29.8\% | 21.4\% | 40.0\% | 24.0\% | 33.3\% | 28.6\% | 28.4\% |
| Have Used Program [ NET] | 49 | 23 | 26 | 7 | 8 | 13 | 11 | 10 | 44 | 3 | 43 | 2 | 1 | 2 | - | 2 | 47 |
|  | 31.0\% | 31\% | 31.3\% | 50.0\% | 21.6\% | 35.1\% | 32.4\% | 28\% | 31\% | 25\% | 31.9\% | 66.7\% | 16.7\% | 33.3\% |  | 50.0\% | 30.5\% |
| Satisfied [NET] | 43 | 19 | 24 | 7 | 7 | 11 | 10 | 8 | 38 | 3 | 39 | 1 | 1 | 1 | - | 1 | 42 |
|  | 87.8\% | 83\% | 92.3\% | 100\% | 87.5\% | 84.6\% | 90.9\% | 80\% | 86\% | 100\% | 90.7\% | 50.0\% | 100\% | 50.0\% |  | 50.0\% | 89.4\% |
| Very satisfied | 29 | 13 | 16 | 6 | 2 | 7 | 8 | 6 | 25 | 3 | 26 | 1 | 1 | 1 | - | 1 | 28 |
|  | 67.4\% | 68\% | 66.7\% | 85.7\% | 28.6\% | 63.6\% | 80.0\% | 75\% | 66\% | 100\% | 66.7\% | 100.0\% | 100\% | 100.0\% |  | 100.0\% | 66.7\% |
| Somewhat satisfied | 14 | 6 | 8 | 1 | 5 | 4 | 2 | 2 | 13 | - | 13 | - | - | - | - | - | 14 |
|  | 32.6\% | 32\% | 33.3\% | 14.3\% | 71.4\% | 36.4\% | 20.0\% | 25\% | 34\% |  | 33.3\% |  |  |  |  |  | 33.3\% |
| Dissatisfied [NET] | 6 | 4 | 2 | - | 1 | 2 | 1 | 2 | 6 | - | 4 | 1 | - | 1 | - | 1 | 5 |
|  | 12.2\% | 17\% | 7.7\% |  | 12.5\% | 15.4\% | 9.1\% | 20\% | 14\% |  | 9.3\% | 50.0\% |  | 50.0\% |  | 50.0\% | 10.6\% |
| Very dissatisfied | 1 | 1 | - | - | - | - | - | 1 | 1 | - | - | 1 | - | - | - | - | 1 |
|  | 16.7\% | 25\% |  |  |  |  |  | 50\% | 17\% |  |  | 100.0\% |  |  |  |  | 20.0\% |
| Somewhat dissatisfied | 5 | 3 | 2 | - | 1 | 2 | 1 | 1 | 5 | - | 4 | - | - | 1 | - | 1 | 4 |
|  | 83.3\% | 75\% | 100.0\% |  | 100\% | 100\% | 100\% | 50\% | 83\% |  | 100.0\% |  |  | 100.0\% |  | 100.0\% | 80.0\% |
| Have Not Used Program [NET] | 109 | 52 | 57 | 7 | 29 | 24 | 23 | 26 | 97 | 9 | 92 | 1 | 5 | 4 | 1 | 2 | 107 |
|  | 69.0\% | 69\% | 68.7\% | 50.0\% | 78.4\% | 64.9\% | 67.6\% | 72\% | 69\% | 75\% | 68.1\% | 33.3\% | 83.3\% | 66.7\% | 100.0\% | 50.0\% | 69.5\% |
| Have Not Used Program | 109 | 52 | 57 | 7 | 29 | 24 | 23 | 26 | 97 | 9 | 92 | 1 | 5 | 4 | 1 | 2 | 107 |
|  | 100\% | 100\% | 100.0\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| UNAWARE [NET] | 398 | 186 | 212 | 55 | 97 | 99 | 82 | 65 | 301 | 67 | 318 | 11 | 9 | 19 | 2 | 10 | 388 |
|  | 71.6\% | 71\% | 71.9\% | 79.7\% | 72.4\% | 72.8\% | 70.7\% | 64\% | 68\% | 85\% | 70.2\% | 78.6\% | 60.0\% | 76.0\% | 66.7\% | 71.4\% | 71.6\% |
| Never Heard Of | 398 | 186 | 212 | 55 | 97 | 99 | 82 | 65 | 301 | 67 | 318 | 11 | 9 | 19 | 2 | 10 | 388 |
|  | 100\% | 100\% | 100.0\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 556 | 142 | 55 | 87 | 414 | 210 | 204 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [ NET] | 158 | 43 | 16 | 27 | 115 | 56 | 59 |
|  | 28.4\% | 30.3\% | 29.1\% | 31.0\% | 27.8\% | 27\% | 28.9\% |
| Have Used Program [ NET] | 49 | 16 | 5 | 11 | 33 | 17 | 16 |
|  | 31.0\% | 37.2\% | 31.2\% | 40.7\% | 28.7\% | 30\% | 27.1\% |
| Satisfied [NET] | 43 | 15 | 4 | 11 | 28 | 14 | 14 |
|  | 87.8\% | 93.8\% | 80.0\% | 100.0\% | 84.8\% | 82\% | 87.5\% |
| Very satisfied | 29 | 11 | 4 | 7 | 18 | 7 | 11 |
|  | 67.4\% | 73.3\% | 100.0\% | 63.6\% | 64.3\% | 50\% | 78.6\% |
| Somewhat satisfied | 14 | 4 | - | 4 | 10 | 7 | 3 |
|  | 32.6\% | 26.7\% |  | 36.4\% | 35.7\% | 50\% | 21.4\% |
| Dissatisfied [NET] | 6 | 1 | 1 | - | 5 | 3 | 2 |
|  | 12.2\% | 6.2\% | 20.0\% |  | 15.2\% | 18\% | 12.5\% |
| Very dissatisfied | 1 | - | - | - | 1 | - | 1 |
|  | 16.7\% |  |  |  | 20.0\% |  | 50.0\% |
| Somewhat dissatisfied | 5 | 1 | 1 | - | 4 | 3 | 1 |
|  | 83.3\% | 100\% | 100.0\% |  | 80.0\% | 100\% | 50.0\% |
| Have Not Used Program [NET] | 109 | 27 | 11 | 16 | 82 | 39 | 43 |
|  | 69.0\% | 62.8\% | 68.8\% | 59.3\% | 71.3\% | 70\% | 72.9\% |
| Have Not Used Program | 109 | 27 | 11 | 16 | 82 | 39 | 43 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |
| UNAWARE [ NET ]$======================$ | 398 | 99 | 39 | 60 | 299 | 154 | 145 |
|  | 71.6\% | 69.7\% | 70.9\% | 69.0\% | 72.2\% | 73\% | 71.1\% |
| Never Heard Of | 398 | 99 | 39 | 60 | 299 | 154 | 145 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations?

## BASE: Total Sample



 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


 Recycling Drop-off locations? Have you ever used the Organics Recycling Drop-off locations? BASE: Total Sample


Q16. Why are you dissatisfied with the Organics Recycling Drop-off locations? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q15

|  | GENDER |  |  |  | AGE | GROUP |  |  | RENT/OWN |  | ETHNICITY |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | SPANISH |  |  |  | ENGLISH |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | 65+ |  | OWN | RENT | WHITE/ CAUCASIAN | BLACK/ AFRICAN AMERICAN |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ALASKA |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  | 30-39 | ASIAN | N HISPANIC | NATIVE |
| Total | 6 | 4 | 2 | - | - 1 | 2 | 21 | 2 | 6 | - | 4 | 1 | - | - 1 | - | 1 | 5 |
|  | 100.0 | 100 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100 | 100 |  | 100.0 | 100.0 |  | 100.0 |  | 100.0 | 100.0 |
| More locations are | 3 | 2 | 1 | - | - 1 | 1 | 1 | 1 | 3 | - | 3 | - | - | - - | - | - | 3 |
| needed | 50.0\% | 50\% | 50.0\% |  | 100\% | 50.0\% |  | 50\% | 50\% |  | 75.0\% |  |  |  |  |  | 60.0\% |
| Times are not convenient | 2 | 2 | - | - | - - | 1 | 1 - | 1 | 2 | - | 1 | 1 | - | - | - | - | 2 |
|  | 33.3\% | 50\% |  |  |  | 50.0\% |  | 50\% | 33\% |  | 25.0\% | 100.0\% |  |  |  |  | 40.0\% |
| Other | 1 | - | 1 | - | - - | - | - 1 | - | 1 | - | - | - | - | - 1 | - | 1 | - |
|  | 16.7\% |  | 50.0\% |  |  |  | 100\% |  | 17\% |  |  |  |  | 100.0\% |  | 100.0\% |  |

Q16. Why are you dissatisfied with the Organics Recycling Drop-off locations? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q15

| GEOGRAPHIC |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| APPLE VALLEY | BURNSVILLE | EAGAN | FARMINGTON | LAKEVILLE | LILYDALE | HASTINGS | GROVE | MENDOTA | MENDOTA heights | RoSEMOUNT | SOUTH SUNFISH |  | RURAL/WEST UNINCOR |  |
|  |  |  |  |  |  |  | HEIGHTS |  |  |  | ST.PAUL | SUNFISH | ST.PAUL | L PORATED |
| - | 2 | - | - | - | - - | - - | - 2 | - | - | - 1 | 1 | - |  | - - |
|  | 100.0 |  |  |  |  |  | 100.0 |  |  | 100.0 | 100.0 |  |  |  |
| - | 1 | - | - | - | - - | - - | - 1 | - | - | - | - | - |  | - |
|  | 50.0\% |  |  |  |  |  | 50.0\% |  |  | 100.0\% |  |  |  |  |
| - | 1 | - | - | - | - | - - | - | - | - | - | - | - |  | - |
|  | 50.0\% |  |  |  |  |  | 50.0\% |  |  |  |  |  |  |  |
| - | - | - | - | - | - - | - - | - - | - | - | - - | 1 | - |  | - |
|  |  |  |  |  |  |  |  |  |  |  | 100.0\% |  |  |  |

Q16. Why are you dissatisfied with the Organics Recycling Drop-off locations? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q15

SURVEY TYPE
TOTAL Phone Landline mobile online text email

Total

More locations are needed

Times are not convenient

Other
$\begin{array}{rrrrrrr}6 & 1 & 1 & - & 5 & 3 & 2 \\ 100.0 & 100.0 & 100.0 & & 100.0 & 100 & 100.0\end{array}$
$\begin{array}{rlrrrr}3 & - & 3 & 2 & 1 \\ 50.0 \% & & & 60.0 \% & 67 \% & 50.0 \%\end{array}$
$\begin{array}{rllrrr}2 & - & - & 2 & 1 & 1 \\ 33.3 \% & & & 40.0 \% & 33 \% & 50.0 \%\end{array}$
$\begin{array}{rrr}1 & 1 & 1 \\ 16.7 \% & 100 \% & 100.0 \%\end{array}$

Q16. Why are you dissatisfied with the Organics Recycling Drop-off locations? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q15

GENDER PHONE MODE
PHONE MODE ETHNICITY
AMERICAN
INDIAN OR
ALASKA ALASKA

| Total | 1 | - | 1 | - | - | - | 1 | - | - | - | - | 1 | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 |  |  |  |  |  |  |  |  |  |  |  |  |
| Other | 1 | - | 1 | - | - | - | 1 | - | - | - | - | 1 | - |
|  | 100\% |  |  |  |  |  |  |  |  |  |  |  |  |

Q16. Why are you dissatisfied with the Organics Recycling Drop-off locations? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q15


Q16. Why are you dissatisfied with the Organics Recycling Drop-off locations? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q15


Q16. Why are you dissatisfied with the Organics Recycling Drop-off locations? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q15


Q16. Why are you dissatisfied with the Organics Recycling Drop-off locations? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q15


 BASE: Total Sample

|  | GENDER |  |  |  | AGE | GROUP |  |  | RENT/OWN |  | Ethnicity |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | $65+$ | OWN | RENT | WHITE/ <br> CAUCASIAN | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE | SPANISH | ENGLISH |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | 30-39 |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 159 | 54 | 105 | 12 | 37 | 35 | 32 | 43 | 136 | 17 | 138 | 1 | 2 | 5 | - | 3 | 156 |
| =========================10 | 26.5\% | 19\% | 32.6\% | 16.7\% | 26.1\% | 24.1\% | 25.2\% | 38\% | 29\% | 20\% | 28.5\% | 6.7\% | 12.5\% | 18.5\% |  | 20.0\% | 26.7\% |
| Have Used Program [NET] | 5 | 4 | 1 | 1 | - | - | 2 | 2 | 3 | 2 | 5 | - | - | - | - | - | 5 |
|  | 0.8\% | 1.4\% | 0.3\% | 1.4\% |  |  | 1.6\% | 1.8\% | 0.6\% | 2.4\% | 1.0\% |  |  |  |  |  | 0.9\% |
| Satisfied [ ${ }^{\text {NET] }}$ ]$=============$ | 5 | 4 | 1 | 1 | - | - | 2 | 2 | 3 | 2 | 5 | - | - | - | - | - | 5 |
|  | 0.8\% | 1.4\% | 0.3\% | 1.4\% |  |  | 1.6\% | 1.8\% | 0.6\% | 2.4\% | 1.0\% |  |  |  |  |  | 0.9\% |
| Very satisfied | 4 | 3 | 1 | 1 | - | - | 2 | 1 | 3 | 1 | 4 | - | - | - | - | - | 4 |
|  | 0.7\% | 1.1\% | 0.3\% | 1.4\% |  |  | 1.6\% | 0.9\% | 0.6\% | 1.2\% | 0.8\% |  |  |  |  |  | 0.7\% |
| Somewhat satisfied | 1 | 1 | - | - | - | - | - | 1 | - | 1 | 1 | - | - | - | - | - | 1 |
|  | 0.2\% | 0.4\% |  |  |  |  |  | 0.9\% |  | 1.2\% | 0.2\% |  |  |  |  |  | 0.2\% |
| Have Not Used Program [NET] | 154 | 50 | 104 | 11 | 37 | 35 | 30 | 41 | 133 | 15 | 133 | 1 | 2 | 5 | - | 3 | 151 |
|  | 25.7\% | 18\% | 32.3\% | 15.3\% | 26.1\% | 24.1\% | 23.6\% | 36\% | 28\% | 18\% | 27.5\% | 6.7\% | 12.5\% | 18.5\% |  | 20.0\% | 25.8\% |
| Have Not Used Program | 154 | 50 | 104 | 11 | 37 | 35 | 30 | 41 | 133 | 15 | 133 | 1 | 2 | 5 | - | 3 | 151 |
|  | 25.7\% | 18\% | 32.3\% | 15.3\% | 26.1\% | 24.1\% | 23.6\% | 36\% | 28\% | 18\% | 27.5\% | 6.7\% | 12.5\% | 18.5\% |  | 20.0\% | 25.8\% |
| UNAWARE [NET]$=============$ | 416 | 210 | 206 | 58 | 102 | 105 | 85 | 66 | 321 | 66 | 330 | 13 | 11 | 21 | 3 | 12 | 404 |
|  | 69.3\% | 76\% | 64.0\% | 80.6\% | 71.8\% | 72.4\% | 66.9\% | 58\% | 67\% | 78\% | 68.2\% | 86.7\% | 68.8\% | 77.8\% | 100.0\% | 80.0\% | 69.1\% |
| Never Heard Of | 416 | 210 | 206 | 58 | 102 | 105 | 85 | 66 | 321 | 66 | 330 | 13 | 11 | 21 | 3 | 12 | 404 |
|  | 69.3\% | 76\% | 64.0\% | 80.6\% | 71.8\% | 72.4\% | 66.9\% | 58\% | 67\% | 78\% | 68.2\% | 86.7\% | 68.8\% | 77.8\% | 100.0\% | 80.0\% | 69.1\% |
| Unsure | 22 | 13 | 9 | 1 | 3 | 4 | 9 | 5 | 19 | 2 | 15 | 1 | 3 | - | - | - | 22 |
|  | 3.7\% | 4.7\% | 2.8\% | 1.4\% | 2.1\% | 2.8\% | 7.1\% | 4.4\% | 4.0\% | 2.4\% | 3.1\% | 6.7\% | 18.8\% |  |  |  | 3.8\% |
| Prefer not to answer | 3 | 1 | 2 | 1 | - | 1 | 1 | - | 1 | - | 1 | - | - | 1 | - | - | 3 |
|  | 0.5\% | 0.4\% | 0.6\% | 1.4\% |  | 0.7\% | 0.8\% |  | 0.2\% |  | 0.2\% |  |  | 3.7\% |  |  | 0.5\% |


 used the Fix It Clinics? BASE: Total Sample


 used the Fix It Clinics? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [ NET] | 159 | 42 | 20 | 22 | 117 | 49 | 68 |
|  | 26.5\% | 28.0\% | 33.3\% | 24.4\% | 26.0\% | 22\% | 30.2\% |
| Have Used Program [NET] | 5 | 2 | - | 2 | 3 | 1 | 2 |
|  | 0.8\% | 1.3\% |  | 2.2\% | 0.7\% | 0.4\% | 0.9\% |
| Satisfied [NET] | 5 | 2 | - | 2 | 3 | 1 | 2 |
|  | 0.8\% | 1.3\% |  | 2.2\% | 0.7\% | 0.4\% | 0.9\% |
| Very satisfied | 4 | 1 | - | 1 | 3 | 1 | 2 |
|  | 0.7\% | 0.7\% |  | 1.1\% | 0.7\% | 0.4\% | 0.9\% |
| Somewhat satisfied | 1 | 1 | - | 1 | - | - | - |
|  | 0.2\% | 0.7\% |  | 1.1\% |  |  |  |
| Have Not Used Program [NET] | 154 | 40 | 20 | 20 | 114 | 48 | 66 |
|  | 25.7\% | 26.7\% | 33.3\% | 22.2\% | 25.3\% | 21\% | 29.3\% |
| Have Not Used Program | 154 | 40 | 20 | 20 | 114 | 48 | 66 |
|  | 25.7\% | 26.7\% | 33.3\% | 22.2\% | 25.3\% | 21\% | 29.3\% |
| UNAWARE [NET] | 416 | 101 | 35 | 66 | 315 | 165 | 150 |
|  | 69.3\% | 67.3\% | 58.3\% | 73.3\% | 70.0\% | 73\% | 66.7\% |
| Never Heard Of | 416 | 101 | 35 | 66 | 315 | 165 | 150 |
|  | 69.3\% | 67.3\% | 58.3\% | 73.3\% | 70.0\% | 73\% | 66.7\% |
| Unsure | 22 | 7 | 5 | 2 | 15 | 8 | 7 |
|  | 3.7\% | 4.7\% | 8.3\% | 2.2\% | 3.3\% | 3.6\% | 3.1\% |
| Prefer not to answer | 3 | - | - | - | 3 | 3 | - |
|  | 0.5\% |  |  |  | 0.7\% | 1.3\% |  |


 used the Fix It Clinics? BASE: Total Sample

|  | TOTAL | GENDER |  |  |  |  | GROUP |  | PHONE MODE |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  | AMERICAN |
|  |  |  |  |  |  |  |  |  |  |  | BLACK/ |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  |  | WHITE/ | AFRICAN |  |  | ALASKA |
|  |  | MALE | FEMALE | 18-29 | 30-39 |  |  |  | 40-54 | 55-64 | $65+$ | CAUCASIAN | AMERICAN | ASIAN | HISPANIC | native |
| Total | 150 | 60 | 90 | 5 | 22 |  | 50 | 44 | 29 | 117 | 3 | 3 | 15 | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 42 | 13 | 29 | 2 |  | 5 | 15 | 10 | 10 | 34 | - | 1 | 3 | - |
|  | 28.0\% | 22\% | 32.2\% | 40.0\% | 22.7\% |  | 30.0\% | 22.7\% | 34\% | 29.1\% |  | 33.3\% | 20.0\% |  |
| Have Used Program [NET] | 2 | 2 | - | 1 |  | - | - | - | 1 | 2 | - | - | - | - |
|  | 1.3\% | 3.3\% |  | 20.0\% |  |  |  |  | 3.4\% | 1.7\% |  |  |  |  |
| Satisfied [NET] | 2 | 2 | - | 1 |  | - | - | - | 1 | 2 | - | - | - | - |
|  | 1.3\% | 3.3\% |  | 20.0\% |  |  |  |  | 3.4\% | 1.7\% |  |  |  |  |
| Very satisfied | 1 | 1 | - | 1 |  | - | - | - | - | 1 | - | - | - | - |
|  | 0.7\% | 1.7\% |  | 20.0\% |  |  |  |  |  | 0.9\% |  |  |  |  |
| Somewhat satisfied | 1 | 1 | - | - |  | - | - | - | 1 | 1 | - | - | - | - |
|  | 0.7\% | 1.7\% |  |  |  |  |  |  | 3.4\% | 0.9\% |  |  |  |  |
| Have Not Used Program [ NET] | 40 | 11 | 29 | 1 |  | 5 | 15 | 10 | 9 | 32 | - | 1 | 3 | - |
|  | 26.7\% | 18\% | 32.2\% | 20.0\% | $22.7 \%$ |  | 30.0\% | 22.7\% | 31\% | 27.4\% |  | 33.3\% | 20.0\% |  |
| Have Not Used Program | 40 | 11 | 29 | 1 |  | 5 | 15 | 10 | 9 | 32 | - | 1 | 3 | - |
|  | 26.7\% | 18\% | 32.2\% | 20.0\% | $22.7 \%$ |  | 30.0\% | 22.7\% | 31\% | 27.4\% |  | 33.3\% | 20.0\% |  |
| UNAWARE [NET] | 101 | 43 | 58 | 3 | 17 |  | 35 | 30 | 16 | 77 | 3 | 1 | 12 | 1 |
|  | 67.3\% | 72\% | 64.4\% | 60.0\% | $77.3 \%$ |  | 70.0\% | 68.2\% | 55\% | 65.8\% | 100.0\% | 33.3\% | 80.0\% | 100.0\% |
| Never Heard Of | 101 | 43 | 58 | 3 | 17 |  | 35 | 30 | 16 | 77 | 3 | 1 | 12 | 1 |
|  | 67.3\% | 72\% | 64.4\% | 60.0\% | 77.3 \% |  | 70.0\% | 68.2\% | 55\% | 65.8\% | 100.0\% | 33.3\% | 80.0\% | 100.0\% |
| Unsure | 7 | 4 | 3 | - |  | - | - | 4 | 3 | 6 | - | 1 | - | - |
|  | 4.7\% | 6.7\% | 3.3\% |  |  |  |  | 9.1\% | 10\% | 5.1\% |  | 33.3\% |  |  |


 used the Fix It Clinics? BASE: Total Sample


| Total | 60 | 19 | 41 | - | 9 | 9 | 19 | 23 | 50 | 1 | 2 | 2 | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| AWARE [ NET] | 20 | 5 | 15 | - | 3 | 4 | 5 | 8 | 15 | - | 1 | 1 | - |
|  | 33.3\% | 26\% | 36.6\% |  | 33.3\% | 44.4\% | 26.3\% | 35\% | 30.0\% |  | 50.0\% | 50.0\% |  |
| Have Not Used Program [NET] | 20 | 5 | 15 | - | 3 | 4 | 5 | 8 | 15 | - | ${ }^{1}$ | 1 | - |
|  | 33.3\% | 26\% | 36.6\% |  | 33.3\% | 44.4\% | 26.3\% | 35\% | 30.0\% |  | 50.0\% | 50.0\% |  |
| Have Not Used Program | 20 | 5 | 15 | - | 3 | 4 | 5 | 8 | 15 | - | 1 | 1 | - |
|  | 33.3\% | 26\% | 36.6\% |  | 33.3\% | 44.4\% | 26.3\% | 35\% | 30.0\% |  | 50.0\% | 50.0\% |  |
| UNAWARE [ NET] | 35 | 11 | 24 | - | 6 | 5 | 11 | 13 | 31 | 1 | - | 1 | - |
|  | 58.3\% | 58\% | 58.5\% |  | 66.7\% | 55.6\% | 57.9\% | 57\% | 62.0\% | 100.0\% |  | 50.0\% |  |
| Never Heard Of | 35 | 11 | 24 | - | 6 | 5 | 11 | 13 | 31 | 1 | - | 1 | - |
|  | 58.3\% | 58\% | 58.5\% |  | 66.7\% | 55.6\% | 57.9\% | 57\% | 62.0\% | 100.0\% |  | 50.0\% |  |
| Unsure | 5 | 3 | 2 | - | - | - | 3 | 2 | 4 | - | 1 | - | - |
|  | 8.3\% | 16\% | 4.9\% |  |  |  | 15.8\% | 8.7\% | 8.0\% |  | 50.0\% |  |  |


 BASE: Total Sample


 used the Fix It Clinics? BASE: Total Sample

|  | TOTAL | GENDER |  |  | AGE$30-39$ | GROUP |  | ONLINE MOde |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  | ETHNICITY |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  | BLACK/ |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  | White/ | AFRICAN |  |  | ALASKA |
|  |  | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | $65+$ | CAUCASIAN | AMERICAN | ASIAN | HISPANIC | NATIVE |
| Total | 450 | 218 | 232 | 67 | 120 | 95 | 83 | 85 | 367 | 12 | 13 | 12 | 2 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 117 | 41 | 76 | 10 | 32 | 20 | 22 | 33 | 104 | 1 | 1 | 2 | - |
|  | 26.0\% | 19\% | 32.8\% | 14.9\% | 26.7\% | 21.1\% | 26.5\% | 39\% | 28.3\% | 8.3\% | 7.7\% | 16.7\% |  |
| Have Used Program [NET] | 3 | 2 | 1 | - | - | - | $\begin{array}{r} 2 \\ 2.4 \% \end{array}$ |  | 0.8\% | - | - | - - | - |
|  | 0.7\% | 0.9\% | 0.4\% |  |  |  |  | 1.2\% |  |  |  |  |  |
| Satisfied [NET] | 3 | 2 | 1 | - | - | - | 2 | 1 | 3 | - | - | - | - |
| $============$ | 0.7\% | 0.9\% | 0.4\% |  |  |  | 2.4\% | 1.2\% | 0.8\% |  |  |  |  |
| Very satisfied | 3 | 2 | 1 | - | - | - |  | $\begin{array}{r} 1 \\ 1.2 \% \end{array}$ | $\begin{array}{r} 3 \\ 0.8 \% \end{array}$ | - | - | - | - |
|  | 0.7\% | 0.9\% | 0.4\% |  |  |  | 2.4\% |  |  |  |  |  |  |
| Have Not Used Program | 114 | 39 | 75 | 10 | $\begin{array}{r} 32 \\ 26.7 \% \end{array}$ | $\begin{array}{r} 20 \\ 21.1 \% \end{array}$ | $\begin{array}{r} 20 \\ 24.1 \% \end{array}$ | $\begin{array}{r} 32 \\ 38 \% \end{array}$ | $\begin{array}{r} 101 \\ 27.5 \% \end{array}$ | 8.3\% | $\begin{array}{r} 1 \\ 7.7 \% \end{array}$ | 2 | - |
| [ NET] | 25.3\% | 18\% | 32.3\% | 14.9\% |  |  |  |  |  |  |  | 16.7\% |  |
| Have Not Used Program | 114 | 39 | 75 | 10 | 32 | 20 | 20 | 32 | 101 | 1 | 1 | 2 | - |
|  | 25.3\% | 18\% | 32.3\% | 14.9\% | 26.7\% | 21.1\% | 24.1\% | 38\% | 27.5\% | 8.3\% | 7.7\% | 16.7\% |  |
| UNAWARE [ NET] | 315 | 167 | 148 | 55 | $\begin{array}{r} 85 \\ 70.8 \% \end{array}$ | $\begin{array}{r} 70 \\ 73.7 \% \end{array}$ | $\begin{array}{r} 55 \\ 66.3 \% \end{array}$ | $\begin{array}{r} 50 \\ 59 \% \end{array}$ | $\begin{array}{r} 253 \\ 68.9 \% \end{array}$ | 10$83.3 \%$ | $\begin{array}{r} 10 \\ 76.9 \% \end{array}$ | 9 | 100.0\% |
|  | 70.0\% | 77\% | 63.8\% | 82.1\% |  |  |  |  |  |  |  | 75.0\% |  |
| Never Heard of | 315 | 167 | 148 | 55 | $\begin{array}{r} 85 \\ 70.8 \% \end{array}$ | $\begin{array}{r} 70 \\ 73.7 \% \end{array}$ | $\begin{array}{r} 55 \\ 66.3 \% \end{array}$ | 50$59 \%$ | $\begin{array}{r} 253 \\ 68.9 \% \end{array}$ | $\begin{array}{r} 10 \\ 83.3 \% \end{array}$ | $\begin{array}{r} 10 \\ 76.9 \% \end{array}$ | $\begin{array}{r} 9 \\ 75.0 \% \end{array}$ | 2 |
|  | 70.0\% | 77\% | 63.8\% | 82.1\% |  |  |  |  |  |  |  |  | 100.0\% |
| Unsure | 15 | 9 | 6 | 1 | 3$2.5 \%$ | $\begin{array}{r} 4 \\ 4.2 \% \end{array}$ | $\begin{array}{r} 5 \\ 6.0 \% \end{array}$ | $\begin{array}{r} 2 \\ 2.4 \% \end{array}$ | 9 | 1 | $\begin{array}{r} 2 \\ 15.4 \% \end{array}$ | 2 | - |
|  | 3.3\% | 4.1\% | 2.6\% | 1.5\% |  |  |  |  | 2.5\% | 8.3\% |  |  |  |
| Prefer not to answer | 3 | 1 | 2 | 1 | - | $\begin{array}{r} 1 \\ 1.1 \% \end{array}$ | $\begin{array}{r} 1 \\ 1.2 \% \end{array}$ |  | - $0.3 \%$ |  | - - | 1 | - |
|  | 0.7\% | 0.5\% | 0.9\% | 1.5\% |  |  |  |  |  |  |  | 8.3\% |  |


 used the Fix It Clinics? BASE: Total Sample


 used the Fix It Clinics? BASE: Total Sample


 used the Fix It Clinics? BASE: Total Sample

|  | GENDER |  |  |  | AGE | GROUP |  |  | RENT/OWN |  | Ethnicity |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | 65+ | OWN | RENT | WHITE/ <br> CAUCASIAN | BLACK/ <br> AFRICAN AMERICAN | ASIAN | AMERICANINDIAN ORHISPANIC $\quad$ ALASKANATIVE |  | SPANISH | ENGLISH |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | 30-39 |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 575 | 264 | 311 | 70 | 139 | 140 | 117 | 109 | 457 | 83 | 468 | 14 | 13 | 26 | 3 | 15 | 560 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [ NET] | 159 | 54 | 105 | 12 | 37 | 35 | 32 | 43 | 136 | 17 | 138 | 1 | 2 | 5 | - | 3 | 156 |
|  | 27.7\% | 20\% | 33.8\% | 17.1\% | 26.6\% | 25.0\% | 27.4\% | 39\% | 30\% | 20\% | 29.5\% | 7.1\% | 15.4\% | 19.2\% |  | 20.0\% | 27.9\% |
| Have Used Program [NET] | 5 | 4 | 1 | 1 | - | - | 2 | 2 | 3 | 2 | 5 | - | - | - | - | - | 5 |
|  | 3.1\% | 7.4\% | 1.0\% | 8.3\% |  |  | 6.2\% | 4.7\% | 2.2\% | 12\% | 3.6\% |  |  |  |  |  | 3.2\% |
| Satisfied [NET] | 5 | 4 | 1 | 1 | - | - | 2 | 2 | 3 | 2 | 5 | - | - | - | - | - | 5 |
| ======================== | 100\% | 100\% | 100.0\% | 100\% |  |  | 100\% | 100\% | 100\% | 100\% | 100.0\% |  |  |  |  |  | 100.0\% |
| Very satisfied | 4 | 3 | 1 | 1 | - | - | 2 | 1 | 3 | 1 | 4 | - | - | - | - | - | 4 |
|  | 80.0\% | 75\% | 100.0\% | 100\% |  |  | 100\% | 50\% | 100\% | 50\% | 80.0\% |  |  |  |  |  | 80.0\% |
| Somewhat satisfied | 1 | 1 | - | - | - | - | - | 1 | - | 1 | 1 | - | - | - | - | - | 1 |
|  | 20.0\% | 25\% |  |  |  |  |  | 50\% |  | 50\% | 20.0\% |  |  |  |  |  | 20.0\% |
| Have Not Used Program | 154 | 50 | 104 | 11 | 37 | 35 | 30 | 41 | 133 | 15 | 133 | 1 | 2 | 5 | - | 3 | 151 |
| [NET] | 96.9\% | 93\% | 99.0\% | 91.7\% | 100\% | 100\% | 93.8\% | 95\% | 98\% | 88\% | 96.4\% | 100.0\% | 100\% | 100.0\% |  | 100.0\% | 96.8\% |
| Have Not Used Program | 154 | 50 | 104 | 11 | 37 | 35 | 30 | 41 | 133 | 15 | 133 | 1 | 2 | 5 | - | 3 | 151 |
|  | 100\% | 100\% | 100.0\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% |  | 100.0\% | 100.0\% |
| UNAWARE [NET] | 416 | 210 | 206 | 58 | 102 | 105 | 85 | 66 | 321 | 66 | 330 | 13 | 11 | 21 | 3 | 12 | 404 |
|  | 72.3\% | 80\% | 66.2\% | 82.9\% | 73.4\% | 75.0\% | 72.6\% | 61\% | 70\% | 80\% | 70.5\% | 92.9\% | 84.6\% | 80.8\% | 100.0\% | 80.0\% | 72.1\% |
| Never Heard Of | 416 | 210 | 206 | 58 | 102 | 105 | 85 | 66 | 321 | 66 | 330 | 13 | 11 | 21 | 3 | 12 | 404 |
|  | 100\% | 100\% | 100.0\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


 BASE: Total Sample


 used the Fix It Clinics? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | $\begin{array}{r} 575 \\ 100.0 \end{array}$ | $\begin{array}{r} 143 \\ 100.0 \end{array}$ | 55 100.0 | $\begin{array}{r} 88 \\ 100.0 \end{array}$ | $\begin{array}{r} 432 \\ 100.0 \end{array}$ | 214 100 | $\begin{array}{r} 218 \\ 100.0 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| AWARE [NET] | 159 | 42 | 20 | 22 | 117 | 49 | 68 |
|  | 27.7\% | 29.4\% | 36.4\% | 25.0\% | 27.1\% | 23\% | 31.2\% |
| Have Used Program [NET] | 5 | 2 | - | 2 | 3 | 1 | 2 |
|  | 3.1\% | 4.8\% |  | 9.1\% | 2.6\% | 2.0\% | 2.9\% |
| Satisfied [NET]$=============$ | 5 | 2 | - | 2 | 3 | 1 | 2 |
|  | 100\% | 100\% |  | 100.0\% | 100.0\% | 100\% | 100\% |
| Very satisfied | 4 | 1 | - | 1 | 3 | 1 | 2 |
|  | 80.0\% | 50.0\% |  | 50.0\% | 100.0\% | 100\% | 100\% |
| Somewhat satisfied | 1 | 1 | - | 1 | - | - | - |
|  | 20.0\% | 50.0\% |  | 50.0\% |  |  |  |
| Have Not Used Program [NET] | 154 | 40 | 20 | 20 | 114 | 48 | 66 |
|  | 96.9\% | 95.2\% | 100.0\% | 90.9\% | 97.4\% | 98\% | 97.1\% |
| Have Not Used Program | 154 | 40 | 20 | 20 | 114 | 48 | 66 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |
| UNAWARE [NET] | 416 | 101 | 35 | 66 | 315 | 165 | 150 |
|  | 72.3\% | 70.6\% | 63.6\% | 75.0\% | 72.9\% | 77\% | 68.8\% |
| Never Heard Of | 416 | 101 | 35 | 66 | 315 | 165 | 150 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |


 BASE: Total Sample


 used the Fix It Clinics? BASE: Total Sample


| Total | 55 | 16 | 39 | - | 9 | 9 | 16 | 21 | 46 | 1 | 1 | 2 | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| AWARE [NET] | 20 | 5 | 15 | - | 3 | 4 | 5 | 8 | 15 | - | 1 | 1 | - |
| $=$ | 36.4\% | 31\% | 38.5\% |  | 33.3\% | 44.4\% | 31.2\% | 38\% | 32.6\% |  | 100\% | 50.0\% |  |
| Have Not Used Program | 20 | 5 | 15 | - | 3 | 4 | 5 | 8 | 15 | - | 1 | 1 | - |
| [ NET] | 100\% | 100\% | 100.0\% |  | 100\% | 100\% | 100\% | 100\% | 100.0\% |  | 100\% | 100.0\% |  |
| Have Not Used Program | 20 | 5 | 15 | - | 3 | 4 | 5 | 8 | 15 | - | 1 | 1 | - |
|  | 100\% | 100\% | 100.0\% |  | 100\% | 100\% | 100\% | 100\% | 100.0\% |  | 100\% | 100.0\% |  |
| UNAWARE [NET] | 35 | 11 | 24 | - | 6 | 5 | 11 | 13 | 31 | 1 | - | 1 | - |
| =========================10 | 63.6\% | 69\% | 61.5\% |  | 66.7\% | 55.6\% | 68.8\% | 62\% | 67.4\% | 100.0\% |  | 50.0\% |  |
| Never Heard Of | 35 | 11 | 24 | - | 6 | 5 | 11 | 13 | 31 | 1 | - | 1 | - |
|  | 100\% | 100\% | 100.0\% |  | 100\% | 100\% | 100\% | 100\% | 100.0\% | 100.0\% |  | 100.0\% |  |


 BASE: Total Sample


 used the Fix It Clinics? BASE: Total Sample

|  | TOTAL | GENDER AGE GROUP ONLINE MODE ETHNICITY |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  | 18-29 |  |  |  |  |  | BLACK/ |  |  | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  |  |  |  |  |  |  |  | White/ | AFRICAN |  |  |  |
|  |  | MALE | Female |  | 30-39 | 40-54 | 55-64 | $65+$ | CAUCASIAN | AMERICAN | ASIAN | HISPANIC |  |
| Total | 432 | 208 | 224 | 65 | 117 | 90 | 77 | 83 | 357 | 11 | 11 | 11 | 2 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 117 | 41 | 76 | 10 | 32 | 20 | 22 | 33 | 104 | 1 | 1 | 2 | - |
|  | 27.1\% | 20\% | 33.9\% | 15.4\% | 27.4\% | 22.2\% | 28.6\% | 40\% | 29.1\% | 9.1\% | 9.1\% | 18.2\% |  |
| Have Used Program [ ${ }^{\text {a }}$ (NET]$==================$ | 3 | 2 | 1 | - | - | - | 2 | 1 | 3 | - | - | - | - |
|  | 2.6\% | 4.9\% | 1.3\% |  |  |  | 9.1\% | 3.0\% | 2.9\% |  |  |  |  |
| Satisfied [ NET ] | 3 | 2 | 1 | - | - | - | 2 | 1 | 3 | - | - | - | - |
|  | 100\% | 100\% | 100.0\% |  |  |  | 100\% | 100\% | 100.0\% |  |  |  |  |
| Very satisfied | 3 | 2 | 1 | - | - | - | 2 | 1 | 3 | - | - | - | - |
|  | 100\% | 100\% | 100.0\% |  |  |  | 100\% | 100\% | 100.0\% |  |  |  |  |
| Have Not Used Program [NET] | 114 | 39 | 75 | 10 | 32 | 20 | 20 | 32 | 101 | 1 | 1 | 2 | - |
|  | 97.4\% | 95\% | 98.7\% | 100\% | 100\% | 100\% | 90.9\% | 97\% | 97.1\% | 100.0\% | 100\% | 100.0\% |  |
| Have Not Used Program | 114 | 39 | 75 | 10 | 32 | 20 | 20 | 32 | 101 | 1 | 1 | 2 | - |
|  | 100\% | 100\% | 100.0\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% |  |
| UNAWARE [NET] | 315 | 167 | 148 | 55 | 85 | 70 | 55 | 50 | 253 | 10 | 10 | 9 | 2 |
|  | 72.9\% | 80\% | 66.1\% | 84.6\% | 72.6\% | 77.8\% | 71.4\% | 60\% | 70.9\% | 90.9\% | 90.9\% | 81.8\% | 100.0\% |
| Never Heard Of | 315 | 167 | 148 | 55 | 85 | 70 | 55 | 50 | 253 | 10 | 10 | 9 | 2 |
|  | 100\% | 100\% | 100.0\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% |


 used the Fix It Clinics? BASE: Total Sample


 used the Fix It Clinics? BASE: Total Sample



 booklet (mailed every-other-year)? BASE: Total Sample



 booklet (mailed every-other-year)?

## BASE: Total Sample

GENDER AGE GROUP

## RENT/OWN

ETHNICITY
BLACK/
White/ AFRICAN
TOTAL MALE FEMALE 18-29 30-39 40-54 55-64 65+ OWN RENT CAUCASIAN AMERICAN ASIAN HISPANIC
Prefer not to answer

AMERICAN
INDIAN O
NATIVE SPANISH ENGLISH
LANGUAGE

$0.7 \%$


 booklet (mailed every-other-year)? BASE: Total Sample

GEOGRAPHIC
INVER
GROVE
APPLE GROVE MENDOTA SOUTH SUNFISH WEST UNINCOR

| Total | 600 | 74 | 82 | 95 | 32 | 87 | 1 | 32 | 51 | - | 28 | 29 | 29 | 2 | 31 | 24 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 217 | 28 | 26 | 36 | 10 | 36 | 1 | 13 | 16 | - | 8 | 9 | 11 | 1 | 13 | 9 |
|  | 36.2\% | 37.8\% | 31.7\% | 37.9\% | 31.2\% | 41.4\% | 100.0\% | 40.6\% | 31.4\% |  | 28.6\% | 31.0\% | 37.9\% | 50.0\% | 41.9\% | 37.5\% |
| Have Used Program [NET] | 190 | 24 | 26 | 30 | 10 | 28 | 1 | 12 | 12 | - | 7 | 9 | 10 | 1 | 12 | 8 |
|  | 31.7\% | 32.4\% | 31.7\% | 31.6\% | 31.2\% | 32.2\% | 100.0\% | 37.5\% | 23.5\% |  | 25.0\% | 31.0\% | 34.5\% | 50.0\% | 38.7\% | 33.3\% |
| Satisfied [NET] | 186 | 23 | 25 | 30 | 10 | 28 | 1 | 12 | 11 | - | 7 | 9 | 9 | 1 | 12 | 8 |
|  | 31.0\% | 31.1\% | 30.5\% | 31.6\% | 31.2\% | 32.2\% | 100.0\% | 37.5\% | 21.6\% |  | 25.0\% | 31.0\% | 31.0\% | 50.0\% | 38.7\% | 33.3\% |
| Very satisfied | 132 | 14 | 20 | 23 | 8 | 18 | 1 | 11 | 6 | - | 7 | 7 | 5 | 1 | 5 | 6 |
|  | 22.0\% | 18.9\% | 24.4\% | 24.2\% | 25.0\% | 20.7\% | 100.0\% | 34.4\% | 11.8\% |  | 25.0\% | 24.1\% | 17.2\% | 50.0\% | 16.1\% | 25.0\% |
| Somewhat satisfied | 54 | 9 | 5 | 7 | 2 | 10 | - | 1 | 5 | - | - | 2 | 4 | - | 7 | 2 |
|  | 9.0\% | 12.2\% | 6.1\% | 7.4\% | 6.2\% | 11.5\% |  | 3.1\% | 9.8\% |  |  | 6.9\% | 13.8\% |  | 22.6\% | 8.3\% |
| Dissatisfied [NET] | 4 | 1 | 1 | - | - | - | - | - | 1 | - | - | - | 1 | - | - | - |
|  | 0.7\% | 1.4\% | 1.2\% |  |  |  |  |  | 2.0\% |  |  |  | 3.4\% |  |  |  |
| Somewhat dissatisfied | 4 | 1 | 1 | - | - | - | - | - | 1 | - | - | - | 1 | - | - | - |
|  | 0.7\% | 1.4\% | 1.2\% |  |  |  |  |  | 2.0\% |  |  |  | 3.4\% |  |  |  |
| Have Not Used Program [NET] | 27 | 4 | - | 6 | - | 8 | - | 1 | 4 | - | 1 | - | 1 | - | 1 | 1 |
|  | 4.5\% | 5.4\% |  | 6.3\% |  | 9.2\% |  | 3.1\% | 7.8\% |  | 3.6\% |  | 3.4\% |  | 3.2\% | 4.2\% |
| Have Not Used Program | 27 | 4 | - | 6 | - | 8 | - | 1 | 4 | - | 1 | - | 1 | - | 1 | 1 |
|  | 4.5\% | 5.4\% |  | 6.3\% |  | 9.2\% |  | 3.1\% | 7.8\% |  | 3.6\% |  | 3.4\% |  | 3.2\% | 4.2\% |
| UNAWARE [ NET]$======================$ | 285 | 33 | 43 | 44 | 16 | 41 | - | 13 | 23 | - | 17 | 15 | 12 | 1 | 14 | 11 |
|  | 47.5\% | 44.6\% | 52.4\% | 46.3\% | 50.0\% | 47.1\% |  | 40.6\% | 45.1\% |  | 60.7\% | 51.7\% | 41.4\% | 50.0\% | 45.2\% | 45.8\% |
| Never Heard Of | 285 | 33 | 43 | 44 | 16 | 41 | - | 13 | 23 | - | 17 | 15 | 12 | 1 | 14 | 11 |
|  | 47.5\% | 44.6\% | 52.4\% | 46.3\% | 50.0\% | 47.1\% |  | 40.6\% | 45.1\% |  | 60.7\% | 51.7\% | 41.4\% | 50.0\% | 45.2\% | 45.8\% |
| Unsure | 93 | 12 | 11 | 15 | 6 | 10 | - | 5 | 12 | - | 3 | 5 | 6 | - | 4 | 4 |
|  | 15.5\% | 16.2\% | 13.4\% | 15.8\% | 18.8\% | 11.5\% |  | 15.6\% | 23.5\% |  | 10.7\% | 17.2\% | 20.7\% |  | 12.9\% | 16.7\% |



 booklet (mailed every-other-year)? BASE: Total Sample

GEOGRAPHIC
INVER MENDOTA TOTAL VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE LILYDALE HASTINGS HEIGHTS MENDOTA HEIGHTS ROSEMOUNT ST.PAUL LAKE ST.PAUL PORATED

UTH SUNFISH

Prefer not to answer

| 5 | 1 | 2 | - | - | - | 1 |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $0.8 \%$ | $1.4 \%$ | $2.4 \%$ |  |  |  |  |  |



 booklet (mailed every-other-year) BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [NET] | 217 | 68 | 31 | 37 | 149 | 47 | 102 |
|  | 36.2\% | 45.3\% | 51.7\% | 41.1\% | 33.1\% | 21\% | 45.3\% |
| Have Used Program [ NET] | 190 | 59 | 30 | 29 | 131 | 40 | 91 |
|  | 31.7\% | 39.3\% | 50.0\% | 32.2\% | 29.1\% | 18\% | 40.4\% |
| Satisfied [NET] | 186 | 56 | 28 | 28 | 130 | 40 | 90 |
|  | 31.0\% | 37.3\% | 46.7\% | 31.1\% | 28.9\% | 18\% | 40.0\% |
| Very satisfied | 132 | 41 | 18 | 23 | 91 | 26 | 65 |
|  | 22.0\% | 27.3\% | 30.0\% | 25.6\% | 20.2\% | 12\% | 28.9\% |
| Somewhat satisfied | 54 | 15 | 10 | 5 | 39 | 14 | 25 |
|  | 9.0\% | 10.0\% | 16.7\% | 5.6\% | 8.7\% | 6.2\% | 11.1\% |
| Dissatisfied [NET] | 4 | 3 | 2 | 1 | 1 | - | 1 |
|  | 0.7\% | 2.0\% | 3.3\% | 1.1\% | 0.2\% |  | 0.4\% |
| Somewhat dissatisfied | 4 | 3 | 2 | 1 | 1 | - | 1 |
|  | 0.7\% | 2.0\% | 3.3\% | 1.1\% | 0.2\% |  | 0.4\% |
| Have Not Used Program [NET] | 27 | 9 | 1 | 8 | 18 | 7 | 11 |
|  | 4.5\% | 6.0\% | 1.7\% | 8.9\% | 4.0\% | 3.1\% | 4.9\% |
| Have Not Used Program | 27 | 9 | 1 | 8 | 18 | 7 | 11 |
|  | 4.5\% | 6.0\% | 1.7\% | 8.9\% | 4.0\% | 3.1\% | 4.9\% |
| UNAWARE [NET] | 285 | 63 | 19 | 44 | 222 | 133 | 89 |
|  | 47.5\% | 42.0\% | 31.7\% | 48.9\% | 49.3\% | 59\% | 39.6\% |
| Never Heard Of | 285 | 63 | 19 | 44 | 222 | 133 | 89 |
|  | 47.5\% | 42.0\% | 31.7\% | 48.9\% | 49.3\% | 59\% | 39.6\% |
| Unsure | 93 | 18 | 10 | 8 | 75 | 41 | 34 |
|  | 15.5\% | 12.0\% | 16.7\% | 8.9\% | 16.7\% | 18\% | 15.1\% |
| Prefer not to answer | 5 | 1 | - | 1 | 4 | 4 | - |
|  | 0.8\% | 0.7\% |  | 1.1\% | 0.9\% | 1.8\% |  |



 booklet (mailed every-other-year)? BASE: Total Sample



 booklet (mailed every-other-year)?

## BASE: Total Sample

GENDER AGE GROUP PHONE MODE



 booklet (mailed every-other-year)? BASE: Total Sample

| GENDER | AGE GROUP | LANDLINE MODE | ETHNICITY |
| :---: | :---: | :---: | :---: |




 booklet (mailed every-other-year)? BASE: Total Sample



 booklet (mailed every-other-year)?

## BASE: Total Sample

GENDER CELL-PHONE MODE

| ETHNICITY |  |
| :---: | ---: |
|  | AMERICAN |
| BLACK/ | INDIAN OR |
| AFRICAN | ALASKA |
| AMERICAN ASIAN HISPANIC | NATIVE |

Prefer not to answer

| 1 | 1 |  | - | 1 | - | - |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $1.1 \%$ | $2.4 \%$ |  |  | $7.7 \%$ |  |  |  |  |  |



 booklet (mailed every-other-year)? BASE: Total Sample



 booklet (mailed every-other-year)?

## BASE: Total Sample

GENDER AGE GROUP ONLINE MODE

TOTAL MALE FEMALE $18-29$ WHITE/ AFRICAN $\quad$ W0-39 $40-54$ 55-64 $65+$ CAUCASIAN AMERICAN ASIAN HISPANIC

AMERICAN INDIAN OR
ALASKA NATIVE

Prefer not to answer
$\begin{array}{rrrrrrr}4 & 3 & 1 & 1 & 1 & 1 & 1 \\ 0.9 \% & 1.4 \% & 0.4 \% & 1.5 \% & 0.8 \% & 1.1 \% & 1.2 \%\end{array}$
.3\%


 booklet (mailed every-other-year)? BASE: Total Sample

|  | GENDER |  |  |  | AGE GROUP |  |  | ETHNICITY |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL |  | FEMALE | 18-29 | 30-39 | 40-54 | 55-64 | 65+ | $\begin{array}{r} \text { WHITE/ } \\ \text { CAUCASIAN } \end{array}$ | $\begin{array}{r} \text { BLACK/ } \\ \text { AFRICAN } \\ \text { AMERICAN } \end{array}$ | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  | MALE |  |  |  |  |  |  |  |  |  |  |  |
| Total | 225 | 123 | 102 | 64 | 83 | 52 | 21 | 5 | 180 | 6 | 6 | 6 | 2 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 47 | 24 | 23 | 8 | 17 | 11 | 9 | 2 | 40 | 2 | 1 | - | 1 |
|  | 20.9\% | 20\% | 22.5\% | 12.5\% | 20.5\% | 21.2\% | 42.9\% | 40\% | 22.2\% | 33.3\% | 16.7\% |  | 50.0\% |
| Have Used Program [NET] | 40 | 20 | 20 | 8 | 15 | 8 | 7 | 2 | 34 | 2 | 1 | - | 1 |
|  | 17.8\% | 16\% | 19.6\% | 12.5\% | 18.1\% | 15.4\% | 33.3\% | 40\% | 18.9\% | 33.3\% | 16.7\% |  | 50.0\% |
| Satisfied [NET] | 40 | 20 | 20 | 8 | 15 | 8 | 7 | 2 | 34 | 2 | 1 | - | 1 |
|  | 17.8\% | 16\% | 19.6\% | 12.5\% | 18.1\% | 15.4\% | 33.3\% | 40\% | 18.9\% | 33.3\% | 16.7\% |  | 50.0\% |
| Very satisfied | 26 | 14 | 12 | 5 | 8 | 8 | 3 | 2 | 21 | 2 | 1 | - | 1 |
|  | 11.6\% | 11\% | 11.8\% | 7.8\% | 9.6\% | 15.4\% | 14.3\% | 40\% | 11.7\% | 33.3\% | 16.7\% |  | 50.0\% |
| Somewhat satisfied | 14 | 6 | 8 | 3 | 7 | - | 4 | - | 13 | - | - | - | - |
|  | 6.2\% | 4.9\% | 7.8\% | 4.7\% | 8.4\% |  | 19.0\% |  | 7.2\% |  |  |  |  |
| Have Not Used Program [NET] | 7 | 4 | 3 | - | 2 | 3 | 2 | - | 6 | - | - | - | - |
|  | 3.1\% | 3.3\% | 2.9\% |  | 2.4\% | 5.8\% | 9.5\% |  | 3.3\% |  |  |  |  |
| Have Not Used Program | 7 | 4 | 3 | - | 2 | 3 | 2 | - | 6 | - | - | - | - |
|  | 3.1\% | 3.3\% | 2.9\% |  | 2.4\% | 5.8\% | 9.5\% |  | 3.3\% |  |  |  |  |
| UNAWARE [NET] <br> ============= | 133 | 71 | 62 | 45 | 47 | 33 | 7 | 1 | 108 | 3 | 4 | 4 | 1 |
|  | 59.1\% | 58\% | 60.8\% | 70.3\% | 56.6\% | 63.5\% | 33.3\% | 20\% | 60.0\% | 50.0\% | 66.7\% | 66.7\% | 50.0\% |
| Never Heard Of | 133 | 71 | 62 | 45 | 47 | 33 | 7 | 1 | 108 | 3 | 4 | 4 | 1 |
|  | 59.1\% | 58\% | 60.8\% | 70.3\% | 56.6\% | 63.5\% | 33.3\% | 20\% | 60.0\% | 50.0\% | 66.7\% | 66.7\% | 50.0\% |
| Unsure | 41 | 25 | 16 | 10 | 18 | 7 | 4 | 2 | 32 | 1 | 1 | 1 | - |
|  | 18.2\% | 20\% | 15.7\% | 15.6\% | 21.7\% | 13.5\% | 19.0\% | 40\% | 17.8\% | 16.7\% | 16.7\% | 16.7\% |  |
| Prefer not to answer | 4 | 3 | 1 | 1 | 1 | 1 | 1 | - | - | - | - | 1 | - |
|  | 1.8\% | 2.4\% | 1.0\% | 1.6\% | 1.2\% | 1.9\% | 4.8\% |  |  |  |  | 16.7\% |  |



 booklet (mailed every-other-year)? BASE: Total Sample



 booklet (mailed every-other-year)?
BASE: Total Sample



 booklet (mailed every-other-year)? BASE: Total Sample

GEOGRAPHIC INVER
GROVE APPLE TOTAL VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE LILYDALE HASTINGS HEIG

| Total | 502 | 61 | 69 | 80 | 26 | 77 | 1 | 26 | 39 | - | 25 | 24 | 23 | 2 | 27 | 20 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 217 | 28 | 26 | 36 | 10 | 36 | 1 | 13 | 16 | - | 8 | 9 | 11 | 1 | 13 | 9 |
|  | 43.2\% | 45.9\% | 37.7\% | 45.0\% | 38.5\% | 46.8\% | 100.0\% | 50.0\% | 41.0\% |  | 32.0\% | 37.5\% | 47.8\% | 50.0\% | 48.1\% | 45.0\% |
| Have Used Program [ NET ] ${ }_{\text {a }}$ ( $=================0$ | 190 | 24 | 26 | 30 | 10 | 28 | 1 | 12 | 12 | - | 7 | 9 | 10 | 1 | 12 | 8 |
|  | 87.6\% | 85.7\% | 100.0\% | 83.3\% | 100.0\% | 77.8\% | 100.0\% | 92.3\% | 75.0\% |  | 87.5\% | 100.0\% | 90.9\% | 100.0\% | 92.3\% | 88.9\% |
| Satisfied [NET] | 186 | 23 | 25 | 30 | 10 | 28 | 1 | 12 | 11 | - | 7 | 9 | 9 | 1 | 12 | 8 |
|  | 97.9\% | 95.8\% | 96.2\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 91.7\% |  | 100.0\% | 100.0\% | 90.0\% | 100.0\% | 100.0\% | 100.0\% |
| Very satisfied | 132 | 14 | 20 | 23 | 8 | 18 | 1 | 11 | 6 | - | 7 | 7 | 5 | 1 | 5 | 6 |
|  | 71.0\% | 60.9\% | 80.0\% | 76.7\% | 80.0\% | 64.3\% | 100.0\% | 91.7\% | 54.5\% |  | 100.0\% | 77.8\% | 55.6\% | 100.0\% | 41.7\% | 75.0\% |
| Somewhat satisfied | 54 | 9 | 5 | 7 | 2 | 10 | - | 1 | 5 | - | - | 2 | 4 | - | 7 | 2 |
|  | 29.0\% | 39.1\% | 20.0\% | 23.3\% | 20.0\% | 35.7\% |  | 8.3\% | 45.5\% |  |  | 22.2\% | 44.4\% |  | 58.3\% | 25.0\% |
| Dissatisfied [NET] | 4 | 1 | 1 | - | - | - | - | - | 1 | - | - | - | 1 | - | - | - |
|  | 2.1\% | 4.2\% | 3.8\% |  |  |  |  |  | 8.3\% |  |  |  | 10.0\% |  |  |  |
| Somewhat dissatisfied | 4 | 1 | 1 | - | - | - | - | - | 1 | - | - | - | 1 | - | - | - |
|  | 100\% | 100.0\% | 100.0\% |  |  |  |  |  | 100.0\% |  |  |  | 100.0\% |  |  |  |
| Have Not Used Program [ NET] | 27 | 4 | - | 6 | - | 8 | - | 1 | 4 | - | 1 | - | 1 | - | 1 | 1 |
|  | 12.4\% | 14.3\% |  | 16.7\% |  | 22.2\% |  | 7.7\% | 25.0\% |  | 12.5\% |  | 9.1\% |  | 7.7\% | 11.1\% |
| Have Not Used Program | 27 | 4 | - | 6 | - | 8 | - | 1 | 4 | - | 1 | - | 1 | - | 1 | 1 |
|  | 100\% | 100.0\% |  | 100\% |  | 100.0\% |  | 100.0\% | 100.0\% |  | 100.0\% |  | 100.0\% |  | 100.0\% | 100.0\% |
| UNAWARE [NET] | 285 | 33 | 43 | 44 | 16 | 41 | - | 13 | 23 | - | 17 | 15 | 12 | 1 | 14 | 11 |
|  | 56.8\% | 54.1\% | 62.3\% | 55.0\% | 61.5\% | 53.2\% |  | 50.0\% | 59.0\% |  | 68.0\% | 62.5\% | 52.2\% | 50.0\% | 51.9\% | 55.0\% |
| Never Heard Of | 285 | 33 | 43 | 44 | 16 | 41 | - | 13 | 23 | - | 17 | 15 | 12 | 1 | 14 | 11 |
|  | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



 booklet (mailed every-other-year)? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 502 | 131 | 50 | 81 | 371 | 180 | 191 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [NET] | 217 | 68 | 31 | 37 | 149 | 47 | 102 |
|  | 43.2\% | 51.9\% | 62.0\% | 45.7\% | 40.2\% | 26\% | 53.4\% |
| Have Used Program [NET] | 190 | 59 | 30 | 29 | 131 | 40 | 91 |
|  | 87.6\% | 86.8\% | 96.8\% | 78.4\% | 87.9\% | 85\% | 89.2\% |
| Satisfied [ NET] | 186 | 56 | 28 | 28 | 130 | 40 | 90 |
|  | 97.9\% | 94.9\% | 93.3\% | 96.6\% | 99.2\% | 100\% | 98.9\% |
| Very satisfied | 132 | 41 | 18 | 23 | 91 | 26 | 65 |
|  | 71.0\% | 73.2\% | 64.3\% | 82.1\% | 70.0\% | 65\% | 72.2\% |
| Somewhat satisfied | 54 | 15 | 10 | 5 | 39 | 14 | 25 |
|  | 29.0\% | 26.8\% | 35.7\% | 17.9\% | 30.0\% | 35\% | 27.8\% |
| Dissatisfied [NET] | 4 | 3 | 2 | 1 | 1 | - | 1 |
|  | 2.1\% | 5.1\% | 6.7\% | 3.4\% | 0.8\% |  | 1.1\% |
| Somewhat dissatisfied | 4 | 3 | 2 | 1 | 1 | - | 1 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% |  | 100\% |
| Have Not Used Program [NET] | 27 | 9 | 1 | 8 | 18 | 7 | 11 |
|  | 12.4\% | 13.2\% | 3.2\% | 21.6\% | 12.1\% | 15\% | 10.8\% |
| Have Not Used Program | 27 | 9 | 1 | 8 | 18 | 7 | 11 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |
| UNAWARE [NET] | 285 | 63 | 19 | 44 | 222 | 133 | 89 |
|  | 56.8\% | 48.1\% | 38.0\% | 54.3\% | 59.8\% | 74\% | 46.6\% |
| Never Heard Of | 285 | 63 | 19 | 44 | 222 | 133 | 89 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |



 booklet (mailed every-other-year)?
BASE: Total Sample



 booklet (mailed every-other-year)? BASE: Total Sample



 booklet (mailed every-other-year)?
BASE: Total Sample



 booklet (mailed every-other-year)?
BASE: Total Sample



 booklet (mailed every-other-year)?

## BASE: Total Sample




 booklet (mailed every-other-year)? BASE: Total Sample


Q20. Why are you dissatisfied with the Home Recycling Guide booklet? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q19


Q20. Why are you dissatisfied with the Home Recycling Guide booklet? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q19


Q20. Why are you dissatisfied with the Home Recycling Guide booklet? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q19
total phone landline mobile online text email

Total

Needs to be more detailed

Other
$\begin{array}{rrrrrrr}4 & 3 & 2 & 1 & 1 & - & 1 \\ 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & & 100.0\end{array}$
$\begin{array}{rrr}2 & 2 & 2 \\ 50.0 \% & 66.7 \% & 100.0 \%\end{array}$
$\begin{array}{rrrrrr}2 & 1 & - & 1 & 1 & - \\ 50.0 \% & 33.3 \% & & 100.0 \% & 100.0 \% & \\ 100 \%\end{array}$

Q20. Why are you dissatisfied with the Home Recycling Guide booklet? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q19

AGE GROUP
PHONE MODE
ETHNICITY
AMERICAN
INDIAN OR
INDIAN OR ALASKA
NATIVE

Total

Needs to be more detailed

Other TOTAL MALE FEMALE $18-29$ 30-39 $40-54$ 55-64 65+ CAUCASIAN AMERICAN ASIAN HISPANIC

| 3 | - | 3 | - | - | 2 | - | 1 | 3 | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 100.0 |  | 100.0 |  |  |  |  |  | 100.0 |  |  |  |  |
| 2 | - | 2 | - | - | 1 | - | 1 | 2 | - | - | - | - |
| 66.7\% |  | 66.7\% |  |  |  |  |  | 66.7\% |  |  |  |  |
| 1 | - | 1 | - | - | 1 | - | - | 1 | - | - | - | - |
| 33.3\% |  | 33.3\% |  |  |  |  |  | 33.3\% |  |  |  |  |

Q20. Why are you dissatisfied with the Home Recycling Guide booklet? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q19


Q20. Why are you dissatisfied with the Home Recycling Guide booklet? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q19

GENDER

## CELL-PHONE MODE

> AMERICAN INDIAN OR ALASKA NATIVE

Total

Other TOTAL MALE FEMALE $18-29$ 30-39 $40-54$ 55-64 $65+$ CAUCASIAN AMERICAN ASIAN HISPANIC


Q20. Why are you dissatisfied with the Home Recycling Guide booklet? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q19


Q20. Why are you dissatisfied with the Home Recycling Guide booklet? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q19



 disposal guide?
BASE: Total Sample



 disposal guide? BASE: Total Sample

GENDER AGE GROUP

## RENT/OWN

ETHNICITY
BLACK/
WHITE/ AFRICAN

LANGUAGE
INDIAN OR
ALASKA
NATIVE SPANISH ENGLISH
TOTAL MALE FEMALE 18-29 30-39 40-54 55-64 65+ OWN RENT CAUCASIAN AMERICAN ASIAN HISPANIC
Prefer not to answer


 disposal guide? BASE: Total Sample

GEOGRAPHIC
INVER
GROVE MENDOTA

SOUTH SUNFISH WEST UNINCOR TOTAL VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE LILYDALE HASTINGS HEIGHTS MENDOTA HEIGHTS ROSEMOUNT ST. PAUL LAKE ST.PAUL PORATED



 disposal guide? BASE: Total Sample

GEOGRAPHIC INVER
GROVE MENDOTA RURAL/ APPLE GROVE SOUTH SUNFISH TOTAL VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE LILYDALE HASTINGS HEIGHTS MENDOTA HEIGHTS ROSEMOUNT ST.PAUL LAKE ST.PAUL PORATED

| 4 | 2 | - | 1 | - | - | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0.7\% | 2.4\% |  | 3.1\% |  |  | 3.1\% |



 disposal guide?
BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [NET] | 164 | 48 | 23 | 25 | 116 | 41 | 75 |
|  | 27.3\% | 32.0\% | 38.3\% | 27.8\% | 25.8\% | 18\% | 33.3\% |
| Have Used Program [NET] | 104 | 29 | 14 | 15 | 75 | 24 | 51 |
|  | 17.3\% | 19.3\% | 23.3\% | 16.7\% | 16.7\% | 11\% | 22.7\% |
| Satisfied [ NET] | 103 | 29 | 14 | 15 | 74 | 24 | 50 |
|  | 17.2\% | 19.3\% | 23.3\% | 16.7\% | 16.4\% | 11\% | 22.2\% |
| Very satisfied | 75 | 22 | 11 | 11 | 53 | 16 | 37 |
|  | 12.5\% | 14.7\% | 18.3\% | 12.2\% | 11.8\% | 7.1\% | 16.4\% |
| Somewhat satisfied | 28 | 7 | 3 | 4 | 21 | 8 | 13 |
|  | 4.7\% | 4.7\% | 5.0\% | 4.4\% | 4.7\% | 3.6\% | 5.8\% |
| Dissatisfied [ ${ }^{\text {NET] }}$ ]$=====================$ | 1 | - | - | - | 1 | - | 1 |
|  | 0.2\% |  |  |  | 0.2\% |  | 0.4\% |
| Very dissatisfied | 1 | - | - | - | 1 | - | 1 |
|  | 0.2\% |  |  |  | 0.2\% |  | 0.4\% |
| Have Not Used Program [NET] | 60 | 19 | 9 | 10 | 41 | 17 | 24 |
|  | 10.0\% | 12.7\% | 15.0\% | 11.1\% | 9.1\% | 7.6\% | 10.7\% |
| Have Not Used Program | 60 | 19 | 9 | 10 | 41 | 17 | 24 |
|  | 10.0\% | 12.7\% | 15.0\% | 11.1\% | 9.1\% | 7.6\% | 10.7\% |
| UNAWARE [NET] | 326 | 77 | 25 | 52 | 249 | 143 | 106 |
|  | 54.3\% | 51.3\% | 41.7\% | 57.8\% | 55.3\% | 64\% | 47.1\% |
| Never Heard Of | 326 | 77 | 25 | 52 | 249 | 143 | 106 |
|  | 54.3\% | 51.3\% | 41.7\% | 57.8\% | 55.3\% | 64\% | 47.1\% |
| Unsure | 106 | 24 | 12 | 12 | 82 | 38 | 44 |
|  | 17.7\% | 16.0\% | 20.0\% | 13.3\% | 18.2\% | 17\% | 19.6\% |
| Prefer not to answer | 4 | 1 | - | 1 | 3 | 3 | - |
|  | 0.7\% | 0.7\% |  | 1.1\% | 0.7\% | 1.3\% |  |



 disposal guide? BASE: Total Sample



 disposal guide?
BASE: Total Sample



 disposal guide?
BASE: Total Sample



 disposal guide? BASE: Total Sample



 disposal guide? BASE: Total Sample

GENDER AGE GROUP ONLINE MODE

| GENDER |  |  | AGE GROUP |  |  |  | ETHNICITY |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| TOTAL | MALE | FEMALE |  |  |  |  | $65+$ | $\begin{aligned} & \text { WHITE/ } \\ & \text { CAUCASIAN } \end{aligned}$ |  |  |  | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  |  | 18-29 | 30-39 | 40-54 | 55-64 |  |  | BLACK/ |  |  |  |
|  |  |  |  |  |  |  |  |  | AFRICAN |  |  |  |
|  |  |  |  |  |  |  |  |  | AMERICAN | ASIAN | HISPANIC |  |
| 3 | 2 | 1 | 1 | - | 1 | 1 | - | - | - | - | 1 | - |
| 0.7\% | 0.9\% | 0.4\% | 1.5\% |  | 1.1\% | 1.2\% |  |  |  |  | 8.3\% |  |



 disposal guide?
BASE: Total Sample



 disposal guide?
BASE: Total Sample



 disposal guide?
BASE: Total Sample



 disposal guide? BASE: Total Sample

GEOGRAPHIC INVER
GROVE MENDOTA SOUTH SUNFISH WEST UNINCOR TOTAL VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE LILYDALE HASTINGS HEIGHTS MENDOTA HEIGHTS ROSEMOUNT ST.PAUL LAKE ST.PAUL PORATED

| Total | 490 | 59 | 62 | 78 | 30 | 74 | 1 | 28 | 40 | - | 25 | 24 | 23 | 2 | 24 | 17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| AWARE [NET] | 164 | 18 | 16 | 27 | 15 | 27 | - | 14 | 13 | - | 6 | 9 | 9 | 1 | 5 | 4 |
|  | 33.5\% | 30.5\% | 25.8\% | 34.6\% | 50.0\% | 36.5\% |  | 50.0\% | 32.5\% |  | 24.0\% | 37.5\% | 39.1\% | 50.0\% | 20.8\% | 23.5\% |
| Have Used Program [NET] | 104 | 13 | 11 | 17 | 10 | 17 | - | 10 | 6 | - | 1 | 7 | 5 | 1 | 3 | 3 |
|  | 63.4\% | 72.2\% | 68.8\% | 63.0\% | 66.7\% | 63.0\% |  | 71.4\% | 46.2\% |  | 16.7\% | 77.8\% | 55.6\% | 100.0\% | 60.0\% | 75.0\% |
| Satisfied [NET] | 103 | 13 | 11 | 17 | 10 | 17 | - | 10 | 5 | - | 1 | 7 | 5 | 1 | 3 | 3 |
| ======================== | 99.0\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% |  | 100.0\% | 83.3\% |  | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Very satisfied | 75 | 9 | 9 | 14 | 9 | 10 | - | 8 | 4 | - | 1 | 6 | 2 | - | 2 | 1 |
|  | 72.8\% | 69.2\% | 81.8\% | 82.4\% | 90.0\% | 58.8\% |  | 80.0\% | 80.0\% |  | 100.0\% | 85.7\% | 40.0\% |  | 66.7\% | 33.3\% |
| Somewhat satisfied | 28 | 4 | 2 | 3 | 1 | 7 | - | 2 | 1 | - | - | 1 | 3 | 1 | 1 | 2 |
|  | 27.2\% | 30.8\% | 18.2\% | 17.6\% | 10.0\% | 41.2\% |  | 20.0\% | 20.0\% |  |  | 14.3\% | 60.0\% | 100.0\% | 33.3\% | 66.7\% |
| Dissatisfied [NET] | 1 | - | - | - | - | - | - | - | 1 | - | - | - | - | - | - | - |
|  | 1.0\% |  |  |  |  |  |  |  | 16.7\% |  |  |  |  |  |  |  |
| Very dissatisfied | 1 | - | - | - | - | - | - | - | $\begin{array}{r} 1 \\ 100.0 \% \end{array}$ | - | - | - | - | - | - | - |
|  | 100\% |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Have Not Used Program | 60 | 5 | 5 | 10 | 5 | 10 | - | 4 | 7 | - | 5 | 2 | 4 | - | 2 | 1 |
| [ NET] | 36.6\% | 27.8\% | 31.2\% | 37.0\% | 33.3\% | 37.0\% |  | 28.6\% | 53.8\% |  | 83.3\% | 22.2\% | 44.4\% |  | 40.0\% | 25.0\% |
| Have Not Used Program | 60 | 5 | 5 | 10 | 5 | 10 | - | 4 | 7 | - | 5 | 2 | 4 | - | 100.0\% ${ }^{2}$ | 100.0\% |
|  | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% | 100.0\% |  |  |  |
| UNAWARE [NET] | 326 | 41 | 46 | 51 | 15 | 47 | 1 | 14 | 27 | - | 19 | 15 | 14 | 1 | 19 | 13 |
| - | 66.5\% | 69.5\% | 74.2\% | 65.4\% | 50.0\% | 63.5\% | 100.0\% | 50.0\% | 67.5\% |  | 76.0\% | 62.5\% | 60.9\% | 50.0\% | 79.2\% | 76.5\% |
| Never Heard of | 326 | 41 | 46 | 51 | 15 | 47 | 1 | 14 | 27 | - | 19 | 15 | 14 | 1 | 19 | 13 |
|  | 100\% | 100.0\% | 100.0\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



 disposal guide?
BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 490 | 125 | 48 | 77 | 365 | 184 | 181 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| AWARE [NET] | 164 | 48 | 23 | 25 | 116 | 41 | 75 |
|  | 33.5\% | 38.4\% | 47.9\% | 32.5\% | 31.8\% | 22\% | 41.4\% |
| Have Used Program [NET] | 104 | 29 | 14 | 15 | 75 | 24 | 51 |
|  | 63.4\% | 60.4\% | 60.9\% | 60.0\% | 64.7\% | 59\% | 68.0\% |
| Satisfied [NET] | 103 | 29 | 14 | 15 | 74 | 24 | 50 |
|  | 99.0\% | 100\% | 100.0\% | 100.0\% | 98.7\% | 100\% | 98.0\% |
| Very satisfied | 75 | 22 | 11 | 11 | 53 | 16 | 37 |
|  | 72.8\% | 75.9\% | 78.6\% | 73.3\% | 71.6\% | 67\% | 74.0\% |
| Somewhat satisfied | 28 | 7 | 3 | 4 | 21 | 8 | 13 |
|  | 27.2\% | 24.1\% | 21.4\% | 26.7\% | 28.4\% | 33\% | 26.0\% |
| Dissatisfied [ NET ]$=====================$ | 1 | - | - | - | 1 | - | 1 |
|  | 1.0\% |  |  |  | 1.3\% |  | 2.0\% |
| Very dissatisfied | 1 | - | - | - | 1 | - | 1 |
|  | 100\% |  |  |  | 100.0\% |  | 100\% |
| Have Not Used Program [NET] | 60 | 19 | 9 | 10 | 41 | 17 | 24 |
|  | 36.6\% | 39.6\% | 39.1\% | 40.0\% | 35.3\% | 41\% | 32.0\% |
| Have Not Used Program | 60 | 19 | 9 | 10 | 41 | 17 | 24 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |
| UNAWARE [NET] | 326 | 77 | 25 | 52 | 249 | 143 | 106 |
|  | 66.5\% | 61.6\% | 52.1\% | 67.5\% | 68.2\% | 78\% | 58.6\% |
| Never Heard Of | 326 | 77 | 25 | 52 | 249 | 143 | 106 |
|  | 100\% | 100\% | 100.0\% | 100.0\% | 100.0\% | 100\% | 100\% |



 disposal guide?
BASE: Total Sample



 disposal guide? BASE: Total Sample



 disposal guide?
BASE: Total Sample



 disposal guide?
BASE: Total Sample



 disposal guide?
BASE: Total Sample



 disposal guide?
BASE: Total Sample


Q22. Why are you dissatisfied with the Green Guide, online recycling and disposal guide? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q21


Q22. Why are you dissatisfied with the Green Guide, online recycling and disposal guide? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q21

GEOGRAPHIC
$\begin{array}{ll}\text { APPLE } & \text { INVER } \\ \text { GROVE }\end{array}$ TOTAL VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE LILYDALE HASTINGS HEIGHTS MENDOTA MENDOTA ROSEMOUNT SOUTH SUNFISH WEST UNINCOR


Q22. Why are you dissatisfied with the Green Guide, online recycling and disposal guide? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q21
total phone landline mobile online text email

| Total | 1 | - | - | - | 1 | - |
| :--- | ---: | :--- | :--- | :--- | ---: | ---: |
|  | 100.0 |  |  |  | 100.0 | 100.0 |
| Need more curb side pick | 1 | - | - | - | 1 | - |
| up | $100 \%$ |  |  | $100.0 \%$ | $100 \%$ |  |

Q22. Why are you dissatisfied with the Green Guide, online recycling and disposal guide? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q21


| Need more curb side pick | 1 | 1 | - | - | - | - | - | 1 | - |
| :--- | ---: | ---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| up | $100 \%$ | $100 \%$ |  |  |  |  | $100 \%$ | - |  |

Q22. Why are you dissatisfied with the Green Guide, online recycling and disposal guide? BASE: ASK ONLY OF THOSE WHO ANSWERED "DISSATISFIED" TO Q21


Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample


Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample

|  | GENDER |  |  |  | AGE | GROUP |  | RENT/OWN |  |  | Ethnicity |  |  |  | LANGUAGE |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | 55-64 |  |  |  |  |  | AMERICAN |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 30-39 | 40-54 |  |  |  | 65+ | OWN | RENT |  | BLACK/ |  |  | INDIAN OR |  |  |
|  |  |  |  |  |  |  |  | WHite/ | AFRICAN |  |  |  |  |  | ALASKA |  |  |
|  |  |  |  |  |  |  |  | CAUCASIAN | AMERICAN | ASIAN |  |  |  | HISPANIC | NATIVE | SPANISH | ENGLISH |
| Prefer not to answer | 53 | 25 | 28 | 6 | 11 | 12 | 10 | 14 | 36 | 10 | 37 | 1 | 1 | 5 | - | 1 | 52 |
|  | 8.8\% | 9.0\% | 8.7\% | 8.3\% | 7.7\% | 8.3\% | 7.9\% | 12\% | 7.5\% | 12\% | 7.6\% | 6.7\% | 6.2\% | 18.5\% |  | 6.7\% | 8.9\% |

Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample


Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample

GEOGRAPHIC
 $\begin{aligned} & \text { APPLE } \text { INVER } \\ & \text { VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE } \\ & \text { LILYDALE }\end{aligned}$

SOUTH SUNFISH WEST UNINCOR TOTAL VALLEY BURNSVILLE EAGAN FARMINGTON LAKEVILLE LILYDALE HASTINGS HEIGHTS MENDOTA HEIGHTS ROSEMOUNT ST.PAUL LAKE ST. PAUL PORATED

Prefer not to answer

| 53 | 3 | 12 | 7 | 1 |  |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $8.8 \%$ | $4.1 \%$ | $14.6 \%$ | $7.4 \%$ | $3.1 \%$ | 8.0 |

$\begin{array}{rr}2 & 4 \\ 6.2 \% & 7.8 \%\end{array}$
2
$.1 \%$
13.8\%
$0.3 \%$
$12.9 \%$
8.3\%

Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| My recycling bin fills | 174 | 40 | 16 | 24 | 134 | 81 | 53 |
| up too quickly | $29.0 \%$ | $26.7 \%$ | $26.7 \%$ | $26.7 \%$ | $29.8 \%$ | $36 \%$ | $23.6 \%$ |
| There are too many rules | 125 | 21 | 8 | 13 | 104 | 47 | 57 |
| to recycle properly | $20.8 \%$ | $14.0 \%$ | $13.3 \%$ | $14.4 \%$ | $23.1 \%$ | $21 \%$ | $25.3 \%$ |
| I don't know what can go | 111 | 26 | 11 | 15 | 85 | 45 | 40 |
| in the bin | $18.5 \%$ | $17.3 \%$ | $18.3 \%$ | $16.7 \%$ | $18.9 \%$ | $20 \%$ | $17.8 \%$ |
| I believe that the | 94 | 19 | 8 | 11 | 75 | 45 | 30 |
| recycling ends up with | $15.7 \%$ | $12.7 \%$ | $13.3 \%$ | $12.2 \%$ | $16.7 \%$ | $20 \%$ | $13.3 \%$ |
| the trash anyway |  |  |  |  |  |  |  |

Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample


Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample

GENDER AGE GROUP PHONE MODE ETHNICITY AMERICAN
WHITE/ BLACK/ AFRICAN INDIAN OR TOTAL MALE FEMALE 18-29 $30-39$ 40-54 55-64 65+ CAUCASIAN AMERICAN ASIAN HISPANIC NATIVE
Prefer not to answer
$\begin{array}{rrrrrrrr}12 & 6 & 6 & - & 2 & 1 & 5 & 4 \\ 8.0 \% & 10 \% & 6.7 \% & & 9.1 \% & 2.0 \% & 11.4 \% & 14 \%\end{array}$
10
$8.5 \%$
1
$6.7 \%$

Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample


Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample
 TOTAL MALE FEMALE $18-29$ 30-39 $40-54$ 55-64 $65+$ CAUCASIAN AMERICAN ASIAN HISPANIC NATIVE

Prefer not to answer
$10.0 \% \quad 16 \% \quad 7.3 \%$
$-\begin{array}{rr}2 & 4 \\ 10.5 \% & 17 \%\end{array}$
10.0\%

Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample


Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample


Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample

| GENDER | AGE | GROUP |  | ONLINE MODE ETHNICITY |  |  |  |  | AMERICAN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  | BLACK/ |  |  | INDIAN OR |
|  |  |  |  |  | WHITE/ | AFRICAN |  |  | ALASKA |
| ale female 18-29 | 30-39 | 40-54 | 55-64 | 65+ | CAUCASIAN | AMERICAN | ASIAN | HISPANIC | NATIVE |

Prefer not to answer
$\begin{array}{rrrrrrrr}41 & 19 & 22 & 6 & 9 & 11 & 5 & 10 \\ 9.1 \% & 8.7 \% & 9.5 \% & 9.0 \% & 7.5 \% & 11.6 \% & 6.0 \% & 12\end{array}$
$7.4 \%$
$\begin{array}{rr}1 & 1 \\ 8.3 \% & 7.7 \%\end{array}$
33.3\%

Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample


Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample


Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample


Q23. Which of the following are the greatest barriers to recycling? BASE: Total Sample


Prefer not to answer
$\begin{array}{rrrrrrrr}23 & 10 & 13 & - & 6 & 4 & 4 & 9 \\ 10.2 \% & 11 \% & 10.0 \% & & 16.2 \% & 9.3 \% & 6.5 \% & 11 \%\end{array}$
$8.0 \% 16.7 \% \quad 14.3 \% \quad 16.7 \%$

Q24. What feelings do you associate with recycling? BASE: Total Sample

|  | GENDER |  |  |  | AGE GROUP |  |  |  | RENT/OWN |  | Ethnicity |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | 65+ |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 30-39 | 40-54 | 55-64 | OWN | RENT | WHITE/ <br> CAUCASIAN | BLACK/ <br> AFRICAN AMERICAN |  |  | INDIAN OR | SPANISH | ENGLISH |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ALASKA |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  | ASIAN | HISPANIC | NATIVE |  |  |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Positive/Good/Satisfied | 216 | 95 | 121 | 32 | 58 | 51 | 41 | 34 | 164 | 40 | 173 | 7 | 5 | 12 | 3 | 7 | 209 |
|  | 36.0\% | 34\% | 37.6\% | 44.4\% | 40.8\% | 35.2\% | 32.3\% | 30\% | 34\% | 47\% | 35.7\% | 46.7\% | 31.2\% | 44.4\% | 100.0\% | 46.7\% | 35.7\% |
| I Like Recycling/Doing | 168 | 67 | 101 | 20 | 39 | 41 | 34 | 34 | 147 | 14 | 142 | ${ }^{3}$ | 7 | 5 | - | 4 | 164 |
| My Part/Helpful/Right | 28.0\% | 24\% | 31.4\% | 27.8\% | 27.5\% | 28.3\% | 26.8\% | 30\% | 31\% | 16\% | 29.3\% | 20.0\% | 43.8\% | 18.5\% |  | 26.7\% | 28.0\% |
| Thing To Do |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Too Much Work/Doubt/ | 45 | 25 | 20 | 2 | 7 | 15 | 11 | 10 | 37 | 5 | 32 | 1 | 2 | 1 | - | 1 | 44 |
| Negative | 7.5\% | 9.0\% | 6.2\% | 2.8\% | 4.9\% | 10.3\% | 8.7\% | 8.8\% | 7.8\% | 5.9\% | 6.6\% | 6.7\% | 12.5\% | 3.7\% |  | 6.7\% | 7.5\% |
| Necessary/Important | 39 | 17 | 22 | 6 | 4 | 6 | 9 | 14 | 29 | 8 | 33 | 3 | 1 | 1 | - | - | 39 |
|  | 6.5\% | 6.1\% | 6.8\% | 8.3\% | 2.8\% | 4.1\% | 7.1\% | 12\% | 6.1\% | 9.4\% | 6.8\% | 20.0\% | 6.2\% | 3.7\% |  |  | 6.7\% |
| Neutral/Indifferent/No | 14 | 8 | 6 | 1 | 3 | 6 | 3 | 1 | 13 | - | 12 | - | 1 | 1 | - | - | 14 |
| feelings | 2.3\% | 2.9\% | 1.9\% | 1.4\% | 2.1\% | 4.1\% | 2.4\% | 0.9\% | 2.7\% |  | 2.5\% |  | 6.2\% | 3.7\% |  |  | 2.4\% |
| Other | 40 | 17 | 23 | 4 | 8 | 5 | 13 | 10 | 22 | 9 | 30 | - | - | 2 | - | 1 | 39 |
|  | 6.7\% | 6.1\% | 7.1\% | 5.6\% | 5.6\% | 3.4\% | 10.2\% | 8.8\% | 4.6\% | 11\% | 6.2\% |  |  | 7.4\% |  | 6.7\% | 6.7\% |
| None/Nothing | 43 | 26 | 17 | 4 | 11 | 12 | 9 | 7 | 37 | 4 | 36 | - | - | 2 | - | 1 | 42 |
|  | 7.2\% | 9.4\% | 5.3\% | 5.6\% | 7.7\% | 8.3\% | 7.1\% | 6.1\% | 7.8\% | 4.7\% | 7.4\% |  |  | 7.4\% |  | 6.7\% | 7.2\% |
| Unsure | 12 | 6 | 6 | 2 | 3 | 3 | 2 | 2 | 9 | 1 | 9 | - | - | 2 | - | 1 | 11 |
|  | 2.0\% | 2.2\% | 1.9\% | 2.8\% | 2.1\% | 2.1\% | 1.6\% | 1.8\% | 1.9\% | 1.2\% | 1.9\% |  |  | 7.4\% |  | 6.7\% | 1.9\% |
| Prefer not to answer | 23 | 17 | 6 | 1 | 9 | 6 | 5 | 2 | 19 | 4 | 17 | 1 | - | 1 | - | - | 23 |
|  | 3.8\% | 6.1\% | 1.9\% | 1.4\% | 6.3\% | 4.1\% | 3.9\% | 1.8\% | 4.0\% | 4.7\% | 3.5\% | 6.7\% |  | 3.7\% |  |  | 3.9\% |

Q24. What feelings do you associate with recycling? BASE: Total Sample


Q24. What feelings do you associate with recycling? BASE: Total Sample

RVEY TYPE
TOTAL Phone Landline mobile online text email

Total

Positive/Good/Satisfied

I Like Recycling/Doing My Part/Helpful/Right Thing To Do

Too Much Work/Doubt/ Negative
Necessary/Important
Neutral/Indifferent/No feelings

Other

None/Nothing

Unsure

Prefer not to answer
$\begin{array}{rrrrrrr}600 & 150 & 60 & 90 & 450 & 225 & 225 \\ 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & 100 & 100.0\end{array}$

| 216 | 56 | 20 | 36 | 160 | 93 | 67 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $36.0 \%$ | $37.3 \%$ | $33.3 \%$ | $40.0 \%$ | $35.6 \%$ | $41 \%$ | $29.8 \%$ | $\begin{array}{rrrrrrr}168 & 39 & 17 & 22 & 129 & 57 & 72 \\ 28.0 \% & 26.0 \% & 28.3 \% & 24.4 \% & 28.7 \% & 25 \% & 32.0 \%\end{array}$


| 45 | 10 | 4 | 6 | 35 | 15 | 20 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $7.5 \%$ | $6.7 \%$ | $6.7 \%$ | $6.7 \%$ | $7.8 \%$ | $6.7 \%$ | $8.9 \%$ |
| 39 | 8 | 4 | 4 | 31 | 14 | 17 |
| $6.5 \%$ | $5.3 \%$ | $6.7 \%$ | $4.4 \%$ | $6.9 \%$ | $6.2 \%$ | $7.6 \%$ |
| 14 | 5 | 2 | 3 | 9 | 5 | 4 |
| $2.3 \%$ | $3.3 \%$ | $3.3 \%$ | $3.3 \%$ | $2.0 \%$ | $2.2 \%$ | $1.8 \%$ |
| 40 | 10 | 3 | 7 | 30 | 15 | 15 |
| $6.7 \%$ | $6.7 \%$ | $5.0 \%$ | $7.8 \%$ | $6.7 \%$ | $6.7 \%$ | $6.7 \%$ |
| 43 | 10 | 4 | 6 | 33 | 14 | 19 |
| $7.2 \%$ | $6.7 \%$ | $6.7 \%$ | $6.7 \%$ | $7.3 \%$ | $6.2 \%$ | $8.4 \%$ |
| 12 | 6 | 3 | 3 | 6 | 5 | 1 |
| $2.0 \%$ | $4.0 \%$ | $5.0 \%$ | $3.3 \%$ | $1.3 \%$ | $2.2 \%$ | $0.4 \%$ |
| 23 | 6 | 3 | 3 | 17 | 7 | 10 |
| $3.8 \%$ | $4.0 \%$ | $5.0 \%$ | $3.3 \%$ | $3.8 \%$ | $3.1 \%$ | $4.4 \%$ |

Q24. What feelings do you associate with recycling? BASE: Total Sample


Q24. What feelings do you associate with recycling? BASE: Total Sample


Q24. What feelings do you associate with recycling? BASE: Total Sample


Q24. What feelings do you associate with recycling? BASE: Total Sample


Q24. What feelings do you associate with recycling? BASE: Total Sample


Q24. What feelings do you associate with recycling? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample

|  | GENDER |  |  |  | AGE | GROUP |  | RENT/OWN |  |  | Ethnicity |  |  |  | LANGUAGE |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | WHITE/CAUCASIAN |  |  |  | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE | SPANISH | ENGLISH |
|  | TOTAL | MALE | FEMALE |  |  | 40-54 | 55-64 |  |  |  |  |  |  | 65+ | OWN | RENT |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | 18-29 |  |  |  |  |  |  |  |  |  |  |  | 30-39 |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Sorting/What Can And | 87 | 44 | 43 | 13 | 22 | 16 | 17 | 19 | 74 | 9 | 75 | 2 | 2 | 3 | - | 3 | 84 |
| Cannot Be Recycled In | 14.5\% | 16\% | 13.4\% | 18.1\% | 15.5\% | 11.0\% | 13.4\% | 17\% | 16\% | 11\% | 15.5\% | 13.3\% | 12.5\% | 11.1\% |  | 20.0\% | 14.4\% |
| General |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Where Recyclables Go | 66 | 36 | 30 | 14 | 15 | 19 | 11 | 7 | 48 | 14 | 55 | 2 | 2 | 3 | 2 | - | 66 |
|  | 11.0\% | 13\% | 9.3\% | 19.4\% | 10.6\% | 13.1\% | 8.7\% | 6.1\% | 10\% | 16\% | 11.4\% | 13.3\% | 12.5\% | 11.1\% | 66.7\% |  | 11.3\% |
| More knowledge on the process of recycling plastics | 33 | 14 | 19 | 1 | 8 | 11 | 5 | 8 | 24 | 6 | 28 | 2 | - | 1 | - | - | 33 |
|  | 5.5\% | 5.0\% | 5.9\% | 1.4\% | 5.6\% | 7.6\% | 3.9\% | 7.0\% | 5.0\% | 7.1\% | 5.8\% | 13.3\% |  | 3.7\% |  |  | 5.6\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Recycling Guidelines/ General information | 29 | 13 | 16 | 2 | 2 | 8 | 8 | 9 | 24 | 4 | 21 | 2 | 1 | 1 | - | - | 29 |
|  | 4.8\% | 4.7\% | 5.0\% | 2.8\% | 1.4\% | 5.5\% | 6.3\% | 7.9\% | 5.0\% | 4.7\% | 4.3\% | 13.3\% | 6.2\% | 3.7\% |  |  | 5.0\% |
| Impact/Efficiency/Does <br> It Actually Get Recycled | 27 | 11 | 16 | 1 | 10 | 7 | 6 | 3 | 25 | - | 22 | - | 1 | - | - | - | 27 |
|  | 4.5\% | 4.0\% | 5.0\% | 1.4\% | 7.0\% | 4.8\% | 4.7\% | 2.6\% | 5.2\% |  | 4.5\% |  | 6.2\% |  |  |  | 4.6\% |
| More options to recycle/ Locations | 23 | 7 | 16 | 5 | 2 |  | 4 | 5 | 17 | 5 | 19 | - | 1 | 1 | - | 1 | 22 |
|  | 3.8\% | 2.5\% | 5.0\% | 6.9\% | 1.4\% | 4.8\% | 3.1\% | 4.4\% | 3.6\% | 5.9\% | 3.9\% |  | 6.2\% | 3.7\% |  | 6.7\% | 3.8\% |
| Recycling Correctly | 14 | 4 | 10 | 2 | 3 | 5 | 2 | 2 | 11 | - | - 9 | 1 | - | 1 | 1 | - | 14 |
|  | 2.3\% | 1.4\% | 3.1\% | 2.8\% | 2.1\% | 3.4\% | 1.6\% | 1.8\% | 2.3\% |  | 1.9\% | 6.7\% |  | 3.7\% | 33.3\% |  | 2.4\% |
| More information on Composting/Organic recycling | 12 | 4 | 8 | 3 | 3 | 4 | 1 | 1 | 9 | 3 | 11 | - | - | - | - | - | 12 |
|  | 2.0\% | 1.4\% | 2.5\% | 4.2\% | 2.1\% | 2.8\% | 0.8\% | 0.9\% | 1.9\% | 3.5\% | 2.3\% |  |  |  |  |  | 2.1\% |
| Positive Feedback (Want to do more, enjoy it) | 9 | 2 | 7 | 2 | 2 | 4 | - | 1 | 5 | 4 | 5 | 1 | 1 | 2 | - | 2 | 7 |
|  | 1.5\% | 0.7\% | 2.2\% | 2.8\% | 1.4\% | 2.8\% |  | 0.9\% | 1.0\% | 4.7\% | 1.0\% | 6.7\% | 6.2\% | 7.4\% |  | 13.3\% | 1.2\% |
| Where to recycle electronics/batteries | 9 | 3 | 6 | - | 3 | - | 3 | 3 | 9 | - | 8 | - | - | - | - | - | 9 |
|  | 1.5\% | 1.1\% | 1.9\% |  | 2.1\% |  | 2.4\% | 2.6\% | 1.9\% |  | 1.7\% |  |  |  |  |  | 1.5\% |
| Concerns and questions regarding cost | 7 | 6 | 1 | - | 1 | 2 | 1 | 3 | 6 | - | 5 | 1 | - | - | - | - | 7 |
|  | 1.2\% | 2.2\% | 0.3\% |  | 0.7\% | 1.4\% | 0.8\% | 2.6\% | 1.3\% |  | 1.0\% | 6.7\% |  |  |  |  | 1.2\% |
| Other | 67 | 35 | 32 | 9 | 12 | 17 | 17 | 12 | 52 | 10 | 51 | 1 | 1 | 8 | - | 6 | 61 |
|  | 11.2\% | 13\% | 9.9\% | 12.5\% | 8.5\% | 11.7\% | 13.4\% | 11\% | 11\% | 12\% | 10.5\% | 6.7\% | 6.2\% | 29.6\% |  | 40.0\% | 10.4\% |

Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample

SURVEY TYPE
TOTAL Phone Landline mobile online text email

Total

Sorting/What Can And Cannot Be Recycled In General

Where Recyclables Go

More knowledge on the process of recycling plastics
Recycling Guidelines/ General information

Impact/Efficiency/Does It Actually Get Recycled

More options to recycle/ Locations

Recycling Correctly

More information on Composting/Organic recycling

Positive Feedback (Want to do more, enjoy it)
Where to recycle electronics/batteries
Concerns and questions regarding cost

Other

None/Nothing
$\begin{array}{rrrrrrr}600 & 150 & 60 & 90 & 450 & 225 & 225 \\ 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & 100 & 100.0\end{array}$
$\begin{array}{lllllll}87 & 17 & 7 & 10 & 70 & 33 & 37\end{array}$ $14.5 \% \quad 11.3 \% \quad 11.7 \% \quad 11.1 \% \quad 15.6 \% \quad 15 \% \quad 16.4 \%$
$\begin{array}{rrrrrrr}66 & 14 & 3 & 11 & 52 & 30 & 22 \\ 11.0 \% & 9.3 \% & 5.0 \% & 12.2 \% & 11.6 \% & 13 \% & 9.8 \%\end{array}$
$\begin{array}{rrrrrrr}33 & 7 & 3 & 4 & 26 & 12 & 14 \\ 5.5 \% & 4.7 \% & 5.0 \% & 4.4 \% & 5.8 \% & 5.3 \% & 6.2 \%\end{array}$
$\begin{array}{rrrrrrr}29 & 10 & 5 & 5 & 19 & 7 & 12 \\ 4.8 \% & 6.7 \% & 8.3 \% & 5.6 \% & 4.2 \% & 3.1 \% & 5.3 \%\end{array}$
$\begin{array}{rrrrrrr}27 & 6 & 6 & - & 21 & 8 & 13 \\ 4.5 \% & 4.0 \% & 10.0 \% & & 4.7 \% & 3.6 \% & 5.8 \%\end{array}$
$\begin{array}{rrrrrrr}23 & 8 & 4 & 4 & 15 & 7 & 8 \\ 3.8 \% & 5.3 \% & 6.7 \% & 4.4 \% & 3.3 \% & 3.1 \% & 3.6 \%\end{array}$
$\begin{array}{rrrrrrr}14 & 3 & - & 3 & 11 & 5 & 6 \\ 2.3 \% & 2.0 \% & & 3.3 \% & 2.4 \% & 2.2 \% & 2.7 \%\end{array}$
$\begin{array}{rrrrrrr}12 & 4 & 1 & 3 & 8 & 3 & 5 \\ 2.0 \% & 2.7 \% & 1.7 \% & 3.3 \% & 1.8 \% & 1.3 \% & 2.2 \%\end{array}$
$\begin{array}{rrrrrrr}9 & 4 & 1 & 3 & 5 & 4 & 1 \\ 1.5 \% & 2.7 \% & 1.7 \% & 3.3 \% & 1.1 \% & 1.8 \% & 0.4 \%\end{array}$

| 9 | 2 | - | 2 | 7 | 3 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $1.5 \%$ | $1.3 \%$ |  | $2.2 \%$ | $1.6 \%$ | $1.3 \%$ |

$\begin{array}{rrrrr}7 & - & 7 & 2 & 5 \\ 1.2 \% & & 1.6 \% & 0.9 \% & 2.2 \%\end{array}$
$\begin{array}{rrrrrrr}67 & 18 & 9 & 9 & 49 & 32 & 17 \\ 11.2 \% & 12.0 \% & 15.0 \% & 10.0 \% & 10.9 \% & 14 \% & 7.6 \%\end{array}$
$\begin{array}{rrrrrrr}120 & 38 & 12 & 26 & 82 & 40 & 42 \\ 20.0 \% & 25.3 \% & 20.0 \% & 28.9 \% & 18.2 \% & 18 \% & 18.7 \%\end{array}$

Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

Unsure

Prefer not to answer

| 59 | 13 | 6 | 7 | 46 | 22 | 24 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $9.8 \%$ | $8.7 \%$ | $10.0 \%$ | $7.8 \%$ | $10.2 \%$ | $9.8 \%$ | $10.7 \%$ |
| 38 | 6 | 3 | 3 | 32 | 17 | 15 |
| $6.3 \%$ | $4.0 \%$ | $5.0 \%$ | $3.3 \%$ | $7.1 \%$ | $7.6 \%$ | $6.7 \%$ |

Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample



Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample

GENDER

## AGE GROUP

ONLINE MODE
ETHNICITY
AMERICAN
INDIAN OR
INDIAN OR
ALASKA

None/Nothing

Unsure

Prefer not to answer

ALASKA

NATIVE TOTAL MALE FEMALE 18-29 30-39 40-54 55-64 65+ CAUCASIAN AMERICAN ASIAN HISPANIC $\begin{array}{rrrrrrrrrrrr}82 & 38 & 44 & 8 & 23 & 15 & 19 & 17 & 66 & 2 & 2 & 1 \\ 18.2 \% & 17 \% & 19.0 \% & 11.9 \% & 19.2 \% & 15.8 \% & 22.9 \% & 20 \% & 18.0 \% & 16.7 \% & 15.4 \% & 8.3 \%\end{array}$ $\begin{array}{rrrrrrrrl}46 & 17 & 29 & 6 & 14 & 5 & 9 & 12 & 38 \\ 10.2 \% & 7.8 \% & 12.5 \% & 9.0 \% & 11.7 \% & 5.3 \% & 10.8 \% & 14 \% & 10.4 \%\end{array}$ | 32 | 22 | 10 | 6 | 9 | 9 | 5 | 3 | 27 | - |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $7.1 \%$ | $10 \%$ | $4.3 \%$ | $9.0 \%$ | $7.5 \%$ | $9.5 \%$ | $6.0 \%$ | $3.5 \%$ | $7.4 \%$ | $15.4 \%$ |

Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q25. What do you wish you knew about recycling that you don't know today? BASE: Total Sample


Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample


Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample

|  | GENDER |  |  |  | AGE | GROUP |  |  | RENT/OWN |  | Ethnicity |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | SPANISH |  |  |  | ENGLISH |  |  |  |  |  |
|  | TOTAL | MALE | FEMALE | 18-29 |  | 40-54 | 55-64 | 65+ |  | OWN | RENT |  | BLACK/ AFRICAN AMERICAN | ASIAN |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  | 30-39 |  |  |  |  |  |
| Ads printed in | 29 | 13 | 16 | 3 | 2 | 2 | 12 | 10 | 24 | 4 | 25 | 2 | - | - | - | - | 29 |
| newspapers | 4.8\% | 4.7\% | 5.0\% | 4.2\% | 1.4\% | 1.4\% | 9.4\% | 8.8\% | 5.0\% | 4.7\% | 5.2\% | 13.3\% |  |  |  |  | 5.0\% |
| Some other way | 10 | 6 | 4 | 1 | 2 | 2 | 3 | 2 | 10 | - | 8 | - | - | 1 | - | 1 | 9 |
|  | 1.7\% | 2.2\% | 1.2\% | 1.4\% | 1.4\% | 1.4\% | 2.4\% | 1.8\% | 2.1\% |  | 1.7\% |  |  | 3.7\% |  | 6.7\% | 1.5\% |
| Unsure | 22 | 11 | 11 | 1 | 6 | 3 | 5 | 7 | 19 | 2 | 16 | - | - | 1 | - | - | 22 |
|  | 3.7\% | 4.0\% | 3.4\% | 1.4\% | 4.2\% | 2.1\% | 3.9\% | 6.1\% | 4.0\% | 2.4\% | 3.3\% |  |  | 3.7\% |  |  | 3.8\% |
| Prefer not to answer | 21 | 9 | 12 | 6 | 6 | 2 | 4 | 3 | 11 | 4 | 12 | - | - | 3 | - | - | 21 |
|  | 3.5\% | 3.2\% | 3.7\% | 8.3\% | 4.2\% | 1.4\% | 3.1\% | 2.6\% | 2.3\% | 4.7\% | 2.5\% |  |  | 11.1\% |  |  | 3.6\% |

Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample


Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample

GEOGRAPHIC
INVER
GROVE
MENDOTA
SOUTH SUNFISH WEST UNINCOR/ total valley burnsville eagan farmington lakeville lilydale hastings heights mendota heights rosemount st. PAul Lake st.paul porated

Ads printed in
newspapers
Some other way

Unsure
Prefer not to answer

| 29 | 3 | 3 | 4 |
| ---: | ---: | ---: | ---: |
| $4.8 \%$ | $4.1 \%$ | $3.7 \%$ | $4.2 \%$ |
| 10 | 3 | 2 | 1 |
| $1.7 \%$ | $4.1 \%$ | $2.4 \%$ | $1.1 \%$ |
| 22 | 3 | 3 | 2 |
| $3.7 \%$ | $4.1 \%$ | $3.7 \%$ | $2.1 \%$ |
| 21 | 2 |  |  |
| $3.5 \%$ | $2.7 \%$ | $7.3 \%$ | - |
|  |  |  |  |


$12.5 \%$
1
$3.1 \%$
$\begin{array}{rr}1 & 3 \\ .1 \% & 5.9 \%\end{array}$
1
$3.6 \%$
$6 \%$
1
3.48
3
$10.3 \%$
-
$\begin{array}{rrr}4.6 \% & \\ -\quad 1 & \end{array}$
-
-
-
3.4

1
$3.4 \%$
3. ${ }^{1}$ \%
4.2\%

Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample

RVEY TYPE
TOTAL Phone Landline mobile online text email

| Total | 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |
| Newsletter mailed to | 290 | 81 | 35 | 46 | 209 | 84 | 125 |
| your home | 48.3\% | 54.0\% | 58.3\% | 51.1\% | 46.4\% | 37\% | 55.6\% |
| On the cart provided by | 195 | 45 | 12 | 33 | 150 | 67 | 83 |
| hauler | 32.5\% | 30.0\% | 20.0\% | 36.7\% | 33.3\% | 30\% | 36.9\% |
| E-mail news | 180 | 44 | 16 | 28 | 136 | 63 | 73 |
|  | 30.0\% | 29.3\% | 26.7\% | 31.1\% | 30.2\% | 28\% | 32.4\% |
| Postings on the County's | 159 | 38 | 13 | 25 | 121 | 55 | 66 |
| website | 26.5\% | 25.3\% | 21.7\% | 27.8\% | 26.9\% | 24\% | 29.3\% |
| Postcards | 156 | 41 | 14 | 27 | 115 | 52 | 63 |
|  | 26.0\% | 27.3\% | 23.3\% | 30.0\% | 25.6\% | 23\% | 28.0\% |
| Social media posts, such | 120 | 28 | 9 | 19 | 92 | 59 | 33 |
| as on Facebook, Twitter, and Nextdoor | 20.0\% | 18.7\% | 15.0\% | 21.1\% | 20.4\% | 26\% | 14.7\% |
| Text message alerts | 76 | 20 | 6 | 14 | 56 | 37 | 19 |
|  | 12.7\% | 13.3\% | 10.0\% | 15.6\% | 12.4\% | 16\% | 8.4\% |
| TV ads | 51 | 16 | 7 | 9 | 35 | 17 | 18 |
|  | 8.5\% | 10.7\% | 11.7\% | 10.0\% | 7.8\% | 7.6\% | 8.0\% |
| Short videos | 46 | 12 | 5 | 7 | 34 | 22 | 12 |
|  | 7.7\% | 8.0\% | 8.3\% | 7.8\% | 7.6\% | 9.8\% | 5.3\% |
| Talking to a person | 41 | 8 | 3 | 5 | 33 | 14 | 19 |
| knowledgeable about recycling at a community event | 6.8\% | 5.3\% | 5.0\% | 5.6\% | 7.3\% | 6.2\% | 8.4\% |
| Internet ads | 33 | 10 | 4 | 6 | 23 | 14 | 9 |
|  | 5.5\% | 6.7\% | 6.7\% | 6.7\% | 5.1\% | 6.2\% | 4.0\% |
| Radio ads | 31 | 9 | 3 | 6 | 22 | 17 | 5 |
|  | 5.2\% | 6.0\% | 5.0\% | 6.7\% | 4.9\% | 7.6\% | 2.2\% |
| Ads printed in | 29 | 6 | 2 | 4 | 23 | 6 | 17 |
| newspapers | 4.8\% | 4.0\% | 3.3\% | 4.4\% | 5.1\% | 2.7\% | 7.6\% |

Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email
Some other way

Unsure

Prefer not to answer

| 10 | 3 | - | 3 | 7 | 2 | 5 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $1.7 \%$ | $2.0 \%$ |  | $3.3 \%$ | $1.6 \%$ | $0.9 \%$ | $2.2 \%$ |
| 22 | 4 | 4 | - | 18 | 9 | 9 |
| $3.7 \%$ | $2.7 \%$ | $6.7 \%$ |  | $4.0 \%$ | $4.0 \%$ | $4.0 \%$ |
| 21 | 3 | 2 | 1 | 18 | 10 | 8 |
| $3.5 \%$ | $2.0 \%$ | $3.3 \%$ | $1.1 \%$ | $4.0 \%$ | $4.4 \%$ | $3.6 \%$ |

Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample


Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample



Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample


Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample



Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample

|  | GENDER AGE GROUP CELL-PHONE MODE ETHNICITY |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL | MALE FEMALE |  | 18-29 |  | AGE |  | 40-54 | 55-64 | 65+ | WHITE/ <br> CAUCASIAN | BLACK/ <br> AFRICAN AMERICAN | ASIAN |  | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  | 30-39 |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 90 | 41 | 49 |  |  | 5 |  | 13 |  | 41 | 25 | 6 | 67 | 2 | 1 | 1 | 13 | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 |  | 100.0 |  | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 |  | 100.0 | 100.0 |
| Newsletter mailed to your home | 46 | 20 | 26 | - |  |  |  | 24 | 13 | 5 | 41 | - | - | - | 3 | - |
|  | 51.1\% | 49\% | 53.1\% |  |  | 30.8\% |  | 58.5\% | 52.0\% | 83\% | 61.2\% |  |  |  | 23.1\% |  |
| On the cart provided by hauler | 33 | 15 | 18 | 1 |  |  |  | 16 | 9 | 2 | 28 | - | - | - | 3 | - |
|  | 36.7\% | 37\% | 36.7\% | 20.0\% |  | 38.5\% |  | 39.0\% | 36.0\% | 33\% | 41.8\% |  |  |  | 23.1\% |  |
| E-mail news | 28 | 11 | 17 | 1 |  | 6 | 6 | 16 | 4 | 1 | 23 | 1 | - | - | 4 | - |
|  | 31.1\% | 27\% | 34.7\% | 20.0\% |  | 46.2\% |  | 39.0\% | 16.0\% | 17\% | 34.3\% | 50.0\% |  |  | 30.8\% |  |
| Postcards | 27 | 12 | 15 | - | - |  |  | 16 | 7 | 1 | 21 | - | 1 | 1 | 1 | 1 |
|  | 30.0\% | 29\% | 30.6\% |  |  | 23.1\% |  | 39.0\% | 28.0\% | 17\% | 31.3\% |  | 100\% |  | 7.7\% | 100.0\% |
| Postings on the County's website | 25 | 12 | 13 | 1 |  |  | 3 | 14 | 6 | 1 | 21 | 1 | - | - | 1 | - |
|  | 27.8\% | 29\% | 26.5\% | 20.0\% |  | 23.1\% |  | 34.1\% | 24.0\% | 17\% | 31.3\% | 50.0\% |  |  | 7.7\% |  |
| Social media posts, such as on Facebook, Twitter, and Nextdoor | 19 | 6 | 13 | 1 |  | 4 |  | 10 | 4 | - | 15 | - | - | - | 3 | 1 |
|  | 21.1\% | 15\% | 26.5\% | 20.0\% |  | 30.8\% |  | 24.4\% | 16.0\% |  | 22.4\% |  |  |  | 23.1\% | 100.0\% |
| Text message alerts | 14 | 5 | 9 | - |  |  |  | 5 | 6 | 1 | 14 | - | - | - | - | - |
|  | 15.6\% | 12\% | 18.4\% |  |  | 15.4\% |  | 12.2\% | 24.0\% | 17\% | 20.9\% |  |  |  |  |  |
| TV ads | 9 | 5 | 4 | - | - |  | 1 | 2 | 3 | 3 | 6 | - | - | - | 2 | - |
|  | 10.0\% | 12\% | 8.2\% |  |  | 7.7\% |  | 4.9\% | 12.0\% | 50\% | 9.0\% |  |  |  | 15.4\% |  |
| Short videos | 7 | 3 | 4 | - |  |  |  | 3 | 3 | - | 6 | - | - | - | - | - |
|  | 7.8\% | 7.3\% | 8.2\% |  |  | 7.7\% |  | 7.3\% | 12.0\% |  | 9.0\% |  |  |  |  |  |
| Radio ads | 6 | 4 | 2 | 1 |  |  |  | - | 1 | 3 | 3 | - | - | - | 3 | - |
|  | 6.7\% | 9.8\% | 4.1\% | 20.0\% |  | 7.7\% |  |  | 4.0\% | 50\% | 4.5\% |  |  |  | 23.1\% |  |
| Internet ads | 6 | 2 | 4 | - |  |  |  | 1 | 4 | - | 4 | - | - | - | 1 | - |
|  | 6.7\% | 4.9\% | 8.2\% |  |  | 7.7\% |  | 2.4\% | 16.0\% |  | 6.0\% |  |  |  | 7.7\% |  |
| Talking to a person knowledgeable about recycling at a community event | 5 | 1 | 4 | - |  |  |  | 2 | 3 | - | 4 | - | - | - | - | - |
|  | 5.6\% | 2.4\% | 8.2\% |  |  |  |  | 4.9\% | 12.0\% |  | 6.0\% |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample

Ads printed in newspapers

Some other way

Prefer not to answer

GENDER AGE GROUP CELL-PHONE MODE

| ETHNICITY |  |
| :--- | ---: |
| BLACK/ | AMERICAN |
| AFRICAN | INDIAN OR |
| ALASKA |  |
| MERICAN ASIAN HISPANIC | NATIVE |

GENDER

## AGE GROUP

WHITE/ AFRICK
TOTAL MALE FEMALE 18-29 30-39 40-54 55-64 65+ CAUCASIAN AMERICAN ASIAN HISPANIC NATIVE


Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample


Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample

GENDER AGE GROUP ONLINE MODE ETHNICITY AMERICAN

$\begin{array}{rrrrrrr}22 & 11 & 11 & 7 & 9 & 1 & 5 \\ 4.9 \% & 5.0 \% & 4.7 \% & 10.4 \% & 7.5 \% & 1.1 \% & 6.0 \%\end{array}$
22
$6.0 \%$

Radio ads

Some other way

Unsure

Prefer not to answer
$\begin{array}{rrrrrrrr}7 & 4 & 3 & 1 & 1 & 1 & 2 \\ 1.6 \% & 1.8 \% & 1.3 \% & 1.5 \% & 0.8 \% & 1.1 \% & 2.4 \% & 2.4\end{array}$
$\begin{array}{rrrrrrrr}18 & 10 & 8 & 1 & 6 & 3 & 3 & 5 \\ 4.0 \% & 4.6 \% & 3.4 \% & 1.5 \% & 5.0 \% & 3.2 \% & 3.6 \% & 5.9 \%\end{array}$
$\begin{array}{rrrrrrrr}18 & 7 & 11 & 5 & 6 & 2 & 3 & 2 \\ 4.0 \% & 3.2 \% & 4.7 \% & 7.5 \% & 5.0 \% & 2.1 \% & 3.6 \% & 2.4 \%\end{array}$

7
$1.9 \%$
$\begin{array}{rrr}13 & - & 1 \\ 3.5 \%\end{array}$
$\begin{array}{rrr}10 & & 3 \\ 2.7 \%\end{array}$

Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample


Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample


Ads printed in
newspapers
Some other way

Unsure

Prefer not to answer
$\begin{array}{rrrr}5 & - & 2 \\ 2.8 \% & & 33.3 \%\end{array}$

Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample


Q26. How would you prefer to receive recycling and disposal information? BASE: Total Sample


| Radio ads | 5 | 2 | 3 | 1 | - | - | 4 | - | 5 | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2.2\% | 2.1\% | 2.3\% |  |  |  | 6.5\% |  | 2.7\% |  |  |  |  |
| Some other way | 5 | 3 | 2 | - | - | 1 | 2 | 2 | 5 | - | - | - | - |
|  | 2.2\% | 3.2\% | 1.5\% |  |  | 2.3\% | 3.2\% | 2.5\% | 2.7\% |  |  |  |  |
| Unsure | 9 | 4 | 5 | - | 2 | - | 2 | 5 | 7 | - | - | 1 | - |
|  | 4.0\% | 4.2\% | 3.8\% |  | 5.4\% |  | 3.2\% | 6.2\% | 3.7\% |  |  |  |  |
| Prefer not to answer | 8 | 3 | 5 | - | 4 | 1 | 1 | 2 | 5 | - | - | 1 | - |
|  | 3.6\% | 3.2\% | 3.8\% |  | 10.8\% | 2.3\% | 1.6\% | 2.5\% | 2.7\% |  |  |  |  |

## Q27. In which city do you live? BASE: Total Sample

|  | GENDER |  |  |  | AGE | GRoup |  | RENT/OWN |  |  | Ethnicity |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | $\begin{aligned} & \text { WHITE/ } \\ & \text { CAUCASIAN } \end{aligned}$ |  |  |  |  |  | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE | SPANISH | ENGLISH |
|  | TOTAL | MALE | FEMALE |  |  | 40-54 | 55-64 |  |  |  | $65+$ |  |  | OWN | RENT | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | ASIAN |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  | 18-29 |  |  |  |  |  |  |  |  |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 |  | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Apple Valley | 74 | 33 | 41 | 9 | 16 | 19 | 17 | 13 | 56 | 14 | 58 | 1 | 4 | 2 | 2 | 2 | 72 |
|  | 12.3\% | 12\% | 12.7\% | 12.5\% | 11.3\% | 13.1\% | 13.4\% | 11\% | 12\% | 16\% | 12.0\% | 6.7\% | 25.0\% | 7.4\% | 66.7\% | 13.3\% | 12.3\% |
| Burnsville | 82 | 37 | 45 | 16 | 20 | 21 | 12 | 13 | 59 | 15 | 63 | 3 | 2 | 6 | - | 4 | 78 |
|  | 13.7\% | 13\% | 14.0\% | 22.2\% | 14.1\% | 14.5\% | 9.4\% | 11\% | 12\% | 18\% | 13.0\% | 20.0\% | 12.5\% | 22.2\% |  | 26.7\% | 13.3\% |
| Eagan | 95 | 44 | 51 | 10 | 23 | 23 | 28 | 11 | 75 | 14 | 81 | 2 | 3 | 3 | - | 1 | 94 |
|  | 15.8\% | 16\% | 15.8\% | 13.9\% | 16.2\% | 15.9\% | 22.0\% | 9.6\% | 16\% | 16\% | 16.7\% | 13.3\% | 18.8\% | 11.1\% |  | 6.7\% | 16.1\% |
| Farmington | 32 | 13 | 19 | 3 | 12 | 8 | 5 | 4 | 28 | 2 | 28 | - | 2 | 1 | - | - | 32 |
|  | 5.3\% | 4.7\% | 5.9\% | 4.2\% | 8.5\% | 5.5\% | 3.9\% | 3.5\% | 5.9\% | 2.4\% | 5.8\% |  | 12.5\% | 3.7\% |  |  | 5.5\% |
| Lakeville | 87 | 44 | 43 | 9 | 16 | 22 | 22 | 18 | 79 | 4 | 78 | - | 1 | 3 | - | 1 | 86 |
|  | 14.5\% | 16\% | 13.4\% | 12.5\% | 11.3\% | 15.2\% | 17.3\% | 16\% | 17\% | 4.7\% | 16.1\% |  | 6.2\% | 11.1\% |  | 6.7\% | 14.7\% |
| Lilydale | 1 | 1 | - | - | - | - | - | 1 | - | 1 | 1 | - | - | - | - | - | 1 |
|  | 0.2\% | 0.4\% |  |  |  |  |  | 0.9\% |  | 1.2\% | 0.2\% |  |  |  |  |  | 0.2\% |
| Hastings | 32 | 16 | 16 | 6 | 8 | 8 | 4 | 6 | 25 | 6 | 26 | 2 | - | 1 | - | 1 | 31 |
|  | 5.3\% | 5.8\% | 5.0\% | 8.3\% | 5.6\% | 5.5\% | 3.1\% | 5.3\% | 5.2\% | 7.1\% | 5.4\% | 13.3\% |  | 3.7\% |  | 6.7\% | 5.3\% |
| Inver Grove Heights | 51 | 23 | 28 | 3 | 12 | 9 | 13 | 14 | 36 | 11 | 33 | 6 | 1 | 4 | - | 2 | 49 |
|  | 8.5\% | 8.3\% | 8.7\% | 4.2\% | 8.5\% | 6.2\% | 10.2\% | 12\% | 7.5\% | 13\% | 6.8\% | 40.0\% | 6.2\% | 14.8\% |  | 13.3\% | 8.4\% |
| Mendota Heights | 28 | 7 | 21 | 6 | 7 | 7 | 3 | 5 | 23 | 2 | 23 | - | - | 1 | - | 1 | 27 |
|  | 4.7\% | 2.5\% | 6.5\% | 8.3\% | 4.9\% | 4.8\% | 2.4\% | 4.4\% | 4.8\% | 2.4\% | 4.8\% |  |  | 3.7\% |  | 6.7\% | 4.6\% |
| Rosemount | 29 | 12 | 17 | 3 | 4 | 12 | 6 | 4 | 25 | 1 | 21 | - | 1 | - | - | - | 29 |
|  | 4.8\% | 4.3\% | 5.3\% | 4.2\% | 2.8\% | 8.3\% | 4.7\% | 3.5\% | 5.2\% | 1.2\% | 4.3\% |  | 6.2\% |  |  |  | 5.0\% |
| South St. Paul | 29 | 15 | 14 | 4 | 6 | 6 | 5 | 8 | 25 | 4 | 22 | - | 2 | 3 | - | 2 | 27 |
|  | 4.8\% | 5.4\% | 4.3\% | 5.6\% | 4.2\% | 4.1\% | 3.9\% | 7.0\% | 5.2\% | 4.7\% | 4.5\% |  | 12.5\% | 11.1\% |  | 13.3\% | 4.6\% |
| Sunfish Lake | 2 | 1 | 1 | - | - | 1 | - | 1 | 2 | - | 1 | 1 | - | - | - | - | 2 |
|  | 0.3\% | 0.4\% | 0.3\% |  |  | 0.7\% |  | 0.9\% | 0.4\% |  | 0.2\% | 6.7\% |  |  |  |  | 0.3\% |
| West St. Paul | 31 | 13 | 18 | 3 | 12 | 3 | 6 | 7 | 22 | 8 | 26 | - | - | 2 | 1 | - | 31 |
|  | 5.2\% | 4.7\% | 5.6\% | 4.2\% | 8.5\% | 2.1\% | 4.7\% | 6.1\% | 4.6\% | 9.4\% | 5.4\% |  |  | 7.4\% | 33.3\% |  | 5.3\% |

Q27. In which city do you live? BASE: Total Sample


```
Q27. In which city do you live?
BASE: Total Sample
```



## Q27. In which city do you live? <br> BASE: Total Sample



## Q27. In which city do you live? BASE: Total Sample

SURVEY TYPE
total phone landline mobile online text email

Total

Apple Valley

Burnsville

Eagan

Farmington

Lakeville
Lilydale

Hastings

Inver Grove Heights

Mendota Heights

Rosemount

South St. Paul
Sunfish Lake

West St. Paul

Rural township

| 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |

$$
\begin{array}{rrrrrrr}
74 & 21 & 10 & 11 & 53 & 31 & 22 \\
12.3 \% & 14.0 \% & 16.7 \% & 12.2 \% & 11.8 \% & 14 \% & 9.8 \%
\end{array}
$$

$$
\begin{array}{rrrrrrr}
82 & 17 & 2 & 15 & 65 & 38 & 27 \\
13.7 \% & 11.3 \% & 3.3 \% & 16.7 \% & 14.4 \% & 17 \% & 12.0 \%
\end{array}
$$

$$
\begin{array}{rrrrrrr}
95 & 25 & 8 & 17 & 70 & 35 & 35 \\
15.8 \% & 16.7 \% & 13.3 \% & 18.9 \% & 15.6 \% & 16 \% & 15.6 \%
\end{array}
$$

| 32 | 8 | 2 | 6 | 24 | 12 | 12 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5.3\% | 5.3\% | 3.3\% | 6.7\% | 5.3\% | 5.3\% | 5.3\% |
| 87 | 20 | 9 | 11 | 67 | 25 | 42 |
| 14.5\% | 13.3\% | 15.0\% | 12.2\% | 14.9\% | 11\% | 18.7\% |
| 1 | 1 | - | 1 | - | - | - |
| 0.2\% | 0.7\% |  | 1.1\% |  |  |  |
| 32 | 8 | 3 | 5 | 24 | 13 | 11 |
| 5.3\% | 5.3\% | 5.0\% | 5.6\% | 5.3\% | 5.8\% | 4.9\% |
| 51 | 14 | 5 | 9 | 37 | 14 | 23 |
| 8.5\% | 9.3\% | 8.3\% | 10.0\% | 8.2\% | 6.2\% | 10.2\% |
| 28 | 5 | 2 | 3 | 23 | 16 | 7 |
| 4.7\% | 3.3\% | 3.3\% | 3.3\% | 5.1\% | 7.1\% | 3.1\% |
| 29 | 5 | 4 | 1 | 24 | 11 | 13 |
| 4.8\% | 3.3\% | 6.7\% | 1.1\% | 5.3\% | 4.9\% | 5.8\% |
| 29 | 10 | 5 | 5 | 19 | 10 | 9 |
| 4.8\% | 6.7\% | 8.3\% | 5.6\% | 4.2\% | 4.4\% | 4.0\% |
| 2 | - | - | - | 2 | 1 | 1 |
| 0.3\% |  |  |  | 0.4\% | 0.4\% | 0.4\% |
| 31 | 8 | 5 | 3 | 23 | 11 | 12 |
| 5.2\% | 5.3\% | 8.3\% | 3.3\% | 5.1\% | 4.9\% | 5.3\% |
| 23 | 7 | 5 | 2 | 16 | 7 | 9 |

Q27. In which city do you live? BASE: Total Sample

JRVEY TYPE
total phone landline mobile online text email

| Unincorporated area | 1 | - | - | - | 1 | - | 1 |
| :--- | ---: | :--- | :--- | :--- | :--- | ---: | ---: |
|  | $0.2 \%$ |  |  |  | $0.2 \%$ |  | $0.4 \%$ |
| Prefer not to answer | 3 | 1 | - | 1 | 2 | 1 | 1 |
|  | $0.5 \%$ | $0.7 \%$ |  | $1.1 \%$ | $0.4 \%$ | $0.4 \%$ | $0.4 \%$ |

## Q27. In which city do you live? BASE: Total Sample



Q27. In which city do you live? BASE: Total Sample

GENDER AGE GROUP PHONE MODE ETHNICITY AMERICAN
BLACK/ WHITE/ AFRICAN


## Q27. In which city do you live? BASE: Total Sample



```
Q27. In which city do you live?
BASE: Total Sample
```

|  | GENDER AGE GROUP CELL-PHONE MODE ETHNICITY |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TOTAL |  | FEMALE | 18-29 | 30-39 | 40-54 | 55-64 | 65+ | WHITE/CAUCASIAN | $\begin{array}{r} \text { BLACK/ } \\ \text { AFRICAN } \\ \text { AMERICAN } \end{array}$ | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | MALE |  |  |  |  |  |  |  |  |  |  |  |
| Total | 90 | 41 | 49 | 5 | 13 | 41 | 25 | 6 | 67 | 2 | 1 | 113 | 1 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Apple Valley | 11 | 5 | 6 | - | 1 | 9 | 1 | - | 8 | 1 | - | 2 | - |
|  | 12.2\% | 12\% | 12.2\% |  | 7.7\% | 22.0\% | 4.0\% |  | 11.9\% | 50.0\% |  | 15.4\% |  |
| Burnsville | 15 | 5 | 10 | 1 | 1 | 7 | 5 | 1 | 12 | - | - | 3 | - |
|  | 16.7\% | 12\% | 20.4\% | 20.0\% | 7.7\% | 17.1\% | 20.0\% | 17\% | 17.9\% |  |  | 23.1\% |  |
| Eagan | 17 | 7 | 10 | - | 6 | 4 | 7 | - | 12 | - | 1 | 1 | - |
|  | 18.9\% | 17\% | 20.4\% |  | 46.2\% | 9.8\% | 28.0\% |  | 17.9\% |  | 100\% | 7.7\% |  |
| Farmington | 6 | 2 | 4 | - | 1 | 2 | 3 | - | 6 | - | - | - - | - |
|  | 6.7\% | 4.9\% | 8.2\% |  | 7.7\% | 4.9\% | 12.0\% |  | 9.0\% |  |  |  |  |
| Lakeville | 11 | 8 | 3 | 1 | 1 | 6 | 2 | 1 | 10 | - | - | 1 | - |
|  | 12.2\% | 20\% | 6.1\% | 20.0\% | 7.7\% | 14.6\% | 8.0\% | 17\% | 14.9\% |  |  | 7.7\% |  |
| Lilydale | 1 | 1 | - | - | - | - | - | 1 | 1 | - | - | - - | - |
|  | 1.1\% | 2.4\% |  |  |  |  |  | 17\% | 1.5\% |  |  |  |  |
| Hastings | 5 | 3 | 2 | 1 | 1 | 2 | 1 | - | 3 | 1 | - | 1 | - |
|  | 5.6\% | 7.3\% | 4.1\% | 20.0\% | 7.7\% | 4.9\% | 4.0\% |  | 4.5\% | 50.0\% |  | 7.7\% |  |
| Inver Grove Heights | 9 | 4 | 5 | 1 | - | 4 | 4 | - | 7 | - | - | 1 | - |
|  | 10.0\% | 9.8\% | 10.2\% | 20.0\% |  | 9.8\% | 16.0\% |  | 10.4\% |  |  | 7.7\% |  |
| Mendota Heights | 3 | 1 | 2 | - | - | 3 | - | - | 1 | - | - | 1 | - |
|  | 3.3\% | 2.4\% | 4.1\% |  |  | 7.3\% |  |  | 1.5\% |  |  | 7.7\% |  |
| Rosemount | 1 | - | 1 | - | - | 1 | - | - | 1 | - | - | - | - |
|  | 1.1\% |  | 2.0\% |  |  | 2.4\% |  |  | 1.5\% |  |  |  |  |
| South St. Paul | 5 | 3 | 2 | 1 | - | 3 | - | 1 | 4 | - | - | - 1 | - |
|  | 5.6\% | 7.3\% | 4.1\% | 20.0\% |  | 7.3\% |  | 17\% | 6.0\% |  |  | 7.7\% |  |
| West St. Paul | 3 | - | 3 | - | - | - | 2 | 1 | - | - | - | - 1 | 1 |
|  | 3.3\% |  | 6.1\% |  |  |  | 8.0\% | 17\% |  |  |  | 7.7\% | 100.0\% |
| Rural township | 2 | 1 | 1 | - | 1 | - | - | 1 | 2 | - | - | - | - |
|  | 2.2\% | 2.4\% | 2.0\% |  | 7.7\% |  |  | 17\% | 3.0\% |  |  |  |  |

Q27. In which city do you live? BASE: Total Sample


Prefer not to answer
1
$1.1 \%$
2.4
7.7\%
.7\%

## Q27. In which city do you live? ASE: Total Sample



Q27. In which city do you live? BASE: Total Sample



## Q27. In which city do you live? ASE: Total Sample



Q27. In which city do you live? BASE: Total Sample

| GENDER | AGE GROUP | TEXT MODE | ETHNICITY |
| :--- | :---: | :---: | :---: |

Prefer not to answer
$\begin{array}{rrrr}1 & - & 1 & - \\ 0.4 \% & 1.0 \% & & \end{array}$
$0.6 \%$

## Q27. In which city do you live? BASE: Total Sample



Q27. In which city do you live? BASE: Total Sample


Q28. Do you own or rent your residence? Do you live in a home, condo, townhome or something else? BASE: Total Sample

|  | GENDER |  |  |  | AGE | GROUP |  |  | RENT/OWN |  | ETHNICITY |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | MALE | FEMALE |  |  | 40-54 | 55-64 | 65+ | OWN | RENT | WHITE/ <br> CAUCASIAN | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | ASIAN | HISPANIC | AMERICAN INDIAN OR ALASKA NATIVE | SPANISH | ENGLISH |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Own, detached single- | 380 | 186 | 194 | 40 | 99 | 97 | 70 | 74 | 380 | - | 317 | 5 | 11 | 15 | 1 | 10 | 370 |
| family home | 63.3\% | 67\% | 60.2\% | 55.6\% | 69.7\% | 66.9\% | 55.1\% | 65\% | 80\% |  | 65.5\% | 33.3\% | 68.8\% | 55.6\% | 33.3\% | 66.7\% | 63.2\% |
| Own, non-single family | 97 | 35 | 62 | 6 | 12 | 23 | 29 | 27 | 97 | - | 86 | 1 | 4 | 2 | - | 1 | 96 |
| home like a condominium, townhome or apartment | 16.2\% | 13\% | 19.3\% | 8.3\% | 8.5\% | 15.9\% | 22.8\% | 24\% | 20\% |  | 17.8\% | 6.7\% | 25.0\% | 7.4\% |  | 6.7\% | 16.4\% |
| Rent, detached single- | 11 | 7 | 4 | 3 | 2 | 6 | - | - | - | 11 | 7 | 1 | - | 2 | . 1 | 2 | 9 |
| family home | 1.8\% | 2.5\% | 1.2\% | 4.2\% | 1.4\% | 4.1\% |  |  |  | 13\% | 1.4\% | 6.7\% |  | 7.4\% | 33.3\% | 13.3\% | 1.5\% |
| Rent, non-single family | 74 | 31 | 43 | 15 | 17 | 15 | 18 | 9 | - | 74 | 52 | 7 | 1 | 5 | 1 | 2 | 72 |
| home like a condominium, townhome or apartment | 12.3\% | 11\% | 13.4\% | 20.8\% | 12.0\% | 10.3\% | 14.2\% | 7.9\% |  | 87\% | 10.7\% | 46.7\% | 6.2\% | 18.5\% | 33.3\% | 13.3\% | 12.3\% |
| Other | 10 | 5 | 5 | 1 | 3 | - | 3 | 3 | - | - | 7 | - | - | 1 | - | - | 10 |
|  | 1.7\% | 1.8\% | 1.6\% | 1.4\% | 2.1\% |  | 2.4\% | 2.6\% |  |  | 1.4\% |  |  | 3.7\% |  |  | 1.7\% |
| Prefer not to answer | 28 | 14 | 14 | 7 | 9 | 4 | 7 | 1 | - | - | 15 | 1 | - | 2 | - | - | 28 |
|  | 4.7\% | 5.0\% | 4.3\% | 9.7\% | 6.3\% | 2.8\% | 5.5\% | 0.9\% |  |  | 3.1\% | 6.7\% |  | 7.4\% |  |  | 4.8\% |

Q28. Do you own or rent your residence? Do you live in a home, condo, townhome or something else? BASE: Total Sample


Q28. Do you own or rent your residence? Do you live in a home, condo, townhome or something else? BASE: Total Sample

SURVEY TYPE
TOTAL PHONE LANDLINE MOBILE ONLINE TEXT EMAIL

Total

Own, detached singlefamily home

Own, non-single family home like a condominiu townhome or apartment

Rent, detached singlefamily home
Rent, non-single family home like a condominium home like a condominiu
townhome or apartment

## Other

Prefer not to answer
$\begin{array}{rrrrrrr}600 & 150 & 60 & 90 & 450 & 225 & 225 \\ 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & 100 & 100.0\end{array}$
$\begin{array}{rrrrrrr}380 & 97 & 43 & 54 & 283 & 137 & 146 \\ 63.3 \% & 64.7 \% & 71.7 \% & 60.0 \% & 62.9 \% & 61 \% & 64.9 \%\end{array}$
$72 \quad 20 \quad 52$
$16.2 \% \quad 16.7 \% \quad 15.0 \% \quad 17.8 \% \quad 16.0 \% \quad 8.9 \% \quad 23.1 \%$

$$
\begin{array}{rrrrr}
11 & 3 & - & 3 & 8 \\
1.8 \% & 2.0 \% & & 3.3 \% & 1.8 \% \\
1.6 \%
\end{array}
$$

$$
\begin{array}{rrrrrrr}
74 & 17 & 5 & 12 & 57 & 38 & 19 \\
12.3 \% & 11.3 \% & 8.3 \% & 13.3 \% & 12.7 \% & 17 \% & 8.4 \%
\end{array}
$$

$$
\begin{array}{rrrrrrr}
10 & 3 & 2 & 1 & 7 & 3 & 4 \\
1.7 \% & 2.0 \% & 3.3 \% & 1.1 \% & 1.6 \% & 1.3 \% & 1.8 \%
\end{array}
$$

$$
\begin{array}{rrrrrrr}
28 & 5 & 1 & 4 & 23 & 19 & 4 \\
4.7 \% & 3.3 \% & 1.7 \% & 4.4 \% & 5.1 \% & 8.4 \% & 1.8 \%
\end{array}
$$

Q28. Do you own or rent your residence? Do you live in a home, condo, townhome or something else? BASE: Total Sample


Q28. Do you own or rent your residence? Do you live in a home, condo, townhome or something else? BASE: Total Sample


Q28. Do you own or rent your residence? Do you live in a home, condo, townhome or something else? BASE: Total Sample


Q28. Do you own or rent your residence? Do you live in a home, condo, townhome or something else? BASE: Total Sample


Q28. Do you own or rent your residence? Do you live in a home, condo, townhome or something else? BASE: Total Sample


Q28. Do you own or rent your residence? Do you live in a home, condo, townhome or something else? BASE: Total Sample


Q29. Which of the following best describes your race? BASE: Total Sample


Q29. Which of the following best describes your race? BASE: Total Sample


Q29. Which of the following best describes your race? BASE: Total Sample

SURVEY TYPE
TOTAL PHONE LANDLINE MOBILE ONLINE TEXT EMAIL

Total

White/Caucasian

Black/African American

Asian

Hispanic
American Indian or Alaska Native

Two or more races

Other

Prefer not to answer

| 600 | 150 | 60 | 90 | 450 | 225 | 225 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 |


| 484 | 117 | 50 | 67 | 367 | 180 | 187 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $80.7 \%$ | $78.0 \%$ | $83.3 \%$ | $74.4 \%$ | $81.6 \%$ | $80 \%$ | $83.1 \%$ |


| 15 | 3 | 1 | 2 | 12 | 6 | 6 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $2.5 \%$ | $2.0 \%$ | $1.7 \%$ | $2.2 \%$ | $2.7 \%$ | $2.7 \%$ | $2.7 \%$ |


| 16 | 3 | 2 | 1 | 13 | 6 | 7 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $2.7 \%$ | $2.0 \%$ | $3.3 \%$ | $1.1 \%$ | $2.9 \%$ | $2.7 \%$ | $3.1 \%$ |


| 27 | 15 | 2 | 13 | 12 | 6 | 6 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $4.5 \%$ | $10.0 \%$ | $3.3 \%$ | $14.4 \%$ | $2.7 \%$ | $2.7 \%$ | $2.7 \%$ |


| 3 | 1 | - | 1 | 2 | 2 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $0.5 \%$ | $0.7 \%$ |  | $1.1 \%$ | $0.4 \%$ | $0.9 \%$ |


| 8 | - | 8 | 5 | 3 |
| ---: | :--- | ---: | ---: | ---: |
| $1.3 \%$ |  | $1.8 \%$ | $2.2 \%$ | $1.3 \%$ |

$$
\begin{array}{rrrrrrr}
5 & 3 & 1 & 2 & 2 & 1 & 1 \\
0.8 \% & 2.0 \% & 1.7 \% & 2.2 \% & 0.4 \% & 0.4 \% & 0.4 \%
\end{array}
$$

$$
\begin{array}{rrrrrrr}
42 & 8 & 4 & 4 & 34 & 19 & 15 \\
7.0 \% & 5.3 \% & 6.7 \% & 4.4 \% & 7.6 \% & 8.4 \% & 6.7 \%
\end{array}
$$

Q29. Which of the following best describes your race? BASE: Total Sample


Q29. Which of the following best describes your race? BASE: Total Sample


Q29. Which of the following best describes your race? BASE: Total Sample


Q29. Which of the following best describes your race? BASE: Total Sample


Q29. Which of the following best describes your race? BASE: Total Sample


Q29. Which of the following best describes your race? BASE: Total Sample


Q30. What language do you speak most at home? BASE: Total Sample

|  | GENDER |  |  |  |  | GROUP |  | RENT/OWN |  |  | Ethnicity |  |  |  |  | LANGUAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TOTAL | MALE | FEMALE | 18-29 |  |  |  | WHITE/ <br> CAUCASIAN | $\begin{aligned} & \text { BLACK/ } \\ & \text { AFRICAN } \\ & \text { AMERICAN } \end{aligned}$ | AMERICAN |  |  | SPANISH | ENGLISH |
|  |  |  |  |  | 30-39 | 40-54 | 55-64 |  |  | $65+$ | OWN | RENT |  |  |  |  | INDIAN OR |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ALASKA |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ASIAN | HISPANIC | NATIVE |
| Total | 600 | 278 | 322 | 72 | 142 | 145 | 127 | 114 | 477 | 85 | 484 | 15 | 16 | 27 | 3 | 15 | 585 |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| English | 562 | 265 | 297 | 66 | 131 | 134 | 118 | 113 | 451 | 82 | 477 | 12 | 14 | 11 | 3 | 2 | 560 |
|  | 93.7\% | 95\% | 92.2\% | 91.7\% | 92.3\% | 92.4\% | 92.9\% | 99\% | 95\% | 96\% | 98.6\% | 80.0\% | 87.5\% | 40.7\% | 100.0\% | 13.3\% | 95.7\% |
| Spanish | 16 | 5 | 11 | 5 | 2 | 6 | 3 | - | 12 | 3 | 1 | - | - | 15 | - | 13 | 3 |
|  | 2.7\% | 1.8\% | 3.4\% | 6.9\% | 1.4\% | 4.1\% | 2.4\% |  | 2.5\% | 3.5\% | 0.2\% |  |  | 55.6\% |  | 86.7\% | 0.5\% |
| Somali | 1 | 1 | - | - | - | 1 | - | - | - | - | - | 1 | - | - | - | - | 1 |
|  | 0.2\% | 0.4\% |  |  |  | 0.7\% |  |  |  |  |  | 6.7\% |  |  |  |  | 0.2\% |
| Other | 5 | 2 | 3 | - | 2 | 1 | 2 | - | 4 | - | 1 | 2 | 1 | - | - | - | 5 |
|  | 0.8\% | 0.7\% | 0.9\% |  | 1.4\% | 0.7\% | 1.6\% |  | 0.8\% |  | 0.2\% | 13.3\% | 6.2\% |  |  |  | 0.9\% |
| Prefer not to answer | 16 | 5 | 11 | 1 | 7 | 3 | 4 | 1 | 10 | - | 5 | - | 1 | 1 | - | - | 16 |
|  | 2.7\% | 1.8\% | 3.4\% | 1.4\% | 4.9\% | 2.1\% | 3.1\% | 0.9\% | 2.1\% |  | 1.0\% |  | 6.2\% | 3.7\% |  |  | 2.7\% |

Q30. What language do you speak most at home? BASE: Total Sample


Q30. What language do you speak most at home? BASE: Total Sample

SURVEY TYPE
TOTAL Phone Landline mobile online text email
Total
$\begin{array}{rrrrrrr}600 & 150 & 60 & 90 & 450 & 225 & 225 \\ 100.0 & 100.0 & 100.0 & 100.0 & 100.0 & 100 & 100.0\end{array}$
$\begin{array}{lrrrrrrr}\text { English } & 562 & 133 & 56 & 77 & 429 & 209 & 220 \\ & 93.7 \% & 88.7 \% & 93.3 \% & 85.6 \% & 95.3 \% & 93 \% & 97.8 \%\end{array}$
$\begin{array}{lrrrrrrr} & 16 & 11 & 1 & 10 & 5 & 3 & 2 \\ & 2.7 \% & 7.3 \% & 1.7 \% & 11.1 \% & 1.1 \% & 1.3 \% & 0.9 \%\end{array}$
Somali

Other

Prefer not to answer

$$
\begin{array}{rrrrrrr}
5 & 1 & - & 1 & 4 & 2 & 2 \\
0.8 \% & 0.7 \% & & 1.1 \% & 0.9 \% & 0.9 \% & 0.9 \% \\
16 & 5 & 3 & 2 & 11 & 10 & 1 \\
2.7 \% & 3.3 \% & 5.0 \% & 2.2 \% & 2.4 \% & 4.4 \% & 0.4 \%
\end{array}
$$

Q30. What language do you speak most at home? BASE: Total Sample

PHONE MODE
ETHNICITY
AMERICAN
INDIAN OR
INDIAN OR
ALASKA TOTAL MALE FEMALE $18-29$ 30-39 40-54 55-64 65+ CAUCASIAN AMERICAN ASIAN HISPANIC NATIVE

Total

English

Spanish

Other

Prefer not to answer

| 150 | 60 | 90 | 5 | 22 | 50 | 44 | 29 | 117 | 3 | 3 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |

1
100.0

| 133 | 54 | 79 | 2 | 18 | 43 | 41 | 29 | 116 | 2 | 3 | 4 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $88.7 \%$ | $90 \%$ | $87.8 \%$ | $40.0 \%$ | $81.8 \%$ | $86.0 \%$ | $93.2 \%$ | $100 \%$ | $99.1 \%$ | $66.7 \%$ | $100 \%$ | $26.7 \%$ |
| $100.0 \%$ |  |  |  |  |  |  |  |  |  |  |  |

Q30. What language do you speak most at home? BASE: Total Sample

Total

English

Spanish
Prefer not to answer

| 60 | 19 | 41 | - | 9 | 9 | 19 | 23 | 50 | 1 | 2 | 2 | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 100.0 | 100 | 100.0 |  | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| 56 | 19 | 37 | - | 7 | 9 | 17 | 23 | 49 | 1 | 2 | 1 | - |
| 93.3\% | 100\% | 90.2\% |  | 77.8\% | 100\% | 89.5\% | 100\% | 98.0\% | 100.0\% | 100\% | 50.0\% |  |
| 1 | - | 1 | - | - | - | 1 | - | - | - | - | 1 | - |
| 1.7\% |  | 2.4\% |  |  |  | 5.3\% |  |  |  |  | 50.0\% |  |
| 3 | - | 3 | - | 2 | - | 1 | - | 1 | - | - | - | - |
| 5.0\% |  | 7.3\% |  | 22.2\% |  | 5.3\% |  | 2.0\% |  |  |  |  |

Q30. What language do you speak most at home? BASE: Total Sample


Q30. What language do you speak most at home? BASE: Total Sample

## AGE GROUP

ONLINE MODE

| ETHNICITY |  |
| :---: | ---: |
|  | AMERICAN |
| BLACK/ | INDIAN OR |
| AFRICAN | ALASKA |
| AMERICAN ASIAN HISPANIC | NATIVE |


| Total | 450 | 218 | 232 | 67 | 120 | 95 | 83 | 85 | 367 | 12 | 13 | 12 | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| English | 429 | 211 | 218 | 64 | 113 | 91 | 77 | 84 | 361 | 10 | 11 | 7 | 2 |
|  | 95.3\% | 97\% | 94.0\% | 95.5\% | 94.2\% | 95.8\% | 92.8\% | 99\% | 98.4\% | 83.3\% | 84.6\% | 58.3\% | 100.0\% |
| Spanish | 5 | 1 | 4 | 2 | 1 | - | 2 | - | 1 | - | - | 4 | - |
|  | 1.1\% | 0.5\% | 1.7\% | 3.0\% | 0.8\% |  | 2.4\% |  | 0.3\% |  |  | 33.3\% |  |
| Somali | 1 | 1 | - | - | - | 1 | - | - | - | 1 | - | - | - |
|  | 0.2\% | 0.5\% |  |  |  | 1.1\% |  |  |  | 8.3\% |  |  |  |
| Other | 4 | 1 | 3 | - | 2 | - | 2 | - | 1 | 1 | 1 | - | - |
|  | 0.9\% | 0.5\% | 1.3\% |  | 1.7\% |  | 2.4\% |  | 0.3\% | 8.3\% | 7.7\% |  |  |
| Prefer not to answer | 11 | 4 | 7 | 1 | 4 | 3 | 2 | 1 | 4 | - | 1 | 1 | - |
|  | 2.4\% | 1.8\% | 3.0\% | 1.5\% | 3.3\% | 3.2\% | 2.4\% | 1.2\% | 1.1\% |  | 7.7\% | 8.3\% |  |

Q30. What language do you speak most at home? BASE: Total Sample


Q30. What language do you speak most at home? BASE: Total Sample


| Total | 225 | 95 | 130 | 3 | 37 | 43 | 62 | 80 | 187 | 6 | 7 | 6 | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| English | 220 | 95 | 125 | 3 | 36 | 43 | 59 | 79 | 186 | 6 | 7 | 4 | - |
|  | 97.8\% | 100\% | 96.2\% | 100\% | 97.3\% | 100\% | 95.2\% | 99\% | 99.5\% | 100.0\% | 100\% | 66.7\% |  |
| Spanish | 2 | - | 2 | - | 1 | - | 1 | - | - | - | - | 2 | - |
|  | 0.9\% |  | 1.5\% |  | 2.7\% |  | 1.6\% |  |  |  |  | 33.3\% |  |
| Other | 2 | - | 2 | - | - | - | 2 | - | 1 | - | - | - | - |
|  | 0.9\% |  | 1.5\% |  |  |  | 3.2\% |  | 0.5\% |  |  |  |  |
| Prefer not to answer | 1 | - | 1 | - | - | - | - |  | - | - | - | - | - |
|  | 0.4\% |  | 0.8\% |  |  |  |  | . $2 \%$ |  |  |  |  |  |

# VERBATIM RESPONSES QUESTION 3 

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 3

## Male, 65+, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Female, 55-64, Hispanic, Spanish, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: The trash company provides bins.

## Female, 65+, Other, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment, trash sites, costs, health issues.

## Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Male, 65+, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Clean household.

## Male, 65+, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home? Answer: It's for the environment.

## Female, 65+, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: To reduce landfill discards.

Female, 65+, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?

## Answer: Too many landfills.

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Knowing it cuts down on landfill garbage.
Male, 30-39, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Female, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Protect the environment.

Female, 30-39, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help reduce waste save the planet.

Female, 65+, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Female, 18-29, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce reuse recycle - for the environment.

Male, 40-54, Asian, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmentalism.

Male, 65+, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Amount of garbage in the oceans.

Male, 40-54, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: Habit.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: Easy with co-mingled.

Male, 65+, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: Plastic is overtaking the planet.

Male, 30-39, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 30-39, Other, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Male, 40-54, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less waste and it is the right thing to do.
Female, 65+, Other, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Keeping stuff out of landfill.
Male, 65+, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.

## Female, 40-54, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.

## Male, 65+, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home? Answer: Protecting our environment.

## Male, 65+, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental, financial (recycling saves money \& resources).

## Male, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reusing materials.

Female, 55-64, White/Caucasian, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home?
Answer: To re-use.

Female, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 65+, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Responsible to environment.

Female, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Less trash, better for the environment.

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Good for environment.

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.
Male, 65+, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 65+, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home? Answer: Conserving resources.

Male, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Save on landfills and on wildlife.

Male, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reduce waste and landfills.
Female, 65+, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Take care of our environment
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?

## Answer: Environment.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce waste.

## Male, 55-64, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Male, 40-54, Other, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Protect our environment.

Male, 55-64, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less garbage.
Female, 40-54, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce, reuse, recycle.

Male, 65+, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?

## Answer: 2

Male, 65+, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental.

Male, 65+, White/Caucasian, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Male, 65+, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home? Answer: To keep things that can be recycled out of landfills.

## Female, 40-54, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: We pay for it so we need to use it.

Female, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Resources.

Male, 30-39, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Less landfill.

Male, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Its easy.

## Female, 40-54, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Clean planet.

## Male, 55-64, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better for the future.

## Female, 40-54, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Easy to do if I don't have to sort.
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Male, 40-54, White/Caucasian, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental concerns.

Male, 65+, Other, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental.

Male, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.
Female, 40-54, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Useful resources.

Female, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Female, 65+, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Saving the environment.

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Knowing it makes a difference.
Male, 30-39, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Save room in the trash can.

Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 18-29, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: The environment.

Female, 65+, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: To not add to the trash piles that are already here.

Female, 65+, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reduce ground remediation needs.
Male, 55-64, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less waste.

## Male, 40-54, Black/African American, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?

Answer: For future generations and environmental concern.

## Female, 40-54, Asian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Male, 65+, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Why send to dump as they fill up and the you need to get land for another.
Male, 65+, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Helping the environment.

Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Extra garbage removal.
Female, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reuse landfill items.

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Male, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: The fact that it's included in my monthly association dues.

## Female, 55-64, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment.

Female, 65+, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Important for environment.

## Male, 65+, Other, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Minimize impact.
Male, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Amount of waste.
Female, 40-54, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Keeping the world cleaner and reducing waste, byproduct and costs in our county, state, and country. having a greener footprint in the world.

## Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Limit landfill items.
Female, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.

## Female, 30-39, White/Caucasian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less trash.

## Female, 65+, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental.

## Female, 65+, Other, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: Wise for our environment.

Male, 55-64, Other, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Less waste in landfills.

Male, 55-64, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Helping reduce landfills.

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Future of resources available.

## Female, 65+, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reuse and re-purpose instead of throw away.

Male, 55-64, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Landfills storage.

Female, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: I like to keep what I can out of the land fills.

## Female, 65+, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?

Answer: Good feelings, getting rid of junk.

## Male, 55-64, White/Caucasian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Future for our kids.

Male, 40-54, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Recycling.
Male, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.

## Female, 55-64, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: It's a lifestyle choice for me.

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home? Answer: We make to much garbage.

Female, 65+, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: Reuse of items.

## Male, 55-64, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce the waste stream, would like to recycle more.

## Male, 18-29, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment.

Female, 30-39, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Conservation, reduce waste.

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Right thing to do.

## Female, 30-39, White/Caucasian, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce waste.

## Female, 18-29, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Trash can fills up.

Female, 55-64, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home? Answer: Don't want it in the landfill.

Male, 18-29, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Male, 18-29, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: It's extremely easy to do with roadside recycling, and better for the environment.

## Male, 18-29, Hispanic, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Cleaner earth and smaller contributions to combat climate change.

## Male, 65+, White/Caucasian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Strongly believe in being a good steward of what my lord has given to me.

## Male, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better than trash.

## Female, 30-39, Asian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Damage to earth.

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Protect the environment.

Male, 30-39, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better for the environment.

Male, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.

Female, 30-39, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Reducing waste that goes to the landfill.

## Male, 30-39, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.

## Male, 40-54, Black/African American, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental concern.

## Male, 18-29, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: To help the environment.

## Female, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reduces waste.

## Female, 40-54, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: Protecting the environment.

Male, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental impact.

Female, 30-39, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Better the planet.

Female, 30-39, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental impact.

Female, 30-39, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home? Answer: Eco-friendly.

Male, 18-29, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Save the planet.

## Male, 40-54, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: 2

## Female, 40-54, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help with the environment.
Male, 40-54, Other, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Only have one planet to live on and doing what we can to preserve it for our descendants is the considerate thing to do.

## Female, 30-39, Other, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Female, 30-39, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Good for the environment.
Male, 65+, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Common sense.

Female, 40-54, Other, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better for environment.
Female, 55-64, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 40-54, White/Caucasian, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home? Answer: To help save the planet.

Male, 30-39, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: The environment.

## Female, 40-54, White/Caucasian, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment, less waste to landfill.

## Female, 18-29, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Better for the planet as things can be reused and avoid reaching the landfill.

## Female, 55-64, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Saves on trash, the right thing to do.
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: It's the right thing to do.

## Female, 40-54, White/Caucasian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental.

## Female, 30-39, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce trash volume, and we pay for it.

Female, 40-54, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: The future of our planet

## Male, 40-54, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Good for the environment.

## Female, 30-39, American Indian or Alaska Native, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Clean environment.

Male, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reduce landfill waste.

Female, 40-54, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: We live on earth.

Male, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.

Female, 18-29, White/Caucasian, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Save our planet, reduce materials.
Male, 18-29, Other, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 40-54, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental friendliness, Its just the right thing to do.

Female, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: To lessen permanent waste.

## Male, 40-54, Other, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Male, 30-39, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.

## Female, 55-64, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: Because it's good for the land.

## Female, 55-64, Other, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 40-54, Other, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Easy.

## Female, 40-54, Other, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: The universe.

## Female, 18-29, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: If the trash company picks it up when their suppose to.

## Female, 55-64, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Female, 18-29, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less waste.

## Male, 18-29, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: 2

## Female, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Save the planet.
Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Climate change.
Female, 30-39, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?
Answer: It's good for the earth.

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Keep plastic out of landfill.
Female, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 30-39, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: The environment.

## Female, 55-64, Other, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: I'm forced to pay for a second can for recyclables, whether I use it or not, I use it so I don't run out of space for my regular trash, I usually end up with two half filled cans, by the way, there are five different companies with two trucks each coming through my cul-de-sac to pick up forced recycling and trash that all ends up in a landfill anyway. more government stupidity creating waste to appease the ones who can be fooled by such stupidity. get government out of the way and let the market work. at least we'll pay less.

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?

Answer: Concern for the environment.

## Male, 65+, White/Caucasian, English, Lilydale

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Sustainably and climate change.
Male, 40-54, Black/African American, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Caring for our environment.
Male, 55-64, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: We only have one planet, let's recycle and reuse and reduce waste.
Male, 18-29, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Female, 40-54, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Male, 18-29, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reduce waste.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment.

Female, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reusing as much as possible, less waste in a landfill.

Male, 40-54, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Hope its making a difference.

## Female, 18-29, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment.

Female, 30-39, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Female, 18-29, Other, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Save the environment.

## Female, 65+, Other, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Saving earth's resources by reusing,recycling.

Male, 18-29, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 30-39, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help the environment.
Male, 30-39, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Global climate change.

## Female, 55-64, Other, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 55-64, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: I like to.

Male, 30-39, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Resources and sustainability.
Male, 55-64, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental.

Female, 18-29, Other, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: To help preserve the environment.

Female, 40-54, Asian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Educational background.
Male, 40-54, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Creates jobs, and saves the environment.
Female, 40-54, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.
Male, 40-54, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Male, 30-39, White/Caucasian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reducing wastefulness.

## Male, 65+, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Caring for the planet, and those who come after us!!

## Female, 55-64, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Clean environment.

Male, 55-64, Other, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Its the right thing to do.

Female, 18-29, White/Caucasian, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmentalism, climate change.

Female, 18-29, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Female, 18-29, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less to throw away and better to recycle.

## Female, 18-29, Hispanic, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better for the environment.

## Male, 65+, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?

Answer: Environmental responsibility.

## Male, 55-64, White/Caucasian, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: We only have one earth.
Male, 65+, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Future for family.
Male, 30-39, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better for our earth.

Female, 55-64, Other, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental.
Male, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Responsible stewards of the earth.
Female, 30-39, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Years of indoctrination as a youth on the importance of the reduce, reuse recycle mantra.

## Female, 40-54, Hispanic, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 30-39, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Better for the environment.

Female, 30-39, White/Caucasian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 18-29, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Overuse of landfills.

Male, 40-54, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Don't want my rivers polluted like Asia where $90 \%$ of children are born with cleft pallets etc.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Easier to sort.
Female, 18-29, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment.

Male, 40-54, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 30-39, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental impact of waste.

## Female, 30-39, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental impact of waste.
Male, 18-29, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.

## Female, 30-39, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 30-39, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Female, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Recycling provides reusable products.
Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental decrease waste in land fills.

Female, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Ethical values.
Female, 65+, Hispanic, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental

Male, 30-39, Black/African American, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: It is very important to us.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better for environment.
Male, 30-39, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home? Answer: It exists.

## Male, 30-39, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Stop humanity from killing the world.

## Female, 18-29, Asian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Good for the earth.
Male, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Care about earth.

Female, 18-29, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: My family believes it is important for our environment and that it is the right thing to do to reduce our waste.

## Female, 55-64, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: The environment.
Female, 55-64, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home?
Answer: The future

## Female, 18-29, White/Caucasian, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Not dying from environmental collapse, sustainability, progress.
Female, 55-64, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Male, 30-39, Other, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: 2

## Female, 40-54, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: Recycling is doing the right thing for the environment and producing less waste.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

Female, 55-64, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: The right thing to do.
Female, 40-54, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Easy to do.

Male, 40-54, Black/African American, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Male, 18-29, Hispanic, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Saving the environment.

Female, 30-39, Black/African American, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Earth's preservation.

Male, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Less trash in the landfill.

Male, 65+, Other, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Planet
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Be good stewards

Male, 30-39, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 18-29, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: In the hopes that our things will actually being recycled, it is important to be able to reuse our resources.
Male, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment, keep things out of landfill, reuse materials.

Male, 65+, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Global warming; quality of life for future generations.
Female, 30-39, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Knowing that it is the right thing to do for the environment.
Female, 40-54, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Social responsibility.

## Female, 30-39, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Doing our part to reduce waste.

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home? Answer: Future

## Female, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Female, 18-29, White/Caucasian, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Saving the seals.
Male, 55-64, Other, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Slowing landfill filling.
Female, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Sustainability.

Female, 30-39, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help the environment.
Male, 65+, Hispanic, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Male, 55-64, Other, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 18-29, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Good for environment.

## Male, 18-29, Other, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: It's better than dumping everything into a landfill.

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home? Answer: Future

## Male, 40-54, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: No place to recycle, I live in an apartment with just a dumpster.

## Female, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: We have to take care of our planet, its the only one we've got!

## Female, 40-54, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental

## Male, 18-29, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home? Answer: Waste

## Male, 40-54, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: 2

## Male, 18-29, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: A hope that I'm making a difference .

## Female, 30-39, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: 2

Male, 65+, Black/African American, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Save the earth.

Male, 30-39, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Saves trash being put into the landfill and should in return help the environment.

Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Female, 18-29, Hispanic, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Clean lakes, clean streets, clean fields for wildlife.

Male, 30-39, Other, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reduce waste.

Female, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Keep the planet nice for years to come.

## Female, 18-29, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental factors and becoming conscious of how much I consume unnecessarily.

## Female, 30-39, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: Mom is a huge believer of eliminating waste.

Female, 30-39, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Cleaner environment

## Female, 30-39, Asian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help the environment
Male, 40-54, Black/African American, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Female, 30-39, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment
Female, 30-39, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reduce waste
Female, 30-39, Hispanic, Spanish, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reduce garbage.

## Male, 18-29, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 18-29, Hispanic, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Keeping plastics out of land fills. recycling paper and saving on our natural resources. recycling of glass, metals, and all other resources saves our environment and for generations ahead.

## Male, 40-54, Other, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Right thing to do.
Male, 40-54, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Decrease waste.

Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: For the environment

## Female, 30-39, Hispanic, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: Taking care of the earth, cutting down on waste and helping the environment

Male, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Everybody should.

Female, 30-39, Hispanic, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: To help keep it out of landfills.

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: The future

## Male, 18-29, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Good for planet

## Female, 55-64, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?

Answer: General conservation \& reduce waste \& want to recycle. my apt bldg makes it difficult to recycle

## Female, 30-39, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental concerns.
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Female, 40-54, White/Caucasian, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Good for the environment.

Male, 55-64, Other, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Lowering the need for landfills.

Male, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmentalism.
Female, 30-39, Black/African American, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: To help the earth to say clean and to help slow down climate change.
Female, 40-54, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better than landfill.
Male, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Better for the environment

Female, 18-29, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Female, 18-29, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home? Answer: Bettering the planet, less trash.

## Female, 55-64, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home? Answer: Saving the planet

## Female, 30-39, Asian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Keeping things out of the landfills.

## Female, 30-39, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home? Answer: Helping the environment.

Female, 18-29, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Future

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental responsibility

## Male, 30-39, White/Caucasian, English, Rural/Unincorporated

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reuse reduce landfill waste.

Other, 55-64, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental.

## Male, 30-39, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Straws are polluting the oceans.

Female, 30-39, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less waste going into landfills.

## Female, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: Helping the world and reusing items to make other items.

Male, 18-29, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: We only have 1 earth, so take care of it.

Female, 30-39, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Keeping as much out of landfills as possible.

Female, 30-39, Other, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 40-54, White/Caucasian, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment
Male, 30-39, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: Less trash.

Female, 55-64, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Female, 18-29, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Care for our planet

Male, 55-64, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home? Answer: Future

Male, 40-54, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home? Answer: I hope it truly helps the earth in regards to environment, resources, and climate stability.

Male, 40-54, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: Remove recycling from landfills.

Male, 30-39, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: Earth

## Female, 55-64, Other, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Good for environment.

## Male, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Not being a bad person who doesn't care about the planet.

## Female, 18-29, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: Environment

## Female, 55-64, Black/African American, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Female, 30-39, White/Caucasian, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Female, 55-64, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: To do less harm to the environment, and to conserve resources.

Female, 40-54, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment and minimizing landfill.

Male, 30-39, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Male, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Female, 30-39, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental impacts.

Male, 40-54, Black/African American, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 30-39, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: Save the planet.

Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home? Answer: Positive impact on environment.

Male, 55-64, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Conserving resources.

## Female, 40-54, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home? Answer: Curbing climate change and keep the environment clean.

Female, 18-29, Other, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 30-39, Asian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Lower carbon footprint.

Female, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Female, 40-54, White/Caucasian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Earth...seems motive enough.

## Male, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 30-39, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment and setting an example
Female, 30-39, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental care, reduce waste

## Female, 18-29, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home?
Answer: To reduce waste in landfills

Male, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

Male, 55-64, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less garbage in landfill

Female, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 65+, Black/African American, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Impact on environment

Male, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Minimize landfill waste

Female, 30-39, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental impact

## Male, 30-39, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reduce waste, better for the planet.

## Female, 30-39, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home? Answer: The planet

Female, 18-29, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce landfill waste

## Female, 40-54, White/Caucasian, English, Sunfish Lake

Question: What motivates you and others in your household to participate in recycling at home? Answer: It's the right thing to do, we only have one planet and need to reduce carbon foot print.

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less waste.

## Female, 18-29, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Male, 65+, Black/African American, English, Sunfish Lake

Question: What motivates you and others in your household to participate in recycling at home?
Answer: My father was shot down in world war two from a b17 bomber, almost starved to death, both parents grew up in great depression, so they saved, conserved and wasted nothing.

Male, 40-54, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Male, 30-39, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental

## Female, 65+, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental

## Female, 55-64, Other, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: Waste is a crime that hurts the planet and the soul

Male, 30-39, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental

## Male, 40-54, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help the environment

## Female, 18-29, White/Caucasian, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: Climate change

## Female, 30-39, Asian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Helping to create a better environment

## Male, 65+, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Male, 30-39, White/Caucasian, English, Rural/Unincorporated

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Male, 65+, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home?
Answer: To participate in saving our planet.

## Female, 30-39, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help cleanse the earth.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduction in landfill waste, materials can be used for other products.

Male, 55-64, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: It the right thing to do.
Female, 30-39, Other, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Strange question.
Female, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Less landfill, sustainability.

## Male, 30-39, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Re-purposing resources are good for the environment.

Female, 55-64, American Indian or Alaska Native, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Male, 55-64, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home? Answer: The future

Male, 30-39, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help planet and reuse

## Female, 55-64, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: To renew material.

Female, 30-39, Other, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Less waste.

Male, 55-64, Asian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment
Male, 55-64, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Preserve environment, better environment for grandchildren.

Male, 65+, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: None

## Male, 55-64, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: What I've been taught about the benefits.

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: Helps the environment.

Female, 30-39, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home? Answer: The environment.

Male, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Male, 55-64, Other, English, Prefer not to answer
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Female, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Taking care of the world.

Female, 65+, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Female, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: For the sake of the earth.

Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental, to keep things out of the dump.

Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 40-54, White/Caucasian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: We use so much plastic an aluminum an paper products that harm earth and we need to do something to take care of our earth.

## Male, 30-39, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Kids

## Female, 65+, Other, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reuse plastic.

Male, 40-54, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help the environment
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home? Answer: Best for the environment.

Male, 30-39, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment
Male, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Quick availability through trash collection.
Male, 40-54, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Care for the environment.

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Female, 55-64, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Earth preservation.

## Female, 65+, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental protection .
Female, 55-64, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Future generations
Female, 55-64, White/Caucasian, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less in landfills

Female, 30-39, Other, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: I don't

Female, 40-54, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Female, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Dont want anything in landfills or oceans.

Male, 30-39, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

Female, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Earth

## Female, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: So many single use plastics.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 30-39, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: A place to put trash.

Male, 65+, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Save mother earth
Male, 30-39, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home? Answer: Climate change, reducing landfill waste, helping animals.

## Male, 40-54, American Indian or Alaska Native, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Not to waste.

## Male, 18-29, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Being environmentally conscious, reducing climate change.

## Female, 65+, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: Reuse of items and less landfill waste.

## Male, 40-54, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Taking care of our earth and reusing items.
Male, 55-64, Hispanic, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment and wasted resources

Male, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Clean environment

Female, 65+, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Ecological awareness

Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Protect environment

Female, 65+, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Clean environment

Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home?
Answer: It's the right thing to do

Female, 30-39, White/Caucasian, English, Hastings
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 65+, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Better for the environment.

## Male, 18-29, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: If we can recycle and its not a hassle, why not?

## Female, 30-39, Other, English, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: Recycling is a farce.

## Female, 55-64, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home? Answer: Stewardship of the community .

Male, 30-39, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 30-39, White/Caucasian, English, Prefer not to answer
Question: What motivates you and others in your household to participate in recycling at home? Answer: Doesn't fit in my trash can.

Male, 30-39, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Teaching children.

## Male, 30-39, Other, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less garbage.

## Female, 30-39, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Helping the planet

## Female, 30-39, Other, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 18-29, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: The earth.

## Female, 30-39, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Knowing were helping make a difference and setting a good example.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Our planets health.
Male, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment, sustainability.
Male, 55-64, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment
Male, 55-64, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Everything from putting less in landfills to being responsible with the little plastic I attempt to bring into the house.

## Male, 30-39, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: I've been taught that it is a good idea.

## Male, 40-54, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less trash in landfill.

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Protect the environment.

## Female, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reducing waste, environmental concerns.

## Female, 40-54, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment

## Female, 30-39, Other, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Have less garbage in the landfill.

## Female, 40-54, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: We like to help reuse things.

Female, 55-64, Other, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 65+, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home? Answer: Future

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: Less waste.

Male, 18-29, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help keep a clean environment.
Female, 40-54, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental

## Female, 30-39, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Future

Female, 30-39, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental concern.

Female, 18-29, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 30-39, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Improve the world for the next generation.

## Female, 18-29, Hispanic, Spanish, Hastings

Question: What motivates you and others in your household to participate in recycling at home? Answer: Because my children in the future can see a beautiful world.

Female, 65+, Other, English, Rural/Unincorporated

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

## Male, 40-54, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: Lessen impact on landfills.

Male, 30-39, Hispanic, Spanish, Prefer not to answer
Question: What motivates you and others in your household to participate in recycling at home? Answer: Cleaning

## Female, 18-29, Hispanic, Spanish, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: The earth, separate and recycle.

Female, 40-54, Hispanic, Spanish, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: To help the environment.

## Male, 18-29, Hispanic, Spanish, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Everything that is happening in the atmosphere.
Female, 40-54, Hispanic, Spanish, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Because we keep the city clean and organized.
Male, 65+, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Prevent pollution \& promote reuse.

## Female, 65+, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Keep out of landfills.

## Female, 40-54, Hispanic, Spanish, Mendota Heights

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment

## Female, 55-64, Hispanic, Spanish, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home? Answer: Do not litter in the street.

Male, 18-29, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home? Answer: Good for the environment.

Male, 30-39, Hispanic, Spanish, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Paper recycling to reduce tree felling.
Male, 30-39, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Save the planet
Male, 40-54, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Landfill reduction.
Male, 40-54, Hispanic, Spanish, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Good service

## Male, 65+, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less trash, less plastic produced.

## Female, 40-54, Hispanic, Spanish, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: To take care of the environment.

## Male, 18-29, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: The ability to re-use as much as possible.

## Female, 55-64, Hispanic, Spanish, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: Making our world a cleaner place.

## Female, 40-54, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment

## Female, 40-54, Black/African American, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home? Answer: Save planet

Male, 30-39, Other, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: I hunt, fish, and garden.

Female, 55-64, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Large shared recycling receptacle in garage of apartment building.

Female, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: For the good of the earth.

Male, 40-54, Asian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Love for nature

## Male, 30-39, Other, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: Less trash in landfills

## Female, 18-29, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Climate, sustainability

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Save planet

Female, 55-64, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Helps land fill issues.
Male, 55-64, Asian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home?
Answer: I care for the environment.

Male, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment

Male, 30-39, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better for our environment.

Female, 65+, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better than the landfill!

Male, 18-29, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home? Answer: Helping to reduce our environmental impact.

Female, 55-64, White/Caucasian, English, Rural/Unincorporated

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Ecology

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: It's easy and good for the environment.

## Female, 55-64, White/Caucasian, English, Rural/Unincorporated

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 18-29, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Cleaner disposal.

Male, 30-39, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 18-29, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment.

Male, 30-39, Other, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 30-39, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Conservation of environment.
Male, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental.

## Female, 65+, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home? Answer: Save environment as much as possible.

## Male, 55-64, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment.
Male, 65+, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: The future for my kids.
Male, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Male, 40-54, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Reduce raw material waste through re-use.

## Female, 55-64, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Save the planet.
Female, 55-64, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Decrease waste.

## Female, 55-64, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: Ease of use and the knowledge of who the moneys from it go.

## Male, 65+, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: To not be wasteful.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Less garbage.

Male, 18-29, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: Good for environment. always have recycled, easy to do.

Male, 55-64, Other, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 40-54, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Better for the planet.

Female, 55-64, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental.

## Male, 40-54, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce what we add to landfills.

## Male, 40-54, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental concerns.

## Male, 55-64, Hispanic, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?

## Answer: 2

## Female, 40-54, White/Caucasian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Save the planet.

## Female, 40-54, Asian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environment, guilt.

## Female, 65+, White/Caucasian, English, Hastings

Question: What motivates you and others in your household to participate in recycling at home?
Answer: I like a clean environment. reduces garbage.

Male, 55-64, White/Caucasian, English, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Renewable resources.

Male, 55-64, Other, English, Rosemount
Question: What motivates you and others in your household to participate in recycling at home? Answer: Clean up the world.

Female, 65+, White/Caucasian, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Important for sustainability of our community and the environment.

## Male, 40-54, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2
Female, 65+, White/Caucasian, English, Eagan
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 40-54, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home? Answer: All of the trash stays out of the land fills.

## Female, 55-64, White/Caucasian, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental concerns.

Male, 65+, White/Caucasian, English, Farmington
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

Male, 40-54, Hispanic, Spanish, South St. Paul
Question: What motivates you and others in your household to participate in recycling at home? Answer: For a better planet.

Female, 30-39, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Female, 30-39, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Good for environment.

## Female, 65+, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 55-64, Black/African American, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Bettering the environment.

## Female, 65+, White/Caucasian, English, Rural/Unincorporated

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce waste.

## Female, 65+, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Control waste.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: It's the right thing to do.

## Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Help the environment.
Male, 55-64, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce waste and hopeful that it is able to be recycled to new products.

## Female, 65+, White/Caucasian, English, South St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Climate change and morally it's the right thing to do.
Female, 30-39, White/Caucasian, English, West St. Paul
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Helping the earth.

Female, 55-64, Other, English, Mendota Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Always have.
Male, 65+, White/Caucasian, English, Lakeville
Question: What motivates you and others in your household to participate in recycling at home? Answer: Right thing to do.

## Male, 40-54, Other, English, Rural/Unincorporated

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Less trash.

## Female, 55-64, Asian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: We need to reduce the amount of waste in our landfills.

Male, 55-64, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home? Answer: Environmental sustainability.

Male, 55-64, Other, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home? Answer: Keep our air clean.

## Female, 30-39, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home? Answer: Less in landfills.

Male, 18-29, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home? Answer: Reducing waste.

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home? Answer: Reduce landfill waste

## Female, 55-64, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Keeping the environment healthy

## Male, 65+, White/Caucasian, English, Farmington

Question: What motivates you and others in your household to participate in recycling at home?

Answer: In the long run, need to minimize land fills and minimize use of additional natural resources.

## Female, 40-54, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Protecting the environment
Male, 65+, Asian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Hopefully save the environment

## Female, 18-29, White/Caucasian, English, Eagan

Question: What motivates you and others in your household to participate in recycling at home?
Answer: The environment

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home? Answer: Environment and cutting down on trash material

Male, 65+, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: 2

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Ease and right thing to do

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Environmental concerns
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What motivates you and others in your household to participate in recycling at home? Answer: It is the right thing to do

Female, 65+, Other, English, West St. Paul

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better for the environment

## Female, 18-29, White/Caucasian, English, Burnsville

Question: What motivates you and others in your household to participate in recycling at home? Answer: 2

## Female, 55-64, White/Caucasian, English, Apple Valley

Question: What motivates you and others in your household to participate in recycling at home? Answer: Better for environment

## Female, 65+, White/Caucasian, English, Rosemount

Question: What motivates you and others in your household to participate in recycling at home?
Answer: Information on the benefits of recycling and just taking care of our world
Male, 55-64, Asian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Keep stuff out of landfill
Male, 55-64, White/Caucasian, English, Burnsville
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Responsible thing to do
Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Future
Male, 30-39, White/Caucasian, English, Apple Valley
Question: What motivates you and others in your household to participate in recycling at home?
Answer: Better to reuse when possible

# VERBATIM RESPONSES QUESTION 5 

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 5

Male, 65+, White/Caucasian, English, Farmington
Question: Where did you get that information?
Answer: City
Female, 65+, Other, English, Mendota Heights
Question: Where did you get that information?
Answer: Dakota county.
Female, 65+, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Trash hauler.

Male, 65+, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Trash company.
Male, 65+, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: In mail
Female, 65+, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Waste management website
Female, 65+, White/Caucasian, English, South St. Paul
Question: Where did you get that information?
Answer: Dakota county paper.
Female, 65+, White/Caucasian, English, Apple Valley

Question: Where did you get that information?
Answer: On trash bin.
Male, 40-54, Asian, English, Rosemount
Question: Where did you get that information?
Answer: Dakota county mailing, online.
Male, 65+, White/Caucasian, English, Burnsville Question: Where did you get that information?
Answer: Building owners.
Male, 40-54, White/Caucasian, English, Rosemount
Question: Where did you get that information?
Answer: Waste company
Female, 40-54, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Mail
Male, 65+, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Trash company
Male, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Mail
Female, 55-64, White/Caucasian, English, Rosemount
Question: Where did you get that information?
Answer: Highland sanitation
Male, 65+, White/Caucasian, English, West St. Paul
Question: Where did you get that information?
Answer: Mailings

Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Internet or dakota county.
Male, 65+, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: 2

Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: Where did you get that information?
Answer: 2

Female, 65+, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Mailers I think and visit to recycling plant.

Female, 65+, White/Caucasian, English, South St. Paul
Question: Where did you get that information?
Answer: Speaker re: recycling.

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: Where did you get that information?
Answer: Mail.
Female, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Mailing piece from county.
Male, 40-54, Other, English, Lakeville
Question: Where did you get that information?
Answer: Trash hauler - dick's sanitation.
Male, 55-64, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Dakota county handbook.

## Female, 40-54, White/Caucasian, English, Farmington

Question: Where did you get that information?
Answer: Garbage provider.
Male, 65+, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Nitti
Male, 65+, White/Caucasian, English, West St. Paul
Question: Where did you get that information?
Answer: Mail
Male, 65+, White/Caucasian, English, Mendota Heights
Question: Where did you get that information?
Answer: From Mendota heights.
Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Several sources.
Male, 65+, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: From trash company.
Female, 40-54, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: Garbage company
Male, 55-64, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Dakota county
Male, 40-54, White/Caucasian, English, Eagan
Question: Where did you get that information?

## Answer: Internet

Female, 40-54, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Garbage company.
Female, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Mail
Female, 65+, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: At the Burnsville recycling plant.
Female, 65+, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Don't remember.
Male, 55-64, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: County
Male, 40-54, Black/African American, English, Inver Grove Heights
Question: Where did you get that information?
Answer: 2
Male, 65+, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Dakota county.
Male, 65+, White/Caucasian, English, South St. Paul
Question: Where did you get that information?
Answer: Community newspapers.
Female, 65+, White/Caucasian, English, Eagan

Question: Where did you get that information?
Answer: Eagan
Female, 65+, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: City
Male, 65+, Other, English, Rosemount
Question: Where did you get that information?
Answer: 2
Male, 65+, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: N/A
Female, 30-39, White/Caucasian, English, South St. Paul
Question: Where did you get that information?
Answer: Mailing.
Female, 65+, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Dakota county.
Male, 55-64, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: The city I believe.
Male, 40-54, White/Caucasian, English, West St. Paul
Question: Where did you get that information?
Answer: The recycling company.
Male, 65+, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Mail out.

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: Where did you get that information?
Answer: Collector
Male, 18-29, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Directly from dakota county's recycling site.
Male, 40-54, Black/African American, English, Apple Valley
Question: Where did you get that information?
Answer: Magazines
Male, 18-29, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: 2
Male, 40-54, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Dick's sanitation.

Male, 18-29, White/Caucasian, English, South St. Paul
Question: Where did you get that information?
Answer: The bathroom.
Female, 40-54, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Internet
Female, 40-54, Other, English, Apple Valley
Question: Where did you get that information?
Answer: Internet

Female, 55-64, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: 2

Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Internet
Female, 40-54, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Online
Male, 40-54, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Waste management company.
Female, 40-54, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: God
Female, 18-29, White/Caucasian, English, Rosemount
Question: Where did you get that information?
Answer: Dicks sanitation.
Female, 55-64, White/Caucasian, English, Farmington
Question: Where did you get that information?
Answer: Sanitation
Female, 55-64, Other, English, Lakeville
Question: Where did you get that information?
Answer: Trash collection company.
Female, 40-54, Other, English, Apple Valley Question: Where did you get that information? Answer: Dakota county.

Female, 55-64, White/Caucasian, English, Burnsville
Question: Where did you get that information?

## Answer: Trash hauler.

Female, 30-39, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Internet and recommendations from the actual packaging.
Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Dakota county.
Female, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Flier sent to home.

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: Where did you get that information?
Answer: DC

Male, 65+, White/Caucasian, English, Lilydale
Question: Where did you get that information?
Answer: Dakota county fair.
Male, 55-64, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: From my bloomington house when I moved here.
Male, 18-29, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: 2

Female, 18-29, Other, English, Apple Valley
Question: Where did you get that information?
Answer: 2
Male, 40-54, White/Caucasian, English, West St. Paul

Question: Where did you get that information?
Answer: Trash hauler.
Male, 65+, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Unsure
Female, 18-29, White/Caucasian, English, Rosemount
Question: Where did you get that information?
Answer: 2
Female, 18-29, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Public housing cda.
Male, 65+, White/Caucasian, English, West St. Paul
Question: Where did you get that information?
Answer: Garbage carrier.
Male, 30-39, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: Tennis pamphlet.
Male, 30-39, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Dakota county and recycling pick up vendor.
Female, 18-29, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Waste management.
Male, 40-54, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Dicks sanitation.

Female, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Mail

Male, 40-54, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: 2

Female, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: City pamphlets
Female, 65+, Hispanic, English, West St. Paul
Question: Where did you get that information?
Answer: Neighbors

Male, 30-39, Black/African American, English, Eagan
Question: Where did you get that information?
Answer: City of eagn

Female, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Info from city.
Female, 18-29, Asian, English, South St. Paul
Question: Where did you get that information?
Answer: Tennis recycling.
Female, 18-29, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Unsure

Female, 55-64, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Dakota county.

Female, 55-64, White/Caucasian, English, Farmington
Question: Where did you get that information?
Answer: Dakota magazine.
Female, 55-64, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Local papers.
Male, 40-54, Black/African American, English, Burnsville
Question: Where did you get that information?
Answer: Dakota county.
Male, 18-29, White/Caucasian, English, Mendota Heights
Question: Where did you get that information?
Answer: Printed off the internet.
Female, 30-39, White/Caucasian, English, Farmington
Question: Where did you get that information?
Answer: Online
Male, 55-64, Other, English, Hastings
Question: Where did you get that information?
Answer: Tennis
Female, 18-29, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: 2
Female, 40-54, White/Caucasian, English, Rosemount
Question: Where did you get that information?
Answer: Don't know
Female, 30-39, White/Caucasian, English, Eagan
Question: Where did you get that information?

## Answer: Waste management

Male, 65+, Black/African American, English, Inver Grove Heights
Question: Where did you get that information?
Answer: In the mail

Male, 30-39, Other, English, South St. Paul
Question: Where did you get that information?
Answer: Trash service

Female, 18-29, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Dakota county website.

Male, 40-54, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Mail

Male, 40-54, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Mail

Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Trash company.

Female, 30-39, Black/African American, English, Inver Grove Heights
Question: Where did you get that information?
Answer: 2

Female, 55-64, White/Caucasian, English, West St. Paul
Question: Where did you get that information?
Answer: Someone gave me a link online.

Female, 30-39, White/Caucasian, English, West St. Paul

Question: Where did you get that information?
Answer: Highland's website.
Other, 55-64, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Condo association
Female, 30-39, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Recycling company
Male, 18-29, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Leasing staff (apartments).
Female, 55-64, White/Caucasian, English, Lakeville Question: Where did you get that information?
Answer: Garbage company.
Male, 55-64, White/Caucasian, English, Farmington Question: Where did you get that information?
Answer: City
Male, 40-54, White/Caucasian, English, West St. Paul Question: Where did you get that information?
Answer: Us mail.
Male, 30-39, White/Caucasian, English, South St. Paul Question: Where did you get that information?
Answer: 2
Female, 55-64, Other, English, Rosemount
Question: Where did you get that information?
Answer: Dakota recycling center.

## Male, 30-39, White/Caucasian, English, Eagan

Question: Where did you get that information?
Answer: Pamphlet
Female, 18-29, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Government news letter.
Female, 55-64, White/Caucasian, English, Mendota Heights
Question: Where did you get that information?
Answer: Dakota county's website and publication
Female, 30-39, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Online sources
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Came in the mail.
Female, 40-54, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: Trash collection company and dakota county recycling center.
Female, 18-29, Other, English, Burnsville
Question: Where did you get that information?
Answer: 2
Female, 18-29, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: Tennis sanitation
Male, 65+, Black/African American, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Some received in mail and some information from work.

## Male, 55-64, White/Caucasian, English, Eagan

Question: Where did you get that information?
Answer: Trash can
Male, 30-39, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Hauling service
Female, 40-54, White/Caucasian, English, Sunfish Lake
Question: Where did you get that information?
Answer: Dakota county.
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: Where did you get that information?
Answer: Mail
Male, 65+, Black/African American, English, Sunfish Lake
Question: Where did you get that information?
Answer: Dakota county \& city of so st paul.
Male, 40-54, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Townhome assoc.
Male, 65+, White/Caucasian, English, Rosemount
Question: Where did you get that information?
Answer: Not sure
Female, 30-39, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: County website.
Female, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?

## Answer: County

Male, 30-39, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Recycling provider
Male, 55-64, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: In illinois

Female, 55-64, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Library

Female, 65+, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Dakota county.

Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Igh insights flyer.

Male, 40-54, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Online

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: Where did you get that information?
Answer: Garbage company

Male, 65+, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Dakota county website.
Female, 55-64, White/Caucasian, English, Apple Valley

Question: Where did you get that information?
Answer: In mail from county.
Female, 65+, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Dakota county newsletter.
Female, 55-64, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: Mail
Female, 55-64, White/Caucasian, English, Rosemount
Question: Where did you get that information?
Answer: Dakota county.
Male, 30-39, White/Caucasian, English, Rural/Unincorporated
Question: Where did you get that information?
Answer: Dicks sanitation.
Female, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Mailer
Male, 65+, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: State, county.
Male, 30-39, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: On recycling bin and from tennis sanitation.
Male, 40-54, American Indian or Alaska Native, English, Apple Valley
Question: Where did you get that information?
Answer: County

## Female, 65+, White/Caucasian, English, Farmington

Question: Where did you get that information?
Answer: Information that is mailed to me.

Male, 40-54, White/Caucasian, English, Rosemount
Question: Where did you get that information?
Answer: Dakota county.

Male, 55-64, Hispanic, English, Lakeville
Question: Where did you get that information?
Answer: Mailings from dakota county and south saint paul.
Female, 65+, White/Caucasian, English, Mendota Heights
Question: Where did you get that information?
Answer: Dakota county.

Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: County

Female, 65+, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: County/trash collector .

Female, 30-39, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: Home Owners Association.

Female, 65+, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Waste management.

Female, 55-64, White/Caucasian, English, West St. Paul
Question: Where did you get that information?
Answer: Waste management.

## Male, 30-39, White/Caucasian, English, Eagan

Question: Where did you get that information?
Answer: Dakota county.
Male, 30-39, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: County, waste management.
Female, 18-29, White/Caucasian, English, West St. Paul
Question: Where did you get that information?
Answer: Dakota county booklet in mail.
Female, 55-64, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: County
Male, 55-64, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Internet
Male, 55-64, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Trash hauler and county.
Male, 30-39, White/Caucasian, English, Burnsville Question: Where did you get that information?
Answer: 2
Female, 40-54, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Dakota county recycle booklet.
Female, 30-39, White/Caucasian, English, Apple Valley
Question: Where did you get that information?

## Answer: Waste management

Female, 30-39, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Dakota county.
Female, 18-29, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Apartment complex.

Female, 65+, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: County \& garbage hauler.

Female, 65+, Other, English, Rural/Unincorporated
Question: Where did you get that information?
Answer: Brochure from county.

Male, 40-54, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Hauler bin.

Male, 30-39, Hispanic, Spanish, Prefer not to answer
Question: Where did you get that information?
Answer: City

Female, 40-54, Hispanic, Spanish, Burnsville
Question: Where did you get that information?
Answer: Garbage collection system.

Male, 18-29, Hispanic, Spanish, Inver Grove Heights
Question: Where did you get that information?
Answer: Internet

Female, 40-54, Hispanic, Spanish, Burnsville

Question: Where did you get that information?
Answer: From Dakota
Male, 65+, White/Caucasian, English, Apple Valley Question: Where did you get that information? Answer: Dakota county.

Female, 65+, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Dakota county mailer.
Female, 40-54, Hispanic, Spanish, Mendota Heights
Question: Where did you get that information?
Answer: County mail.
Female, 55-64, Hispanic, Spanish, South St. Paul
Question: Where did you get that information?
Answer: Television
Male, 30-39, Hispanic, Spanish, Lakeville
Question: Where did you get that information?
Answer: The dumps.
Male, 65+, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Dakota county recycle booklet.
Female, 55-64, Hispanic, Spanish, Eagan
Question: Where did you get that information?
Answer: The county.
Female, 65+, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Dakota county.

Female, 65+, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Flyer
Female, 55-64, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Dakota county magazine.
Male, 65+, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: County
Female, 65+, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Online

Female, 40-54, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Dakota county newsletters.

Male, 30-39, Other, English, Apple Valley
Question: Where did you get that information?
Answer: 2
Female, 65+, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: City \& county.
Male, 55-64, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: Dakota county.
Male, 65+, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Dakota county recycling booklet.

Male, 40-54, White/Caucasian, English, Farmington
Question: Where did you get that information?
Answer: County website.
Female, 55-64, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Online
Female, 55-64, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Dakota county website or pamphlet.
Male, 65+, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: Text
Male, 55-64, Other, English, Burnsville
Question: Where did you get that information?
Answer: Buckinghams
Male, 40-54, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: In the mail.
Female, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: By mail from county.
Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Internet
Female, 40-54, White/Caucasian, English, South St. Paul
Question: Where did you get that information?

## Answer: Dakota county newsletter.

Female, 65+, White/Caucasian, English, Hastings
Question: Where did you get that information?
Answer: From the recycling company, and dakota county.
Male, 55-64, White/Caucasian, English, South St. Paul
Question: Where did you get that information?
Answer: County
Male, 55-64, Other, English, Rosemount
Question: Where did you get that information?
Answer: Got it in the mail.

Female, 65+, White/Caucasian, English, Mendota Heights
Question: Where did you get that information?
Answer: From the garbage hauler.

Female, 55-64, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: From my trash provider and the items mailed to me.

Female, 55-64, White/Caucasian, English, West St. Paul
Question: Where did you get that information?
Answer: Recycling collector.
Male, 65+, White/Caucasian, English, Farmington
Question: Where did you get that information?
Answer: 2

Male, 40-54, Hispanic, Spanish, South St. Paul
Question: Where did you get that information?
Answer: Garbage company
Female, 65+, White/Caucasian, English, Burnsville

Question: Where did you get that information?
Answer: I live in a coop.
Female, 55-64, Black/African American, English, Inver Grove Heights
Question: Where did you get that information?
Answer: County office on mound's ave.
Female, 65+, White/Caucasian, English, Rural/Unincorporated
Question: Where did you get that information?
Answer: N/A
Female, 65+, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: Trash carrier and city.
Female, 55-64, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Mail
Male, 55-64, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: I think it was dakota county, or city of apple valley or waste management.
Female, 55-64, Asian, English, Lakeville
Question: Where did you get that information?
Answer: Received in a mailing.
Male, 55-64, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Dakota county flyer.

## Female, 40-54, White/Caucasian, English, Rosemount

Question: Where did you get that information?
Answer: 2

Male, 65+, White/Caucasian, English, Farmington
Question: Where did you get that information?
Answer: Mostly online information.
Male, 65+, Asian, English, Inver Grove Heights
Question: Where did you get that information?
Answer: Trash/recycling hauler
Female, 18-29, White/Caucasian, English, Eagan
Question: Where did you get that information?
Answer: From trash hauler
Female, 40-54, White/Caucasian, English, Lakeville
Question: Where did you get that information?
Answer: Mail flyer
Female, 65+, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Dakota County
Female, 65+, Other, English, West St. Paul
Question: Where did you get that information?
Answer: 2
Female, 55-64, White/Caucasian, English, Apple Valley
Question: Where did you get that information?
Answer: Not sure
Male, 55-64, White/Caucasian, English, Burnsville
Question: Where did you get that information?
Answer: County booklet

# VERBATIM RESPONSES QUESTION 6 

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 6

## Male, 65+, White/Caucasian, English, Farmington

Question: What resource do you currently use to check if something is recyclable?
Answer: On material

Male, 65+, White/Caucasian, English, Burnsville
Question: What resource do you currently use to check if something is recyclable?
Answer: Posted on recycling bins
Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What resource do you currently use to check if something is recyclable? Answer: Other internet sites

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What resource do you currently use to check if something is recyclable? Answer: Recycle center

Female, 40-54, White/Caucasian, English, Rosemount
Question: What resource do you currently use to check if something is recyclable? Answer: Google to find information

Male, 40-54, White/Caucasian, English, Rosemount
Question: What resource do you currently use to check if something is recyclable? Answer: Google

## Male, 18-29, White/Caucasian, English, Farmington

Question: What resource do you currently use to check if something is recyclable? Answer: Product label, internet search

Male, 18-29, White/Caucasian, English, South St. Paul

Question: What resource do you currently use to check if something is recyclable? Answer: Bathroom stalls

## Male, 40-54, Other, English, Burnsville

Question: What resource do you currently use to check if something is recyclable? Answer: I just throw stuff in

## Female, 18-29, White/Caucasian, English, Burnsville

Question: What resource do you currently use to check if something is recyclable? Answer: It's not hard to figure out

## Female, 30-39, White/Caucasian, English, Eagan

Question: What resource do you currently use to check if something is recyclable? Answer: Product label

Male, 30-39, White/Caucasian, English, Hastings
Question: What resource do you currently use to check if something is recyclable? Answer: Google

## Male, 30-39, White/Caucasian, English, Apple Valley

Question: What resource do you currently use to check if something is recyclable?
Answer: I don't check

## Male, 40-54, White/Caucasian, English, Inver Grove Heights

Question: What resource do you currently use to check if something is recyclable?
Answer: I don't check
Male, 30-39, White/Caucasian, English, Burnsville
Question: What resource do you currently use to check if something is recyclable?
Answer: Google

## Female, 55-64, White/Caucasian, English, West St. Paul

Question: What resource do you currently use to check if something is recyclable?
Answer: Usually they are marked or I can check the county website

## Female, 30-39, White/Caucasian, English, Eagan

Question: What resource do you currently use to check if something is recyclable? Answer: Association

## Male, 55-64, White/Caucasian, English, Farmington

Question: What resource do you currently use to check if something is recyclable?
Answer: Info on recycling can.

## Female, 30-39, White/Caucasian, English, Rosemount

Question: What resource do you currently use to check if something is recyclable? Answer: Things labeled recyclable

Male, 40-54, White/Caucasian, English, Eagan
Question: What resource do you currently use to check if something is recyclable? Answer: Google

Male, 30-39, Hispanic, Spanish, Lakeville
Question: What resource do you currently use to check if something is recyclable? Answer: User information

Male, 65+, White/Caucasian, English, Apple Valley
Question: What resource do you currently use to check if something is recyclable? Answer: Recycle center website

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What resource do you currently use to check if something is recyclable?
Answer: Knowledgeable neighbor

## Female, 65+, White/Caucasian, English, Lakeville

Question: What resource do you currently use to check if something is recyclable? Answer: Look at object to be recycled

## Male, 40-54, White/Caucasian, English, Apple Valley

Question: What resource do you currently use to check if something is recyclable? Answer: Product packaging

## Female, 55-64, Other, English, Mendota Heights

Question: What resource do you currently use to check if something is recyclable?
Answer: We bring ours to a site
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What resource do you currently use to check if something is recyclable?
Answer: We do the best we can but it would be nice to have a reference

# VERBATIM RESPONSES QUESTION 7 

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 7

## Female, 30-39, White/Caucasian, English, Inver Grove Heights

Question: What do you do with recycling information you receive in the mail?
Answer: I dont remember ever seeing anything about it

## Female, 40-54, White/Caucasian, English, Farmington

Question: What do you do with recycling information you receive in the mail?
Answer: I keep it until i no longer need it

## Male, 40-54, White/Caucasian, English, Rosemount

Question: What do you do with recycling information you receive in the mail?
Answer: Haven't seen much of anything in the mail that I am aware of.

## Male, 65+, Other, English, Eagan

Question: What do you do with recycling information you receive in the mail?
Answer: Have not received!
Male, 55-64, White/Caucasian, English, Eagan
Question: What do you do with recycling information you receive in the mail?
Answer: Didn't normally receive anything.
Female, 65+, White/Caucasian, English, Lakeville
Question: What do you do with recycling information you receive in the mail?
Answer: I don't recall getting any
Female, 40-54, White/Caucasian, English, Lakeville
Question: What do you do with recycling information you receive in the mail?
Answer: Recycle it
Female, 30-39, Asian, English, Eagan

Question: What do you do with recycling information you receive in the mail? Answer: I don't have it

Male, 18-29, White/Caucasian, English, South St. Paul
Question: What do you do with recycling information you receive in the mail? Answer: Use it for firewood

## Female, 18-29, White/Caucasian, English, Lakeville

Question: What do you do with recycling information you receive in the mail? Answer: I read it and then recycle it not discard it completely in the trash

Female, 30-39, American Indian or Alaska Native, English, Apple Valley Question: What do you do with recycling information you receive in the mail? Answer: I don't ever receive this

Female, 40-54, White/Caucasian, English, Burnsville
Question: What do you do with recycling information you receive in the mail?
Answer: Recycle it
Male, 30-39, White/Caucasian, English, West St. Paul
Question: What do you do with recycling information you receive in the mail?
Answer: I don't get any
Male, 65+, White/Caucasian, English, Lilydale
Question: What do you do with recycling information you receive in the mail?
Answer: Post it at our buildings recycle bins

## Male, 55-64, White/Caucasian, English, Apple Valley

Question: What do you do with recycling information you receive in the mail? Answer: I read it and memorize it.

## Female, 30-39, White/Caucasian, English, Eagan

Question: What do you do with recycling information you receive in the mail?
Answer: I do not receive info

## Female, 18-29, Hispanic, English, Inver Grove Heights

Question: What do you do with recycling information you receive in the mail?
Answer: I'm not sure if we even get any

## Male, 55-64, White/Caucasian, English, Mendota Heights

Question: What do you do with recycling information you receive in the mail?
Answer: Live above a business and don't receive any mailers. I'm sure my boss just tosses them - hello throw anything in recycle bin.

## Male, 18-29, White/Caucasian, English, Apple Valley

Question: What do you do with recycling information you receive in the mail?
Answer: Haven't received any.

## Female, 40-54, White/Caucasian, English, Apple Valley

Question: What do you do with recycling information you receive in the mail?
Answer: Live in apartment

Male, 30-39, Other, English, South St. Paul
Question: What do you do with recycling information you receive in the mail?
Answer: I read provided literature but i look it up frequently

Male, 55-64, White/Caucasian, English, Lakeville
Question: What do you do with recycling information you receive in the mail?
Answer: I read then recycle it

Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What do you do with recycling information you receive in the mail?
Answer: Recycle it with the rest of my junk mail
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What do you do with recycling information you receive in the mail?
Answer: Recycle it.

Male, 55-64, Other, English, Rosemount
Question: What do you do with recycling information you receive in the mail? Answer: Read it and recycle it

## Female, 30-39, Black/African American, English, Inver Grove Heights

Question: What do you do with recycling information you receive in the mail?
Answer: I don't get any

## Female, 40-54, White/Caucasian, English, Mendota Heights

Question: What do you do with recycling information you receive in the mail? Answer: Recycle it

## Female, 40-54, White/Caucasian, English, Mendota Heights

Question: What do you do with recycling information you receive in the mail? Answer: We have never received anything

## Male, 55-64, White/Caucasian, English, Farmington

Question: What do you do with recycling information you receive in the mail?
Answer: Follow its directions
Male, 40-54, White/Caucasian, English, Apple Valley
Question: What do you do with recycling information you receive in the mail? Answer: Mix - I read it. Some i discard, some i reference.

Male, 55-64, White/Caucasian, English, Eagan
Question: What do you do with recycling information you receive in the mail?
Answer: I read it and recycle it!

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What do you do with recycling information you receive in the mail?
Answer: I don't recall receiving any information
Female, 30-39, White/Caucasian, English, Eagan
Question: What do you do with recycling information you receive in the mail?
Answer: I don't think I've received any

## Female, 30-39, White/Caucasian, English, Rosemount

Question: What do you do with recycling information you receive in the mail?

## Answer: I don't receive it

## Male, 30-39, White/Caucasian, English, Farmington

Question: What do you do with recycling information you receive in the mail?
Answer: Don't know i received it

## Male, 40-54, White/Caucasian, English, Rosemount

Question: What do you do with recycling information you receive in the mail?
Answer: Read it then recycle it

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What do you do with recycling information you receive in the mail?
Answer: I actually need to make it more available/handy. Otherwise i look it up on the internet
Male, 30-39, White/Caucasian, English, Lakeville
Question: What do you do with recycling information you receive in the mail?
Answer: Recycle it

Male, 30-39, White/Caucasian, English, Burnsville
Question: What do you do with recycling information you receive in the mail?
Answer: I've never seen any

Female, 30-39, Other, English, Inver Grove Heights
Question: What do you do with recycling information you receive in the mail?
Answer: Recycle it
Male, 65+, White/Caucasian, English, West St. Paul
Question: What do you do with recycling information you receive in the mail?
Answer: Recycled it

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you do with recycling information you receive in the mail? Answer: I did not get any

Male, 40-54, White/Caucasian, English, Rural/Unincorporated

Question: What do you do with recycling information you receive in the mail? Answer: Recycle it

## Female, 55-64, White/Caucasian, English, West St. Paul

Question: What do you do with recycling information you receive in the mail? Answer: Read and recycle

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What do you do with recycling information you receive in the mail? Answer: Can't remember receiving mail about recycling

Male, 30-39, Other, English, Hastings
Question: What do you do with recycling information you receive in the mail?
Answer: Don't recall receiving any
Female, 18-29, White/Caucasian, English, Burnsville
Question: What do you do with recycling information you receive in the mail? Answer: Read it and recycle it

## Male, 30-39, White/Caucasian, English, Lakeville

Question: What do you do with recycling information you receive in the mail?
Answer: Don't recall receiving any
Male, 18-29, White/Caucasian, English, Apple Valley
Question: What do you do with recycling information you receive in the mail? Answer: I don't get any

Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What do you do with recycling information you receive in the mail? Answer: My apartment doesn't have recycling.

Male, 18-29, White/Caucasian, English, Burnsville
Question: What do you do with recycling information you receive in the mail?
Answer: I don't get any

## Male, 65+, White/Caucasian, English, Eagan

Question: What do you do with recycling information you receive in the mail?
Answer: Depends if it is a duplicate of what $i$ have

## Female, 55-64, Other, English, Mendota Heights

Question: What do you do with recycling information you receive in the mail?
Answer: Recycle. It

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What do you do with recycling information you receive in the mail?
Answer: Recycle it
Female, 65+, White/Caucasian, English, Rosemount
Question: What do you do with recycling information you receive in the mail?
Answer: We haven't received any since we moved. Usually we keep it and reference it.

# VERBATIM RESPONSES QUESTION 9 

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 9

## Male, 65+, White/Caucasian, English, South St. Paul

Question: Where do you keep your main recycling collection bin inside your house? Answer: Outside

## Male, 40-54, White/Caucasian, English, Rural/Unincorporated

Question: Where do you keep your main recycling collection bin inside your house?
Answer: Closet

## Female, 55-64, White/Caucasian, English, Inver Grove Heights

Question: Where do you keep your main recycling collection bin inside your house?
Answer: Closet
Female, 65+, White/Caucasian, English, Burnsville
Question: Where do you keep your main recycling collection bin inside your house? Answer: Porch

## Female, 55-64, Other, English, Eagan

Question: Where do you keep your main recycling collection bin inside your house? Answer: Outside. Of course.

Male, 55-64, White/Caucasian, English, West St. Paul
Question: Where do you keep your main recycling collection bin inside your house? Answer: Closet

Female, 18-29, Hispanic, English, Inver Grove Heights
Question: Where do you keep your main recycling collection bin inside your house?
Answer: Outside
Female, 30-39, White/Caucasian, English, Apple Valley

Question: Where do you keep your main recycling collection bin inside your house? Answer: Outdoors

## Female, 40-54, White/Caucasian, English, Apple Valley

Question: Where do you keep your main recycling collection bin inside your house?
Answer: We maybe have them outside by dumpster
Male, 55-64, Other, English, Inver Grove Heights
Question: Where do you keep your main recycling collection bin inside your house?
Answer: Don't have one
Female, 55-64, White/Caucasian, English, Burnsville
Question: Where do you keep your main recycling collection bin inside your house? Answer: Dining room

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: Where do you keep your main recycling collection bin inside your house? Answer: We take it out all the time

Male, 65+, White/Caucasian, English, West St. Paul
Question: Where do you keep your main recycling collection bin inside your house? Answer: Don't have one

Male, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: Where do you keep your main recycling collection bin inside your house? Answer: Outside

## Female, 30-39, Other, English, Mendota Heights

Question: Where do you keep your main recycling collection bin inside your house? Answer: Don't have one

## Female, 18-29, Hispanic, Spanish, Hastings

Question: Where do you keep your main recycling collection bin inside your house? Answer: Afuera

## Female, 40-54, Hispanic, Spanish, Mendota Heights

Question: Where do you keep your main recycling collection bin inside your house? Answer: In an area of the building

## Female, 55-64, White/Caucasian, English, Rural/Unincorporated

Question: Where do you keep your main recycling collection bin inside your house?
Answer: Do not have one and neither does my apartment building.

## Male, 55-64, White/Caucasian, English, Hastings

Question: Where do you keep your main recycling collection bin inside your house?
Answer: Outside

## Female, 55-64, White/Caucasian, English, Lakeville

Question: Where do you keep your main recycling collection bin inside your house?
Answer: I do not keep on in the house
Male, 18-29, White/Caucasian, English, Eagan
Question: Where do you keep your main recycling collection bin inside your house?
Answer: Closet near back door

Female, 65+, White/Caucasian, English, Burnsville
Question: Where do you keep your main recycling collection bin inside your house?
Answer: Near my entry door

## VERBATIM RESPONSES QUESTION 10

## Dakota County - Recycling Survey 2019 <br> Verbatim Responses: Question 10

## Male, 40-54, Asian, English, Rosemount

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Mudroom

## Male, 65+, White/Caucasian, English, South St. Paul

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Outside

## Male, 40-54, White/Caucasian, English, Rural/Unincorporated

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Closet

## Female, 65+, White/Caucasian, English, Eagan

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Craft room

## Female, 65+, White/Caucasian, English, Burnsville

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Porch

## Male, 30-39, White/Caucasian, English, Burnsville

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: None

## Female, 55-64, Other, English, Lakeville

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: None

## Female, 55-64, Other, English, Eagan

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Outside.

## Male, 55-64, White/Caucasian, English, West St. Paul

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Closet

## Male, 55-64, White/Caucasian, English, Mendota Heights

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Outdoors on patio

## Female, 55-64, White/Caucasian, English, Eagan

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Don't have collection bins

## Female, 55-64, White/Caucasian, English, Burnsville

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Dining room

## Male, 65+, White/Caucasian, English, Rural/Unincorporated

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: We don't have collection bins

## Male, 65+, White/Caucasian, English, West St. Paul

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Trash can

## Female, 65+, White/Caucasian, English, Hastings

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Craft/sewing room

## Female, 30-39, Other, English, Mendota Heights

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: None

## Female, 55-64, White/Caucasian, English, Rural/Unincorporated

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: My place does not have any.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: None

## Female, 65+, White/Caucasian, English, Burnsville

Question: We would like to know how you gather recycled items in your home. Here is a list of common rooms. Please indicate in which of the following rooms you keep a separate recycling bin to collect recyclable items?
Answer: Near the entry door

## VERBATIM RESPONSES QUESTION 14

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 14

## Female, 55-64, Other, English, Eagan

Question: Why are you dissatisfied with the Recycling Zone?
Answer: It took forever.
Male, 40-54, White/Caucasian, English, West St. Paul
Question: Why are you dissatisfied with the Recycling Zone?
Answer: Cost
Male, 30-39, White/Caucasian, English, Eagan
Question: Why are you dissatisfied with the Recycling Zone?
Answer: The staff are exceptionally rude and the restrictions on what they will and will not receive are frustrating compared to other cities' curbside pickup options, especially for those of us who do not have vehicles capable of carrying larger pieces.

Male, 30-39, Other, English, Lakeville
Question: Why are you dissatisfied with the Recycling Zone?
Answer: They don't recycle enough
Male, 65+, Black/African American, English, Inver Grove Heights
Question: Why are you dissatisfied with the Recycling Zone?
Answer: Again, it is unrealistic that people are going to make this drive for a can of paint or for a few of these items. Especially for the lower socioeconomic class. This is something that should be curb side pick up, maybe monthly.

Male, 65+, Black/African American, English, Sunfish Lake
Question: Why are you dissatisfied with the Recycling Zone?
Answer: Be better if mobile vehicles would come to neighborhoods

## Female, 30-39, Other, English, Rosemount

Question: Why are you dissatisfied with the Recycling Zone?
Answer: Should not charge for service - encourages not using it.

## Female, 65+, White/Caucasian, English, Mendota Heights

Question: Why are you dissatisfied with the Recycling Zone?
Answer: Location is not convenient

## Female, 55-64, White/Caucasian, English, Farmington

Question: Why are you dissatisfied with the Recycling Zone?
Answer: Access locations

## Female, 40-54, Asian, English, Eagan

Question: Why are you dissatisfied with the Recycling Zone?
Answer: The wood stain was not usable so quality control is needed
Female, 40-54, White/Caucasian, English, Rosemount
Question: Why are you dissatisfied with the Recycling Zone?
Answer: Times are not convenient

## VERBATIM RESPONSES QUESTION 16

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 16

Male, 40-54, White/Caucasian, English, Rosemount
Question: Why are you dissatisfied with the Organics Recycling Drop-off locations?
Answer: Not enough locations
Male, 40-54, White/Caucasian, English, Burnsville
Question: Why are you dissatisfied with the Organics Recycling Drop-off locations?
Answer: It takes too long
Male, 65+, Black/African American, English, Inver Grove Heights
Question: Why are you dissatisfied with the Organics Recycling Drop-off locations? Answer: Limted times and have to drive to it. This is not possible for a lot of families.

Female, 30-39, White/Caucasian, English, Burnsville
Question: Why are you dissatisfied with the Organics Recycling Drop-off locations? Answer: Its not anywhere near my house and isnt convenient at all. I quit using it

Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: Why are you dissatisfied with the Organics Recycling Drop-off locations?
Answer: Not sure where they are or how convenient to our home
Female, 55-64, Hispanic, Spanish, South St. Paul
Question: Why are you dissatisfied with the Organics Recycling Drop-off locations?
Answer: Because we have almost no knowledge

# VERBATIM RESPONSES QUESTION 20 

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 20

## Female, 40-54, White/Caucasian, English, Burnsville

Question: Why are you dissatisfied with the Home Recycling Guide booklet?
Answer: If it were more detailed more people would recycling many people wont look up that info it needs to be specific what can be recycled at home, but is a good reference to know where to bring certain things to be recycled

## Male, 65+, Black/African American, English, Inver Grove Heights

Question: Why are you dissatisfied with the Home Recycling Guide booklet?
Answer: There needs to be more items picked up at curb than paper, cans and glass. That is only the tip of the iceberg for recycling. It is unrealistic that people are going to drive all over to recycle compostable, organically, electronics and chemicals. Dakota county has many lower socioeconomic families that is unrealistic to think they are going to spend the money for gas to drive all over to recycle. There needs to be more curbside pick up.

Female, 40-54, White/Caucasian, English, South St. Paul
Question: Why are you dissatisfied with the Home Recycling Guide booklet?
Answer: Too infrequent to remember what is available.
Female, 65+, White/Caucasian, English, Apple Valley
Question: Why are you dissatisfied with the Home Recycling Guide booklet?
Answer: It's not detailed enough

## VERBATIM RESPONSES QUESTION 22

## Dakota County - Recycling Survey 2019

## Verbatim Responses: Question 22

Male, 65+, Black/African American, English, Inver Grove Heights
Question: Why are you dissatisfied with the Green Guide, online recycling and disposal guide? Answer: There needs to be more curb side pick up.

## VERBATIM RESPONSES QUESTION 23

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 23

## Female, 65+, White/Caucasian, English, Burnsville

Question: Which of the following are the greatest barriers to recycling?
Answer: Sometimes it is not possible to read the recycling indicator on item

## Female, 65+, White/Caucasian, English, Apple Valley

Question: Which of the following are the greatest barriers to recycling?
Answer: Lazy
Female, 55-64, White/Caucasian, English, Eagan
Question: Which of the following are the greatest barriers to recycling?
Answer: I have no barriers
Male, 40-54, White/Caucasian, English, Rosemount
Question: Which of the following are the greatest barriers to recycling?
Answer: No barriers
Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: Which of the following are the greatest barriers to recycling?
Answer: No barriers
Male, 65+, White/Caucasian, English, Apple Valley
Question: Which of the following are the greatest barriers to recycling?
Answer: No barriers
Male, 30-39, White/Caucasian, English, Burnsville
Question: Which of the following are the greatest barriers to recycling?
Answer: No barriers
Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: Which of the following are the greatest barriers to recycling?
Answer: No barriers!

## Female, 40-54, White/Caucasian, English, Burnsville

Question: Which of the following are the greatest barriers to recycling?
Answer: None

## Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: Which of the following are the greatest barriers to recycling?
Answer: None

## Female, 65+, White/Caucasian, English, Eagan

Question: Which of the following are the greatest barriers to recycling?
Answer: None

## Female, 65+, White/Caucasian, English, Apple Valley

Question: Which of the following are the greatest barriers to recycling?
Answer: Haulers don't accept plastic bags
Male, 65+, White/Caucasian, English, Lakeville
Question: Which of the following are the greatest barriers to recycling?
Answer: Extra expense

## Female, 40-54, White/Caucasian, English, Inver Grove Heights

Question: Which of the following are the greatest barriers to recycling?
Answer: It would be nice to have a pick up of all recycling items that can't go into the recycling (like paint)
Female, 30-39, White/Caucasian, English, Mendota Heights
Question: Which of the following are the greatest barriers to recycling?
Answer: No barriers
Male, 18-29, White/Caucasian, English, South St. Paul
Question: Which of the following are the greatest barriers to recycling?
Answer: Benefit China is bad

## Female, 30-39, Other, English, Eagan

Question: Which of the following are the greatest barriers to recycling?
Answer: They don't come weekly

## Female, 40-54, White/Caucasian, English, Eagan

Question: Which of the following are the greatest barriers to recycling?
Answer: My building does not have recycling bins or a separate garbage bin for recycling

## Female, 18-29, White/Caucasian, English, Burnsville

Question: Which of the following are the greatest barriers to recycling?
Answer: I'm not rinsing our items to put in recycling bin

Female, 30-39, White/Caucasian, English, Eagan
Question: Which of the following are the greatest barriers to recycling?
Answer: None. I always recycle.
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: Which of the following are the greatest barriers to recycling?
Answer: Use of recycled materials

Male, 55-64, White/Caucasian, English, Apple Valley
Question: Which of the following are the greatest barriers to recycling?
Answer: Teaching my family to follow the recycling rules.

Male, 30-39, White/Caucasian, English, Hastings
Question: Which of the following are the greatest barriers to recycling?
Answer: I have tennis employees dumping recycling bins full of trash into the recycling truck.. Even after reporting that, that residence is throwing trash into the recycling bin.

Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: Which of the following are the greatest barriers to recycling?
Answer: Don't have home organic program
Female, 40-54, White/Caucasian, English, Apple Valley
Question: Which of the following are the greatest barriers to recycling?

## Answer: I live in apartment

## Male, 18-29, White/Caucasian, English, Mendota Heights

Question: Which of the following are the greatest barriers to recycling?
Answer: I believe other people don't know how to recycle and they contaminate the whole lot

## Female, 18-29, White/Caucasian, English, Apple Valley

Question: Which of the following are the greatest barriers to recycling?
Answer: Residents in the apartment complex put non-recyclable materials in the trash so it dashes my hopes that my recyclables will be recycled.
Male, 40-54, White/Caucasian, English, Eagan
Question: Which of the following are the greatest barriers to recycling?
Answer: No problem
Female, 40-54, White/Caucasian, English, Rosemount
Question: Which of the following are the greatest barriers to recycling?
Answer: None

Female, 30-39, White/Caucasian, English, Lakeville
Question: Which of the following are the greatest barriers to recycling?
Answer: Some programs cost money and are too far away

## Female, 55-64, White/Caucasian, English, Mendota Heights

Question: Which of the following are the greatest barriers to recycling?
Answer: Washing recyclables is a pain but we do it. Sometimes I wonder if the environmental benefit is there because of the added wastewater created

## Female, 40-54, White/Caucasian, English, Sunfish Lake

Question: Which of the following are the greatest barriers to recycling?
Answer: Compost should be curb side. We use it, and have a system that works, but seems unlikely that others will take the effort that we do. If it can't be curb side county should give out bins for people to store and transport compost to site. The recycling station is only open limited hours.

## Male, 65+, Black/African American, English, Sunfish Lake

Question: Which of the following are the greatest barriers to recycling?
Answer: Distance to recycling

## Female, 65+, White/Caucasian, English, Eagan

Question: Which of the following are the greatest barriers to recycling?
Answer: No barriers

## Female, 30-39, White/Caucasian, English, Apple Valley

Question: Which of the following are the greatest barriers to recycling?
Answer: None
Female, 55-64, American Indian or Alaska Native, English, West St. Paul
Question: Which of the following are the greatest barriers to recycling?
Answer: Owner doesn't recycle

## Male, 55-64, White/Caucasian, English, Hastings

Question: Which of the following are the greatest barriers to recycling? Answer: Laziness

Female, 55-64, White/Caucasian, English, Burnsville
Question: Which of the following are the greatest barriers to recycling?
Answer: I don't have barriers. I recycle items accepted
Male, 55-64, White/Caucasian, English, Burnsville
Question: Which of the following are the greatest barriers to recycling?
Answer: Need to be able to recycle more varieties of plastic
Female, 65+, White/Caucasian, English, Burnsville
Question: Which of the following are the greatest barriers to recycling?
Answer: None of above. I recycle everything I can.
Female, 65+, White/Caucasian, English, Mendota Heights
Question: Which of the following are the greatest barriers to recycling?
Answer: None

## Female, 65+, White/Caucasian, English, Lakeville

Question: Which of the following are the greatest barriers to recycling?

## Answer: There is no barrier

## Female, 30-39, Other, English, Mendota Heights

Question: Which of the following are the greatest barriers to recycling?
Answer: Why should I do the work and have someone else make money off of it?

## Male, 30-39, White/Caucasian, English, Burnsville

Question: Which of the following are the greatest barriers to recycling?
Answer: Cost
Male, 55-64, White/Caucasian, English, Apple Valley
Question: Which of the following are the greatest barriers to recycling?
Answer: I'm not sure It's fiscally prudent
Female, 40-54, White/Caucasian, English, Eagan
Question: Which of the following are the greatest barriers to recycling?
Answer: I recycle
Female, 40-54, Hispanic, Spanish, Burnsville
Question: Which of the following are the greatest barriers to recycling? Answer: They have no knowledge

Female, 40-54, Hispanic, Spanish, Burnsville
Question: Which of the following are the greatest barriers to recycling?
Answer: I don't have a barrier
Male, 30-39, Hispanic, Spanish, Lakeville
Question: Which of the following are the greatest barriers to recycling?
Answer: Lazy and lack of time
Female, 55-64, White/Caucasian, English, Lakeville
Question: Which of the following are the greatest barriers to recycling?
Answer: Very limited spaces within one bedroom apartment
Female, 65+, White/Caucasian, English, Lakeville

Question: Which of the following are the greatest barriers to recycling? Answer: I don't have a problem recycling

## Male, 55-64, Asian, English, Farmington

Question: Which of the following are the greatest barriers to recycling?
Answer: We recycle

## Female, 55-64, White/Caucasian, English, Rural/Unincorporated

Question: Which of the following are the greatest barriers to recycling? Answer: My apartment building does not have any recycling bins.

## Female, 65+, White/Caucasian, English, Hastings

Question: Which of the following are the greatest barriers to recycling?
Answer: None

## Female, 65+, White/Caucasian, English, Mendota Heights

Question: Which of the following are the greatest barriers to recycling?
Answer: Sometimes I don't have enough of a particular material (like organics) to make it worth the effort...and it get smelly in an apartment
Female, 18-29, White/Caucasian, English, Eagan
Question: Which of the following are the greatest barriers to recycling?
Answer: Washing things before recycling

## VERBATIM RESPONSES QUESTION 24

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 24

## Male, 65+, White/Caucasian, English, Farmington

Question: What feelings do you associate with recycling?
Answer: None
Female, 55-64, Hispanic, Spanish, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Good

## Female, 65+, Other, English, Mendota Heights

Question: What feelings do you associate with recycling?
Answer: Helping the world.
Female, 65+, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: lts a good program.
Male, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: None just do it.
Male, 65+, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Good for enviroment.
Female, 65+, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Excited that recycled trash will become new products.
Female, 65+, White/Caucasian, English, South St. Paul

Question: What feelings do you associate with recycling?
Answer: Satisfaction
Female, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling? Answer: Positive

Male, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: N/A
Female, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Good and productive.
Female, 30-39, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Pride
Female, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Helpful to environment.
Female, 18-29, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Good, having a positive impact.
Male, 40-54, Asian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: I love having the option to put it all into one bin.
Male, 65+, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: It's a good thing.

## Male, 40-54, White/Caucasian, English, Farmington

Question: What feelings do you associate with recycling?
Answer: None
Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Neutral
Male, 65+, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Frustrated

Male, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: N/a
Male, 30-39, Other, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Refused
Male, 40-54, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Cross my fingers it works.
Female, 65+, Other, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Just a sense of doing something small to help enviroment.
Male, 65+, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Satisfaction
Female, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Satisfied, good, virtue.

## Male, 65+, White/Caucasian, English, Hastings

Question: What feelings do you associate with recycling?
Answer: N/A
Male, 65+, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Ok with it.
Male, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Nothing, I think it is a great initiative, perhaps I don't know everything about it.
Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Ok
Female, 55-64, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Responsible
Female, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Should be done.
Male, 65+, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Good and helpful.
Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: None

Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?

## Answer: N/A

Female, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Good

Female, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Relief that I am doing the right thing.
Male, 65+, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Don't know

Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: I don't.

Female, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Hope in some small way I am reducing my impact on the earth.

Male, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: To reduce landfills and save animals and waterways!

Male, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Mixed emotions

Female, 65+, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Good
Male, 65+, White/Caucasian, English, Rural/Unincorporated

Question: What feelings do you associate with recycling?
Answer: Helpful
Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Saving resources.
Male, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Good
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: None
Male, 40-54, Other, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: N/A
Male, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Is it a waste of time or are they really doing something with the things we put in the bins?
Female, 40-54, White/Caucasian, English, Farmington Question: What feelings do you associate with recycling?
Answer: None
Male, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Necessary.
Male, 65+, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Satisfied

## Male, 65+, White/Caucasian, English, Mendota Heights

Question: What feelings do you associate with recycling?
Answer: It makes me feel good.
Male, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: We have reached a modest consensus, but feel that further materials could be recycled.

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What feelings do you associate with recycling?
Answer: Not sure I have feelings associated with recycling, doubt maybe, I worry that we separate things out and put them in the recycling bin and they don't get recycled.

Female, 40-54, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Very inconvenient to separate and have enough room in your garage.
Female, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Satisfied
Male, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: N/a
Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Community accountability.
Male, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Extra work
Female, 40-54, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?

## Answer: Good

Male, 55-64, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: The right thing to do.
Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: None

Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: None

Male, 40-54, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Positive, its a good thing and we need more of it.

Male, 65+, Other, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Self satisfaction.

Male, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Environment.

Female, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: I believe that the resources can be useful in making other things.

## Female, 40-54, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Overwhelming
Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: What feelings do you associate with recycling? Answer: Satisfaction from helping the environment.

Female, 40-54, White/Caucasian, English, Burnsville Question: What feelings do you associate with recycling? Answer: Positive

Male, 30-39, White/Caucasian, English, Burnsville Question: What feelings do you associate with recycling? Answer: Confusion, complicated, picky.

Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: None
Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Satisfied
Male, 18-29, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Pride, helpfulness.
Female, 65+, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: I feel good about it .
Female, 65+, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Minimizing waste.
Male, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Dumb question.

## Male, 40-54, Black/African American, English, Inver Grove Heights

Question: What feelings do you associate with recycling?
Answer: I feel like I am doing something for the next generation.

## Female, 40-54, Asian, English, Burnsville

Question: What feelings do you associate with recycling?
Answer: I like recycling.
Male, 65+, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Don't know
Male, 65+, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Positive
Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Nothing
Female, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: It is a habit for recycle paper, glass, plastic.
Female, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Happy to recycle.
Male, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: None
Female, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Preserving mother earth.

## Female, 65+, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Just makes sense.
Female, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Importance of recycling for the environment.

## Male, 65+, Other, English, Rosemount

Question: What feelings do you associate with recycling?
Answer: Helps reduce the cost of the service.
Female, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Recycling is a civic duty and requires very little effort on my part.
Male, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Why do we need to pay extra to recycle.
Female, 40-54, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Happiness, helpfulness and satisfaction.
Female, 65+, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Too complicated, any resources are hard to find.
Female, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: I feel good about it.
Female, 30-39, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?

## Answer: Good

## Female, 65+, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Feel good about doing my part.
Female, 65+, Other, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Worthwhile cause.
Male, 55-64, Other, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Worthless
Male, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Good
Female, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling? Answer: Proud I'm doing something good.

Female, 65+, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Satisfaction
Male, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling? Answer: Helping the earth.

## Female, 65+, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: Accomplished
Female, 65+, White/Caucasian, English, Burnsville

Question: What feelings do you associate with recycling?
Answer: Mostly f
Male, 55-64, White/Caucasian, English, South St. Paul Question: What feelings do you associate with recycling? Answer: Good

Male, 40-54, White/Caucasian, English, West St. Paul Question: What feelings do you associate with recycling? Answer: Positive

Male, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Pride
Female, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Positive, doing good, being smart, being organized, being responsible.
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Good
Female, 65+, White/Caucasian, English, South St. Paul Question: What feelings do you associate with recycling? Answer: Helping the environment.

Male, 55-64, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Good, healthy, and happy.
Male, 18-29, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Ease

Female, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Responsible
Female, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Don't know

Female, 30-39, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Good - its a waste to hopefully reduce waste.
Female, 18-29, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Impartial
Female, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Would like it to be picked up every week.
Male, 18-29, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Its great! Reduce, reuse, recycle!
Male, 18-29, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Joy, gladness, making a change.

## Male, 18-29, Hispanic, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: Contentment, otherwise none.
Male, 65+, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling? Answer: Feelings?

## Male, 30-39, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: N/a

## Female, 30-39, Asian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: It feels good to help save our planet.
Female, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling? Answer: Positive ones, we recycle what we can.

Male, 30-39, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Satisfied
Male, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Right thing to do.
Female, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: I feel good about recycling, but wish it would be picked up weekly.
Male, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Optimism
Male, 40-54, Black/African American, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Contribution to environmental betterment .
Male, 18-29, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?

## Answer: Helpful

## Female, 30-39, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Happy, responsibility.
Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Helpful

Male, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Neutral Its recycling, I don't have feelings about it

Male, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: None

Female, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Important

Female, 30-39, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Helping environment, happiness and satisfaction

Female, 30-39, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Earth friendly, eco conscious.

Male, 18-29, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling? Answer: Is this a real survey.

Male, 40-54, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling? Answer: Don't know

Female, 40-54, White/Caucasian, English, Apple Valley Question: What feelings do you associate with recycling? Answer: Neither

Male, 40-54, Other, English, Eagan
Question: What feelings do you associate with recycling? Answer: Respect

Female, 30-39, Other, English, Eagan
Question: What feelings do you associate with recycling? Answer: Helping reuse.

Female, 30-39, White/Caucasian, English, Farmington Question: What feelings do you associate with recycling? Answer: Think its great.

Male, 65+, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: How little one needs to do to feel good or satisfied.
Female, 40-54, Other, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: None.
Female, 55-64, White/Caucasian, English, Apple Valley Question: What feelings do you associate with recycling? Answer: N/A

Male, 40-54, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: A sense of good.

## Male, 30-39, White/Caucasian, English, Burnsville

Question: What feelings do you associate with recycling?
Answer: Good
Female, 40-54, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Responsibility, important, pride.
Female, 18-29, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: It's something everyone should do.
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Environmental stewardship.
Female, 40-54, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Useful
Female, 30-39, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Reducing footprint.
Female, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Good
Male, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Satisfaction

## Female, 30-39, American Indian or Alaska Native, English, Apple Valley

Question: What feelings do you associate with recycling?
Answer: Assurance?
Male, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: They should pick it up weekly.
Male, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: This question should not be mandatory, you will see a high dropout rate at this point.
Female, 18-29, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Good for the planet.
Male, 18-29, Other, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Don't know
Male, 40-54, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Sustainability
Female, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: We need to reduce waste \& lessen the load of our landfills.
Male, 40-54, Other, English, Lakeville
Question: What feelings do you associate with recycling?

## Answer: None

Male, 30-39, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling? Answer: Good

## Female, 55-64, White/Caucasian, English, Farmington

Question: What feelings do you associate with recycling?
Answer: Its a pain.

## Female, 55-64, Other, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: Good

Male, 40-54, Other, English, Burnsville
Question: What feelings do you associate with recycling? Answer: I pay money just so they can take what I don't want.

Female, 40-54, Other, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Good

Female, 18-29, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: None

Female, 55-64, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling? Answer: Pleased

## Female, 18-29, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: Don't know

Male, 18-29, White/Caucasian, English, Apple Valley

Question: What feelings do you associate with recycling?
Answer: Nothing
Female, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Pride, concern, happiness
Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 30-39, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Indifferent
Female, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Satisfaction
Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Good

## Female, 55-64, Other, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Its a waste of time and resources. if people were committed to conservation, they would insist on quality goods that dont need to be replaced constantly instead of srnding ten trash trucks down every street in the neighborhood to take plastic bottles to the landfill.

## Male, 65+, White/Caucasian, English, Rural/Unincorporated

Question: What feelings do you associate with recycling?
Answer: Usefulness

## Male, 65+, White/Caucasian, English, Lilydale

Question: What feelings do you associate with recycling?
Answer: Sadness, sad that so many people do not consider recycling as important as it should be.
Male, 40-54, Black/African American, English, Hastings
Question: What feelings do you associate with recycling?
Answer: N/A
Male, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Hope for society, planet.
Male, 18-29, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: N/A
Female, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Important
Female, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Helping the environment.
Male, 18-29, White/Caucasian, English, Burnsville Question: What feelings do you associate with recycling?
Answer: Good
Female, 55-64, White/Caucasian, English, Lakeville Question: What feelings do you associate with recycling? Answer: Contributing

Female, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?

Answer: I like it, it's easy and good for the environment if done correctly. in the apartment i live in, i believe people don't know the rules and put way too much stuff that is not recyclable in the bin. ie. plastic bags, styrofoam, non-recyclable food containers

Male, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling? Answer: Confusing

Female, 18-29, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling? Answer: Trying to not screw up the environment.

Female, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Good
Female, 18-29, Other, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Happiness
Female, 65+, Other, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Hope, wisdom.
Male, 18-29, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Helpful
Male, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Pride
Male, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Positive

## Female, 55-64, Other, English, Burnsville

Question: What feelings do you associate with recycling?
Answer: N/A
Male, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Lust...?
Male, 30-39, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Positive
Male, 55-64, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling? Answer: Tedious

## Female, 18-29, Other, English, Hastings

Question: What feelings do you associate with recycling? Answer: I wish I had access to it.

Female, 40-54, Asian, English, Apple Valley
Question: What feelings do you associate with recycling? Answer: Helping the environment.

Male, 40-54, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: N/A
Female, 40-54, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling? Answer: Gratification

## Male, 40-54, White/Caucasian, English, Burnsville

Question: What feelings do you associate with recycling? Answer: None

Male, 30-39, White/Caucasian, English, South St. Paul Question: What feelings do you associate with recycling? Answer: Positive feelings, like this is the right thing to do.

Male, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling? Answer: Must do it!!

Female, 55-64, White/Caucasian, English, Burnsville Question: What feelings do you associate with recycling? Answer: Good

Male, 55-64, Other, English, Eagan
Question: What feelings do you associate with recycling? Answer: Its the right thing to do.

Female, 18-29, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling? Answer: Satisfaction

Female, 18-29, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Part of the way the world works.
Female, 18-29, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: I like recycling and I make my family do it too.
Female, 18-29, Hispanic, English, Inver Grove Heights Question: What feelings do you associate with recycling? Answer: Good

Male, 65+, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?

## Answer: I feel it is very important.

## Male, 55-64, White/Caucasian, English, Mendota Heights

Question: What feelings do you associate with recycling?
Answer: Doing something to try and reduce, reuse, and reduce.
Male, 65+, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Good

Male, 30-39, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Everyone needs to do their part, it helps protect our environment.
Female, 55-64, Other, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Helpful

Male, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Responsible

Female, 30-39, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Mixed

Female, 40-54, Hispanic, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Feelings of gender reassignment since you think i'm a woman.
Male, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 30-39, White/Caucasian, English, South St. Paul

Question: What feelings do you associate with recycling?
Answer: Annoying
Female, 18-29, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Positive for the community.
Male, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Recycling should be mandated by law. pigs that pollute should be prosecuted. recycling helps only if everyone participates. not just me
Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Ratio of effort to actually helping environment too high.
Female, 18-29, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Passionate
Male, 40-54, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Positive
Male, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Positive participation.
Female, 30-39, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Responsible
Male, 18-29, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Responsibility, caring.

Female, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Doing good.
Female, 30-39, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Good
Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: None
Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Unable to click"other"box.
Female, 65+, Hispanic, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Nothing
Male, 30-39, Black/African American, English, Eagan
Question: What feelings do you associate with recycling?
Answer: I am happy to recycle.
Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Good feeling - responsible consumer
Male, 30-39, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling? Answer: None, I have no emotions about it.

## Male, 30-39, White/Caucasian, English, West St. Paul

Question: What feelings do you associate with recycling?
Answer: Protection

## Female, 18-29, Asian, English, South St. Paul

Question: What feelings do you associate with recycling? Answer: It is good

Male, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Happiness
Female, 18-29, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: A duty to my city and environment that should be performed.
Female, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Satisfaction
Female, 55-64, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Good for the environment.
Female, 18-29, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Boredom, happiness.
Female, 55-64, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Do it for convenience.
Male, 30-39, Other, English, Lakeville
Question: What feelings do you associate with recycling?

## Answer: The solution to pollution is dilution.

Female, 40-54, White/Caucasian, English, Farmington Question: What feelings do you associate with recycling? Answer: Satisfying

Female, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Necessary
Female, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: All should be doing it.
Female, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Good

Male, 40-54, Black/African American, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Nice
Male, 18-29, Hispanic, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: That its good and necessary.
Female, 30-39, Black/African American, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Good happy
Male, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling? Answer: I'm happy to do it if I have room in the bin.

Male, 65+, Other, English, Rosemount

Question: What feelings do you associate with recycling?
Answer: N/A
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Good
Male, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Good
Male, 18-29, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Not a solution to our environmental needs but something that should still be used when needed.
Male, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Good steward of the planet.
Male, 65+, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Willing to do because of long term effects on our world.
Female, 30-39, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: It's a good thing that one ought to go to protect and care for the environment.
Female, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Social responsibility.
Female, 30-39, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Arousal

Female, 40-54, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Feels good
Female, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Good for environment.

Female, 18-29, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Good ones

Male, 55-64, Other, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Ambivalence

Female, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Helpfulness

Female, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Good feelings

Male, 65+, Hispanic, English, Eagan
Question: What feelings do you associate with recycling?
Answer: No opinion
Male, 55-64, Other, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Ambivalency
Female, 18-29, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Required, good? This is a weird question.

## Male, 18-29, Other, English, Apple Valley

Question: What feelings do you associate with recycling?
Answer: None
Female, 40-54, White/Caucasian, English, Rosemount Question: What feelings do you associate with recycling? Answer: N/A

Male, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Good
Female, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Positive, required, necessary.
Female, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Obligatory
Male, 18-29, White/Caucasian, English, West St. Paul Question: What feelings do you associate with recycling? Answer: Good

Male, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Good
Male, 18-29, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Normal
Female, 30-39, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?

## Answer: None

Male, 65+, Black/African American, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: It is very important, but we need to make it more convenient for things other than glass, cans or paper.

## Male, 30-39, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: Positive for environment.

Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Ok

Female, 18-29, Hispanic, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Positive! Proud, concerned

Male, 30-39, Other, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Helping, responsible.

Female, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Green
Female, 18-29, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Positive, encouraged, hopeful, meaningful, happy, helpful, it's the right thing to do, making a difference, satisfied.

## Female, 30-39, White/Caucasian, English, Farmington

Question: What feelings do you associate with recycling?
Answer: Helping the environment. short term pain for long term gain.
Female, 30-39, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling? Answer: Happier earth.

## Female, 30-39, Asian, English, Farmington

Question: What feelings do you associate with recycling? Answer: Helping

Male, 40-54, Black/African American, English, Eagan
Question: What feelings do you associate with recycling? Answer: Positive

Female, 30-39, White/Caucasian, English, Farmington Question: What feelings do you associate with recycling? Answer: I don't know.

Female, 30-39, White/Caucasian, English, Burnsville Question: What feelings do you associate with recycling? Answer: Its just something I do.

Female, 30-39, Hispanic, Spanish, Burnsville
Question: What feelings do you associate with recycling?
Answer: More things should be recyclable.
Male, 18-29, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: I believe it is a good choice for the environment.
Male, 18-29, Hispanic, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Calm
Male, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: I recycle every week.

## Male, 40-54, Other, English, Mendota Heights

Question: What feelings do you associate with recycling?
Answer: Good to do
Male, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Environment, green, responsible.
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Saving the environment.
Female, 30-39, Hispanic, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Green, good, responsibility.
Male, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Helping do whats right.
Female, 30-39, Hispanic, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Accomplishment.
Female, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Health
Male, 18-29, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Good

## Female, 55-64, White/Caucasian, English, Burnsville

Question: What feelings do you associate with recycling?
Answer: Satisfaction, pride that Im doing it and helping the community and environment, disgust for people who dont recycle.

Female, 30-39, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Good
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Enlightenment
Female, 40-54, White/Caucasian, English, Rosemount Question: What feelings do you associate with recycling? Answer: Happy to help environment.

Male, 55-64, Other, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Positive
Male, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 30-39, Black/African American, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Is away to be clean.
Female, 40-54, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Ease
Male, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Confusion
Female, 18-29, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?

## Answer: Good citizen.

## Female, 18-29, White/Caucasian, English, West St. Paul

Question: What feelings do you associate with recycling?
Answer: I'm very happy to recycle, as I think it benefits many of us.

## Female, 55-64, White/Caucasian, English, West St. Paul

Question: What feelings do you associate with recycling?
Answer: I feel good about recycling, it is my small contribution to saving the planet.

## Female, 30-39, Asian, English, Apple Valley

Question: What feelings do you associate with recycling?
Answer: Better than trash, sometimes hard to keep up with changes, not enough people do it.

Female, 30-39, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Helpful

Female, 18-29, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Green environment.

Female, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Importance, Im doing something to benefit the planet.

Male, 30-39, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Good

Other, 55-64, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Positive

Male, 30-39, White/Caucasian, English, Apple Valley

Question: What feelings do you associate with recycling?
Answer: Takes too much energy.
Female, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Wish I could recycle more, especially from home- like batteries, joy!
Female, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Helpful
Male, 18-29, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Pride and joy mostly.
Female, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Good, environmentally conscious, positive.
Female, 30-39, Other, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: It's cool
Female, 40-54, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: None
Male, 30-39, White/Caucasian, English, West St. Paul Question: What feelings do you associate with recycling?
Answer: Good
Female, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Good

## Female, 18-29, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Positive feelings.
Male, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Confusion, pride
Male, 55-64, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Necessary
Male, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Pride, uncertainty
Male, 40-54, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Save the environment and resources.
Male, 30-39, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: None, I just do it.
Female, 55-64, Other, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Happy
Male, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: I don't have feelings about recycling, I just do it because it's the right thing to do.

## Female, 18-29, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Hope

## Female, 55-64, Black/African American, English, Inver Grove Heights

Question: What feelings do you associate with recycling?
Answer: Separating garbage from trash .
Female, 30-39, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Refused
Female, 55-64, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Proud, long to send compostables curbside all year.
Female, 40-54, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Hope
Male, 30-39, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: None
Male, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Worth it
Female, 30-39, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: My personal carbon footprint.
Male, 40-54, Black/African American, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: I feel bad when something is going to the wrong place .
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?

## Answer: Duty

Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Doing good things for climate, environment.
Male, 55-64, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Good

Female, 40-54, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Very important to the environment

Female, 18-29, Other, English, Burnsville
Question: What feelings do you associate with recycling? Answer: What kind of question is this.

Female, 30-39, Asian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: More needs to do it

Female, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Feels like a good idea but I get frustrated at times.

Female, 40-54, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: N/A

Male, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling? Answer: That I don't do enough .

Female, 30-39, White/Caucasian, English, Burnsville

Question: What feelings do you associate with recycling?
Answer: Unknown
Female, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: None
Female, 18-29, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Helps the environment.
Male, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Good
Male, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Doing something useful.
Female, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Too much work, thankful to those that do it .
Male, 65+, Black/African American, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: I feel it is a community responsibility.
Male, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Good
Female, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Overall good, but I want to know what percentage of collected recycleables are actually recycled.

## Male, 30-39, White/Caucasian, English, Apple Valley

Question: What feelings do you associate with recycling?
Answer: Optimism

## Female, 30-39, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Happiness, dutiful.
Female, 30-39, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Doing better for the earth and childrens future.
Female, 18-29, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 40-54, White/Caucasian, English, Sunfish Lake
Question: What feelings do you associate with recycling?
Answer: Its the right thing to do, makes me feel sick to my stomach to trash something that should be recycled or composted.
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: We recycle what we can.
Female, 18-29, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Helping the environment.
Male, 65+, Black/African American, English, Sunfish Lake
Question: What feelings do you associate with recycling?
Answer: Necessary \& smart in every way.
Male, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Indifferent

## Male, 30-39, White/Caucasian, English, Farmington

Question: What feelings do you associate with recycling?
Answer: Farmington

## Female, 65+, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling? Answer: Pride, satisfying.

Female, 55-64, Other, English, Inver Grove Heights
Question: What feelings do you associate with recycling? Answer: Hope and guilt.

Male, 30-39, White/Caucasian, English, West St. Paul Question: What feelings do you associate with recycling? Answer: N/A

Male, 40-54, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: I don't care about feelings toward recycling.
Female, 18-29, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 30-39, Asian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: I feel good about myself.
Male, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Too much work.
Male, 30-39, White/Caucasian, English, Rural/Unincorporated Question: What feelings do you associate with recycling?

## Answer: None

Male, 65+, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Anxiety
Female, 30-39, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Clean, reusable, happy and healthy.
Female, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: It is the right thing to do, I do not want to see increases to do so.

Male, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: It's the right thing to do.

Female, 30-39, Other, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Strange question.

Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Feels good to reduce waste .

Male, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Good

Female, 55-64, American Indian or Alaska Native, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Positive

Male, 55-64, White/Caucasian, English, Hastings

Question: What feelings do you associate with recycling? Answer: No idea

Male, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling? Answer: Clean, moral, ethical .

Female, 55-64, White/Caucasian, English, Burnsville Question: What feelings do you associate with recycling? Answer: Can't recycle enough items.

Female, 30-39, Other, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Duty
Male, 55-64, Asian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Not sure if it works.
Male, 55-64, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Helpful. positive
Male, 65+, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Waste of time and effort.
Male, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: I have no feelings, to be honest, I just recycle because it's the right thing to do.
Female, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Happy

Female, 30-39, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Good thing to do
Male, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Very important but not sure if the county does recycle it .
Male, 55-64, Other, English, Prefer not to answer
Question: What feelings do you associate with recycling?
Answer: None
Female, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Pleasure

Female, 65+, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Saving the environment.

Female, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Taking care of my responsibilities.
Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Good
Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Good
Female, 40-54, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: I like recycling.

## Male, 30-39, White/Caucasian, English, Hastings

Question: What feelings do you associate with recycling?
Answer: None

## Female, 65+, Other, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: Fear that it is really just going in a landfill.
Male, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling? Answer: Responsibility.

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: None
Male, 30-39, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Helping
Male, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: It's worthwhile
Male, 40-54, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Good for the future of the planet.
Female, 40-54, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: I've heard its too costly to maintain and Im not sure its making a difference.
Female, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?

## Answer: Good feelings. keeping it out of landfill

## Female, 65+, White/Caucasian, English, Burnsville

Question: What feelings do you associate with recycling?
Answer: Positive

## Female, 55-64, White/Caucasian, English, Hastings

Question: What feelings do you associate with recycling?
Answer: Happiness and accomplishment
Female, 55-64, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: That we are helping the environment.
Female, 30-39, Other, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: It's good to do but too much work.
Female, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Indifference

## Female, 40-54, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: It does take effort, but I don't want to see anything go into landfills or the oceans that never break down, the effort is in cleaning some plastic trays with food \& rinsing things out, but that is my part I need to do.

Male, 30-39, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Less in the landfill.
Female, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Helping

## Female, 55-64, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Necessary
Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Its just common sense.
Female, 30-39, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: It's good for the environment.
Male, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: N/A

Male, 65+, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: It's a must for our future.

Male, 30-39, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Grateful

Male, 40-54, American Indian or Alaska Native, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Feel good
Male, 18-29, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Thoughtful, forward-thinking.

## Female, 65+, White/Caucasian, English, Farmington

Question: What feelings do you associate with recycling?
Answer: Cost of handling recycling materials is on the rise versus just throwing it in trash.

Male, 40-54, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Positive
Male, 55-64, Hispanic, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: N/A
Male, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 65+, White/Caucasian, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: Positive
Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling? Answer: Satisfaction of helping environment.

Female, 65+, White/Caucasian, English, Hastings Question: What feelings do you associate with recycling? Answer: Happy

Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Its it's important.
Female, 30-39, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Good
Female, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?

## Answer: I don't, I just recycle appropriate stuff.

## Male, 18-29, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Environmental responsibility.

## Female, 30-39, Other, English, Mendota Heights

Question: What feelings do you associate with recycling?
Answer: Phony fake ruse.

Female, 55-64, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Accomplishment

Male, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: I don't know.

Female, 30-39, White/Caucasian, English, Prefer not to answer
Question: What feelings do you associate with recycling?
Answer: Frustration

Male, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Neutral

Male, 30-39, Other, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Anger

Female, 30-39, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Positive, I feel I am helping to do my part with the environment.

## Female, 30-39, Other, English, Apple Valley

Question: What feelings do you associate with recycling?
Answer: None
Female, 18-29, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Environmentalist.
Female, 30-39, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Good doing it.
Female, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Pride
Male, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Sustainability, a little bit of confusion, doubt in the system, reducing impact.
Male, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: N/a
Male, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Who cares what feelings are associated with recycling? Feelings? It's responsible and the prudent thing to do or it isn't.
Male, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Its costs outweigh its benefits.
Male, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Good

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: Good

## Female, 30-39, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Positive
Female, 40-54, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Helpful

## Female, 30-39, Other, English, Farmington

Question: What feelings do you associate with recycling?
Answer: Happy
Female, 40-54, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: We always recycle what we can and have a full can, I have no idea where the "recycling" ends up.
Female, 55-64, Other, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Thank you
Female, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Future
Female, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: None
Female, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: None

## Male, 18-29, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: Positive
Female, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Environmental
Female, 30-39, White/Caucasian, English, Apple Valley Question: What feelings do you associate with recycling? Answer: Responsibility

Female, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Satisfying
Female, 18-29, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Making a positive impact .
Male, 30-39, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: To keep recyclables out of land fills.
Female, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Helping the environment.
Female, 18-29, Hispanic, Spanish, Hastings
Question: What feelings do you associate with recycling?
Answer: Good
Female, 65+, Other, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?

## Answer: Helping the environment.

## Male, 40-54, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Responsibility
Male, 30-39, Hispanic, Spanish, Prefer not to answer
Question: What feelings do you associate with recycling?
Answer: Any

Female, 18-29, Hispanic, Spanish, Burnsville
Question: What feelings do you associate with recycling?
Answer: Help the environment.

Female, 40-54, Hispanic, Spanish, Burnsville
Question: What feelings do you associate with recycling?
Answer: Satisfied

Male, 18-29, Hispanic, Spanish, Inver Grove Heights
Question: What feelings do you associate with recycling? Answer: Good for the environment.

Female, 40-54, Hispanic, Spanish, Burnsville
Question: What feelings do you associate with recycling?
Answer: None

Male, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling? Answer: Caring for the earth.

## Female, 65+, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling? Answer: Good feeling because I'm doing my part.

Female, 40-54, Hispanic, Spanish, Mendota Heights

Question: What feelings do you associate with recycling? Answer: I have no opinion.

## Female, 55-64, Hispanic, Spanish, South St. Paul

Question: What feelings do you associate with recycling? Answer: Be well clean your house and around.

Male, 18-29, White/Caucasian, English, Farmington Question: What feelings do you associate with recycling? Answer: Helping

Male, 30-39, Hispanic, Spanish, Lakeville
Question: What feelings do you associate with recycling? Answer: I feel comfortable.

Male, 30-39, White/Caucasian, English, South St. Paul Question: What feelings do you associate with recycling? Answer: N/a

Male, 40-54, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: None
Male, 40-54, Hispanic, Spanish, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Good to recycle.
Male, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Helping the environment.
Female, 40-54, Hispanic, Spanish, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Take care of our land and seas.

## Male, 18-29, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: It's part of life.
Female, 55-64, Hispanic, Spanish, Eagan
Question: What feelings do you associate with recycling?
Answer: Good
Female, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Positive
Female, 40-54, Black/African American, English, Hastings
Question: What feelings do you associate with recycling?
Answer: Happy
Male, 30-39, Other, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Satisfaction
Female, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: For apartment buildings such as where I live the collection of recycling should occur with more frequency than what it does.

## Female, 65+, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: It's good.
Male, 40-54, Asian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Accomplishment

## Male, 30-39, Other, English, Hastings

Question: What feelings do you associate with recycling?
Answer: Normal

## Female, 18-29, White/Caucasian, English, Burnsville

Question: What feelings do you associate with recycling?
Answer: Satisfaction
Female, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling? Answer: Essential

Female, 55-64, White/Caucasian, English, Apple Valley Question: What feelings do you associate with recycling? Answer: None

Male, 55-64, Asian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Right thing to do.
Male, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: It's good for the environment.
Male, 30-39, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: I'm not confident in what can or cannot be recycled.
Female, 65+, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Satisfying, doing the right thing.
Male, 18-29, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: To be honest, nothing.
Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?

## Answer: Relief and responsible.

Female, 40-54, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Feel good about less waste.
Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: I would recycle if it were available at my apartment.

Male, 18-29, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Satisfaction

Male, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: N/a
Male, 18-29, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Health

Male, 30-39, Other, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Joy
Male, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Renewal

Male, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling? Answer: Responsibility, caring, proactive.

Female, 65+, White/Caucasian, English, Hastings

Question: What feelings do you associate with recycling?
Answer: Recycling is necessary and important.
Male, 55-64, White/Caucasian, English, Hastings
Question: What feelings do you associate with recycling? Answer: Very glad to do it.

Male, 65+, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Positive, responsible, necessary.
Male, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: None
Male, 40-54, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Positive/helping
Female, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Feels good
Female, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Helping the environment.
Female, 55-64, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: While we do what we can the rest of the world does little, destroying our economy to achieve results is a concern.

## Male, 65+, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Good

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: Helping the environment.

## Male, 18-29, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: I encourage it, good for environment.
Male, 55-64, Other, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Good
Male, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Only good feelings.

Female, 55-64, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Good feeling it is important and good to do.

Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Satisfying
Male, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Helping to reduce the amount of stuff we put into permanent landfills - and reusing materials.
Male, 40-54, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Helping

Male, 55-64, Hispanic, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: No feelings.

## Female, 40-54, White/Caucasian, English, South St. Paul

Question: What feelings do you associate with recycling?
Answer: I hope that it is truly being recycled, and wish I could recycle more things without seperating them.

## Female, 40-54, Asian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Are the items recycled or do they just get thrown out instead.

## Female, 65+, White/Caucasian, English, Hastings

Question: What feelings do you associate with recycling?
Answer: Recycling is a good thing.
Male, 55-64, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: None

## Male, 55-64, Other, English, Rosemount

Question: What feelings do you associate with recycling?
Answer: Not everything that can be recycle get recycled, they keep going on about platic bottles, why don't they go back too glass it's far more recyclable .

## Female, 65+, White/Caucasian, English, Mendota Heights

Question: What feelings do you associate with recycling?
Answer: Must do, but sometimes it is too difficult for small volume items since i am one person in an apartment.

## Male, 40-54, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: Recycling is very important to our family and for our earth.

## Female, 65+, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: None
Male, 40-54, White/Caucasian, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: Good

## Female, 55-64, White/Caucasian, English, Eagan

Question: What feelings do you associate with recycling?
Answer: I feel that I am trying to clean up the land fills by recycling.
Female, 55-64, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: It needs to be the law rather than a choice, I have recycled and up cycled for years, I also compost, I buy wisely as well.
Male, 65+, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Cleaning up enviroment.
Male, 40-54, Hispanic, Spanish, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Exhausted
Female, 30-39, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: None
Female, 30-39, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Satisfaction .
Female, 65+, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Its important for the enviroment .
Female, 55-64, Black/African American, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Frustration

## Female, 65+, White/Caucasian, English, Rural/Unincorporated

Question: What feelings do you associate with recycling?
Answer: Responsibility
Female, 65+, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Need pickup weekly
Female, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: This is a dumb question.
Female, 65+, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Hennepin county has an excellent program where compositing hazardous materials, electronics all can be at the curbside and picked up, so much more beneficial for the homeowner and environment.

Male, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Positive, helpful feeling.
Female, 65+, White/Caucasian, English, South St. Paul
Question: What feelings do you associate with recycling?
Answer: Sometimes I feel uneasy and unsure about what actually happens to recyclables because the problems seem so big.
Female, 30-39, White/Caucasian, English, West St. Paul
Question: What feelings do you associate with recycling?
Answer: Helping the environment.
Female, 55-64, Other, English, Mendota Heights
Question: What feelings do you associate with recycling?
Answer: There's no reason not to recycle.
Male, 65+, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?

## Answer: Like to do more.

## Male, 40-54, Other, English, Rural/Unincorporated

Question: What feelings do you associate with recycling?
Answer: Good

## Female, 55-64, Asian, English, Lakeville

Question: What feelings do you associate with recycling?
Answer: It needs to be done - and it irritates me when I see people throw recyclables in the trash.

Male, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Satisfaction of caring for environment.

Male, 55-64, Other, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: City of invergrove heights

Female, 30-39, White/Caucasian, English, Farmington
Question: What feelings do you associate with recycling?
Answer: Always been a part of my routine.

Male, 18-29, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Good

Female, 40-54, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling? Answer: In efficiency.

## Female, 55-64, White/Caucasian, English, Rosemount

Question: What feelings do you associate with recycling? Answer: Positive

Male, 65+, White/Caucasian, English, Farmington

Question: What feelings do you associate with recycling?
Answer: Responsibility to environment and future generations in order to minimize my foot print.
Female, 40-54, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Being responsible.
Male, 65+, Asian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Satisfaction
Female, 18-29, White/Caucasian, English, Eagan
Question: What feelings do you associate with recycling?
Answer: Necessary
Female, 40-54, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Impartial
Male, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: None
Female, 65+, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Trying to do better.
Male, 55-64, White/Caucasian, English, Lakeville
Question: What feelings do you associate with recycling?
Answer: Satisfied
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What feelings do you associate with recycling?
Answer: Confusion - it seems like all packaging should be color-coded or something.

## Female, 65+, Other, English, West St. Paul

Question: What feelings do you associate with recycling?
Answer: I like the idea, I am willing to do what I can to facilitate recycling.
Female, 18-29, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Normal

Female, 55-64, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Satisfaction

Female, 65+, White/Caucasian, English, Rosemount
Question: What feelings do you associate with recycling?
Answer: Taking care of our community, I like to do it.

Male, 55-64, Asian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Don't feel anything.

Male, 55-64, White/Caucasian, English, Burnsville
Question: What feelings do you associate with recycling?
Answer: Satisfaction

Female, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What feelings do you associate with recycling?
Answer: Helping

Male, 30-39, White/Caucasian, English, Apple Valley
Question: What feelings do you associate with recycling?
Answer: Positive

## VERBATIM RESPONSES QUESTION 25

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 25

## Male, 65+, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today? Answer: Mark recycling items better.

## Female, 55-64, Hispanic, Spanish, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: To start doing it earlier.

## Female, 65+, Other, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know

## Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Male, 65+, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Male, 65+, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Female, 65+, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: Why just certain recyclables can be used at my local collection facility.

Female, 65+, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: Paper towels, paper napkins, mcdonald's etc food cartons.

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: Not sure

Male, 30-39, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know

## Female, 30-39, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: What items can be recycled and why my mobile home community manager does not allow us to have recycling containers like we do for trash.

## Female, 30-39, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: None

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: What actually happens to all recycle/trash.

## Female, 18-29, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: What our waste is being turned into, how our household is doing comparatively (the past years, neighbors, etc.)

## Male, 40-54, Asian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 65+, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 40-54, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 65+, White/Caucasian, English, South St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: That it works.

Male, 30-39, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 30-39, Other, English, Rosemount
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A

## Male, 40-54, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: More specifics about what plastics should not be recycled.
Female, 65+, Other, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Male, 65+, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Recyclables

## Female, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?

Answer: Where does recycling go after it is picked up.

## Male, 65+, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A
Male, 65+, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Not much, find it in literature or online.

Male, 55-64, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Items that are not recyclable.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Why can't we recycle more items.

Female, 55-64, White/Caucasian, English, Rosemount
Question: What do you wish you knew about recycling that you don't know today? Answer: Don't know

## Female, 65+, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: A phone contact to check if something can be recycled.

## Male, 65+, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: Single sort.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Female, 40-54, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Some things are difficult to decipher. for example we had a spray can for cooking oil while.

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What plastic item can be recycled like clam shells and other plastics.

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: All resources in one booklet.

## Male, 65+, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A

## Female, 55-64, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Confusion on what can be recycled:receipts, paper tubes, bags like water softener and cat litter bags that aren't the plastic type the grocery stores takes, plasticware, how clean items need to be.

## Male, 55-64, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: What is acceptable and not acceptable!

## Male, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Where and what to go.

## Female, 65+, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: If I knew I would ask but I don't know.

## Male, 65+, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today? Answer: Variety of plastics and which go in or not.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 55-64, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: How it gets recycled.

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 40-54, Other, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: The more compost sites the better.

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What's really happening with it all!
Female, 40-54, White/Caucasian, English, Farmington
Question: What do you wish you knew about recycling that you don't know today?
Answer: Locations
Male, 65+, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: All programs available in dakota county
Male, 65+, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?

## Answer: What to recycle.

## Male, 65+, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing.

## Male, 65+, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Outside of electronics, are there other places in which various items can be recycled.

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: How the whole process works and where my recycling goes.

Female, 40-54, White/Caucasian, English, Farmington
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

Female, 65+, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: Which plastics are recyclable at home.

Male, 30-39, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

Male, 65+, White/Caucasian, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: Where it all goes.
Male, 65+, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know

Female, 40-54, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 55-64, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: Everything

## Female, 40-54, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Male, 30-39, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 40-54, White/Caucasian, English, Rosemount
Question: What do you wish you knew about recycling that you don't know today? Answer: Better ways to sort items.

Male, 65+, Other, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Recycling guidelines.

## Male, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Is it really worth our time and resources, how do we better the program.

## Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Unsure

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What actually happens to it after I dispose of it.
Male, 30-39, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: What plastics can be recycled.
Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Remember everything.

Male, 18-29, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: Why certain things aren't allowed when others are allowed.

## Female, 65+, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: That I might be missing out on some stuff I could be recycling.

## Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Detailed lists of recyclable items and locations.

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: How to get electronics recycled for free.

## Male, 40-54, Black/African American, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 40-54, Asian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a
Male, 65+, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: None
Male, 65+, White/Caucasian, English, South St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Female, 65+, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: How to recycle/dispose of medications no longer used, computers/electronics, light bulbs, batteries, mattress, furniture, not everyday items to dispose.

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: If I'm really doing it correctly.
Male, 55-64, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Where the drop off sites are.
Female, 55-64, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: End result.

## Female, 65+, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: A handy way to treat old batteries.

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Unsure

## Male, 65+, Other, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: How much it would reduce the cost of trash services.

## Female, 55-64, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Do items really get recycled or just added to regular trash?

## Male, 65+, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why it cost extra.

## Female, 40-54, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why we have to pay our trash company so much money to recycle when it saves the environment and keeps the costs down when we do recycle.

## Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where to find good information.

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What all the recycling codes on containers mean.

## Female, 30-39, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: What should be recycled.

## Female, 65+, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Don't know

## Female, 65+, Other, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Refreshed me on what to recycle.

## Male, 55-64, Other, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: If items are truly recycled or just thrown in landfills.

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What exactly can go in.

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Common items that people dont know should be recycled.

## Female, 65+, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What things become after recycled.

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Exactly what each type of item can go in and what happens to it.
Female, 65+, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?

## Answer: I could use a better list.

## Female, 65+, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Mostly fun!.

## Male, 55-64, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: None

Male, 40-54, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

Male, 65+, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: More about composting.

Female, 55-64, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: Can we recycle light bulbs, if so, how?

Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today?
Answer: LIIII

## Female, 65+, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 55-64, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: What else I can recycle.

Male, 18-29, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today? Answer: What happens to everything.

## Female, 30-39, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Where it goes.

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: Where to bring unused epi-pens.

## Female, 30-39, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Wish there was a clear list of items that can be recycled.
Female, 18-29, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Why they won't pick it up more often .

## Female, 55-64, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 18-29, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: What is okay to be recycled, and how much I have to separate?

## Male, 18-29, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

## Male, 18-29, Hispanic, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What types of plastic are actually recyclable, how much of the recycled material actually gets recycled, the impact of recycling per community, an easy guide as to what can be recycled

## Male, 65+, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: How items are reused. made into what?

## Male, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: N/a

## Female, 30-39, Asian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Identifying which ones are recyclable and results of recycled product.

Female, 40-54, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: How to deal with motor oil and other substances that can't be recycled easily.

Male, 30-39, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know

## Male, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

Female, 30-39, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Unsure
Male, 30-39, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing.

Male, 40-54, Black/African American, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?

## Answer: None

## Male, 18-29, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: I wish it was picked up every week.

## Female, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Not sure

## Female, 40-54, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: How I can recycle more without driving all over town to dispose of it.

Male, 40-54, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing. look it up on the internet.

Male, 55-64, White/Caucasian, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today? Answer: What really happens after the recycling is taken.

Female, 30-39, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Feel pretty informed.

Female, 30-39, White/Caucasian, English, Mendota Heights
Question: What do you wish you knew about recycling that you don't know today? Answer: Don't know

## Female, 30-39, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: None

Male, 18-29, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: How many licks does it take to get to the center of a.

Male, 40-54, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: Don't know

## Female, 40-54, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: Have more information about it.

## Male, 40-54, Other, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: The materials are being recycled.

Female, 30-39, Other, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Why they don't take all plastic numbers or which ones.

## Female, 30-39, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: None

## Male, 65+, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: Bad question, if I have a question, I call or google to find an answer.
Female, 40-54, Other, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing I can think of.

## Female, 55-64, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know

## Male, 40-54, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where does it all go and how is it processed.

## Male, 30-39, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: How much is actually used for recycling.

## Female, 40-54, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Which number plastics can be recycled.

## Female, 18-29, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: If it can be more widely available in public areas and businesses.

## Female, 55-64, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: None

## Female, 40-54, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: Unsure
Female, 30-39, White/Caucasian, English, Rosemount
Question: What do you wish you knew about recycling that you don't know today?
Answer: How does it get separated.

## Female, 40-54, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Male, 40-54, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What to do with cfls.

## Female, 30-39, American Indian or Alaska Native, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: If I'm doing it right.

## Male, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: I'd also like to know more about composting, What to do with small items of recyclables... can they still be recycled (sorted)?

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Same answer as before.

## Female, 18-29, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: If I can recycle pie tins and aluminum foil.

## Male, 18-29, Other, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know

## Male, 40-54, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: What happens to it.

## Female, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?

## Answer: N/a

## Male, 40-54, Other, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: None

## Male, 30-39, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: What junk mail can be recycled, if my apartment actually recycles since people throw trash in the bin.

## Female, 55-64, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Female, 55-64, Other, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

Male, 40-54, Other, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know

## Female, 40-54, Other, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: I don't know.

## Female, 18-29, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why after a hundred years you still haven't figured out how to properly dispose of it.

## Female, 55-64, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know
Female, 18-29, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 18-29, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: Where the majority of it actually ends up.

## Female, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: How to get rid of electronics safely.

## Male, 65+, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Female, 30-39, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today?
Answer: Unsure

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Can I recycle household batteries in my bin or do I need to take them to recycle zone?
Female, 55-64, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: How to compost.
Female, 30-39, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Female, 55-64, Other, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing.

## Male, 65+, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today?
Answer: Ways that recycled material can be used.

## Male, 65+, White/Caucasian, English, Lilydale

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why do we have such large numbers of people who do not care about our environment.

## Male, 40-54, Black/African American, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: How to divide recyclables.
Male, 55-64, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Why dakota county doesnt reach out through its providers to educate new residents. why cant the city and the county work together?
Male, 18-29, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A
Female, 40-54, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: None

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Which plastics can recycled.

## Male, 18-29, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where it goes afterwards.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Do you have to wash out every container before you recycle it? Lids on or off containers?
Male, 40-54, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Show me ways this makes a difference.

## Female, 18-29, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Unsure
Female, 30-39, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 18-29, Other, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: What can be recycled.

## Female, 65+, Other, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: I follow guides from my previous address in roseville, so I suppose a Dakota county guide would assure proper up to date recycling .

## Male, 18-29, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A
Male, 30-39, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: What items can be recycled, and how.
Male, 30-39, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?

## Answer: N/a

## Female, 55-64, Other, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

## Male, 55-64, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A

Male, 30-39, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know

Male, 55-64, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: In apartment containers.

Female, 18-29, Other, English, Hastings
Question: What do you wish you knew about recycling that you don't know today? Answer: How to recycle for free.

## Female, 40-54, Asian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: I wish more information to disposal area.

Male, 40-54, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: Why it costs money when the hauler sells it.

## Female, 40-54, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today? Answer: Exactly where it goes after it leaves my house.

Male, 40-54, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Male, 30-39, White/Caucasian, English, South St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: Which common items that are marked as recyclable cannot be recycled at home, like plastic shopping bags.
Male, 65+, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: List of all things you can recycle.
Female, 55-64, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Male, 55-64, Other, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 18-29, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: I want to do more, why we can't consolidate recycling rules and standards across counties, also why we can't have easier recycling standards/labels from manufacturers.

## Female, 18-29, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why dakota county doesn't have curbside organics recycling.

## Female, 18-29, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Unsure

## Female, 18-29, Hispanic, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: How to recycle properly.

## Male, 65+, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: How to determine easier what can be recycled.

## Male, 55-64, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Can empty motor oil and antifreeze containers be recycled? What exactly does our hauler accept/ not accept, my wife toured a recycling plant and they said the black bottoms of food take out containers get tossed because the machines can't tell what they are. so confusing.

## Male, 65+, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: To start sooner.
Male, 30-39, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a
Female, 55-64, Other, English, South St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: Disposing of electronics.

Male, 55-64, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know.
Female, 30-39, White/Caucasian, English, Mendota Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 40-54, Hispanic, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Mandatory?

Male, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why don't trash haulers pick up recycling every week, we have more recycling than trash and our bin is overflowing for every other week pick up.

## Female, 30-39, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Female, 18-29, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a
Male, 40-54, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: How much energy it takes to recycle.

## Female, 18-29, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: Rules

## Male, 40-54, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today? Answer: Things banned from recycling.

## Male, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Why some things like styrofoam cannot be recycled.

## Female, 30-39, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 18-29, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: A go to guide for recycling.

## Female, 30-39, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Where to drop chemicals.

## Female, 30-39, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Not sure

Female, 55-64, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: None

## Female, 55-64, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where to recycle the items that I cant put in my bin.

## Female, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: If my trash company actually recycles - they have us throw all together - we just put recycle in paper bags and trash in plastic.
Female, 65+, Hispanic, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 30-39, Black/African American, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: I am not sure if it is necessary to put recycling in different bins.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?

## Answer: None

## Male, 30-39, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why do we bother, it uses more energy to recycle than to make new.

## Male, 30-39, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: Types of glass.

## Female, 18-29, Asian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: What is done with it.

Male, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: What I am doing wrong.
Female, 18-29, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Yes

## Female, 55-64, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: More about what to do with plastic (containers \& non-shopping bags) that can't go in curbside recycling.

## Female, 55-64, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: Easier assess to things like batteries. ie; gather through schools; grocery stores. also; caps on; caps off etc. keep the internet quirky recycling infomercials more regularly.

## Female, 18-29, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why certain things cannot be recycled.

## Female, 55-64, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: None

## Male, 30-39, Other, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: It all goes to the same place.

## Female, 40-54, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today? Answer: All the programs offered by county and how to access.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: Exactly what can and cannot be.

Female, 55-64, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: What happens to everything that is recycled.

Female, 40-54, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 40-54, Black/African American, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: I feel that it's very important .

Male, 18-29, Hispanic, English, South St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: The recycling process.

## Female, 30-39, Black/African American, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Where everything goes.

## Male, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Unsure

## Male, 65+, Other, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today? Answer: Don't know

Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today? Answer: Unsure

Male, 30-39, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Where does it go?

## Male, 18-29, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Where it actually ends up and what it is recycled into.

Male, 40-54, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: What all can be recycled.

## Male, 65+, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: Clearer and more simplified information on what to recycle and what not to.

## Female, 30-39, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: I would like to better understand which plastics can be recycled, I'd also like to know if single sort is really the most effective way to recycle, I work that there may be cross contamination, making certain pieces unusable.

## Female, 40-54, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 30-39, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today? Answer: What items can't go in.

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today? Answer: What more I can do to help ensure its recycled.

Female, 30-39, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Where does it all go, specifically our recycling.

Female, 18-29, White/Caucasian, English, Mendota Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: If it helped the seals .

## Male, 55-64, Other, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Where to get bins.

## Female, 55-64, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Unsure

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What items can and cannot go in the cart.

## Male, 65+, Hispanic, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: No opinion

## Male, 55-64, Other, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 18-29, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: For sure stuff actually got recycled when put in the recycle bin.
Male, 18-29, Other, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A
Male, 40-54, White/Caucasian, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Female, 30-39, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Why Starbucks cups aren't recyclable.

Female, 40-54, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: Mostly which plastics are recyclable.

Male, 18-29, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: I don't know.

## Male, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Good

## Male, 18-29, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where it goes and if it actually gets recycled.

## Female, 30-39, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: Unsure

## Male, 65+, Black/African American, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: I wish I knew that the city or county has a better investment on recycling to make curbside pick up of all recyclable items available.

## Male, 30-39, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: If I may be able to recycle more items.

## Male, 40-54, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today?
Answer: Ok

## Female, 18-29, Hispanic, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: What that material is being used for once it is recycled.

## Male, 30-39, Other, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: Results, impact, and rules.

## Female, 30-39, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: What can and can't be thrown in the big bin.

## Female, 18-29, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?

Answer: More resources about the unusual things to reuse - where can we take things that can still be used and reused by those in need in our cities?

## Female, 30-39, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today? Answer: Defined rules on what can and can't be recycled.

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: I wish there were more options for programs.

## Female, 30-39, Asian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today? Answer: How it is separated when it gets picked up.

## Male, 40-54, Black/African American, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: More general info.

## Female, 30-39, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: I don't know

## Female, 30-39, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Im knowledgeable about it.

## Female, 30-39, Hispanic, Spanish, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: How many more items are becoming recyclable.
Male, 18-29, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: List of items to recycle.

## Male, 18-29, Hispanic, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Info

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: How can I turn toilet paper to gold.
Male, 40-54, Other, English, Mendota Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Male, 40-54, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: None

Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 30-39, Hispanic, English, Farmington

Question: What do you wish you knew about recycling that you don't know today? Answer: How much to clean an item that goes in recycling .

Male, 40-54, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

Female, 30-39, Hispanic, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: What it's made into.

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: Do's and donts more clearly laid out.

## Male, 18-29, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

## Female, 55-64, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What types of cans and bottles can be recycled, such as bottles that have held bleach or motor motor oil for example.

## Female, 30-39, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: Paper cartons with plastic spouts.

## Male, 30-39, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: Never clear which plastics can be recycled or how clean they have to be.

## Male, 55-64, Other, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing more

## Male, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

## Female, 30-39, Black/African American, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where it goes.

## Female, 40-54, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?

## Answer: Why other people dont do it.

## Male, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: More readily apparent what is recyclable and what isn't.

## Female, 18-29, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Composting options.

Female, 18-29, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Female, 55-64, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: I don't know

Female, 30-39, Asian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: Not sure

Female, 30-39, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: About recycling electronics.

## Female, 18-29, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Everything that can be recycled.

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: What different plastics can be recycled.

Male, 30-39, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today? Answer: Plastic numbers and if they are recyclable.

Other, 55-64, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 30-39, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: How much it costs the tax payer.

Female, 30-39, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: I can't know what I don't know, poorly worded question.

## Female, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: How can we recycle.

## Male, 18-29, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: What happens to all the recycled materials.
Female, 30-39, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A

Female, 30-39, Other, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: I don't know

## Female, 40-54, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: I want a guide.

## Male, 30-39, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: None

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 18-29, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing.
Male, 40-54, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: What \& how.
Male, 55-64, White/Caucasian, English, Farmington
Question: What do you wish you knew about recycling that you don't know today?
Answer: How can I best recycle materials so that it's good for the recycling business.
Male, 40-54, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Whether it is properly accomplished (i.e., that recyclables truly are recycled and not just sent to a landfill).
Male, 40-54, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: 0\% trash/waste.

## Male, 30-39, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't have any.

## Female, 55-64, Other, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: That I can recycle even if I do not have a private trash collector.

## Male, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: What happens to the items I bring to the curb.

## Female, 18-29, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: The efficiency of it.

## Female, 55-64, Black/African American, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 30-39, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Refused

Female, 55-64, White/Caucasian, English, Mendota Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: If the item says it is recyclable but my collector won't accept it, what should I do?
Female, 40-54, White/Caucasian, English, Mendota Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: How much more I could be recycling.
Male, 30-39, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Is the cost and energy put into recycling a net gain?

## Female, 30-39, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?

## Answer: Unsure

## Male, 40-54, Black/African American, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: I wish knew a long time ago I could have separated.
Male, 30-39, White/Caucasian, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: What actually happens to everything.
Male, 40-54, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today?
Answer: How clean do things need to be, particularly food containers and cleaner containers.

Male, 55-64, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Female, 40-54, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today? Answer: Where it all goes and if it is saving landfill use.

Female, 18-29, Other, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

Female, 30-39, Asian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: How it is actually processed, is it really used.

Female, 40-54, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: Plastic bags and where they can go.

## Male, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Why some plastic is recyclable and some is not.

## Female, 30-39, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 30-39, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: How much it actually has a positive impact on the environment - have heard about the energy.
Female, 18-29, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today?
Answer: How to compost items.

## Male, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where to get stuff others recycle.

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Not sure

## Female, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Male, 65+, Black/African American, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: When do we cut back on plastic bags used at grocery stores.

## Male, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why more keurig pods aren't made with mesh filter.

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Percentage of collected recycleables that are actually recycled.
Male, 30-39, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Where our recyclables end up, also, how efficient and effective the process is.

## Female, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: How to dispose of organics.
Female, 30-39, White/Caucasian, English, Rosemount
Question: What do you wish you knew about recycling that you don't know today?
Answer: A list of things that can and cannot be recycled.
Female, 18-29, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 40-54, White/Caucasian, English, Sunfish Lake

Question: What do you wish you knew about recycling that you don't know today?
Answer: Plastics, the guide doesn't give numbers. so unsure of some. also, we see in the news that plastics are being trashed. don't know if it's true, also touring the eureka processing facility was one of the best things i ever did to improve my knowledge on recycling. iam confident in their capabilities and trust them. i do not trust my waste hauler (or any of them) to do the right thing. $i$ wish $i$ knew if my hauler takes it to eureka. also, wish my recycling would be picked up $1 \times$ per week rather than every other week.

## Male, 65+, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today?
Answer: I don't know

## Female, 18-29, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: More precise information on what to recycle as well as information on facilities nearby that recycle products.

## Male, 65+, Black/African American, English, Sunfish Lake

Question: What do you wish you knew about recycling that you don't know today?
Answer: Distinguishing plastics, what to do with old shotgun ammo.
Male, 40-54, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Learned a lot at work, so nothing really.
Male, 30-39, White/Caucasian, English, Farmington
Question: What do you wish you knew about recycling that you don't know today?
Answer: Toss it.
Female, 65+, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Why some things still end up in landfills .

Female, 55-64, Other, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today? Answer: How to do it properly.

Male, 30-39, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a
Male, 40-54, White/Caucasian, English, Rosemount
Question: What do you wish you knew about recycling that you don't know today?
Answer: How much money and resources are really economized.

## Female, 18-29, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: What can and can't be recycled.

## Female, 30-39, Asian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: I'm for it especially if there are options available that is low cost or free.

## Male, 65+, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing, its all garbage.

Male, 30-39, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 65+, White/Caucasian, English, Rosemount
Question: What do you wish you knew about recycling that you don't know today? Answer: Guidelines

## Female, 30-39, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: The impact it's making right now on the world.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Everything that can be recycled.

## Male, 55-64, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: Where does it go.

## Female, 30-39, Other, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today? Answer: Refused

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?

## Answer: Not much

## Male, 30-39, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: The sorting process.
Female, 55-64, American Indian or Alaska Native, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: What happens to it after it gets recycled?

Male, 55-64, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today?
Answer: No

Male, 30-39, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: What all the numbers stand for.

Female, 55-64, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Female, 30-39, Other, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today? Answer: Not sure

Male, 55-64, Asian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Not sure

## Male, 55-64, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Places to go with a variety of plastics.

Male, 65+, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 55-64, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: A handy reference guide I can post near the bin would be nice.

Female, 40-54, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: How much it actually helps.

Female, 30-39, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today?
Answer: What happens to it?
Male, 55-64, Other, English, Prefer not to answer
Question: What do you wish you knew about recycling that you don't know today?
Answer: More about what can and can't be recycled.
Female, 40-54, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: How to recycle glass into fuel for my car.
Female, 65+, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: Not sure

## Female, 65+, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Disposing of all the different types of plastics.

## Female, 40-54, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 65+, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Ok

## Female, 40-54, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: If its even helping the local environment.

Male, 30-39, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today?
Answer: I don't know.

Female, 65+, Other, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Whether it is truly beneficial and reuses material.

Male, 40-54, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Specifically what happens to recyclables after they ate picked up and brought to recycling centers.
Male, 65+, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today?
Answer: Where things can be recycled that don't go in the recycle bin.

Male, 30-39, White/Caucasian, English, Mendota Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: Local impact.
Male, 65+, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Where does it all go.

## Male, 40-54, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: All of the items that can be recycled.

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today? Answer: What good its doing.

## Female, 55-64, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: More details like caps on or off bottles, what size is to small to recycle, what paper should not go in bin. do earth friendly containers go in bin or trash where they will bio degrade. lightbulbs? What kinds of metal or plastic?

## Female, 65+, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Plastic bags and shredded household papers.

## Female, 55-64, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why more products aren't made better with less material and made to recycle.
Female, 55-64, White/Caucasian, English, Rosemount
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 30-39, Other, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: How much it positively impacts the earth.

## Female, 40-54, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Female, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: I'd love to be able to utilize it in every room, not just in the kitchen, bedrooms, baths, laundry, etc.

## Male, 30-39, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: I am more interested in clean drinking water.

## Female, 30-39, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: What happens locally with recycled materials.
Male, 55-64, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know

## Male, 65+, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: Not sure

## Male, 30-39, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: Easier ways to deal with batteries and lightbulbs.

## Male, 40-54, American Indian or Alaska Native, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where it goes.

## Male, 18-29, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: How to be sure that I am not causing more work for recycling processing.

## Female, 65+, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: More ways that recycled products are used or ways to limit all the waste from packaging in products purchased.
Male, 40-54, White/Caucasian, English, Rosemount
Question: What do you wish you knew about recycling that you don't know today?
Answer: If some unique items are recyclable.
Male, 55-64, Hispanic, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A

Male, 40-54, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: How recycling is processed.

## Female, 65+, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 65+, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why the recycling drop off center is getting so picky as to what they will take.

## Female, 65+, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: Believe we have all the information.

## Male, 40-54, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today? Answer: Where the material I put in the bin ends up.

## Female, 30-39, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today? Answer: Where the nearest areas to recycle various items are to me.

## Female, 65+, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 18-29, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 30-39, Other, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Pay me to do it.
Female, 55-64, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: Does everything get recycled.
Male, 30-39, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: I don't know
Female, 30-39, White/Caucasian, English, Prefer not to answer
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 30-39, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?

## Answer: Is it worth my money and time.

## Male, 30-39, Other, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 30-39, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where can I bring compost items?

## Female, 30-39, Other, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Female, 18-29, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: Does my recycling get recycled in the us or overseas?

Female, 30-39, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: How much it truly helps specifically from my family.

Female, 55-64, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Where does it really end up.
Male, 40-54, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Which types of plastic can be recycled in my city, how much of recycling actually is recycled, how much recycling Eagan does.

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: I don't know
Male, 55-64, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: What it costs the average resident as I know it doesn't pay for itself, what are the benefits vs cost?

## Male, 30-39, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing, at least not from a government source.

Male, 40-54, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: What plastics can be recycled.
Male, 55-64, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: What percentage of products that are placed in recycling bins ended up not being recycled and placed with general waste?

## Female, 40-54, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Female, 30-39, Other, English, Farmington
Question: What do you wish you knew about recycling that you don't know today?
Answer: Which plastic items can be recycled.
Female, 40-54, White/Caucasian, English, Farmington
Question: What do you wish you knew about recycling that you don't know today?
Answer: Where does it end up.
Female, 55-64, Other, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: Everything

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: Which items can be recycled.

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Exactly what happens when it leaves the recycling bin.

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: None

Male, 18-29, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: What happens to trash that ends up in recycling containers?

Female, 40-54, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Female, 30-39, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: How much is actually used to produce new goods.

## Female, 30-39, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: More about organic recycling.

## Female, 18-29, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: What recyclables end up in the trash.

## Male, 30-39, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Why some plastic doesn't have a triangle on it.

## Female, 18-29, Hispanic, Spanish, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: Any

## Female, 65+, Other, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today?
Answer: That it was mandatory and and if materials are not recyclable, they shouldn't be manufactured.

## Male, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: How much gets pulled from waste stream.
Male, 30-39, Hispanic, Spanish, Prefer not to answer
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 18-29, Hispanic, Spanish, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Doesn't know much about cardboard.
Female, 40-54, Hispanic, Spanish, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Any

## Male, 18-29, Hispanic, Spanish, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where is the recycling zone.
Female, 40-54, Hispanic, Spanish, Burnsville
Question: What do you wish you knew about recycling that you don't know today?

## Answer: I dont know

## Male, 65+, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: How is my recycling reused?

## Female, 65+, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: N/a

## Female, 40-54, Hispanic, Spanish, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Any
Female, 55-64, Hispanic, Spanish, South St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: I already got information.

Male, 18-29, White/Caucasian, English, Farmington
Question: What do you wish you knew about recycling that you don't know today? Answer: Items that you think can be recycled that really can't be.

Male, 30-39, Hispanic, Spanish, Lakeville
Question: What do you wish you knew about recycling that you don't know today? Answer: Delve deeper into the subject.

Male, 30-39, White/Caucasian, English, South St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a
Male, 40-54, White/Caucasian, English, Farmington
Question: What do you wish you knew about recycling that you don't know today? Answer: How much is recycled every year.

Male, 40-54, Hispanic, Spanish, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: I know nothing.

Male, 65+, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: How many people actually recycle.

## Female, 40-54, Hispanic, Spanish, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: I really have to recycle.

## Male, 18-29, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: What can be recycled and why it's only picked twice a month.

Female, 55-64, Hispanic, Spanish, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Female, 40-54, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: More about compositing.

## Female, 40-54, Black/African American, English, Hastings

Question: What do you wish you knew about recycling that you don't know today?
Answer: Other recyclables.

## Male, 30-39, Other, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: How many materials are available for recycling.

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: How the heck can I know what I don't know?

## Female, 65+, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Male, 40-54, Asian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: How everything is sorted and where it goes.
Male, 30-39, Other, English, Hastings
Question: What do you wish you knew about recycling that you don't know today?
Answer: None

Female, 18-29, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Unsure

Female, 65+, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Not sure

Female, 55-64, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: If it really helps.

Male, 55-64, Asian, English, Farmington
Question: What do you wish you knew about recycling that you don't know today?
Answer: I know it all.

## Male, 65+, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: None

Male, 30-39, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?

Answer: What can or cannot be recycled. does it need to be separated? If so, how do you do that when our yard waste company only provides one bin?

## Female, 65+, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: What to do with discs, floppys, film and negatives.

Male, 18-29, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: More programs about recycling and what can and can't be recycled.

Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today? Answer: New recycle possibilities.

## Female, 40-54, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today? Answer: Always nice to know what big products are made from recycled products.

Female, 55-64, White/Caucasian, English, Rural/Unincorporated
Question: What do you wish you knew about recycling that you don't know today?
Answer: I'm not sure.
Male, 18-29, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Yah
Male, 30-39, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a
Male, 18-29, White/Caucasian, English, South St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

## Male, 30-39, Other, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: Where it goes.

## Male, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: What happens to things put in recycling but aren't recyclable?

## Male, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where does it all go?
Female, 65+, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today? Answer: What the numbered triangles meant, what can and cannot be recycled.

Male, 55-64, White/Caucasian, English, Hastings
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a
Male, 65+, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: I don't know
Male, 55-64, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing else.

## Male, 40-54, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today? Answer: Where recycled items go/ get reused.

## Female, 55-64, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: None

## Female, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: How much of the recycling can be used and how much is discarded because of wrong items placed in recycling can.

## Female, 55-64, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 65+, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: I guess there is always something new to learn.
Female, 55-64, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Exactly what can go in the bin.
Male, 18-29, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Drop off locations for bigger items.
Male, 55-64, Other, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Climate

## Male, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: What exactly happens after the bins are picked up.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: N/a

## Female, 40-54, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?

## Answer: More options

## Male, 40-54, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: I want my local hauler to haul organics.

## Male, 40-54, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: What is not recyclable.

Male, 55-64, Hispanic, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 40-54, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: Where it actually goes and how its truly recycled.

Female, 40-54, Asian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today? Answer: Is it worth it.

## Female, 65+, White/Caucasian, English, Hastings

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

Male, 55-64, White/Caucasian, English, South St. Paul
Question: What do you wish you knew about recycling that you don't know today? Answer: Plastic bag

Male, 55-64, Other, English, Rosemount
Question: What do you wish you knew about recycling that you don't know today? Answer: Why they don't recycle everything?

Female, 65+, White/Caucasian, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Easier access to recycle low volume items.

## Male, 40-54, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: What items truly need to be recycled and cleaned first.

## Female, 65+, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: What is or isn't recycled.

## Male, 40-54, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: The impact it makes.

## Female, 55-64, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today?
Answer: I wish I knew what the numbers in the triangles meant better so I know what I can recycle.
Female, 55-64, White/Caucasian, English, West St. Paul
Question: What do you wish you knew about recycling that you don't know today?
Answer: I'm fairly well educated on the topic.

## Male, 65+, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: Preparation of recyclables.

## Male, 40-54, Hispanic, Spanish, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: What is recycled and what is not.
Female, 30-39, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: How clean items need to be to be recycled.

## Female, 30-39, White/Caucasian, English, Eagan

Question: What do you wish you knew about recycling that you don't know today? Answer: Exactly what can be recycled.

## Female, 65+, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 55-64, Black/African American, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Easy access to information.

## Female, 65+, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today?
Answer: Clear guidelines.
Female, 65+, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today? Answer: If it is making a difference.

Female, 55-64, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: What can and cannot be recycled.

## Female, 65+, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Not sure

## Male, 55-64, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: Does our recycling really get recycled and are we recycling the correct items.

## Female, 65+, White/Caucasian, English, South St. Paul

Question: What do you wish you knew about recycling that you don't know today?
Answer: No good answer, seems overwhelming, I do only what I can.

## Female, 30-39, White/Caucasian, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: N/A

## Female, 55-64, Other, English, Mendota Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Nothing

## Male, 65+, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today? Answer: Simple guidelines.

## Male, 40-54, Other, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today? Answer: I'm missing a lot of information.

## Female, 55-64, Asian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: A more complete list of what can be recycled.
Male, 55-64, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Can I recycle the aluminum cover from yogurt containters?

## Male, 55-64, Other, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today? Answer: Clear informations.

## Female, 30-39, White/Caucasian, English, Farmington

Question: What do you wish you knew about recycling that you don't know today?
Answer: Not sure
Male, 18-29, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?

## Answer: Options

## Female, 40-54, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where can I make money on my used appliance.

## Female, 55-64, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: Where we can get rid of old small appliances etc.
Male, 65+, White/Caucasian, English, Farmington
Question: What do you wish you knew about recycling that you don't know today?
Answer: Will program ever expand to accept most plastics and will program aggressively promote green technology to local and regional industry including agriculture.

Female, 40-54, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Not sure
Male, 65+, Asian, English, Inver Grove Heights
Question: What do you wish you knew about recycling that you don't know today?
Answer: N/A
Female, 18-29, White/Caucasian, English, Eagan
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing
Female, 40-54, White/Caucasian, English, Lakeville
Question: What do you wish you knew about recycling that you don't know today?
Answer: Not sure
Male, 65+, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 65+, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Don't know

## Male, 55-64, White/Caucasian, English, Lakeville

Question: What do you wish you knew about recycling that you don't know today?
Answer: More about actual items to recycle.

## Male, 65+, White/Caucasian, English, Rural/Unincorporated

Question: What do you wish you knew about recycling that you don't know today? Answer: What are the rules and what is actually happening with the recyclables.

## Female, 65+, Other, English, West St. Paul

Question: What do you wish you knew about recycling that you don't know today? Answer: I would like to know about the programs mentioned in the survey.

Female, 18-29, White/Caucasian, English, Burnsville
Question: What do you wish you knew about recycling that you don't know today?
Answer: I don't know.
Female, 55-64, White/Caucasian, English, Apple Valley
Question: What do you wish you knew about recycling that you don't know today? Answer: Where the recycled material end up.

## Female, 65+, White/Caucasian, English, Rosemount

Question: What do you wish you knew about recycling that you don't know today?
Answer: More items keep getting added to the recycling list, so I would prefer to have an annual pamphlet be mailed out each year.

## Male, 55-64, Asian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Male, 55-64, White/Caucasian, English, Burnsville

Question: What do you wish you knew about recycling that you don't know today?
Answer: Nothing

## Female, 40-54, White/Caucasian, English, Inver Grove Heights

Question: What do you wish you knew about recycling that you don't know today?
Answer: Easy way tell what is recyclable.

## Male, 30-39, White/Caucasian, English, Apple Valley

Question: What do you wish you knew about recycling that you don't know today? Answer: What my local facility does with recycled material.

# VERBATIM RESPONSES QUESTION 26 

## Dakota County - Recycling Survey 2019 Verbatim Responses: Question 26

## Male, 65+, White/Caucasian, English, Rural/Unincorporated

Question: How would you prefer to receive recycling and disposal information?
Answer: Mail out booklet to keep and refer to.

## Female, 40-54, White/Caucasian, English, Rosemount

Question: How would you prefer to receive recycling and disposal information?
Answer: Fridge magnet to reference
Female, 18-29, White/Caucasian, English, Burnsville
Question: How would you prefer to receive recycling and disposal information?
Answer: I don't want it
Female, 55-64, Other, English, Eagan
Question: How would you prefer to receive recycling and disposal information?
Answer: I prefer not to receive it at all.
Male, 30-39, White/Caucasian, English, Apple Valley
Question: How would you prefer to receive recycling and disposal information?
Answer: I don't want or need to
Male, 40-54, White/Caucasian, English, Lakeville
Question: How would you prefer to receive recycling and disposal information?
Answer: Refrigerator magnet
Female, 55-64, White/Caucasian, English, Apple Valley
Question: How would you prefer to receive recycling and disposal information?
Answer: Sticker on cart is great idea
Male, 55-64, White/Caucasian, English, Apple Valley

Question: How would you prefer to receive recycling and disposal information? Answer: Add it to something else that's already being done.

## Male, 30-39, Hispanic, Spanish, Prefer not to answer

Question: How would you prefer to receive recycling and disposal information? Answer: Poster

## Male, 65+, White/Caucasian, English, Burnsville

Question: How would you prefer to receive recycling and disposal information?
Answer: I like the booklet we receive and the website is really helpful.


[^0]:    Newport Beach
    San Francisco
    Washington DC (202) 559-0270

[^1]:    *1 respondent chose the Dissatisfied option

[^2]:    8.3\%

