

REFUGEE HEALTH ASSESSMENTS - Reference Guide for Clinic Staff

All new refugee arrivals in Minnesota need to receive a refugee health assessment. Below are important phone numbers for you when arranging for these assessments for those refugees enrolled in Medical Assistance (MA) or Prepaid Medical Assistance Program (PMAP).

General questions about refugee health assessments can be directed to the Minnesota Department of Health Refugee Health Program at 612-676-5414.

To determine eligibility call Eligibility Verification System (EVS) at 651-431-4399 or 1-800-657-3613.

1. Enter your provider number
2. Enter the patients MA number or the date of birth and social security number
3. You will hear if the patient is on Medical Assistance and if they are on a health plan

You can also verify recipient eligibility on-line through MN-ITS. Learn more about MN-ITS and register online at <http://mn-its.dhs.state.mn.us>.

COVERAGE	SITE OF SERVICE for REFUGEE HEALTH ASSESSMENT	REFERRAL OR AUTHORIZATION	TRANSPORTATION	INTERPRETERS
			Calls to arrange for transportation & interpreter services should be made 3-5 days prior to the scheduled appointment.	
Fee-For-Service Medical Assistance	Any provider willing to accept Medical Assistance. May access the county public health clinic.	No referral or authorization is needed.	Patient may call the county financial worker to discuss options.	Provider must arrange.
Blue Plus	Member's Primary Care Clinic.	No referral or authorization is needed if done at the member's PCC. Call Provider Service at 651-662-5200 or 1-800-262-0820 to obtain the member's PCC information.	BlueRide 651-662-8648 <i>or</i> 1-866-340-8648	651-662-5545 <i>or</i> 1-800-711-9862.
HealthPartners	Member's Primary Care Clinic.	No referral is needed if done at the member's PCC. The PCC will need to authorize any service at alternate sites. Call Member Services at 952-967-7998 or 1-866-885-8880 to determine site.	Call RideCare 952-883-7400 <i>or</i> 1-888-288-1439	Provider should use the "Spoken Language Interpreter Work Order" form provided by HealthPartners to order an interpreter. Members or providers should call 952-967-7998 or 1-866-885-8880.
Medica	Any Medica Choice Care SM provider.	No referral or authorization is needed when done by a participating Medica Choice Care provider. Call Medica CallLink [®] Nurse Line at 1-866-715-0915 for names of participating providers.	952-992-2292 or 1-800-601-1805 Or, call our Language Lines: Spanish 952-992-2297 Hmong 952-992-2296 Vietnamese 952-992-2295 Russian 952-992-2294 Somali 952-992-2260	
Metropolitan Health Plan (MHP)	Any MHP provider.	No referral is needed when done by a participating MHP provider. Call MHP Provider Service Line at 612-347-4740 or 1-800-647-0550 with questions.	MHP's Transportation Line 612-337-7433 <i>or</i> 1-800-411-8145	612-596-0744 <i>or</i> 1-800-500-8635 Spanish 612-596-8432 <i>or</i> 1-800-411-8143
UCare Minnesota	Member's Primary Care Clinic. May access the county public health clinic.	No referral is needed if done at the member's PCC or public health clinic. If there is a question about who the PCC is, call Member Services at 612-676-3200 or 1-800-203-7225.	HealthRide 612-676-6830 <i>or</i> 1-800-864-2157	612-676-3200 <i>or</i> 1-800-203-7225

This document was updated on 20-Sept-2007 and is subject to change. Please go to www.mnhealthplans.org/tools/health_plans.cfm or www.dakotacounty.us/HealthFamily/HealthyLiving/Children/ChildandTeenCheckupsInformationforProviders.htm for an updated document and C&TC related information and resources for clinics and our members.