

Installing Microsoft AlwaysOn (MSAO) VPN

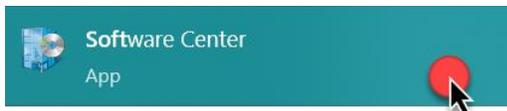
This document will walk staff through installing Microsoft AlwaysOn VPN on their county-issued laptop.

Notes about use of Microsoft AlwaysOn VPN:

- Users must be connecting with a county-owned laptop.
- Users must be enrolled in multi-factor authentication (MFA) and use the Microsoft Authenticator mobile app for notifications (MSAO will not accept an MFA text code). [User Guide: Enroll in Multifactor Authentication \(MFA\)](#)
- Users needing to connect to the criminal justice network are not able to use MSAO.

INSTRUCTIONS

1. Laptop must be connected to the County network in a County building or through Cisco VPN.
2. Click on the Windows icon in the lower left corner, type in *Software Center* and open the **Software Center** application.



3. When the Software Center opens:
 - A. Type "alwayson" in the search bar and hit enter.
 - B. The *AlwaysOn VPN - AlwaysOn VPN with CERT* application will appear for you to click to open.



4. Click the **Install** button for AlwaysOnVPN to be installed on your laptop. This process may take a few minutes.



AlwaysOn VPN - AlwaysOn VPN with CERT



If you encounter problems connecting to the Dakota County VPN or have any related questions, feel free to contact the IT Help Desk at helpdesk@co.dakota.mn.us or 651-438-4346.