

Requirements for VPN Connectivity

These are the **minimum requirements** for accessing internal websites through Dakota County's VPN:

- Dakota County User ID and password
- [Enrollment in Dakota County's multifactor authentication \(MFA\)](#)
- Personal computer running Microsoft Windows 10
- Web browser
- High-speed Internet connection

For more advanced VPN access such as remote desktop, these are the **best recommendations** for your computer configuration:

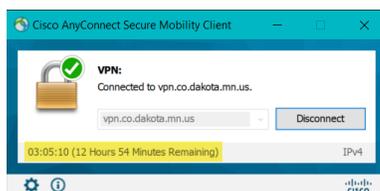
- Google Chrome or Microsoft Edge
- **Firewall Software** (e.g., Microsoft Windows' firewall, AVG, Checkpoint, eTrust, Symantec, Trend Micro)
- **Antivirus Software** (e.g., Microsoft Endpoint Protection, AVG Antivirus, McAfee Antivirus, Trend Micro Antivirus, Symantec/Norton Antivirus)

Personally-owned computers may be uniquely configured, especially if it's one that's used by other members of your family. Third-party programs, computer games, and other applications can seriously affect how your VPN connection functions – or whether it works at all.

Your PC may be set up in a way that causes issues we can't predict or resolve. Dakota County's IT staff provide support for VPN connectivity. However, personally-owned PCs themselves are not supported by Dakota County. As a result, our efforts to troubleshoot VPN connectivity problems may be limited.

VPN Session Limits

- **16-hour session limit:** A VPN session will automatically disconnect after 24 hours even if it's been active the whole time. The user can log in again and start a new VPN session.
- A countdown of the amount of remaining session time will be displayed in the lower left-hand corner of the Cisco AnyConnect Secure Mobility Client.



- **One login session at a time per user** – VPN only allows a user to login from one computer at a time. Log out of the first computer before logging into VPN on another computer.

If you encounter problems connecting to the Dakota County VPN or have any related questions, feel free to contact the IT Help Desk at helpdesk@co.dakota.mn.us or 651-438-4346.