What Cities and Communities Can Do to Create Age-Friendly Cities

Issues	Key Challenges	Action Steps	Potential Partners
Housing	Affordable housing options are limited, forcing some people to leave their community.	 Encourage development of a full range of housing options (rental apts., condos, single level units, independent and assisted living). Offer tax incentives for new affordable housing for older adults or mixed-age. Support projects funded through HUD Section 202 housing. 	 Housing developers Cities Trade groups Dakota County Community Development Agency Nonprofits
	Home and building design is tailored to narrow range of physical abilities.	 Institute home modification and repair programs. Encourage universal design, "visit- ability" in new housing. 	
	Suburban housing, services and transit are typically not mixed or well-coordinated.	 Build Transit-Oriented Development (TOD): housing with walkable streets, transit options, and easy access to goods and services. Create partnerships with housing and service providers. 	
Planning, Zoning, and Land Use	Land use and transportation planning affect how people and goods move from place to place.	Integrate land use (housing, commercial and retail uses, and public services) and transportation planning.	 Cities Housing developers Transportation providers
	Lack of public support for community design that supports aging in place/community. Zoning regulations discourage a broad range of age- appropriate housing options.	 Engage Boomers/older adults in a planning process Conduct focus groups that include Boomers/older adults. Update zoning codes to encourage a range of housing options, including accessory dwelling units. 	 Cities Residents Community leaders Developers
Outdoor Spaces	Pedestrian crossings are often inadequate and unsafe; sidewalks in many communities are nonexistent.	 Improve pedestrian crossings by providing adequate crossing times, non-slip markings, visual audio cues, etc. Implement a sidewalk system in key areas (near dense housing, downtown) that is well-maintained, free of obstructions, and with curb cuts. Increase green spaces and outdoor seating to make more welcoming to older adults. 	 Cites Counties Businesses

Transportation	Many older drivers experience specific difficulties related to the driving environment. Customer-oriented community transportation options are lacking.	 Improve signage and road design. Provide safety programs and driving refresher courses (ex. Car Fit). Create more transit options that are flexible and responsive. Support volunteer driver programs. Support a shared shuttle or circulator bus. 	 Transportation providers Cities Counties Community education Libraries Residents
	Road design makes walking, biking difficult.	Use walkability audits to identify and prioritize pedestrian improvements.Implement Complete Streets design.	Businesses
Health and Supportive Services	Community information on available services is dispersed across agencies and providers. People aren't aware of what is available.	 Promote services such as Senior LinkAge Line/One Stop, www.MinnesotaHelp.info, DARTS hotline Create a directory of information (in print and online) that provides access to local service providers. 	 Health care providers Home care providers Nonprofits Metropolitan Area Agency on Aging (MAAA)
	Home-based services are often disjointed (for ex., medical and homecare). Lack of transportation to hospitals, doctors' offices affects access to health care.	Encourage providers to integrate home-based services. Improve access to medical transportation.	• Businesses
Cultures and Lifelong Learning	Few arts and cultural programs are offered to older adults. Few opportunities for older adults to stay up-to-date on technology.	Provide opportunities for intergenerational learning around arts and cultural activities. Increase technology trainings (ex., classes pairing older adults and youth).	 Cities Community education Libraries Nonprofits Residents
Strengthen Neighborhoods and Public Safety	Connections and safety could be improved in some neighborhoods.	 Encourage Neighborhood Watch programs. Create Neighborhood Networks to strengthen connections and support. Conduct safety audits and make improvements as needed. 	 Local law enforcement Cities Community education Residents
Civic Engagement Opportunities	Civic engagement options are limited in many communities.	 Provide more options to engage older adults as assets. Enhance volunteer recruitment and coordination activities. Work through community education and other programs to link older adults and youth. 	 Cities Community education Libraries Nonprofits Residents

*Adapted from: - A Blueprint for Action: Developing a Livable Community for All Ages

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- World Health Organization, Checklist of Essential Features of Age-friendly Cities

- AARP, Aging in Place: A State Survey of Livability Policies and Practices

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