

COVID-19 Resource

Phone and Internet Services

Updated March 31, 2020

Dakota County is providing this information as a courtesy to residents, it is not an endorsement of services provided. Information changes frequently, contact companies directly for up-to date information and to determine if this service is available in your community.

Organization	Support/Resource
Comcast Xfinity (Internet)	<ul style="list-style-type: none">• <u>Comcast Xfinity</u> – Xfinity WIFI Hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WIFI hotspots, visit www.xfinity.com/wifi.• Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots and then launch a browser.• Customer service 1-800-934-6489
Comcast (Internet)	<ul style="list-style-type: none">• New <u>Internet Essentials</u> customers will receive two free months of Internet service, which is available to all qualified low-income households for \$9.95/month plus tax. Apply by April 30, 2020.• Apply by phone: 1-855-846-8376 for English and 1-855-765-6995 for Spanish.• Apply for free internet for 60 days• The accessible website also includes the option to video chat with customer service agents in American Sign Language. All new customers will receive a self-installation kit.
Charter/Spectrum (Internet)	<ul style="list-style-type: none">• Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps.• To enroll call 1-844-488-8395. Installation fees will be waived for new student households. Click Here



Wash your hands.



Stay home when sick.



Cover your cough.



Keep 6 feet apart.



Stay informed.

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Century Link	<ul style="list-style-type: none">Starting March 13, 2020 this company will waive late fees and not terminate a residential or small business services for 60 days due to finical circumstance with COVID-19Contact 1-800-871-9244 for more informationClick Here
Frontier	<ul style="list-style-type: none">Minnesota Lifeline Discount ProgramFrontier has a program to help qualified low-income individuals pay for telephone or qualified internet services. Click Here
MIDCO	<ul style="list-style-type: none">Lifeline Internet ProgramOffers discounted internet to qualifying householdsClick here
Telephone Assistance Program (TAP)	<ul style="list-style-type: none">Several landline providers and wireless (or cell phone providers offer telephone services to income qualifying households.Click here for more information
Cellular Phone Companies	<ul style="list-style-type: none">Many cellular phone companies are offering additional discounts, increased data allowances and waiving late fees. Check with your cellular provider for information<ul style="list-style-type: none">T-MobileAT&TVerizonCricket Wireless

For up to date, accurate information, visit the [Minnesota Department of Health \(MDH\) COVID-19](#) webpage, the [Centers for Disease Control \(CDC\) Coronavirus webpage](#), or the [Dakota County COVID-19 webpage](#).

