

# COVID-19 Resource

## Utilities

Updated April 20, 2020

*Due to COVID-19 services and programs are changing rapidly.  
Please contact agencies directly to determine the availability of their individual programs.*

Various utility and waste removal companies are responding to COVID-19. Click on the links to learn more about service operations including suspensions for some services, disconnection information, and ways to keep utility workers and customers safe during COVID-19.

### Utilities

Website	Contact Information
<a href="#">Dakota Electric</a>	Phone: 651-463-6212 Email: customerservice@dakotaelectric.com
<a href="#">Great River Energy</a>	Phone: 763-445-5000 Email: Webmaster@GREnergy.com
<a href="#">Center Point Energy</a>	Residential Customer Service: 612-372-4727 or 800-245-2377 Commercial Customer Service: 612-321-4939
<a href="#">Xcel Energy</a>	Electrical Outage: 800-895-1999 Gas Emergency: 800-895-2999 Residential Customer Service: 800-895-4999 Commercial Customer Service: 800-481-4700
<a href="#">Greater Minnesota Gas</a>	Phone: 888-931-3411
Water	Please refer to the city who supplies your tap water.



**Wash your  
hands.**



**Stay home  
when sick.**



**Cover your  
cough.**



**Keep 6 feet  
apart.**



**Stay  
informed.**

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### Energy Assistance Programs: July 1, 2020 Deadline

#### Energy Assistance Program (EAP) facts

- Renters & homeowners are eligible.
- Assets such as the home are not considered in determining eligibility.
- Grants range from \$200 to \$1,400, based on household size, income, and fuel cost.
- The average grant is about \$500.
- In addition to the initial grant, additional Crisis funds are available to:
- Help pay a past due bill or get an emergency fuel delivery.
- Help homeowners get their broken furnace repaired or replaced.

#### EAP changes made to help during COVID-19

- The application deadline is extended to July 1.
- The annual Crisis maximum is increased to \$1,200 (up from \$600).
- EAP can help households pay a past due bill, even without a shut-off notice.
- Income eligibility is based on past one month of income only.

#### How to apply for EAP for Residents of Dakota county

- [CAP Agency of Scott, Carver and Dakota Counties](#)
- 651-322-3500
- Find general EAP information at <https://mn.gov/commerce/eap.jsp> .



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### Trash and Recycling

Website	Contact Information
<a href="#">Waste Management</a>	Phone: 888-960-0008
<a href="#">Dick's Sanitation</a>	Phone: 952-469-2239
<a href="#">Highland Sanitation</a>	Phone: 651-458-0043 or 651-437-0001 Email: info@HighlandSanitation.com
<a href="#">Republic Services</a>	Phone: 651-455-8634
<a href="#">Randy's Sanitation</a>	Phone: 763-972-3335
<a href="#">Buckingham</a>	Phone: 952-226-6441

For up to date, accurate information, visit the [Minnesota Department of Health \(MDH\) COVID-19 webpage](#), the [Centers for Disease Control \(CDC\) Coronavirus webpage](#), or the [Dakota County COVID-19 webpage](#).



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