COVID-19 Resource: Utilities

Due to COVID-19 services and programs are changing rapidly.
Please contact agencies directly to determine the availability of their individual programs.

Various utility and waste removal companies are responding to COVID-19. Click on the links to learn more about service operations including suspensions for some services, disconnection information, and ways to keep utility workers and customers safe during COVID-19.

Gas, Electric, & Water
If you need help paying your bill do not hesitate to reach out to your utility provider. The Minnesota Cold Weather Rule does not completely stop winter disconnections, but it will provide extra protection for customers.

Dakota Electric
Dakota Electric provides contact information for energy assistance programs and other agencies to help pay for utility bills. Call 651-463-6212 or email customerservice@dakotaelectric.com.

CenterPoint Energy
CenterPoint Energy can provide assistance with payment to those who might need it. Call 1-800-992-7552 to speak with someone about your bill.

Xcel Energy
Xcel Energy can also help you find ways to pay your bill through payment arrangements or energy assistance resources. Visit the website or call customer service at 1-800-895-4999.

Greater Minnesota Gas
Customers of Greater Minnesota Gas are also encouraged to call to make payment arrangements if they are having a hard time paying their utility bill. Visit the Greater Minnesota Gas website or call 888-931-3411.

Water
Call the municipality that supplies your tap water.
Trash & Recycling
Waste Management
Visit the Waste Management website or call 888-960-0008 for information.

Buckingham Companies
You can find information on the Buckingham Companies website but you can also call 952-226-6441.

Dick’s Sanitation
Customers of Dick’s Sanitation can call 952-469-2239 or go to the website.

Randy’s Sanitation
Randy’s Sanitation was recently acquired by Republic Services but it still operates as Randy’s Sanitation. Visit the Randy’s Sanitation website or call 763-972-3335 for more information.

Republic Services
Customers of Republic Services can visit the website or call 651-455-8634.

Highland Sanitation
Customers of Highland Sanitation can visit the website, call 651-458-0043, or email info@highlandsanitation.com.

Energy Assistance Programs
- Grants are available to both renters and homeowners
- Grants range from $300 to $2,000
- Grants are based on energy cost, household size, and income
  - Grants may be given to households with income at or below 60% of the state medium income
- Grants are paid directly to your energy provider or utility company

How to Apply
Contact your local Energy Assistance Provider (EAP). For residents of Dakota County, this is the Scott-Carver-Dakota Community Action Partnership. Either visit the website or call 651-322-3500. Residents of other counties can find their EAP service provider on the Minnesota Department of Commerce website. You can also call 1-800-657-3710 for help.

Minnesota Energy Programs Application
- English version
- Hmong version
- Somali version
- Spanish version
- Vietnamese version