

Dakota County Library Credit Card Payments

This describes customer activities associated with the new credit card payments in the library catalog.

Customer logs into the library catalog, selects My Account, and selects the Fines tab. Review the outstanding fines/Fees, select bills for payment, verify total selected, and press “Pay with Creditcard” button.

The screenshot shows the 'Fines' section of the library catalog. A table lists various fines with columns for 'Pay', 'Title/Explanation', 'Reason', and 'Amount'. Several items are checked for payment. A 'Total Due' of \$8.71 is shown, along with a 'Total Selected' of 6.31. A 'Pay with Creditcard' button is visible. Callouts provide instructions: 'Current fines information' points to the table; 'Minimum payment' points to a note about a \$5.00 minimum; 'Customer selects bills for payment.' points to the checked items; 'Payment history information' points to the 'Payment History' link; 'Click button when ready to pay' points to the 'Pay with Creditcard' button; 'Total Bills due (does not include accruing fines)' points to the \$8.71 total; and 'Amount selected to pay.' points to the 6.31 total selected.

Pay	Title/Explanation	Reason	Amount
<input checked="" type="checkbox"/>	The big retirement risk : running out of money before you run out of time 32087039776983	Miscellaneous charges	\$5.01
<input type="checkbox"/>	The big retirement risk : running out of money before you run out of time 32087039776983	Overdue materials	\$2.10
<input checked="" type="checkbox"/>	The big retirement risk : running out of money before you run out of time 32087039776983	Overdue materials	\$1.20
<input checked="" type="checkbox"/>	Queen Esther the morning star 32087022333834	Overdue materials	\$0.05
<input checked="" type="checkbox"/>	Heaven is for real for kids 32087042197185	Overdue materials	\$0.05
<input type="checkbox"/>	The lost quitter 32087035676567	Overdue materials	\$0.30

Select the credit card type.

The screenshot shows the 'Payment Information' page. A dropdown menu for 'Payment Type' is open, showing options: Visa, Mastercard, American Express, Discover, Diners Club, and JCB. A callout box labeled 'Select credit card.' points to the dropdown menu. The page also shows a 'Payment Amount: 6.31' and a 'Secured' lock icon.

Dakota County Library Credit Card Payments

Enter credit card information and optional email information. Note: Invalid emails will not be delivered. Press Submit.

Welcome to *Dakota* Library Catalog Select Language

My Account Hours & Locations Ask a Librarian Suggest a Title Research Tools Support The Library Bestseller Lists Interlibrary

Catalog and Databases All Fields Search Advanced Search

Back to My Account

Payment Information

Payment Amount: 6.31

Enter credit card information.

Payment Type: Visa
Full Name on Card: _____
Card Number: _____
Month: 01
Year: 16
CVV: _____
Zip Code: _____
Country: United States

Email me a payment receipt at this email address: _____

Complete this area to receive email receipt. Email address is not validated against Symphony.

Submit

If no errors are encountered, a payment confirmation screen is displayed. The charge will show on the customer credit card statement as PP*DAKOTA COUNTY LIBRARY with an address of 651-4502925, MN.

Welcome to *Dakota* Library Catalog Select Language

My Account Hours & Locations Ask a Librarian Suggest a Title Research Tools Support The Library Bestseller Lists Interlibrary

Catalog and Databases All Fields Search Advanced Search

Back to My Account

Payment Information

Payment Amount: 6.31

Transaction completed. Invoice: 065618-67178633-15 Transaction ID: 17606

Transaction completed information. Select back to My Account.

Transaction will appear on customer credit card statement as
PP*DAKOTA COUNTY LIBRARY | 651-4502925, MN

This is an example of an email receipt.

Dakota County Library Credit Card Payments

-----Original Message-----

From: no-reply@bc.sirsidynix.net [mailto:no-reply@bc.sirsidynix.net]

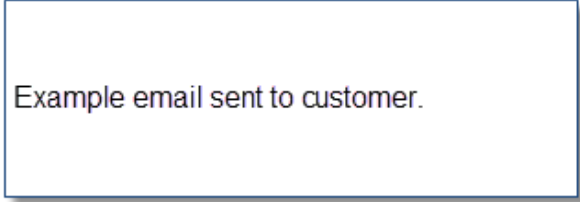
Sent: Friday, February 27, 2015 2:06 PM

Subject: Payment Receipt for transaction 17606

Your payment was successful.

Transaction ID: 17606

Amount: USD 6.31



Example email sent to customer.