



Architecture | Engineering | Planning

M e m o r a n d u m

TO: Joe Lexa
FROM: Jennifer McMaster WRITER'S DIRECT DIAL 612-758-4325
DATE: April 4, 2018
SUBJECT: Heritage Library and License Center Open House
HGA Commission Number 1668-005-00

An Open House was held on March 28, 2018 at the Heritage Library and License Center from 5:00-7:00 pm. There were approximately 80 people that stopped by to view the boards and provide feedback. Below is a sampling of the feedback:

1. We are excited about the expanded Children's area.
2. We don't like the current Children's area because of the steps and the boat feature that is an obstacle.
3. Please consider shading devices on the south windows.
4. Will all of the lighting be LED? Please consider the correct color temperature for the lighting.
5. It will be good to have a larger waiting area for the license center.
6. We love this library. My whole family attends the library. It is a safe place to come and hang out.
7. The staff is so helpful to my children and myself with study questions and resources.
8. Please keep a quiet place for reading.
9. It's good to hear that there will be an electric car charging port in the parking lot.
10. I come here often. Thank you for letting me know about the project. I'll have to find a temporary place to study and read.
11. It's good to see that people will not have to wait in the hallway for the license center.
12. The interior images look nice and open.
13. We are excited about the additional program opportunities.
14. We are glad that it will have a Maker Space.
15. I will miss the drive up book drop.
16. You have taken everything this community needs into consideration. It looks like a win.

s:\1600\1668\005-00\1. general communications\correspondence\2018_0404_ heritage library open house comments.docx