

COVID-19 Camper Cabin Information – Dakota County Parks



Greetings,

Thank you for making a reservation at the Whitetail Woods Regional Park camper cabins. We're looking forward to your stay and hope this letter helps you plan your visit.

We have been busy modifying our camper cabin facilities and operations to meet new public health guidelines during the COVID-19 pandemic. Protecting the health and safety of visitors and staff are of utmost importance. Please review this letter carefully so you know what to expect before, and during, your visit.

When you arrive at the park, please follow posted signage for personal hygiene and physical distancing. Please protect yourself and others: **face coverings are required** for all campers, to be worn at all times while inside any park facility including restrooms, while interacting with the park staff, and outside in crowds and when physical distancing is difficult in accordance with [MN Emergency Executive Order 20-81](#). Thank you for your patience, understanding, and cooperation.

Thanks again for choosing Dakota County Parks. We are looking forward to seeing you and hope you enjoy your stay.

--Dakota County Parks



General Information:

To access and unlock your cabin:

- Individuals with reservations will receive a scannable code via email approximately 1 week before check in date. This code will unlock the cabin door and will be necessary to access the cabin during their stay. It is important to carry this code when outside of the cabin.
- This code is available in electronic or print versions. We recommend downloading PDF version to your phone in order to have code at all times when leaving the cabin. Like a hotel room, the door will lock behind you when closed.
- To unlock, place the code 4 inches below the scanner bar to read the code and access your cabin.
- In the event of a lockout or customer is unable to access the cabin via code, a phone is available on the east side of the restroom building (near Men's Restroom)
 - This phone is a direct dial to Dakota County Dispatch. Park Rangers will respond to provide the individual access to their cabin.

COVID-19 Procedures: To help keep both visitors and staff safe and healthy, Dakota County has implemented the following changes to camper cabin operations:

- Increased frequency of facility cleanings. Throughout the day, each restroom will be cleaned/sanitized 2 times per day. Per DNR COVID-19 recommendations, each cabin will be cleaned with a disinfectant between rentals. Additionally, prior to cleaning, a hydroxyl generator will be used to kill virus and bacteria. This machine treats the air and surfaces between uses.
- Individuals will receive a scannable code via email that they will use to access their cabin during their stay.
- Individuals will be encouraged to purchase their own firewood at a local convenience store.
- Camper information will be shared electronically.
- Best practices for facility use are encouraged, including using a disposable paper towel when opening the door to a shared facility (restroom or shower building).

Guidelines for Individuals renting a camper cabin:

- **Plan ahead.** Purchase firewood at a local convenience store if you plan to use the fire ring.
 - Firewood will not be sold onsite for rentals.
- **Be self-sufficient.** Be prepared to be as self-contained and self-sufficient as possible. In outdoor settings, public facilities will only be as virus-free as the last person who used them. This means that if you are using public bathrooms and other facilities, you should arrive prepared with your own soap, surface disinfectant supplies, hand sanitizer and toilet paper just to be sure.
- **Socially distance yourself.** To ensure that social distancing can be maintained, it is best to remain in the area of the cabin you rented.



- **Stay home if you are sick.** If you have symptoms consistent with COVID-19 or live with or have been in close contact with someone with symptoms consistent with COVID-19, please stay at home.
- **Recreate with your household.** Restrict use of your cabin to only those in your immediate household.
- **Know before you go.** Plan ahead for your visit. Ensure that you have maps of the area downloaded or printed before you leave home, in case they are not available on site. Check online resources for updated information about rules changes and closures so you know what to expect when you arrive.
- **Follow the rules.** Follow all public safety signs that encourage best practices for your safety and the safety of others. Some best practices:
 - Wearing face masks in public settings, such as within bathrooms, shelters, and around kiosks/campfires.
 - Observing cleaning protocols for self-service facilities before and after using them.
 - Leaving furniture, such as picnic tables and chairs, as you find them—they are appropriately spaced to encourage social distancing.
 - Restricting use of your individual campfire to only those in your immediate household.
 - Following directional signage – e.g., one-way travel, wait your turn – that will promote social distancing on narrow trails and confining spaces.
- **Be well informed.**
 - Continue to consult Minnesota Department of Health (MDH) Guidelines for up-to-date information on keeping yourself and your family healthy at <https://www.health.state.mn.us/diseases/coronavirus/index.html>
 - Visit the Minnesota Department of Natural Resources website for up-to-date Outdoor Recreation Guidelines at <https://www.dnr.state.mn.us/aboutdnr/covid-19-outdoor-recreation-guidelines.html>

Frequently Asked Questions:

- *Where do I go to check-in?*
 - Individuals do not need to check-in. Campers can go directly to cabins beginning at 3:00 pm on day of arrival and use the scannable code they have received via email to access their cabin during their stay.
- *Will restrooms be open? How often are they cleaned?*
 - Yes, restrooms and showers must be available to be a licensed cabin in Minnesota. These facilities will receive a deep clean two times per day. With many visitors using these facilities, it is not feasible to clean between each use, so we encourage users to practice self-sanitizing prior to use.
- *Can I host visitors at my cabin?*
 - We respectfully ask that you limit your interactions at the cabin to only those in your immediate household and observe the 6-person occupancy limit per cabin.
- *What if I need to cancel my reservation?*

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- Please email the parks department at parks@co.dakota.mn.us
- or follow instructions in your original reservation confirmation to cancel on-line.
- or call the park office phone number at 952.891.700 to cancel your reservation.

Camping Supply Packing List –

To be as self-contained as possible, consider bringing all these items with you:

- Sleeping bags
- Bedding
- Camp chairs
- Tablecloth
- Stove and fuel
- Matches/lighter
- Toiletry kit
- First aid supplies
- Face covering
- Cookware
- Cooking/Eating utensils
- Water bottles
- Wash bin/camp sink
- Plates/bowls
- Mugs/cups
- Cooler
- Sunscreen/lip balm
- Insect repellent
- Sponge/dish towel
- Multi-tool
- Repair kits
- Hand sanitizer
- Antiseptic wipes
- Extra trash/recycling bags
- Duct tape
- Gloves
- Headlamps/flashlights (and extra batteries)