

2020 Lebanon Hills Campground Welcome Letter



Greetings,

Thank you for making a reservation at Lebanon Hills Campground. We're looking forward to your stay and hope this letter helps you plan your visit.

We have been busy modifying our campground facilities and operations to meet new public health guidelines during the COVID-19 pandemic. Protecting the health and safety of visitors and staff are of utmost importance. Please review this letter carefully so you know what to expect before, and during, your visit.

When you arrive at the park, please follow posted signage for personal hygiene and physical distancing. Please protect yourself and others: **face coverings are required** for all campers, to be worn at all times while inside any park facility including restrooms, while interacting with the park staff, and outside in crowds and when physical distancing is difficult in accordance with [MN Emergency Executive Order 20-81](#). Thank you for your patience, understanding, and cooperation.

Thanks again for choosing Dakota County Parks. We are looking forward to seeing you and hope you enjoy your stay.

--Dakota County Parks





General Information:

Campground Office Day Time Hours: Daily 9 a.m. – 6 p.m.

- Services available:
 - Office phone will be answered (651-480-7773), and reservations can be made/updated over the phone.
 - In-person services, including check-in, reservation confirmations and changes, as well as firewood, will be offered through a service window; campers will not need to enter the office building. Campers are required to wear a mask while interacting with staff and when in any public building including restrooms. Credit card payments are strongly preferred over cash.
- Services not available:
 - The camp store will remain closed for the 2020 camping season. Please plan to bring any convenience items you may need with you.
 - The sale of ice has been suspended at this time.
 - Laundry services will not be available at this time.

Campground Office After Hours: Daily 6 – 8 p.m.

- Services available:
 - In-person services will be offered in a 3-sided tent just outside the campground office. Staff will have limited reservations functions limited to: check-in and confirming reservation details. Campers are required to wear a mask while interacting with staff and when in any public building including restrooms.
- Services Not Available:
 - The office will be closed. The office phone will not be answered.
 - The camp store will remain closed for the 2020 camping season. Please plan to bring any convenience items you may need with you.
 - The sale of ice has been suspended at this time.
 - Laundry services will not be available at this time.

Reservations:

Reservations can be made online up until 1 p.m. on the day of desired arrival. Dakota County strongly encourages [online reservations](#) to reduce in-person interactions and on-site transactions.

Check-in:

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Check-in time begins at 1 p.m. Only 1 adult of the camping group should approach the office for check-in. Please follow all posted signs. Campers are required to wear a mask while interacting with staff and when in any public building including restrooms.

- Check-in from 1-6 p.m.: campers should walk up to the office service window at where they will be assisted by staff to confirm reservation details and receive other information. Campers are required to wear a mask while interacting with staff and when in any public building including restrooms.
- Check-in from 6 -8 p.m.: campers should walk up to the tent just outside the campground office where they will be assisted by staff to confirm reservation details and receive other information. Campers are required to wear a mask while interacting with staff and when in any public building including restrooms.

Check-out:

Check-out time is 12 p.m. Plan to depart your campsite no later than 12 p.m. You do not need to check-out with park staff.

COVID-19 Procedures:

To help keep both visitors and staff safe and healthy, Dakota County has implemented the following changes to campground operations:

- Increased frequency of facility cleaning. Throughout the day, each restroom will be cleaned/sanitized 3 times per day (cleaning schedule to be posted on-site).
- Park staff will wear face coverings when interacting with visitors. **Face coverings are required** for all campers, to be worn at all times while inside any park facility including restrooms, while interacting with the park staff, and outside in crowds and when physical distancing is difficult in accordance with [MN Emergency Executive Order 20-81](#). Thank you for your patience, understanding, and cooperation.
- Site capacity rules of 6 people per site will be strictly enforced. This includes any daytime visitors to the campsite.
- Best practices for facility use are encouraged, including using toe openers and disposable paper towels when opening doors to facilities.
- Please only share a campsite with members of your household.
- In the event of severe weather, and shelter is sought in the restroom buildings, we ask that campers are prepared to wear a face covering while in close quarters with other campers.



Guidelines for Campers:

- **Stay home if you are sick.** If you have symptoms consistent with COVID-19 or live with or have been in close contact with someone with symptoms consistent with COVID-19, please stay at home and contact the Campground Office for a refund or to reschedule.
- **Single and multiple households.** Individual campsites are available for use by members of the same household.
- **Plan ahead.** When you are able, make reservations online or by phone before you arrive. Credit card and minimal-contact transactions are preferred to avoid lines and face-to-face interaction. This will help protect you, other visitors, and staff.
- **Physically distance yourself.** To ensure that physical distancing can be maintained, it is best to set up your campsite—sleeping, campfire and eating areas—as far away as possible from other campsites.
- **Be self-sufficient.** Be prepared to be as self-contained and self-sufficient as possible. In outdoor settings, public facilities will only be as virus-free as the last person who used them. This means if you are using public bathrooms and other facilities, you should arrive prepared with your own soap, surface disinfectant supplies, hand sanitizer and toilet paper.
- **Recreate with your household.** Restrict use of your individual campsite/campfire to only those in your immediate household.
- **Know before you go.** Be prepared for lower levels of service and public contact. Plan ahead for your visit. Ensure that you have maps of the area downloaded or printed before you leave home, in case they are not available on site. Check online resources at www.dakotacounty.us/parks for updated information about rules changes and closures so you know what to expect when you arrive.
- **Follow the rules.** Follow all public safety signs that encourage best practices for your safety and the safety of others. Some best practices:
 - **Face coverings are required** for all campers, to be worn at all times while inside any park facility including restrooms, while interacting with the park staff, and outside in crowds and when physical distancing is difficult in accordance with [MN Emergency Executive Order 20-81](#). Thank you for your patience, understanding, and cooperation.
 - Observing cleaning protocols for self-service facilities before and after using them.
 - Leaving furniture, such as picnic tables and chairs, as you find them. They are appropriately spaced to encourage social distancing.
 - Restricting use of your individual campsite/campfire to only those in your immediate household.
 - Following directional signage – e.g., one-way travel, wait your turn – that will promote social distancing on narrow trails and confining spaces.



- **Be well informed.**
 - Continue to consult Minnesota Department of Health (MDH) Guidelines for up-to-date information to keep yourself and your family healthy at <https://www.health.state.mn.us/diseases/coronavirus/index.html>
 - Visit the Minnesota Department of Natural Resources website for up-to-date outdoor recreation guidelines at <https://www.dnr.state.mn.us/aboutdnr/safely-opening-outdoor-recreation.html>

Frequently Asked Questions:

- *Where do I go to check-in?*
 - Lebanon Hills Campground:
Address: 12100 Johnny Cake Ridge Road, Apple Valley MN 55124
 - Please park outside the campground office and walk up to the window at the front of the office. The office door will not be open –you will be assisted through the walkup window. Please have the name your reservation is under and site(s) reserved information ready.
- *Will restrooms be open? How often are they cleaned?*
 - Yes, restrooms and showers must be available to be a licensed campground in Minnesota. These facilities will receive a deep clean three times per day. With many visitors using these facilities, it is not feasible to clean between each use, so we encourage users to practice self-sanitizing prior to use.
- *Can I host visitors at my campsite?*
 - We respectfully ask that you limit your interactions in the campground to only those in your immediate household and observe the 6-person occupancy limit per site.
- *What will be available at the Campground Office?*
 - The office will be staffed to answer phones and assist with reservations. The “camp store” you might be familiar with will not be available at this time. The only item for sale will be firewood. Ice, convenience items, groceries, ice cream novelties, etc. will not be available for sale until further notice.
- *What if I need to cancel my reservation?*
 - Please call the campground office to cancel your reservation at 651-480-7773 or follow instructions in your original reservation confirmation to cancel on-line.
- *Is the playground open?*
 - Yes, the playground is open. Play equipment and other park structures are not sanitized. Wash or sanitize your hands before and after play. Do not use equipment if you are sick or have COVID-19 symptoms. Maintain at least 6 feet at all times from others, except for members of the same household.



- *Will the laundry facility be open?*
 - Not at this time. This area is a small space making it difficult to maintain social distancing. Options are being explored to minimize congregating and maximize social distancing to utilize this amenity safely.
- *Are masks or face coverings required?*
 - Yes, park staff will wear face coverings when interacting with visitors. **Face coverings are required** for all campers, to be worn at all times while inside any park facility including restrooms, while interacting with the park staff, and outside in crowds and when physical distancing is difficult in accordance with [MN Emergency Executive Order 20-81](#). Thank you for your patience, understanding, and cooperation.

Camping Supply Packing List –

To be as self-contained as possible, consider bringing all these items with you:

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| • Tent | • Cookware | • Sponge/dish towel |
| • Sleeping bags | • Cooking/Eating utensils | • Multi-tool |
| • Bedding | • Water bottles | • Duct tape |
| • Camp chairs | • Wash bin/camp sink | • Repair kits |
| • Tablecloth | • Plates/bowls | • Mallet/hammer |
| • Stove and fuel | • Mugs/cups | • Toilet paper |
| • Matches/lighter | • Cooler | • Hand sanitizer |
| • Toiletry kit | • Sunscreen/lip balm | • Antiseptic wipes |
| • First aid supplies | • Insect repellent | • Extra trash/recycling bags |
| • Face covering | • Gloves | • Headlamps/flashlights (and extra batteries) |