

Avaya Callpilot – Forward voicemails to Outlook email inbox

1. Browse to <http://callweb1/mycallpilot/mycp.asp>
2. Enter 4-digit extension and password (same password as CallPilot voicemail)
3. Click **Login**

Log in to CallPilot

Mailbox:

Password:

Remember Password

4. On top of screen click **CallPilot Features**

[CallPilot Messages](#) [CallPilot Features](#) [Useful Information](#)

5. Click **Message Forwarding Rule**

[Message Forwarding Rule](#)
Automatically forward incoming CallPilot messages to an e-mail or CallPilot address.

6. Click **Configure Rule**
7. Enter email address, choose **WAV PCM**, and verify remaining settings
8. Click Save when done

Configure New Message Forwarding Rule

Message Forwarding Rule Configuration

Messages to forward:
This includes messages marked "private" which cannot normally be forwarded.

Forward to:

E-mail address:

CallPilot address:

Mark original message as read:

when:

Forwarded by this service

Opened by the recipient*

Then automatically delete original message*

*If read receipts are supported by the recipient's mail service.

Convert voice messages to:

VBK (requires CallPilot audio player)

WAV PCM

WAV G711

WAV ADPCM

WAV GSM 6.10