

COVID-19 Resource: Utilities

*Due to COVID-19 services and programs are changing rapidly.
Please contact agencies directly to determine the availability of their individual programs.*

Various utility and waste removal companies are responding to COVID-19. Click on the links to learn more about service operations including suspensions for some services, disconnection information, and ways to keep utility workers and customers safe during COVID-19.

Gas, Electric, & Water

If you need help paying your bill do not hesitate to reach out to your utility provider. The [Minnesota Cold Weather Rule](#) does not completely stop winter disconnections, but it will provide extra protection for customers.

Dakota Electric

[Dakota Electric](#) provides contact information for energy assistance programs and other agencies to help pay for utility bills. Call 651-463-6212 or email customerservice@dakotaelectric.com.

CenterPoint Energy

CenterPoint Energy can [provide assistance](#) with payment to those who might need it. Call 1-800-992-7552 to speak with someone about your bill.

Xcel Energy

[Xcel Energy](#) can also help you find ways to pay your bill through payment arrangements or energy assistance resources. Visit the website or call customer service at 1-800-895-4999.

Greater Minnesota Gas

Customers of Greater Minnesota Gas are also encouraged to call to make payment arrangements if they are having a hard time paying their utility bill. Visit the Greater Minnesota Gas website or call 888-931-3411.

Water

Call the municipality that supplies your tap water.

Trash & Recycling

Waste Management

Visit the [Waste Management website](#) or call 888-960-0008 for information.

Buckingham Companies

You can find information on the [Buckingham Companies website](#) but you can also call 952-226-6441.

Dick's Sanitation

Customers of Dick's Sanitation can call 952-469-2239 or go to the [website](#).

Randy's Sanitation

Randy's Sanitation was recently acquired by Republic Services but it still operates as Randy's Sanitation. Visit the [Randy's Sanitation website](#) or call 763-972-3335 for more information.

Republic Services

Customers of Republic Services can visit the [website](#) or call 651-455-8634.

Highland Sanitation

Customers of Highland Sanitation can visit the [website](#), call 651-458-0043, or email info@highlandsanitation.com.

Energy Assistance Programs

- Grants are available to both renters and homeowners
- Grants range from \$300 to \$2,000
- Grants are based on energy cost, household size, and income
 - Grants may be given to households with income at or below 60% of the state medium income
- Grants are paid directly to your energy provider or utility company

How to Apply

Contact your local Energy Assistance Provider (EAP). For residents of Dakota County, this is the [Scott-Carver-Dakota Community Action Partnership](#). Either visit the website or call 651-322-3500. Residents of other counties can find their EAP service provider on the [Minnesota Department of Commerce website](#). You can also call 1-800-657-3710 for help.

Minnesota Energy Programs Application

- [English version](#)
- [Hmong version](#)
- [Somali version](#)
- [Spanish version](#)
- [Vietnamese version](#)